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Citizens **Information** Board  
*information · advice · advocacy*



# DIRECTORY OF NATIONAL VOLUNTARY ORGANISATIONS AND OTHER AGENCIES



## **Citizens Information Board**

The Citizens Information Board is the national agency responsible for supporting the provision of information, advice and advocacy to members of the public on social and civil services. It does this through the nationwide network of Citizens Information Services and the Citizens Information Phone Service (1890 777 121). It also provides information on rights and entitlements on the Citizens Information website [www.citizensinformation.ie](http://www.citizensinformation.ie). Services to voluntary organisations include national and regional training programmes for information providers and a group insurance scheme. The Resource Database for the Voluntary and Community Sector is available on the Citizens Information Board website [www.citizensinformationboard.ie](http://www.citizensinformationboard.ie).

The Citizens Information Board operates a number of regional and local offices around the country which are supported by central services to provide services to customers.

### **Citizens Information Board Head Office**

Ground Floor, George's Quay House, 43 Townsend Street, Dublin 2 Tel: (01) 605 9000

### **Regional Offices**

#### **Dublin North and the North East:**

Park House, 191-193 North Circular Road, Dublin 7 Tel: (01) 824 5200

Cavan: Elm House, Elm Bank, Cootehill Road, Cavan Tel: (049) 436 2533

Dundalk: 4 Adelphi Court, Long Walk, Dundalk, Co. Louth Tel: (042) 933 2913

#### **Dublin West and the Midlands:**

Hainault House, The Square, Tallaght, Dublin 24 Tel: (01) 462 0444

Mullingar: The Manse, Castle Street, Mullingar, Co. Westmeath Tel: (044) 934 0219

Tullamore: c/o Co. Offaly CIS, Bridge Centre, Tullamore, Co. Offaly Tel: (057) 934 1262

#### **Dublin South and the South East:**

4 The Parade, Kilkenny Tel: (056) 776 5176

Waterford: 14 Gladstone Street, Waterford Tel: (051) 850 998/872 431

#### **The South and Mid West:**

101 North Main Street, Cork Tel: (021) 422 2270

Limerick: Rivercourt Business Centre, Cornmarket Square, Limerick Tel: (061) 440 199

#### **The West and North West:**

4th Floor Dockgate, Merchant's Road, Galway Tel: (091) 560 370

Castlebar: Mill Lane, Castlebar, Co. Mayo Tel: (094) 902 2169

Letterkenny: Port Road, Letterkenny, Co. Donegal Tel: (074) 912 1103

Sligo: Knappagh, Strandhill Road, Sligo Tel: (071) 916 2809/2459

# **DIRECTORY OF NATIONAL VOLUNTARY ORGANISATIONS AND OTHER AGENCIES**

**Twelfth Edition**

**2008**

**Citizens Information Board**  
**Ground Floor, George's Quay House**  
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**Website: [www.citizensinformationboard.ie](http://www.citizensinformationboard.ie)**

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## PREFACE

The Directory of National Voluntary Organisations and Other Agencies is the most comprehensive listing of national voluntary organisations published in Ireland. It also includes details of state and public agencies of interest to the voluntary sector as well as a section on the structure and local offices of the Health Service Executive.

The range and diversity of the organisations in this twelfth edition of the directory indicates the key role of the voluntary sector in Irish society. There are 575 organisations included, reflecting the broad extent of the sector's contribution.

In such an active sphere, there is continual change, with new organisations established each year and there are 117 new inclusions in this edition. Keeping pace with these changes, the directory is available as an online database which incorporates ongoing developments. It is part of the Resource Database for Voluntary and Community Sectors on the Citizens Information Board website ([www.citizensinformationboard.ie](http://www.citizensinformationboard.ie)) that also includes information areas on funding, policy developments, organisational issues and support agencies.

The entries that follow provide the reader with an introduction to an extensive array of organisations, serving as a useful point of access to specific groups while on another level providing a valuable overview of the national voluntary organisations that are working in Ireland today.

## WHAT IS IN THIS DIRECTORY?

**National voluntary organisations** are listed alphabetically in the main section of the directory. The inclusion of a group is not an indication of endorsement by the Citizens Information Board.

**Other useful bodies** are listed in the same alphabetical sequence as the voluntary organisations. Organisations are included that are of relevance to voluntary organisations. These include statutory agencies.

**The Health Service Executive (HSE)** is listed in a separate section with contact details for the HSE head offices, administrative areas and local health offices.

## HOW TO USE THE DIRECTORY

Organisations are listed alphabetically by title in the main body of the directory. Organisations starting with the words 'the', 'an' or 'a' are ordered by the following word. For example, An Taisce is listed under 'T'. Organisations are also grouped thematically in the subject index.

## OTHER SOURCES OF INFORMATION

### Citizens Information

**Citizens Information Centres:** Local, free and confidential information, advice and advocacy. See the list of centres in this publication.

**Citizens Information Website:** [www.citizensinformation.ie](http://www.citizensinformation.ie)

Provides information on public services to the general public and information providers.

**Citizens Information Board website:** [www.citizensinformationboard.ie](http://www.citizensinformationboard.ie)

Provides access to a range of publications relating to social services. The website also includes the Resource Database for the Voluntary and Community Sectors with information about setting up and running a voluntary group, sources of funding, and an online version of this directory.

**Citizens Information Phone Service:** A national citizens information service accessible by telephone on Lo-call 1890 777 122.

### Directories and websites

#### Alcohol/drugs

**The Drugs and Alcohol Programme website:** [www.drugs.ie](http://www.drugs.ie)

Provides an online directory of national drug and alcohol support services, including details of local and regional services. The website also contains information and research on drug and alcohol dependency.

#### Children and families

***Support for Families – A directory of voluntary organisations providing marriage, child and bereavement counselling*** (Family Support Agency, 2006).



## Disability

**Assist Ireland website: [www.assistireland.ie](http://www.assistireland.ie)**

Assistive technology website provided by the Citizens Information Board. Provides information on aids and appliances and a directory of products available from Irish suppliers.

**Disability Federation of Ireland website: [www.disability-federation.ie](http://www.disability-federation.ie)**

Includes a listing of over 100 voluntary disability organisations that are members.

**National Disability Authority website: [www.nda.ie](http://www.nda.ie)**

Provides access to a wide range of disability-related publications and research.

***Access Directory*** (Access and Mobility Ltd).

A directory of assistive technology, aids and appliances suppliers and services, published annually.

***Directory of Services for People with an Intellectual Disability***

(Inclusion Ireland).

## Government Departments

**Irish Government website, [www.irlgov.ie](http://www.irlgov.ie)**

Has links to all government departments including:

Department of Community, Rural and Gaeltacht Affairs: [www.pobail.ie](http://www.pobail.ie)

Department of Education and Science: [www.education.ie](http://www.education.ie)

Department of the Environment, Heritage and Local Government:  
[www.environ.ie](http://www.environ.ie)

Department of Health and Children: [www.doh.ie](http://www.doh.ie)

Department of Justice, Equality and Law Reform: [www.justice.ie](http://www.justice.ie)

Department of Social and Family Affairs: [www.welfare.ie](http://www.welfare.ie)

## Homelessness

**Homeless Cork website:** [www.homelesscork.org](http://www.homelesscork.org)

Information on homeless services in Cork.

***Homelessness Directory 2007/2008*** (Homeless Agency)

A directory of homeless services in Dublin.

## Immigration

**Immigrant Council of Ireland website:** [www.immigrantcouncil.ie](http://www.immigrantcouncil.ie)

Publications available include the *Directory of Migrant Organisations*.

**Refugee Information Service website:** [www.ris.ie](http://www.ris.ie)

Provides an online directory of relevant support organisations around Ireland.

## Libraries

**BorrowBooks website:** [www.borrowbooks.ie](http://www.borrowbooks.ie)

Can be used to search across the range of online catalogues and websites of Irish public libraries, and to request items via inter-library loan.

**Library.ie website:** [www.library.ie](http://www.library.ie)

Includes information and links for public, academic and specialist libraries in Ireland. Run by An Chomhairle Leabharlanna, the state agency for public libraries and library co-operation.

**Library Index website:** [www.libdex.com](http://www.libdex.com)

Provides links to academic, public and specialist libraries in Ireland and internationally.

## Media

***Irish Media Contacts Directory*** ([Mediacontact.ie](http://Mediacontact.ie), published in May and November each year).

## Public, private and voluntary sectors

**Administration Yearbook and Diary** (Institute of Public Administration, published annually, €78).

Directory of organisations in the public sector, the private sector and the voluntary sector. Includes registered political parties, trade unions and employers' bodies, professional and trade associations, legislature, civil service, diplomatic service, state agencies, financial institutions, major companies and co-operatives, media, higher education, religious denominations, Northern Ireland, EU and international organisations.

**Public Affairs Ireland Directory** (Public Affairs Ireland, 2008, €49).

Provides information about the members of the government, members of the Oireachtas, civil service departments and the agencies under their remit. The directory is organised with reference to the areas of responsibility of each government department. Also available online for subscribers at [www.publicaffairsireland.com](http://www.publicaffairsireland.com).

## Sources of funding

**The Irish Fundraising Handbook** (CREATE, Clann Credo, The Wheel, 2007, €20).

Also available in a searchable format in the Resource Database for the Voluntary and Community Sectors on the Citizens Information Board website ([www.citizensinformationboard.ie](http://www.citizensinformationboard.ie)).

## Voluntary groups and volunteering

**Activelink website:** [www.activelink.ie](http://www.activelink.ie)

Online network for Irish non-profit organisations. Provides access to information on seminars, events and general news relating to the community and voluntary sector in Ireland.

**The Wheel:** [www.wheel.ie](http://www.wheel.ie)

Representative body that connects and provides support to community and voluntary organisations across Ireland. The website includes a range of resources for the sector including a directory of organisations.

## Great Britain

***A Guide to the Major Trusts*** (Directory of Social Change, 24 Stephenson Way, London NW1 2DP, 2007/8, 2 volumes, £39.95 sterling each).  
Complements the Directory of Grant-Making Trusts; covers a smaller number of trusts in greater detail, with advice on dealing with trusts.

***Directory of Grant-Making Trusts*** (Directory of Social Change, 24 Stephenson Way, London NW1 2DP, 2007/08 edition, £99 sterling).

***Social Services Yearbook*** (Prentice Hall Publishing, published annually, 2008 edition, £135 sterling).

Covers statutory services, voluntary bodies, professional bodies, research bodies, etc.

***The Voluntary Agencies Directory*** (NCVO, published annually, 2008 edition, £45 sterling).

## Europe

***EU Information Handbook*** (American Chambers of Commerce to the European Union, 2008, €90).

***Guide to the European Parliament, 2007–2009*** (American Chambers of Commerce to the European Union, 2007, €75).

***Guide to EU Funding*** (ECAS: European Citizen Action Service, 2008, 2 volumes €60, Vol 1 €40, and Vol 2 €35).

***United Nations System, A Guide For NGOs*** (NGLS: United Nations Non-Governmental Liaison Service).

Available online at [www.un-ngls.org/ngo\\_guide.htm](http://www.un-ngls.org/ngo_guide.htm).

## ORGANISATIONS A – Z

### Access Ireland Refugee Social Integration Project

Dominick Court, 40–41 Dominick Street Lower, Dublin 1

Tel: (01) 878 0589, 9.30am – 5.30pm Mon to Fri

Email: [info@accessireland.ie](mailto:info@accessireland.ie) Web: [www.accessireland.ie](http://www.accessireland.ie)

Training and community development organisation that promotes the integration of refugees into Irish society. Focuses on health and social issues. Activities include a cultural mediation service and training and integration programmes. Objectives: improve access to health and welfare services for refugees; promote intercultural awareness amongst service providers; promote the development of refugee community initiatives; highlight the positive contributions of refugees; promote multi-culturalism.

*Publications:* Guidelines for intercultural best practice in local service provision.

### ACCORD Marriage Care

Columba Centre, Maynooth, Co. Kildare

Tel: (01) 505 3112, 9.00am – 5.30pm Fax: (01) 601 6410

Email: [admin@accord.ie](mailto:admin@accord.ie) Web: [www.accord.ie](http://www.accord.ie) and [www.gettingmarried.ie](http://www.gettingmarried.ie)

ACCORD is a voluntary Catholic organisation that offers the following services in 58 centres throughout Ireland: marriage preparation courses; marriage and relationship counselling; fertility awareness and wellbeing service; marital sexual therapy for couples experiencing sexual difficulties in their marriage relationship. See telephone directories for local branches.

### ActionAid Ireland

Unity Buildings, 16–17 Lower O’Connell Street, Dublin 1

Tel: (01) 878 7911, 9.00am – 5.00pm Fax: (01) 878 6245

Email: [info@actionaid.ie](mailto:info@actionaid.ie) Web: [www.actionaid.ie](http://www.actionaid.ie)

Irish affiliate of ActionAid International. A non-governmental organisation engaged in fighting poverty in over 40 countries in Africa, Asia and Latin America. ActionAid Ireland works in partnership with ActionAid country programmes in Africa (Kenya, Uganda and Malawi) and Asia (Nepal, Vietnam and Cambodia) supporting development work in women’s rights, education and HIV/AIDS.

# A

## Active Retirement Ireland

Shamrock Chambers, 1–2 Eustace Street, Dublin 2

Tel: (01) 679 2142 or (01) 633 4407, 9.00am – 5.00pm Fax: (01) 679 9636

Email: [fara@eircom.net](mailto:fara@eircom.net) Web: [www.activeirl.ie](http://www.activeirl.ie)

A national network of local and community-based voluntary groups involving older people. Active Retirement Ireland combats loneliness and isolation among older people. Aims: to provide a means by which affiliated associations may secure appropriate support to enhance their individual and collective activities; to ensure a corporate voice representing their views; to act on their behalf with central and local authorities and other relevant bodies.

*Publications:* See website.

## Activelink

Rear 6, Upper Grand Canal Street, Dublin 4

Tel: (01) 667 7326, 9.00am – 5.30pm Fax: (01) 667 7377

Email: [info@activelink.ie](mailto:info@activelink.ie) Web: [www.activelink.ie](http://www.activelink.ie)

Online information network for community and voluntary organisations in Ireland. Publishes information on seminars, events and general news relating to the voluntary and community sector, also on funding opportunities and grants available to groups, employment and volunteering opportunities in the non-profit sector, and various training courses and workshops. Maintains IrishLinks – an online directory of Irish non-profit organisations.

## Adapt

Adapt House, Rosbrien, Limerick

Tel: (061) 412 354 Helpline: 1800 200 504 (24 hours) Fax: (061) 419 809

Email: [refuge@adaptservices.ie](mailto:refuge@adaptservices.ie)

A refuge and outreach support service for women who have experienced domestic abuse, and their children. Services provided: an emergency refuge helpline; group and individual support; accompanying women to court and to other services; education and training; information and help in relation to housing, finance and legal options. Library service provides a range of information on domestic abuse issues.

*Publications:* Lean on Me – guide for women experiencing domestic abuse.

## **Adoption Advice Service**

See Barnardos

## **Adoption Board – An Bord Uchtála**

4th Floor Shelbourne House, Shelbourne Road, Ballsbridge, Dublin 4

Tel: (01) 230 9300 Fax: (01) 667 1438

Web: [www.adoptionboard.ie](http://www.adoptionboard.ie)

State agency whose primary function is to make or refuse adoption orders. Also responsible for dealing with tracing enquiries from adoptees or birth parents, for making declarations of eligibility and suitability to adopt abroad, for providing information to those wishing to adopt abroad, and for making entries in the Register of Foreign Adoptions for adoptions effected outside the State.

## **Adoptive Parents Association of Ireland**

Roundwood, Bray, Co. Wicklow

Tel: (0404) 45 184 Fax: (0404) 45 700 Email: [apai@eircom.net](mailto:apai@eircom.net)

Provides assistance and support to adoptive parents and their families, birth parents, fostered people and people raised in institutions. Contributes to research and development of services in all aspects of adoption, and liaises with other adoption groups. Provides search and reunion assistance.

## **Adult Educational Guidance Initiative**

National Centre for Guidance in Education, First Floor,

42–43 Prussia Street, Dublin 7

Tel: (01) 869 0715 Fax: (01) 882 3817

Email: [info@ncge.ie](mailto:info@ncge.ie) Web: [www.ncge.ie](http://www.ncge.ie)

Provides a quality adult educational guidance service to participants in vocational training opportunities schemes (VTOS), literacy and other adult and community education programmes nationwide. Offers information, advice and guidance on a one-to-one and group basis to help people make the best possible choices for learning. There are 38 guidance projects around the country. Funded by the Department of Education and Science.

## Advertising Standards Authority for Ireland

IPC House, 35–39 Shelbourne Road, Ballsbridge, Dublin 4

Tel: (01) 660 8766 Fax: (01) 660 8113

Email: [standards@asai.ie](mailto:standards@asai.ie) Web: [www.asai.ie](http://www.asai.ie)

Aims to promote and enforce the highest standards of advertising in all commercial communications media throughout Ireland. Processes complaints. Gives pre-publication copy advice for advertisements and carries out regular monitoring of advertising.

*Publications:* Manual of Advertising Self-Regulation with the Code of Standards for Advertising; Promotional and Direct Marketing in Ireland (6th Edition); annual report.

## AdVIC – Advocates for Victims of Homicide

PO Box 10106, Swords, Co. Dublin

Tel: 086 127 2156 Email: [info@advic.ie](mailto:info@advic.ie) Web: [www.advic.ie](http://www.advic.ie)

A national, non-profit, charitable, partly government-funded organisation run by and on behalf of families bereaved by homicide. It campaigns for greater rights for victims of homicide, their families and friends. Brings together families bereaved by homicide including those affected by murder, manslaughter and fatal assault. Works to ensure that the rights of families of homicide victims are not ignored within the criminal justice system and aims to bring about a fairer, more balanced system for such families. Also seeks to achieve improved co-ordination between agencies working in the system. Other services include subsidised counselling and processing requests for legal advice with the Bar Council Voluntary Assistance Scheme.

*Publications:* A Helpful Directory – Information for People Bereaved By Homicide Advice, Entitlements and Services.

## Affordable Homes Partnership

2nd Floor, Cumberland House, Fenian Street, Dublin 2

Tel: (01) 656 4100, 9.00am – 5.00pm Fax: (01) 656 4101

Email: [info@affordablehome.ie](mailto:info@affordablehome.ie) Web: [www.affordablehome.ie](http://www.affordablehome.ie)

State agency established in 2005 to drive, co-ordinate and promote the delivery of affordable housing in the Greater Dublin area with particular reference to increasing supply in the Dublin Metropolitan Area. Provides services on behalf of the Minister for the Environment, Heritage and Local



Government, and the local authorities of the Greater Dublin Area – Dublin, Kildare, Meath and Wicklow. Interacts closely with government departments responsible for key infrastructure delivery (such as transport, schools and water) to ensure a rapid, integrated approach to affordable housing developments.

*Publications:* Part V Step by Step Resource Pack; Your affordable-home handbook; various information leaflets.

### **Afri – Action from Ireland**

134 Phibsborough Road, Phibsborough, Dublin 7

Tel: (01) 882 7563, 10.00am – 6.00pm Fax: (01) 882 7576

Email: [afri@iol.ie](mailto:afri@iol.ie) Web: [www.afri.ie](http://www.afri.ie)

A justice, peace and human rights organisation founded in 1975. Seeks to promote debate and influence policy and practice in Ireland and internationally on human rights, peace and justice issues. In particular, Afri responds to injustice in the world caused by war and other violent conflict. Organises annual Féile Bríde in Kildare, annual famine walk in Mayo, annual hedge school in various locations, and campaigns. Provides speakers and resources.

*Publications:* Peacemaker – annual newsletter defending peace.

### **Africa Centre**

9c Lower Abbey Street, Methodist Church Building, Dublin 1

Tel: (01) 865 6951, 9.30am – 5.30pm Fax: (01) 865 6951

Email: [info@africacentre.ie](mailto:info@africacentre.ie) Web: [www.africiacentre.ie](http://www.africiacentre.ie)

Charitable membership organisation that works to promote the participation and integration of members of the African immigrant community into wider society and to promote a more positive Africa-Ireland exchange. Provides information and referrals for members of the African community.

*Publications:* Inclusive Citizenship in 21st Century Ireland: What Prospects for the African Immigrant Community?

### **Age Action Ireland**

30–31 Lower Camden Street, Dublin 2

Tel: (01) 475 6989, 9.30am – 5.30pm Mon to Fri Fax: (01) 475 6011

Email: [info@ageaction.ie](mailto:info@ageaction.ie) Web: [www.ageaction.ie](http://www.ageaction.ie)

# A

National advocacy body on ageing and older people. Committed to fighting discrimination and promoting positive ageing and securing high quality services for all older people. Believes that older people are central to driving forward these changes for themselves and succeeding generations. Provides an information and library service. Promotes innovation and good practice through educational programmes, projects and campaigns for the rights of all older people. Runs advocacy programmes in the West, South East, North West and North Dublin. Also runs training courses for older people and carers of older people including reminiscence, media, age awareness and services through Irish. Offers an IT training course called Getting Started, which aims to provide older people with computer skills. The Care & Repair programme helps to carry out odd jobs for the older person (over 65) and provides a befriending service.

*Publications:* Monthly Newsletter – Ageing Matters in Ireland; Directory of Services for Older People in Ireland (2nd Edition); Directory of Research on Ageing and Older People in Ireland; Directory of Services for Older People in the West of Ireland; Grandparenthood in Modern Ireland.

## Age and Opportunity

**Marino Institute of Education, Griffith Avenue, Dublin 9**

**Tel: (01) 805 7709 Fax: (01) 853 5117**

**Email: [ageandop@mie.ie](mailto:ageandop@mie.ie) Web: [www.olderinireland.ie](http://www.olderinireland.ie)**

Works to promote greater participation by older people in society. Works in a range of areas from the arts and physical activity to promoting age equality. Two of its best known initiatives are Bealtaine, the national arts festival celebrating creativity in older age (annually in May), and Go for Life, the national programme for sport and physical activity for older people. Also offers AgeWise, age equality workshops to raise awareness of ageism among organisations making policy or providing services to older people. Runs an arts training programme for staff of care centres.

*Publications:* various newsletters.

## AHEAD – Association for Higher Education Access and Disability

**East Hall, UCD, Carysfort Avenue, Blackrock, Co. Dublin**

**Tel: (01) 716 4396 Fax: (01) 716 4398**

**Email: [ahead@ahead.ie](mailto:ahead@ahead.ie) Web: [www.ahead.ie](http://www.ahead.ie)**

An all-Ireland organisation working in the third-level education sector. Its

central mission is to promote access to and the full participation in higher education in Ireland of people with disabilities.

*Publications:* available on website.

### **Aidlink**

**46 Lower Rathmines Road, Rathmines, Dublin 6**

**Tel: (01) 496 6956, 9.00am – 5.30pm Fax: (01) 496 3320**

**Email: [info@aidlink.ie](mailto:info@aidlink.ie) Web: [www.aidlink.ie](http://www.aidlink.ie)**

Aims to relieve third-world poverty by supporting small-to-medium sized development programmes facilitated by missionaries and local non-governmental organisations in the third world. The focus of support is on Africa and for projects which target basic needs and fully engage the participation of local people.

### **AIM Family Services – Family Law Information, Mediation and Counselling Centre**

**64 Dame Street, Dublin 2**

**Tel: (01) 670 8363, 10.00am – 1.00pm Mon to Fri Fax: (01) 670 8365**

**Email: [aimfamilyservices@eircom.net](mailto:aimfamilyservices@eircom.net) Web: [www.aimfamilyservices.ie](http://www.aimfamilyservices.ie)**

Operates a drop-in centre giving legal information. Offers family mediation and counselling by appointment to couples experiencing marital and family problems. Phone support and letter answering service.

*Publications:* leaflets on various aspects of family law including maintenance, judicial separation, domestic violence, cohabitation, children and the law, divorce, civil nullity, family home, legal marriage and mediation.

### **AkiDwA**

**9c Abbey Street Lower, Dublin Central Mission, Dublin 1**

**Tel: (01) 814 8582 Email: [info@akidwa.ie](mailto:info@akidwa.ie) Web: [www.akidwa.ie](http://www.akidwa.ie)**

Akina Dada wa Africa (AkiDwA), Swahili for African sisterhood, is a national network of African and migrant women living in Ireland. A non-governmental organisation with charitable status, AkiDwA was established in August 2001 to address the needs of the expanding population of African women resident in Ireland. It is a representative body for African, migrant and Irish women living in Ireland, irrespective of their national or ethnic background, tradition, religious beliefs, or socio-economic or legal status. AkiDwA provides training,

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consultative workshops, information provision, support and research to help migrant and Irish women develop a secure foundation for their lives in Ireland. The organisation also encourages and supports migrant women to engage in decision-making processes. Areas of focus include health and domestic violence, employment and gender equality.

*Publications:* Black African Women in the Irish Labour Market, Herstory – Migration Stories of African Women in Ireland.

## Al Anon

Al Anon Information Centre, 5–6 Capel Street, Dublin 1

Tel: (01) 873 2699, 10.30am – 2.30pm

Email: [info@al-anon-ireland.org](mailto:info@al-anon-ireland.org) Web: [www.al-anon-ireland.org](http://www.al-anon-ireland.org)

Aims to help families and friends of alcoholics recover in an anonymous environment from the effects of living with the problem drinking of a relative or friend.

## Alateen

Al Anon Information Centre, 5–6 Capel Street, Dublin 1

Tel: (01) 873 2699 10.30am – 2.30pm

Weekend 24-hour confidential helpline: (01) 873 2699

A fellowship of young people who are or have been affected by a parent's compulsive drinking. Provides information. Holds meetings all over Ireland.

## Alcohol Action Ireland

Stewarts Sports Centre, Mezzanine Floor, Waterstown Avenue,  
Palmerstown, Dublin 20

Tel: (01) 642 6950, 9.00am – 5.00pm Fax: (01) 620 1785

Email: [info@alcoholactionireland.ie](mailto:info@alcoholactionireland.ie) Web: [www.alcoholactionireland.ie](http://www.alcoholactionireland.ie)

Non-profit organisation concerned about the rise in alcohol consumption in Ireland and the associated rise in alcohol-related harm. Advocates for the protection of the health, wellbeing and quality of life of Irish citizens through the adoption of policies and strategies which will minimise and protect society from alcohol-related harm.

*Publications:* Alcohol in Ireland: Time for action – a survey of Irish attitudes.

## Alcoholics Anonymous

Unit 2, Block C, Santry Business Park, Swords Road, Dublin 9

Tel: (01) 842 0700, 9.30am – 5.00pm Lo-call: 1890 412 412 (5.00pm – 10pm Mon to Fri, 10am – 10pm Sat and Sun) Fax: (01) 842 0703

Central Service Office: Suite 4, 7 Donegal Street Place, Belfast BT1 2FN

Tel: (048) 9093 4848

Email: [gso@alcoholicsanonymous.ie](mailto:gso@alcoholicsanonymous.ie) Web: [www.alcoholicsanonymous.ie](http://www.alcoholicsanonymous.ie)

Fellowship of men and women who are alcoholics.

*Publications:* various leaflets.

## Alone

1 Willie Bermingham Place, Kilmainham, Dublin 8

Tel: (01) 679 1032, 9.00am – 5.00pm daily Fax: (01) 679 1032

Email: [alone@iol.ie](mailto:alone@iol.ie) Web: [www.alone.ie](http://www.alone.ie)

Supplies food, clothing and other provisions for people over 60 years of age who are unable to provide for themselves. Also provides accommodation on a temporary or permanent basis. Aims to promote awareness of older people's problems and rescue those in need.

*Publications:* Alone newsletter.

## Alzheimer Society of Ireland

Alzheimer House, 43 Northumberland Avenue, Dun Laoghaire, Co. Dublin

Tel: (01) 284 6616 Helpline: 1800 341 341, 10.00am – 4.00pm Mon to Fri

Fax: (01) 284 6030

Email: [info@alzheimer.ie](mailto:info@alzheimer.ie) Web: [www.alzheimer.ie](http://www.alzheimer.ie)

A national voluntary organisation that provides services and information to support people with Alzheimer's disease/dementia and their families and carers. The Society's support services currently comprise 26 branches, a national network of dementia-specific day-care centres, respite-at-home programmes and carer support groups, five social clubs and one respite centre. A National Helpline provides free and confidential information and support to callers. Alzheimer National Tea Day is the Society's annual fundraiser which takes place each spring.

*Publications:* Your Guide to Understanding Alzheimer's Disease; Carer's Information Pack; Caregiver Diary; information leaflets; oASIs Newsletter.

## **AMEN – Male Victims of Domestic Abuse**

St Anne's Resource Centre, Railway Street, Co. Meath

Tel: 046 902 3718, 9.00am – 5.00pm Mon to Fri Fax: (046) 907 6864

Helpline (046) 902 3718

Email: [info@amen.ie](mailto:info@amen.ie) Web: [www.amen.ie](http://www.amen.ie)

Confidential helpline, support and advice service for men and child victims of domestic abuse. Organises support group meetings, individual meetings and provides a court accompaniment service. A limited counselling service is available. Provides training and presentations to other agencies.

## **Amnesty International – Irish Section**

First Floor, Ballast House, Westmoreland Street, Dublin 2

Tel: (01) 677 6361, 10.00am – 6.00pm Mon to Fri

Closed 1.00pm – 2.00pm Fax: (01) 677 6392

Email: [info@amnesty.ie](mailto:info@amnesty.ie) Web: [www.amnesty.ie](http://www.amnesty.ie)

Works towards its vision of a world in which every person enjoys all of the human rights enshrined in the Universal Declaration of Human Rights and other international human rights standards. Undertakes research and action focused on preventing and ending grave abuses of the rights to physical and mental integrity, freedom of conscience and expression, and freedom from discrimination, within the context of its work to promote all human rights.

*Publications:* Reports and two magazines a year.

## **Amputee.ie**

Amputee Disability Federation Ireland, 15 College Green, Dublin 2

Tel: 085 154 3398 Email: [info@amputee.ie](mailto:info@amputee.ie) Web: [www.amputee.ie](http://www.amputee.ie)

Aims to provide a holistic, best practice support system for all amputees in Ireland. Empowers amputees to achieve independence, participation, and social and occupational integration in the life of the community. Provides a range of services to amputees, staffed by volunteers, including peer-to-peer counselling, information and advice. Amputee.ie believes in the following: amputees in Ireland should be entitled to free prostheses; centres of excellence should be established to provide multi-disciplinary rehabilitation centres accessible to all amputees; funding should be made available for the provision of a support and information service to people before, during and after amputation.

### Ana Liffey Drug Project

48 Middle Abbey Street, Dublin 1

Tel: (01) 878 6899, 9.30am – 5.30pm Fax: (01) 878 6828

Email: [info@aldp.ie](mailto:info@aldp.ie) Web: [www.aldp.ie](http://www.aldp.ie)

Provides a 'low threshold – harm reduction' service based in North Inner City Dublin. The project works with people experiencing addiction, to minimise the harm that problematic drug use causes them, their families and the wider community. Services offered include care and case management for clients and families, a drop-in service, peer support group, literacy support, holistic intervention services and prison work.

*Publications:* Annual report, harm reduction literature.

### Anne Sullivan Foundation for Deafblind

Brewery Road, Stillorgan, Co. Dublin

Tel: (01) 289 8339 Fax: (01) 289 8408

Email: [info@annesullivan.ie](mailto:info@annesullivan.ie) Web: [www.annesullivan.ie](http://www.annesullivan.ie)

Assists people who are both deaf and blind. The Foundation has a residential centre where the daily programme has a substantial educational element and the dignity and happiness of the residents is of primary importance.

### AOIFE – Association of Irish Festivals and Events

Enterprise and Technology Centre, Creagh, Ballinasloe, Co. Galway

Tel: (090) 964 3779, 9.00am – 5.00pm Mon to Fri

Email: [info@aoifeonline.com](mailto:info@aoifeonline.com) Web: [www.aoifeonline.com](http://www.aoifeonline.com)

All-island advocacy and development network for festivals and events.

*Publications:* Shenanigans Newsletter; AOIFE Yearbook; e-bulletin.

### Aontas – The National Association of Adult Education

2nd Floor, 83–87 Main Street, Ranelagh, Dublin 6

Tel: (01) 406 8220, 9.30am – 5.00pm Fax: (01) 406 8227

Email: [mail@aontas.com](mailto:mail@aontas.com) Web: [www.aontas.com](http://www.aontas.com)

A non-governmental membership organisation established in 1969. Its mission is to ensure that every adult in Ireland has access to appropriate and affordable learning opportunities throughout their lives, thus enabling them to contribute to and participate in the economic, social, civic and cultural development of Irish society.

## ARC Cancer Support Centre

65 Eccles Street, Dublin 7

Tel: (01) 830 7333 Fax: (01) 830 7595

Email: [info@arccancersupport.ie](mailto:info@arccancersupport.ie) Web: [www.arccancersupport.ie](http://www.arccancersupport.ie)

Offers support to people with cancer, their family members and friends. ARC stands for Aftercare Research Counselling. ARC offers holistic support and complements primary medical treatments with education and psychological care. Services are provided free of charge and are available for everybody affected by cancer no matter where they live or where they are being treated.  
*Publications:* brochures on ARC services.

## Area Development Management Ltd – ADM

See Pobal

## Arthritis Ireland (Formerly Arthritis Foundation of Ireland)

1 Clanwilliam Square, Grand Canal Quay, Dublin 2

Tel: (01) 661 8188 Fax: (01) 661 8261

Email: [info@arthritisireland.ie](mailto:info@arthritisireland.ie) Web: [www.arthritisireland.ie](http://www.arthritisireland.ie)

Aims to help people with arthritis achieve the best quality of life. Provides practical support and information – leaflets, a website, nationwide talks and seminars, self-management courses, and a network of local support groups and branches throughout the country. Dedicated to improving public awareness and understanding of arthritis and lobbying for improved rheumatology services in Ireland. Also funds arthritis research.

*Publications:* Arthritis Ireland Magazine; Frequently Asked Questions on Arthritis; Diet and Arthritis; Drugs and Arthritis; Complementary Therapies; Hip Replacement; A New Knee Joint; Osteoarthritis; Rheumatoid Arthritis; Fibromyalgia; Psoriatic Arthritis; Ankylosing Spondylitis; Gout; When Your Child has Arthritis; Tim Has Arthritis (for children aged 4–8); When a Young Person Has Arthritis (Teachers Guide).

## Arts and Disability Ireland

c/o CREATE, 10–11 Earl Street South, Dublin 8

Tel: (01) 473 6600 Fax: (01) 473 6599

Email: [adi@artsincontext.com](mailto:adi@artsincontext.com) Web: [www.adiarts.ie](http://www.adiarts.ie)

Independent national organisation that promotes and facilitates the



engagement of people with disabilities in all aspects of the arts in Ireland. Objectives: provide an artistic programme that includes performances and exhibitions; promote disability interests in arts organisations and vice versa; form strategic partnerships to achieve mainstreaming; devise and deliver new initiatives; provide training opportunities for career development and workshops on artistic skills.

### **Arts Council, The**

70 Merrion Square, Dublin 2

Tel: (01) 618 0200 Fax: (01) 676 1302

Email: [info@artscouncil.ie](mailto:info@artscouncil.ie) Web: [www.artscouncil.ie](http://www.artscouncil.ie)

Established to stimulate public interest in and promote the knowledge, appreciation and practice of the arts. Under the aegis of the Department of Arts, Sport and Tourism, the Arts Council is the State's principal instrument of arts funding and an advisory body to the government on arts matters. It operates under the Arts Acts of 1951, 1973, and 2003. As an advocate for the arts, it commissions and publishes research and information and undertakes a range of development projects, often jointly with other public sector or non-governmental agencies.

### **ASH Ireland**

43–45 Northumberland Road, Ballsbridge, Dublin 4

Tel: (01) 231 0521, 8.00am – 4.00pm

Email: [ashire@iol.ie](mailto:ashire@iol.ie) Web: [www.ash.ie](http://www.ash.ie)

Founded in 1992 as a joint initiative of the Irish Cancer Society and Irish Heart Foundation. ASH acts as a watchdog monitoring tobacco legislation in Ireland and throughout Europe. Also works towards a tobacco-free society. *Publications:* See the website for a full list of publications.

### **Asperger Syndrome Association of Ireland – Aspire**

Coleraine House, Carmichael Centre, Coleraine Street, Dublin 7

Tel: (01) 878 0027 Fax: (01) 873 5283

Email: [development@aspire-irl.org](mailto:development@aspire-irl.org) Web: [www.aspire-irl.org](http://www.aspire-irl.org)

Established in 1995 to provide support for people with Asperger syndrome and their carers. Asperger syndrome is a complex brain disorder that falls within the autism spectrum. The organisation provides a helpline, organises conferences and seminars, and offers a supported employment service.

# A

*Publications:* Asperger Syndrome – A Guide for Teachers; Asperger Syndrome – A Guide. The association has a range of videos, books and information leaflets for sale available to the public, doctors, teachers and parents.

## **Associated Charities Trust**

Thomond House, Thomondgate, Limerick

Tel: (061) 325 011, 24 hours a day 365 days a year Fax: (061) 458 956

Email: [actthomondhouse@eircom.net](mailto:actthomondhouse@eircom.net)

Provides sheltered housing services for homeless women who are unable to cope with living independently and who are socially at risk. Aims to work in an integrated way to provide a continuum of care and housing support for the homeless.

## **Asthma Society of Ireland**

26 Mountjoy Square, Dublin 1

Tel: (01) 878 8511, 9.00am – 1.00pm and 2.00pm – 5.00pm

Mon to Fri Fax: (01) 878 8128

Helpline 1850 445 464, 10.00am – 1.00pm Tues to Thurs

Email: [office@asthmasociety.ie](mailto:office@asthmasociety.ie) Web: [www.asthmasociety.ie](http://www.asthmasociety.ie)

Provides information, advice, support and reassurance to people with asthma and to their families. The society acts as an advocate for members and runs campaigns to promote awareness and understanding of the condition among the general public. Supports a number of research programmes. The Society's goal is to work towards a situation where people with asthma can realise their full potential, and not be at a disadvantage health-wise, socially or financially.

## **ATD Fourth World**

31 Mountjoy Square, Dublin 1

Tel: (01) 855 8191, 9.00am – 6.00pm

Email: [atdfourthworld@eircom.net](mailto:atdfourthworld@eircom.net) Website: [www.atdfourthworld.ie](http://www.atdfourthworld.ie)

International voluntary organisation with a focus on people facing persistent poverty. It seeks to reinforce people's efforts to improve their lives, to bring their experiences and efforts into national and international discussions about overcoming poverty, and to have them inform the ambitions and values that shape our societies. In Ireland, ATD Fourth World works with community groups and other organisations in running grass-roots anti-poverty projects

with adults, young people and children, and in preparing events to mark the UN Day for the Eradication of Poverty on 17 October each year.

### **Atlantic Philanthropies Ireland**

**Tara House, 32 Lower Baggot Street, Dublin 2**

**Tel: (01) 676 2121, 9.00am – 5.30pm Mon to Fri Fax: (01) 676 3684**

**Email: [info@atlanticphilanthropies.org](mailto:info@atlanticphilanthropies.org) Web: [www.atlanticphilanthropies.org](http://www.atlanticphilanthropies.org)**

Philanthropic foundation committed to spending its multi-billion dollar endowment by 2020, in order to make lasting changes in the lives of disadvantaged and vulnerable people. Its work focuses on four issues – ageing, disadvantaged children and youth, population health, and reconciliation and human rights. Based in the countries where they work on one or more of these issues: Australia, Bermuda, Ireland (North and South), South Africa, the United States and Vietnam. Grants are awarded to organisations that serve disadvantaged people, to help these organisations increase their reach and impact and advocate for social change.

*Publications:* Newsletter – Atlantic Currents; annual reports; research reports, evaluation reports available on the website.

### **Aware**

**72 Lower Leeson Street, Dublin 2**

**Tel: (01) 661 7211, 9.00am – 5.00pm Mon to Fri Fax: (01) 661 7217**

**Helpline 1890 303 302, 365 days 10.00am – 10.00pm**

**Email: [info@aware.ie](mailto:info@aware.ie) Web: [www.aware.ie](http://www.aware.ie)**

Provides vital emotional support and information for those who experience depression and their families. Also works to create greater public awareness of the nature and consequences of depressive illness. Services include a network of support groups nationwide, local helpline open 365 days a year, Beat the Blues (a secondary school awareness programme), free information service and regular public lectures. Booklets and leaflets available for download from the website.

# B

## **Banúlacht**

**20 Lower Dominick Street, Dublin 1**

**Tel: (01) 872 3039, 10.00am – 5.00pm**

**Email: [info@banulacht.ie](mailto:info@banulacht.ie) Web: [www.banulacht.ie](http://www.banulacht.ie)**

Development education and policy organisation. Activities: training and capacity building in the community development sector in Ireland; conferences, workshops and seminars on gender, development and human rights; publication of briefing papers, newsletters, reports and training resources; research and policy work; international networking and exchange. Aims to build solidarity between women in Ireland and women in the global south, and to work with women's groups to bring a global, feminist and human rights perspective to their local work.

*Publications:* Looking at the Economy through Women's Eyes: A Facilitator's Guide for Economic Literacy (2004); Gender and Development Bulletin (twice yearly bulletin on local and global issues).

## **Barnardos**

**Christchurch Square, Dublin 8**

**Tel: (01) 453 0355, 9.00am – 5.00pm Fax: (01) 453 0300**

**Email: [info@barnardos.ie](mailto:info@barnardos.ie) Web: [www.barnardos.ie](http://www.barnardos.ie)**

**Adoption Advice Service: (01) 454 6388, 11.00am – 2.00pm Tues and 10.00am – 2.00pm Thurs**

**Email: [adoption@barnardos.ie](mailto:adoption@barnardos.ie)**

**Barnardos Bereavement Counselling for Children: (01) 473 2110,**

**10.00am – 12.00pm Mon to Fri and 12.00pm – 2.00pm Wed**

**[bereavement@barnardos.ie](mailto:bereavement@barnardos.ie) (Dublin),**

**[bereavement@cork.barnardos.ie](mailto:bereavement@cork.barnardos.ie) (Cork)**

Supports children whose wellbeing is under threat by working with them, their families and communities, and by campaigning for the rights of children. Provides community-based services at over 30 locations in Ireland, aimed at supporting vulnerable children and their families. Services include early years work, after-school groups, and youth projects. In addition to the community-based services, Barnardos provides central services aimed at supporting children – for example, the Barnardos Bereavement Counselling Service and the Guardian ad Litem service which supports children in law proceedings. The Barnardos Adoption Advice Service provides advice, information and individual and group support for adopted people, birth

families, parents of children who have been adopted and anyone with general queries about adoption. Barnardos also provides the National Children's Resource Centre based in Christchurch Square, Dublin 8.

*Publications:* Someone To Talk To: A Handbook on Childhood Bereavement; range of publications published by the National Children's Resource Centre aimed at parents and professionals in the childcare field.

### **Barretstown**

**Barretstown Castle, Ballymore Eustace, Co. Kildare**

**Tel: (045) 864 115, 9.00am – 5.30pm Helpline 1850 500 123**

**Fax: (045) 864 197**

**Email: [info@barretstown.org](mailto:info@barretstown.org) Web: [www.barretstown.org](http://www.barretstown.org)**

Provides a programme of therapeutic recreation for children with cancer and other serious illnesses. The children, aged 7 to 17, come from Ireland and 22 other European countries to take part in activities such as horse riding, canoeing, archery and drama. Through their achievements, they stop seeing themselves as 'sick kids' and begin to regain self-confidence, independence and self-esteem. The programme is recognised by medical specialists as playing a valuable role in a child's recovery from serious illness. Barretstown has served over 13,000 children and everything including medical care and airfare is provided free of charge.

*Publications:* Serious Fun Magazine (twice yearly).

### **Bereavement Counselling Service**

**Dublin Street, Baldoyle, Dublin 13**

**Tel: (01) 839 1766, 9.00am – 1.00pm Mon to Fri**

**Email: [bereavement@eircom.net](mailto:bereavement@eircom.net) Web: [www.bereavementireland.org](http://www.bereavementireland.org)**

Provides counselling for bereaved persons on a one-to-one basis at five Dublin locations and also in Kildare, Carlow, Newbridge and Bray. Grieving children are also facilitated. Promotes increased knowledge and awareness of the grieving process by giving talks to community organisations, businesses and schools. Provides a long-established bereavement service.

*Publications:* Grieving the Suicide of a Loved One; information leaflets.

### **Berwick Home Charity**

**11 Strand Road, Sandymount, Dublin 4**

**Tel: 086 811 6980 Email: [bhmconnell@indigo.ie](mailto:bhmconnell@indigo.ie)**

Provides holiday grants. Trustees consider applications from females over the

age of fourteen who have recently been unwell or have a disability. Amount granted is determined by the financial situation of the trust and the applicant.

### **BIH Housing Association (Ireland)**

Suite B, Top Floor, Merrion Buildings, Lower Merrion Street, Dublin 2  
 Tel: (01) 676 1602 Fax: (01) 676 1603  
 Email: [office@bih.ie](mailto:office@bih.ie) Web: [www.bih.ie](http://www.bih.ie)

Provides affordable social housing and services. The accommodation caters for a range of different housing needs and includes flats for single people, family homes, sheltered accommodation for older people and housing with care, as well as various models of supported housing for people with special housing needs.

### **Births, Marriages and Deaths**

See General Register Office

### **Boardmatch Ireland**

35 Exchequer Street, Dublin 2  
 Tel: (01) 671 5005  
 Email: [info@boardmatchireland.ie](mailto:info@boardmatchireland.ie) Web: [www.boardmatchireland.ie](http://www.boardmatchireland.ie)

A new initiative to support the development of non-profit community and voluntary sector boards and management committees. Boardmatch recruits people primarily from the business and professional sector for non-profit board opportunities. A free web-based model of recruitment allows non-profit organisations and potential board members to seek each other out – matching for skills and experience, areas of interest within the sector, and time available.

*Publication:* Guide to Board Membership.

### **Bodywhys**

PO Box 105, Blackrock, Co. Dublin  
 Tel: (01) 283 4963, 9.00am – 5.00pm Mon to Fri  
 Helpline: 1890 200 444 Fax: (01) 205 6959  
 Email: [info@bodywhys.ie](mailto:info@bodywhys.ie) Web: [www.bodywhys.ie](http://www.bodywhys.ie)

Provides support and information to people affected by eating disorders including support groups in Dublin, Carlow and Galway. BodywhysConnect

is an online support group – see the website for details. Provides talks, seminars and workshops, information packs and an educational resource (i-figure: a mind and body approach).

### **Bord Pleanála, An**

64 Marlborough Street, Dublin 1

Tel: (01) 858 8100 Lo-call: 1890 275 175, 9.15am – 5.30pm Mon to Fri

Fax: (01) 872 2684

Email: [bord@pleanala.ie](mailto:bord@pleanala.ie) Web: [www.pleanala.ie](http://www.pleanala.ie)

An Bord Pleanála is the statutory body with responsibility for the determination of planning appeals, assessment of local authority infrastructural development and other strategic infrastructure projects, and compulsory acquisition of land under the Planning Acts and Building Control Act.

### **Bóthar**

Old Clare Street, Limerick, Co. Limerick

Tel: (061) 414 142, 8.00am – 6.00pm Fax: (061) 615 833

Email: [info@bothar.ie](mailto:info@bothar.ie) Website: [www.bothar.org](http://www.bothar.org)

International aid agency that provides families in poverty with the means to improve their lives by providing livestock. Bóthar is currently working in over 40 countries using 16 different species of animals including cows, goats, pigs, yaks and bees.

*Publications:* Bó Vine – quarterly newsletter.

### **Bowel Cancer Support Group**

Irish Cancer Society, 43–45 Northumberland Road, Dublin 4

Tel: 1800 200 700, 9.00am – 5.00pm Fax: (01) 231 0555

Email: [support@irishcancer.ie](mailto:support@irishcancer.ie) Web: [www.cancer.ie](http://www.cancer.ie)

Support group that gives practical information and emotional support to patients who are about to have or who have had treatment for cancer of the colon or rectum. Group members provide peer support which enables men and women to discuss their feelings and anxieties, to understand the shock that can accompany a diagnosis of cancer and to help them to come to terms with it. The group can provide support before and after surgery and assist with the common physical and emotional side effects of treatment. Whatever the difficulty in the beginning stages, the group believes that the patient can adapt following surgery and treatment and return to a full and active life.

# B

## **Brainwave – Irish Epilepsy Association**

249 Crumlin Road, Dublin 12

Tel: (01) 455 7500, 9.00am – 5 .00pm Mon to Fri Fax: (01) 455 7013

Email: [info@epilepsy.ie](mailto:info@epilepsy.ie)

Regional offices:

35 Washington Street, Cork Tel: (021) 427 4774

Chamber of Commerce House, 40 Port Road, Letterkenny, Co. Donegal  
Tel: (074) 916 8725

Ozanam House, St Augustine Street, Galway Tel: (091) 568 180

4 Russell Centre, Russell Street, Tralee, Co. Kerry Tel: (066) 711 9507

The Social Services Centre, Henry Street, Limerick Tel: (061) 313 773

Roden Place, Dundalk, Co. Louth Tel: (042) 933 7585

Offaly Historical Society, Bury Quay, Tullamore, Co. Offaly  
Tel: (0506) 28631

Northside Community Centre, Forthill, Sligo Tel: (071) 914 6255

Training for Success, Institute of Technology, Sligo Tel: (071) 915 5303

Provides an information and advice service on epilepsy. Offers information to health professionals in dealing with epilepsy. Improves public understanding through awareness campaigns and education programmes. Provides support for research into the causes and treatment of epilepsy. Promotes legislative and civil rights for people with epilepsy. Assists in the development of support groups for people with epilepsy and their families. Provides services for young people with epilepsy in training and employment. Provides practical aids.

*Publications:* Information leaflets and booklets; Epilepsy News (quarterly newsletter); Epilepsy: A Parents' Guide.

## **Breaking Through**

Newtown House, Confey, Leixlip, Co. Kildare

Tel: (01) 606 0858, 9.30am – 5.30pm Mon to Thurs Fax: (01) 606 0858

Email: [info@breakingthrough.org](mailto:info@breakingthrough.org) Web: [www.breakingthrough.org](http://www.breakingthrough.org)

Supports practitioners to promote effective interventions for young people at risk throughout the island of Ireland. Facilitates links through local, regional and cross-border networks, promoting partnership and interagency co-operation. Collates, documents and shares good practice. Provides



informed support for practitioners within an atmosphere of mutual respect. Aims to influence policy and programme development. The website provides information on training and development events for youth workers and contains a database of youth organisations throughout Ireland.

*Publications:* Conference Reports; Mentoring – Developing New and Progressive Methods for Practitioners; Walking in the Other Person's Shoes; d kidz r o.k. its uz who need to change; Cause & Effect; Strategic Plan 2005–2009.

### **Brothers of Charity Services**

**National Secretariat, Kilcornan House, Clarinbridge, Co. Galway**

**Tel: (091) 796 623, 9.30am – 5.30pm Fax: (091) 796 626**

**Web: [www.brothersofcharity.ie](http://www.brothersofcharity.ie)**

One of the largest service providers for people with intellectual disability in Ireland. The core values have always been the dignity and humanity of each person. How these are expressed has evolved over time with greater understanding of the rights of all people with a disability, with the changing hopes and expectations of the individuals and families with whom the Brothers of Charity work, and with the growing expertise of everyone associated with the services.

### **Bushypark Treatment Centre**

**Bushypark, Ennis, Co. Clare**

**Tel: (065) 684 0944, available 24 hours Fax: (065) 684 0450**

**Email: [bushyparkhouse@clarecare.ie](mailto:bushyparkhouse@clarecare.ie)**

Residential treatment centre that caters for people addicted to alcohol, drugs (illicit and prescribed), gambling, and a range of other addictions. Outreach groups and services are based in Galway, Limerick, Kerry and Clare. People can refer themselves for treatment by contacting the Treatment Centre for advice or for an assessment on the extent of their addiction issue. Also provides support for family members and for professionals in dealing with addiction issues.

*Publications:* Information relating to addiction issues.

## Business in the Community Ireland

32 Lower O'Connell Street, Dublin 1

Tel: (01) 874 7232, 9.00am – 6.00pm Fax: (01) 874 7637

Email: [admin@bitc.ie](mailto:admin@bitc.ie) Web: [www.bitc.ie](http://www.bitc.ie)

A non-profit organisation specialising in advice and guidance to leading companies on corporate responsibility and corporate community involvement. Since its inception in 2000, the mission of Business in the Community Ireland (BITCI) has been to harness the power of Irish business to maximise its positive impact on all its stakeholders. BITCI is also the national partner in Ireland for CSR Europe, the co-ordinating body on corporate responsibility at a European level.

*Publications:* Inspiring Excellence Volumes 1–4 (Best Practice Case Studies); CR Report; Programme Annual Reports; Engaging Business Support: Step-by-step guide for Community and Voluntary Organisations Looking for Business Support.

## Cairde

19 Belvedere Place, Dublin 1

Tel: (01) 855 2111, Mon 10.00am – 5.00pm, Tue closed, Wed to Fri 10.00am – 5.00pm Fax: (01) 855 2089

Email: [info@cairde.ie](mailto:info@cairde.ie) Web: [www.cairde.ie](http://www.cairde.ie)

Aims to tackle health inequalities among ethnic minority communities by improving ethnic minority access to health services and improving participation in health planning and delivery. This is done through provision of health advocacy and information, building participation, and through research and policy work.

*Publications:* Community Development and Health Programme, an Intervention for Social Change; Accessing Health and Related Needs of Minority Ethnic Groups in Dublin Inner-City; Women as Leaders Equality Programme; information leaflets on accessing health services.

## Campaign against Bullying

72 Lakelands Avenue, Stillorgan, Co. Dublin

Tel: (01) 288 7976, Mon to Fri 12 noon – 5.00pm

Email: [odonllb@indigo.ie](mailto:odonllb@indigo.ie) Web: [indigo.ie/~odonllb/cabullying/](http://indigo.ie/~odonllb/cabullying/)

Aims to reduce the incidence of bullying and minimise the ill effects by providing information, advice and support for individuals and groups by means of a helpline, correspondence, lectures, seminars, workshops and visiting schools and other workplaces.

*Publications:* Bullying: A Resource Guide; CAB Anti-Bullying Information Leaflet.

## Camphill Village Community

Ballytobin, Callan, Co. Kilkenny Tel: (056) 772 5114

Ballybay, Co. Monaghan Tel: (042) 974 1939

The Bridge, Kilcullen, Co. Kildare Tel: (045) 481 597

Carrick-on-Suir, Co. Tipperary Tel: (051) 645 080

Dingle, Co. Kerry Tel: (066) 915 0787

Duffcarrig, Gorey, Co. Wexford Tel: (053) 942 5911

Dunshane, Brannockstown, Co. Kildare Tel: (045) 83 628

Grangemockler, Carrick-on-Suir, Co. Tipperary Tel: (051) 647 202



**Greenacres, Dundrum, Dublin 14 Tel: (01) 298 7618**

**Journeyman Programme, Co. Tipperary Tel: (051) 641 892**

**Kyle, Callan, Co. Kilkenny Tel: (056) 772 5458**

**Thomastown, Co. Kilkenny Tel: (056) 775 4132**

**Web: [www.camphill.ie](http://www.camphill.ie)**

Provides various situations where individuals with intellectual disabilities, volunteer carers (co-workers) and others can share a full and meaningful life. These situations range from rural village communities, where those in the community both live and work together on the land, to communities integrated in urban settings, to those providing inclusive work or training situations. The communities cater for individuals with an intellectual disability ranging in age from childhood to old age. Further information about the different communities can be obtained from the website.

### **CanTeen Ireland**

**Carmichael Centre, North Brunswick Street, Dublin 7**

**Tel: (01) 872 2012, 9.00am – 5.00pm**

**Email: [canteen@oceanfree.net](mailto:canteen@oceanfree.net) Web: [www.canteen.ie](http://www.canteen.ie)**

Nationwide support group for young people who have or have had cancer, and for their brothers, sisters and friends. CanTeen Ireland was set up in 1990 by a group of dedicated health professionals and is associated with the Irish Cancer Society. It organises weekends away and leisure activities. The steering committee has a majority of teenage members and the CanTeen newsletter is produced by members.

### **CARDI – The Centre for Ageing Research in Ireland**

**Forestview, Purdy's Lane, Belfast, BT8 7ZX, Northern Ireland**

**Tel: +44 (0) 289 069 0066 Fax: +44 (0) 289 064 6604,**

**9.00am – 5.00pm Mon to Fri**

**Email: [info@cardi.ie](mailto:info@cardi.ie) Web: [www.cardi.ie](http://www.cardi.ie)**

Non-profit organisation established to provide a mechanism for greater collaboration among age researchers, for wider dissemination of ageing research information and to advance a research agenda relevant to the needs of older people in Ireland. Operates at a strategic level and in an advisory capacity. Focuses on promoting research co-operation across a range of sectors and disciplines and concentrates on influencing the strategic direction

of research into older people and ageing in Ireland. Funded by Atlantic Philanthropies, augmented by grants from the Irish Department of Health and Children and the Research and Development Office for Health and Social Care in Northern Ireland. Hosted by the Institute of Public Health in Ireland.

### Care Alliance Ireland

Coleraine House, Coleraine Street, Dublin 7

Tel: (01) 874 7776 or 087 207 3265

Email: [ndo@carealliance.ie](mailto:ndo@carealliance.ie) Web: [www.carealliance.ie](http://www.carealliance.ie)

National network of voluntary organisations supporting family carers. It aims to bring together voluntary groups supporting family carers to exchange information and to develop more effective policies and services. *Publications:* quarterly newsletter; conference and seminar reports.

### Care Local

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 878 2358 Fax: (01) 873 5737

Email: [info@carelocal.com](mailto:info@carelocal.com) Web: [www.carelocal.com](http://www.carelocal.com)

Mission is to assist older people to continue living in their own homes, with dignity and security, for as long as possible. Care Local volunteer visitors provide friendship and companionship to older people living alone throughout the Dublin City Council area.

### Carers Association, The

National Office, Bolger House, Patrick Street, Tullamore, Co. Offaly

Tel: (057) 932 2920 Helpline: 1800 240 724, 9.00am – 5.30pm Mon to Thurs, 9.00am – 5.00pm Fri Fax: (057) 932 3623

Email: [info@carersireland.com](mailto:info@carersireland.com) Web: [www.carersireland.com](http://www.carersireland.com)

Directed at supporting family members who provide essential care and attention for frail older persons, or persons with physical, learning, emotional or other disabilities or illnesses, and any other persons receiving care or requiring care in the home. The Association provides home respite care, recognised training in homecare, information, a helpline, lobbying and promotion of carers' interests. It represents carers' interests in Social Partnership and in the National Economic and Social Forum.

*Publications:* Take Care, quarterly magazine; online newsletter; carers information pack also available online.

## CARI

100 Lower Drumcondra Road, Drumcondra, Dublin 9

Tel: (01) 861 1240, 9.00am – 5.00pm Helpline 1890 924 567, 9.00am – 5.30pm Mon to Fri Fax: (01) 882 8120

Email: [info@cari.ie](mailto:info@cari.ie) or [helpline@cari.ie](mailto:helpline@cari.ie) Web: [www.cari.ie](http://www.cari.ie)

Provides post-assessment therapy and counselling to children, families and groups who have been affected by child sexual abuse, to support and assist in their recovery. Alongside this, CARI aims to provide the most up-to-date education and information service for children, adults and professionals on the dynamics of child sexual abuse and to raise public and political awareness. *Publications:* CARI annual reports 1999–2006; conference reports; training programmes.

## Caring and Sharing Association – CASA

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 872 5300, 10.00am – 1.00pm Mon to Fri Fax: (01) 872 5370

Email: [careshare@eircom.net](mailto:careshare@eircom.net) Web: [www.casa.ie](http://www.casa.ie)

Aims to develop friendships and social outlets for its members. Affiliated to the Disability Federation of Ireland.

*Publications:* More than Words Can Say; 25th anniversary commemorative booklet.

## Caring for Carers Ireland

Abbey Arcade, Abbey Street, Ennis, Co. Clare

Tel: (065) 686 6515 Fax: (065) 686 7710

Email: [caringforcarers@eircom.net](mailto:caringforcarers@eircom.net) Web: [www.caringforcarers.org](http://www.caringforcarers.org)

National, non-governmental organisation providing support to home-based carers. Promotes the health, wellbeing and quality of life of home-based carers and those for whom they care by promoting recognition of their work. Provides respite care, information, training and advocacy for carers.

*Publications:* Carers Charter/Carers Clinic – Supporting Family Carers; Carers Charter in Action.

## Carmichael Centre for Voluntary Groups

North Brunswick Street, Dublin 7

Tel: (01) 873 5702, 8.30am – 11.00pm Mon to Fri and 9.00am – 6.00pm Sat

Fax: (01) 873 5737

**Coleraine House, Coleraine Street, Dublin 7**

**Tel: (01) 873 5282/5285, 8.30am – 11.00pm Mon to Fri**

**Email: [info@carmichaelcentre.ie](mailto:info@carmichaelcentre.ie) Web: [www.carmichaelcentre.ie](http://www.carmichaelcentre.ie)**

Ireland's largest centre for voluntary organisations, currently providing office accommodation and a range of support services to 47 voluntary groups in its two buildings, Carmichael House and Coleraine House. Provides a unique and supportive environment for the structured development of small and medium-sized voluntary and community groups – turning people's passion into change. The Centre provides the following services: headquarter office space; administrative services including payroll and accountancy; conference, meeting and catering facilities; training, support and consultancy in organisational management and development; access to information; conferences and seminars on sectoral issues; information and communications technology (ICT) support; Community Employment staff, supervision and training; representation and policy input, and access to employment and services for individuals and organisations from the local area to help overcome disadvantage.

*Publications:* Effective Fundraising for Voluntary and Community Groups; Running Effective Meetings; Roles and Responsibilities of the Board; When Staff Enter the Picture; Setting Up a Voluntary or Community Group; A Handbook for the Management Committees/Boards of Directors of Small and Medium Community and Voluntary Organisations; Exercising Governance: a Carmichael Centre Perspective.

### **Catholic Communications Office (incorporating the Catholic Press and Information Office)**

**Irish Bishops' Conference, St Patrick's College, Maynooth, Co. Kildare**

**Tel: (01) 505 3000 Fax: (01) 601 6401**

**Email: [info@catholiccommunications.ie](mailto:info@catholiccommunications.ie)**

**Web: [www.catholiccommunications.ie](http://www.catholiccommunications.ie)**

Communications agency of the Irish Bishops' Conference. Established to promote initiatives and publications of the conference and its various agencies and commissions to the public and the media. The Communications Office deals with queries on the Catholic Church from the media, members of the public, other churches and faith groups, and voluntary, statutory and non-statutory agencies.

## Catholic Guides of Ireland

12 Clanwilliam Terrace, Grand Canal Quay, Dublin 2

Tel: (01) 661 9566, 9.00am – 5.45pm Fax: (01) 676 5691

Email: [nat.office@girlguidesireland.ie](mailto:nat.office@girlguidesireland.ie) Web: [www.girlguidesireland.ie](http://www.girlguidesireland.ie)

A nationwide volunteer-driven youth association that aims to provide a challenging guiding programme within a safe environment to enable all girls and young women to develop their full potential.

## Catholic Youth Care

Catholic Youth Care, Arran Quay, Dublin 7

Tel: (01) 872 5055, 9.30am – 1.00pm and 2.00pm – 5.00pm

Fax: (01) 872 5010

Email: [info@cyc.ie](mailto:info@cyc.ie) Web: [www.cyc.ie](http://www.cyc.ie)

Promotes a youth work response that is caring, compassionate and Christian and enables young people to participate more fully in the life of society and church. It does this through a variety of initiatives: training, events and activities for youth groups and adult leaders; faith initiatives; co-ordination and support for summer programmes; social inclusion programmes; crime diversion projects; youth arts activities; drug prevention initiatives; outward bound programmes; and Youth Information Centres in Bray, Clondalkin and Dun Laoghaire. It also has a dedicated Child Protection Office with responsibility for Garda vetting, child abuse referrals, volunteer application process, training, and monitoring implementation of Catholic Youth Care's Child Protection Policies and Procedures and Code of Good Youth Work Practice. It has four houses in Co. Wicklow which are suitable for youth group holidays and retreats. Provides broad-based local youth services in Balbriggan/Swords, Bray, Clondalkin, Dun Laoghaire, East Wicklow, Finglas, Lucan and Ronanstown.

## Center for Independent Living

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 873 0455 or 873 0986, 9.00am – 6.00pm Mon to Fri

Fax: (01) 873 0998

Email: [info@dublincil.org](mailto:info@dublincil.org) Web: [www.cilireland.com](http://www.cilireland.com)

Founded by people with significant disabilities to address inequities and discrimination faced by people with disabilities. Promotes self-determination and civil rights for people with significant disabilities by developing



appropriate programmes that uphold the right to independent living. There are 26 Centers for Independent Living nationwide, all established and operated by people with disabilities at a local level, and each committed to ensuring that the principles of independent living – choices, rights, empowerment and control – are embodied in all aspects of their work.

*Publications:* Annual report.

### Central Remedial Clinic

Vernon Avenue, Clontarf, Dublin 3

Tel: (01) 854 2200, 9.00am – 5.00pm Fax: (01) 833 5496

Email: [info@crc.ie](mailto:info@crc.ie) Web: [www.crc.ie](http://www.crc.ie)

Provides rehabilitation facilities for people with physical disabilities including primary school and pre-school nursery training, medical rehabilitation services, vocational assessment, sheltered workshop and four day activity centres for adolescents and adults. Some research projects.

*Publications:* Annual report; newsletter; medical papers; corporate brochures; departmental pamphlets.

### Centre for Dispute Resolution

95 Stillorgan Wood, Stillorgan, Co. Dublin

Tel: (01) 288 4190 Fax: (01) 278 3453 Email: [corry@indigo.ie](mailto:corry@indigo.ie)

Committed to cutting the cost of resolving disputes through third-party mediation and consensus building in a wide range of areas: neighbour conflicts, consumer disputes, bullying behaviour, landlord-tenant relations and multi-party community disputes. Provides skills training in conflict resolution and mediation for volunteers in accordance with Mediators Institute Ireland.

Supports the development of community mediation schemes.

### Centre for Nonprofit Management

School of Business, Trinity College Dublin, College Green, Dublin 2

Tel: (01) 896 3850 Fax: (01) 896 4087

Email: [nonprofit@tcd.ie](mailto:nonprofit@tcd.ie) Web: [www.cnm.tcd.ie](http://www.cnm.tcd.ie)

Supports and develops research, education and dialogue about the Third Sector and non-profit organisations by creating and facilitating relationships across disciplines and across sectors. Aims: contribute to the understanding of nonprofit organisations, their emergence, their management and their impact; contribute to their development of managerial capacity and

organisational leadership; facilitate discussion between stakeholders. The Centre pursues its goals by means of three main programme areas: research, education, and dialogue.

### **Centre for the Care of Survivors of Torture**

See Spiritan Asylum Services Initiative – SPIRASI

### **Centre for the Study of Peace (Visions of Peace)**

Saor Ollscoil na h-Éireann, 55 Prussia Street, Dublin 7

Tel: (01) 868 3368, 4.00pm – 10.00pm Mon to Wed Fax: (01) 868 3368

Email: sean202@gofree.indigo.ie

Co-ordinates the peace studies programme at Saor Ollscoil na h-Éireann (The Free University of Ireland). As part of its contribution to the United Nations International Year of Peace, the Centre organised a major conference which was addressed by a number of Nobel Peace Prize winners. From this conference, a Vision of Peace was established with a 5-year plan.

### **CentreCare**

See Crosscare

### **Charitable Donations Commissioners**

See Commissioners of Charitable Donations and Bequests for Ireland

### **Chernobyl Children's Project, The**

Ballycurren Industrial Estate, Kinsale Road, Cork

Tel: (021) 431 2999, 9.00am – 5.00pm Mon to Fri Fax: (021) 431 3170

Email: info@chernobyl-ireland.com Web: www.chernobyl-international.com

Aims to alleviate the suffering of the children of the Chernobyl-affected region and bring hope for the future. It operates 16 aid programmes that have delivered over €70 million in humanitarian aid to the Chernobyl region. These include rest-and-recuperation holidays for Chernobyl children, a long-term medical care programme, an orphanage refurbishment programme and a humanitarian aid programme. The organisation has also delivered 200 ambulances to the region for use by hospitals, orphanages and special schools.

*Publications:* Children of Chernobyl, Chernobyl Heart – 20 Years On.

## Cheshire Ireland

Central Office, Block 4, Bracken Business Park, Bracken Road, Sandyford Industrial Estate, Dublin 18

Tel: (01) 297 4100 Fax: (01) 205 2060

Email: [info@cheshire.ie](mailto:info@cheshire.ie) Web: [www.cheshire.ie](http://www.cheshire.ie)

Works in partnership with the Health Service Executive to provide a range of supported accommodation, respite and other services to adults with physical disabilities. Its mission is to provide quality, person-centred services which facilitate people with disabilities to live a life of their own choosing. It operates 18 centres and a range of community-based services around Ireland, employing almost 700 staff and serving over 330 people. It is developing new community living services in Dublin and Cork, providing trained staff and other supports to people living in the community.

*Publications:* Full list of publications available on website.

## Childline

See Irish Society for the Prevention of Cruelty to Children

## Childminding Ireland

9 Bulford Business Campus, Kilcoole, Co. Wicklow

Tel: (01) 287 8466, 9.00am – 5pm Mon to Fri Fax: (01) 287 8465

Email: [info@childminding.ie](mailto:info@childminding.ie) Web: [www.childminding.ie](http://www.childminding.ie)

National organisation for family day care in Ireland. Promotes high standards in family day care through participation in all relevant national forums and by offering a range of support to childminders and parents. These supports include an information line and website, group insurance scheme for self-employed childminders, comprehensive membership pack for registered childminders, access to training (quality awareness programme and distance learning), quarterly newsletters and more.

*Publications:* See website for details.

## Children's Leukaemia Research Project

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 873 5357 or (01) 834 6102, 9.30am – 1.30pm

Raises funds for research into childhood leukaemia. Supports and assists those with leukaemia.

## Children's Rights Alliance

4 Upper Mount Street, Dublin 2

Tel: (01) 662 9400, 9.00am – 5.00pm Fax: (01) 662 9355

Email: [info@childrensrights.ie](mailto:info@childrensrights.ie) Web: [www.childrensrights.ie](http://www.childrensrights.ie)

Works in the area of national policy advocacy on the rights and welfare of children in Ireland and is a coalition of more than 80 non-governmental organisations. Aims: promote awareness and understanding of the UN Convention on the Rights of the Child; secure the necessary changes in law, policies and services to ensure that the rights named in the Convention become a reality for all children in Ireland. Library access available on request. *Publications:* The Constitution and Children – A Position Paper on the Proposed Referendum on Children's Rights (2007); From Rhetoric to Rights – Second Shadow Report to the United Nations Committee on the Rights of the Child (2006); Young Voices – Guidelines on how to Involve Young People in your Work (2005); Child Poverty in Ireland: An Overview (2004).

## Children in Hospital Ireland

Carmichael House, Coleraine House, Coleraine Street, Dublin 7

Tel: (01) 878 0448 or 1890 252 682, 9.00am – 5.30pm Mon to Fri with out-of-hours answering service Fax: (01) 873 5283

Email: [info@childreninhospital.ie](mailto:info@childreninhospital.ie) Web: [www.childreninhospital.ie](http://www.childreninhospital.ie)

National organisation that works with policy makers and health professionals to promote the welfare and wellbeing of all sick children by drawing attention to their need for emotional security. It supports parents before, during and after a child's stay in hospital. Programme and activities: provision of play and recreation by trained and vetted hospital PlayWell volunteers in 17 hospitals; JustAsk Hospital Help Desk (information and advice service) at Crumlin; education programmes aimed at school and college students, parents, and health and other professionals; annual public lecture; research relating to the needs of sick children and their parents; awareness-raising projects.

*Publications:* Prepare Your Child For Hospital leaflet in 14 languages; reports; submissions; information and education material. Full list available on request.

## Chomhairle Leabharlanna, An

See Library Council – An Chomhairle Leabharlanna

## Christian Aid Ireland

17 Clanwilliam Terrace, Grand Canal Dock, Dublin 2

Tel: (01) 611 0801, 9.30am – 5.00pm Fax: (01) 661 0949

Email: [dublin@christian-aid.org](mailto:dublin@christian-aid.org) Web: [www.christianaid.ie](http://www.christianaid.ie)

Official relief and development agency of eight religious groups in Ireland: the Irish Council of Churches, Church of Ireland, Presbyterian Church, Non-Subscribing Presbyterian Church in Ireland, Methodist Church, Moravian Church, Religious Society of Friends and the Salvation Army. It works to combat poverty in some of the world's poorest communities in over 50 countries. Regardless of race or religion, it helps people to tackle the problems they face and build the life they deserve. The agency also campaigns at home and overseas to change the structures that keep people poor, challenging inequality and injustice. Resource centre (9.30am – 4.30pm) provides development education materials, reports and publications for schools, youth and church groups.

## Christina Noble Children's Foundation

22 South Frederick Street, Dublin 2

Tel: (01) 645 5555, 9.00am – 12.45pm and 2.00pm – 5.30pm

Fax: (01) 672 5085

Email: [ireland@cncf.ie](mailto:ireland@cncf.ie) Web: [www.cncf.ie](http://www.cncf.ie)

International partnership of people dedicated to serving children in need of emergency and long-term medical care, nutritional rehabilitation, educational opportunities, vocational training, job placement and protection from economic and sexual exploitation. The Foundation seeks to maximise the potential of each child. This is accomplished within the context of the family and the community whenever possible and with love and respect for the dignity of each child as an individual.

*Publications:* Bridge Across My Sorrow; Christina Noble; Mama Tina.

## Church of Ireland Bishops' Appeal

Church of Ireland House, Church Avenue, Rathmines, Dublin 6

Tel: (01) 497 8422 Fax: (01) 497 8821

Email: [bishopsappeal@ireland.anglican.org](mailto:bishopsappeal@ireland.anglican.org)

Web: [www.ireland.anglican.org/bishopsappeal](http://www.ireland.anglican.org/bishopsappeal)

Aims to foster world development through education, medicine and

agriculture projects, and to provide emergency funds. Works through world development agencies, church-related and otherwise. Annual report included in General Synod Reports of the Church of Ireland.

### **Citizens Information Board**

**George's Quay House, 43 Townsend Street, Dublin 2**

**Tel: (01) 605 9000 Fax: (01) 605 9099**

**Email: [info@ciboard.ie](mailto:info@ciboard.ie) Web: [www.citizensinformationboard.ie](http://www.citizensinformationboard.ie)**

The Citizens Information Board (formerly Comhairle) is the statutory agency responsible for supporting the provision of information, advice and advocacy on social and civil services. The Citizens Information Board (CIB) supports the nationwide network of Citizens Information Centres, the Citizens Information Phone Service (1890 777 121) and the Citizens Information website [www.citizensinformation.ie](http://www.citizensinformation.ie). It is committed to promoting access to information for all citizens including people with disabilities. Other resources include the Citizens Information Board website, which links to [www.assistireland.ie](http://www.assistireland.ie) (a website with information on assistive technology products) and the online Resource Database for the Voluntary and Community Sectors in Ireland including a database of funding sources. CIB contributes to the development of social policy in relation to citizens' access to social services. Services to voluntary organisations include national and regional training programmes for information providers and group insurance schemes.

*Publications:* Relate; EU Supplement; Information Wallcharts; Directory of National Voluntary Organisations and Other Agencies; social policy and research reports; training resources; entitlements guides for various groups; advocacy publications; booklets containing information on services and practical advice for voluntary organisations. Publications are available in a range of formats including Braille, large print, audio and disc.

### **City of Dublin Youth Service Board – CDYSB**

**70 Morehampton Road, Donnybrook, Dublin 4**

**Tel: (01) 432 1100 Fax: (01) 432 1199**

**Email: [info@cdysb.cdvec.ie](mailto:info@cdysb.cdvec.ie) Web: [www.cdysb.ie](http://www.cdysb.ie)**

Promotes, supports and co-ordinates the development of youth services to meet the changing needs of young people in Dublin city. CDYSB administers grant aid and provides support services to communities involved in youth

work. Services include training in areas such as youth work planning, evaluation, codes of practice and child protection issues, advice and information on personnel issues, and managing staff and finance.

### **Civil Defence, Department of Defence**

**Benamore, Roscrea, Co. Tipperary**

**Tel: (0505) 25 310, 9.15am – 5.30pm Fax: (0505) 25 344**

**Email: [civildefence@defence.irlgov.ie](mailto:civildefence@defence.irlgov.ie) Web: [www.civildefence.ie](http://www.civildefence.ie)**

Volunteer-based professional organisation providing emergency response and community support services. The main programmes of activity undertaken by Civil Defence volunteers can broadly be described as casualty/first aid, rescue, fire fighting, welfare provision, radio communications, and radiation detection and monitoring. Civil Defence is administered locally by each local authority. Apart from training in the above activities, Civil Defence volunteers also respond to emergencies such as flooding and other crisis situations.

### **Clann Credo – The Social Investment Fund**

**Irish Social Finance Centre, 10 Grattan Crescent, Inchicore, Dublin 8**

**Tel: (01) 400 2100, 8.30am – 5.00pm Mon to Thurs and**

**8.30am – 4.00pm Fri Fax: (01) 453 1861**

**Email: [info@clanncredo.ie](mailto:info@clanncredo.ie) Web: [www.clanncredo.ie](http://www.clanncredo.ie)**

Provider of social finance to community-based projects in Ireland, with offices in Dublin, Cork and Westport. Clann Credo provides repayable finance to community and voluntary organisations and charities that find it difficult to access funding from mainstream financial institutions. It also provides training and mentoring to the sector. Support is primarily through loan finance and occasionally direct investment. All projects are evaluated on their potential to make a social as well as a financial return. Since 1996, over €17 million has been invested in more than 140 groups. Clann Credo has also provided support to organisations in Kosovo, Slovakia and South Africa.

### **Clanwilliam Institute**

**18 Clanwilliam Terrace, Grand Canal Quay, Dublin 2**

**Tel: (01) 676 1363 or 676 2881 Fax: (01) 676 2800**

**Email: [office@clanwilliam.ie](mailto:office@clanwilliam.ie) Web: [www.clanwilliam.ie](http://www.clanwilliam.ie)**

Provides consultation, counselling and mediation to families, couples and individuals, including psychological evaluation for children, sex therapy

and an out-patient programme for alcohol-related problems. It also offers employee assistance programmes, training and consultation for health and social service professionals, and educational programmes on family life.

### **Cleft Lip and Palate Association of Ireland**

c/o 36 Woodlands Avenue, Dun Laoghaire, Co. Dublin  
Tel: 087 131 9803 Email: [info@cleft.ie](mailto:info@cleft.ie) Web: [www.cleft.ie](http://www.cleft.ie)

Provides support and information for parents of children affected by cleft lip and/or palate and those directly affected by the condition. Provides advice on feeding and ongoing medical care throughout the treatment, and arranges public lectures by specialists in the field.

*Publications:* Ten information leaflets are available and a newsletter is published three to four times a year.

### **Clúid Housing Association**

37 Killarney Street, Dublin 1  
Tel: (01) 707 2088, 9.00am – 1.00pm and 2.00pm – 5.00pm Mon to Fri  
Fax: (01) 707 2088  
Email: [cluid@cluid.ie](mailto:cluid@cluid.ie) Web: [www.cluid.ie](http://www.cluid.ie)

Regional offices:

Clúid South East Office, Confederation House, Waterford Business Park, Cork Road, Waterford Tel: (051) 862 020 Email: [southeast@cluid.ie](mailto:southeast@cluid.ie)

Clúid South West Office, Unit 3, Carrigtwohill Business Centre, Carrigtwohill, Co. Cork Tel: (021) 488 2470 Email: [southwest@cluid.ie](mailto:southwest@cluid.ie)

Clúid North West Office, Unit 10B, Cleveragh Business Park, Cleveragh Road, Sligo Tel: (071) 914 7047 Email: [northwest@cluid.ie](mailto:northwest@cluid.ie)

Provides good quality homes at affordable rents for people on low incomes and people with special needs. Clúid is a registered charity and a non-profit organisation that is managed by a team of full-time staff reporting to a voluntary board of directors. It does not keep its own housing list; to be eligible for a Clúid property, the applicant must be registered with their local authority which may refer them to Clúid if it has suitable properties available.

*Publications:* Clúid Sheltered Housing Manual; Clúid Development Brochure.



## **CNEASTA – The Irish Council for Training, Development and Employment for Persons with Disabilities**

c/o Chairperson Michael Barrett, Cope Foundation, Montenotte House, Montenotte, Cork

Tel: (021) 464 3291 Helpline (021) 450 7131 Fax: (021) 450 7580

Email: [barrettm@cope-foundation.ie](mailto:barrettm@cope-foundation.ie) Web: [www.cneasta.ie](http://www.cneasta.ie)

Umbrella organisation representing people with disabilities and service providers involved in the area of training, development and employment. Cneasta aims to provide a forum for the exchange of information and the promotion of best practice. It makes collective representation at national and international level to secure policies which reflect the rights, abilities and aspirations of people with disabilities.

*Publications:* Twice-yearly newsletter, Network.

## **Coeliac Society of Ireland**

Carmichael Centre, 4 North Brunswick Street, Dublin 7

Tel: (01) 872 1471, 9.00am – 5.00pm Mon to Fri

Email: [info@coeliac.ie](mailto:info@coeliac.ie) Web: [www.coeliac.ie](http://www.coeliac.ie)

Voluntary charity that has been providing information, support and awareness to coeliacs throughout Ireland since 1970. Its mission is to promote, safeguard and protect the interests of its members in relation to coeliac disease.

*Publications:* Annual booklet of gluten-free manufactured products; Coeliac News – twice-yearly newsletter; Gluten Free All Sorts Cookery Book.

## **Combat Poverty Agency**

Bridgewater Centre, Conyngham Road, Islandbridge, Dublin 8

Tel: (01) 670 6746, 9.00am – 5.00pm Mon to Fri Fax: (01) 670 6760

Email: [info@cpa.ie](mailto:info@cpa.ie) Web: [www.combatpoverty.ie](http://www.combatpoverty.ie)

Statutory body advising the Minister for Social and Family Affairs on all aspects of social and economic planning in relation to poverty. Supports and evaluates projects testing out new approaches to poverty. Acts as a national resource agency supporting and encouraging community development activity. Undertakes, commissions and interprets research into poverty. Promotes a greater public awareness and understanding of poverty. The Agency has a specialised library on poverty, community development, and

social and economic issues; this is open to members of the public. Combat Poverty with Pobal (formerly ADM Ltd) jointly implements measures of the EU Special Support Programme for Peace and Reconciliation, and, with the Northern Ireland Voluntary Trust, has responsibility for cross-border community reconciliation measures.

*Publications:* Annual reports; Action on Poverty Today (quarterly magazine); extensive list of publications available.

### Comhairle

See Citizens Information Board

### Comhairle Le Leas Óige

See City of Dublin Youth Service Board

### Comhdháil Naisiúnta na Gaeilge

46 Sráid Chill Dara, Baile Átha Cliath 2

Tel: (01) 679 4780 Fax: (01) 679 0214

Email: [eolas@gaelport.com](mailto:eolas@gaelport.com) Web: [www.gaelport.com](http://www.gaelport.com)

Co-ordinating body of voluntary Irish language organisations. It aims to encourage co-operation between a variety of groups and individuals in promoting the language.

### Comhlámh

10 Upper Camden Street, Dublin 2

Tel: (01) 478 3490 Fax: (01) 478 3738

Email: [info@comhlamh.org](mailto:info@comhlamh.org) Web: [www.comhlamh.org](http://www.comhlamh.org)

Comhlámh (Development Workers in Global Solidarity) has a membership with diverse experience of work throughout the developing world. It has twin functions: to provide a support service for people returning to Ireland after working in developing countries; to increase awareness among Irish people of the issues in social justice at home and worldwide, highlighting ways in which Ireland can contribute to global development. Membership is open to all who subscribe to the aims of Comhlámh. Training and information courses run in Dublin and in other centres. A resource centre is open to the public during office hours.

*Publications:* Focus on Ireland and the Wider World; Link Newsletter; INDEX: Irish Newsletter for Development Education Exchange.

## Commissioners of Charitable Donations and Bequests for Ireland

12 Clare Street, Dublin 2

Tel: (01) 676 6095, 9.30am – 5.30pm Fax: (01) 676 6001

Email: [charities@eircom.net](mailto:charities@eircom.net)

Statutory body with eleven commissioners who are appointed by the government and give their services voluntarily. The Board acts as trustee of some charitable trusts, and holds funds on behalf of others. It can invest, and authorise charity trustees to invest, in securities outside the ordinary range of trustee securities. It can appoint new trustees and authorise sales of charity property.

## Common Purpose

31–35 Bow Street, Dublin 7

Tel: (01) 872 9322 Fax: (01) 872 9313

Email: [dublin@commonpurpose.ie](mailto:dublin@commonpurpose.ie) Web: [www.commonpurpose.ie](http://www.commonpurpose.ie)

An educational organisation that runs challenging programmes for leaders of all ages, backgrounds and sectors. Its vision is that it can improve the way society works by increasing the number of informed and engaged individuals who are actively involved in the future of the areas in which they live and work. Its aims: to help decision makers become more effective in their own organisations; to show them where the levers of power are and how they work; to give them the information they need or show them where to find it; to introduce them to their peers in other fields; to harness energy and focus talent; to build teams with greater strength than the sum of the individuals within them.

## Community Action Network

24 Gardiner Place, Dublin 1

Tel: (01) 878 8005 Fax: (01) 878 8034 Email: [info@canaction.ie](mailto:info@canaction.ie)

Works for social change through community development and working with community, voluntary and statutory organisations. Promotes community development practice. Provides learning opportunities to enhance the skills and expertise of participants in their community work and voluntary commitments.

## Community Awareness of Drugs

31 Central Hotel Chambers, Dame Court, Dublin 2

Tel: (01) 679 2681, 9.00am – 5.00pm Mon to Fri Fax: (01) 679 7818

Email: [info@cadaboutdrugs.ie](mailto:info@cadaboutdrugs.ie) Web: [www.cadaboutdrugs.ie](http://www.cadaboutdrugs.ie)

Provides drugs education programmes to those working in the community and voluntary sectors. Delivers programmes to parents to provide them with skills and information necessary to talk to their children about drugs. Also provides an advisory and referral service over the phone. Established in 1983.

### **Community Foundation for Ireland**

32 Lower O'Connell Street, Dublin 1

Tel: (01) 874 7354, 9.00am – 5.00pm Fax: (01) 874 7637

Email: [info@foundation.ie](mailto:info@foundation.ie) Web: [www.communityfoundation.ie](http://www.communityfoundation.ie)

Aims to encourage individual and corporate philanthropic support for the community and voluntary sector by getting funds to the most deserving and effective local grassroots causes. Since its establishment in 2000, the foundation has given grants to 600 community and voluntary organisations.

### **Community Games**

See HSE Community Games

### **Community Workers Co-operative – CWC**

1st Floor, Unit 4, Tuam Road Centre, Tuam Road, Galway

Tel: (091) 779 030, 9.30am – 5.30pm Fax: (091) 779 033

Email: [info@cwic.ie](mailto:info@cwic.ie) Web: [www.cwic.ie](http://www.cwic.ie)

A national organisation, founded in 1981, whose members are committed to promoting and supporting community work as a means of achieving social change for those experiencing poverty and inequality. CWC provides numerous resources, supports, and up-to-date information and analysis for community work practitioners and organisations. It provides a constructive space for community workers (whether voluntary or paid) and those committed to tackling poverty and inequality to network to share experiences of national and local policies and develop policy responses.

*Publications:* Community Work News – monthly electronic newsletter on current topics relevant to the community sector; numerous resources publications, strategy guides and so on for the community sector on equality, participation, anti-poverty, social partnership and related issues.

## Concern

52–55 Upper Camden Street, Dublin 2

Tel: (01) 417 7700 Fax: (01) 475 7362

Email: [info@concern.ie](mailto:info@concern.ie) Web: [www.concern.ie](http://www.concern.ie)

A non-governmental international humanitarian organisation dedicated to reducing suffering, and working towards the elimination of extreme poverty in the world's poorest countries. Founded in 1968, Concern has a dedicated staff of around 4,000 people with major offices in Dublin, the UK and the US. Provides educational materials on development themes.

*Publications:* Annual report.

## Connect-World

Unit A, Windmill Office, Roe Lane, The Digital Hub, Dublin 8

Tel: (01) 480 6222, 9.00am – 5.00pm Mon to Fri Fax: (01) 488 5801

Email: [info@connect-world.net](mailto:info@connect-world.net) Web: [www.connect-world.net](http://www.connect-world.net)

Created and supported by the development aid community in Ireland, with a mandate to seek to promote more and better coverage of international development issues in the media. It aims to create and promote an expanded environment in which development stories can be told in new and creative ways. Engages with the media and development organisations, conducts research, provides a web-based information resource for journalists, administers the Simon Cumbers Media Challenge Fund, and sponsors the Connect-World category in the Digital Media Awards.

## Console – The Bereaved by Suicide Foundation

All Hallows College, Grace Park Road, Drumcondra, Dublin 9

Tel: (01) 857 4300, 9:00am – 5:30pm Mon to Fri Helpline: 1800 201 890, hours may vary during holiday periods Fax: (01) 857 4310

Email: [info@console.ie](mailto:info@console.ie) Web: [www.console.ie](http://www.console.ie)

Provides counselling and support to those bereaved by suicide. Provides a national freephone helpline, one-to-one counselling and psychotherapy, family therapy, group support, low-cost courses, annual conferences, information and publications.

*Publications:* See website for publication details.

### Consumers' Association of Ireland

43–44 Chelmsford Road, Ranelagh, Dublin 6

Tel: (01) 497 8600, 9.00am – 1.00pm and 2.00 – 5.30pm Mon to Fri

Helpline: (01) 497 8600 ext 23, open 10.00am – 1.00pm and

2.00 – 4.00pm Mon to Fri Fax: (01) 497 8601

Email: [cai@consumerassociation.ie](mailto:cai@consumerassociation.ie) Web: [www.consumerassociation.ie](http://www.consumerassociation.ie)

Aims to inform, represent and protect Irish consumers. Campaigns for improved consumer legislation.

*Publications:* Consumer Choice (monthly). Distributes Which? magazine.

### Coolmine Therapeutic Community

Coolmine House, 19 Lord Edward Street, Dublin 2

Tel: (01) 679 3765 9.00am – 5.00pm Mon to Thurs and

9.00am – 4.30pm Fri Fax: (01) 679 3430

Email: [info@coolminetc.ie](mailto:info@coolminetc.ie)

Aims to keep people off drugs and guide them to a satisfactory and fulfilling adjustment to life without drugs. Offers outreach, day programmes, residential programmes and aftercare.

### Co-operation Ireland

20 Herbert Place, Dublin 2

Tel: (01) 661 0588, 9.00am – 5.00pm Mon to Fri Fax: (01) 661 8456

Email: [info@cooperationireland.org](mailto:info@cooperationireland.org) Web: [www.cooperationireland.org](http://www.cooperationireland.org)

Dedicated to promoting better relations between the people of Ireland, north and south. Provides opportunities for groups from both sides of the border to meet so they can learn about their diverse cultural backgrounds and help create a society based on acceptance of cultural difference. Promotes exchanges, joint studies and initiatives between community groups, schools and youth groups. Assists and promotes cross-border co-operation among local authorities, economic development agencies, businesses, training organisations, statutory organisations and governments.

*Publications:* Numerous publications available, contact office for details.

## **CORI – Conference of Religious of Ireland – Justice Commission**

Bloomfield Avenue, off Morehampton Road, Dublin 4

Tel: (01) 667 7363, 9.00am – 1.00pm and 2.00pm–5.00pm

Fax: (01) 668 9460

Email: [justice@cori.ie](mailto:justice@cori.ie) Web: [www.cori.ie/justice](http://www.cori.ie/justice)

Seeks to influence the direction of Irish society from a social justice perspective. Principal areas of activity are public policy, empowerment and enabling, spirituality, advocacy and communication. Holds conferences and produces publications on a wide range of social and economic policy issues. Organises training workshops and seminars and runs an MA programme in Social Justice and Public Policy (DCU degree taught at All Hallows College, part-time). CORI has been a social partner since 1996 and plays an active role in negotiating, monitoring and evaluating national social partnership agreements.

*Publications:* Social Policy in Ireland; Basic Income in Ireland; Annual Socio-Economic Review; Socio-Economic Review 2007: Addressing Inequality; Policies to Ensure Economic Development; Social Equity and Sustainability; Values, Catholic Social Thought and Public Policy.

## **Cosc – The National Office for the Prevention of Domestic, Sexual and Gender-Based Violence**

Department of Justice, Equality and Law Reform, 2nd Floor, Montague Court, Montague Street, Dublin 2

Tel: (01) 476 8680, 9.30am – 5.30pm Mon to Thurs, 9:30am – 5:15pm Fri

Fax: (01) 476 8619 Email: [cosc@justice.ie](mailto:cosc@justice.ie) Web: [www.cosc.ie](http://www.cosc.ie)

The national office for the prevention of domestic, sexual and gender-based violence in Ireland. Works with organisations in the sector to improve the delivery of a well co-ordinated, effective response to this type of violence. Other responsibilities: protects victims, provides services for those affected, develops strategies for prevention of these crimes, raises awareness, develops standards for service delivery and training programmes, works with perpetrators of domestic violence, undertakes research to inform future policy.

## **Council of Irish Genealogical Organisations**

6 Brighton Road, Rathgar, Dublin 6

Tel: (01) 497 2589, 10.00am – 5.00pm

Email: [info@cigo.ie](mailto:info@cigo.ie) Web: [www.cigo.ie](http://www.cigo.ie)

Umbrella group for organisations that share an interest in Irish genealogical research. Aims: provide a forum for voluntary organisations involved in genealogical research in Ireland; encourage preservation of and fullest public access to genealogical material; liaise with the various relevant state and semi-state bodies; promote public accessibility and quality of the records provided. It does not provide a research service and cannot handle individual genealogical queries.

*Publications:* Exploring Irish Genealogy; Irish Civil Registration – Where Do I Start; Irish Methodists – Where Do I Start.

### Courts Service, The

15–24 Phoenix Street North, Smithfield, Dublin 7

Tel: (01) 888 6000 Fax: (01) 873 5242 Web: [www.courts.ie](http://www.courts.ie)

The Courts Service Act 1998 provided for the establishment of an independent Courts Service with a unified organisation and structure to manage the courts.

Functions: manages the courts; provides support services for the judges; provides information on the courts system to the public; provides, manages and maintains court buildings; provides facilities for users of the courts. The Legal Diary, court sittings and venues, contact names and numbers for all offices of the Courts Service are available on the Courts Service website. A number of other publications serve to explain the operation of the courts system in Ireland and the developments taking place in the Courts Service.

*Publications:* Range includes Strategic Plans, annual reports, Family Law Matters, Explaining the Courts, Courts Service News and Courthouse brochures.

### Cradle Ireland

14 Exchequer Street, Dublin 2

Tel: (01) 679 5242, 9.00am – 5.00pm Mon to Fri Fax: (01) 679 5241

Email: [post@cradle.ie](mailto:post@cradle.ie) Website: [www.cradle.ie](http://www.cradle.ie)

Works with children and community development programmes in Albania, Bosnia and Herzegovina, Moldova and Thailand. Cradle is apolitical and provides aid to children without regard to their religion, ethnic background or nationality. Our focus is on child-based programmes such as school rebuilding, house building and student support projects. Also runs a children support programme.



### Crann – People for Trees (Ireland)

PO Box 860, Celbridge, Co. Kildare  
 Tel: (01) 627 5075 Fax: (01) 627 5075  
 Email: [info@crann.ie](mailto:info@crann.ie) Web: [www.crann.ie](http://www.crann.ie)

National non-governmental organisation that works towards re-leaving Ireland with native and broadleaf trees. Membership open to all. Holds annual Samhain Festival of Trees each October.

*Publications:* Quarterly magazine; information leaflets; educational material.

### Create

10–11 South Earl Street, Dublin 8  
 Tel: (01) 473 6600 10.00am – 6.00pm Mon to Fri Fax: (01) 473 6599  
 Email: [info@create-ireland.ie](mailto:info@create-ireland.ie) Web: [www.create-ireland.ie](http://www.create-ireland.ie)

National development agency for collaborative arts. Its mission is to provide advice and support services to artists and arts organisations working collaboratively with communities of place and/or interest. The exploratory processes and practices of collaborative arts demand different approaches to traditional definitions of art, artists and arts development. Create responds to these demands by offering a range of services for artists and arts organisations which include professional development, learning development, project management and consultancy, and projects and initiatives that support and develop collaborative arts.

*Publications:* Irish Fundraising Handbook.

### Crime Victims Helpline

Tel: (01) 479 0592 (Administration) Fax: (01) 479 3296  
 Helpline: 1850 211 407, 10.00am – 5.00pm Mon to Fri and  
 2.00pm – 4.00pm Sat  
 Email: [info@crimevictimshelpline.ie](mailto:info@crimevictimshelpline.ie) Web: [www.crimevictimshelpline.ie](http://www.crimevictimshelpline.ie)

Provides information and support to victims of crime and all those affected by crime. Run by volunteers who understand the effects of crime and the needs of crime victims, the Helpline can put victims in touch with a range of organisations that provide emotional and practical support. It also provides information on all aspects of the criminal justice system. Service is confidential and non-judgmental.

*Publications:* Annual reports.

## **Criminal Injuries Compensation Tribunal**

13 Lower Hatch Street, Dublin 2

Tel: (01) 661 0604, 9.15am – 5.30pm Mon to Fri Fax: (01) 661 0598

Administers the Scheme of Compensation for Personal Injuries Criminally Inflicted. This scheme pays compensation for expenses and losses incurred as a result of personal injuries which are directly attributable to a violent crime or which are sustained while helping (or trying to help) to prevent a crime or save a human life.

## **Crisis Pregnancy Agency**

4th Floor, 89–94 Capel Street, Dublin 1

Tel: (01) 814 6292, 9.00am – 5.00pm Mon to Fri Fax: (01) 814 6282

Email: [info@crisispregnancy.ie](mailto:info@crisispregnancy.ie) Web: [www.crisispregnancy.ie](http://www.crisispregnancy.ie)

A statutory body established in 2001, the Agency is a planning and co-ordinating body rather than a service provider. It has been mandated to prepare and oversee a strategy to provide for the following: a reduction in the number of crisis pregnancies by provision of education, advice and contraceptive services; a reduction in the number of women with crisis pregnancies who opt for abortion by offering supports which make other options more attractive; counselling services, medical services and other health services for the purpose of providing support after crisis pregnancy. Library or other information facilities are available by appointment.

## **Crosscare**

The Red House, Clonliffe College, Dublin 3

Tel: (01) 836 0011, 9.00am – 5.00pm Mon to Fri Fax: (01) 836 7166

Email: [info@crosscare.ie](mailto:info@crosscare.ie) Web: [www.crosscare.ie](http://www.crosscare.ie)

Crosscare Housing and Welfare Information, 1a Cathedral Street, Dublin 1

Tel: (01) 872 6775 or 874 6915

Crosscare Migrant Project, 1a Cathedral Street, Dublin 1

Tel: (01) 873 2844 or 872 6171

Email: [migrantproject@crosscare.ie](mailto:migrantproject@crosscare.ie) Web: [www.migrantproject.ie](http://www.migrantproject.ie)

Drug and Alcohol Programme, The Red House, Clonliffe College, Dublin 3

Tel: (01) 836 0911 Fax: (01) 836 0745

Email: [info@drugawareness.ie](mailto:info@drugawareness.ie) Web: [www.drugs.ie](http://www.drugs.ie)

Crosscare is the social care agency of the Catholic archdiocese of Dublin, with a

total of 14 programmes operating under its umbrella. The organisation aims to address and redress poverty, marginalisation and social exclusion. Programmes currently in place include Carer Support, CEDA (disability awareness), Clothing Department, Community Education Network, Community Training Workshops, Emigrant Advice, Food Bank, Food Centres, Night Shelters, Residential Project and Aftercare Unit, Teen Counselling Centres and Traveller Advice programme. Crosscare Housing and Welfare Information (formerly CentreCare) is a drop-in service offering information and support on housing, homelessness, social welfare and related matters. Crosscare Migrant Project (formerly Emigrant Advice) provides an information, support and advocacy service for intending emigrants, returning emigrants and immigrants. The Drug and Alcohol Programme (formerly the Drugs Awareness Project) provides a range of services in drug education, prevention, training, development and support including policy development, NUI Addiction Studies Diploma and Certificate, helpline, online support, information counselling, and parish outreach. Crosscare also delivers talks to schools on their services and programmes. *Publications:* Celebrating Difference; Accommodating Travelling People; Surplus and Scarcity.

### **Cuan Mhuire Rehabilitation Centres**

Coolarne, Athenry, Co. Galway Tel: (091) 797 102

Athy, Co. Kildare Tel: (059) 863 1493

Bruree, Co. Limerick Tel: (063) 90 555

Rehabilitation of persons suffering from addiction to alcohol and drugs.

### **Cuba Support Group – Ireland**

15 Merrion Square, Dublin 2

Tel: 087 678 5842

Email: [cubasupport@eircom.net](mailto:cubasupport@eircom.net) Web: [www.cubasupport.com](http://www.cubasupport.com)

Solidarity organisation dedicated to raising awareness in Ireland about Cuba and its people. Campaigns to remove the embargo on Cuba.

*Publications:* Cuba Today – A guide to understanding Cuba; Human Rights in Perspective; Denial of Food and Medicine; US Blockade of Cuba – Everything you need to know.

### **Cuidiú – Irish Childbirth Trust**

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 872 4501 Web: [www.cuidiu-ict.ie](http://www.cuidiu-ict.ie)

Provides education and support for parenthood, supports parents in their own choices and decisions throughout parenthood. Trains breastfeeding counsellors and ante-natal teachers, provides mother and baby groups, ante-natal and post-natal support meetings.

### **Cultivate – Sustainable Ireland Co-operative**

15–19 Essex Street West, Temple Bar, Dublin 8

Tel: (01) 674 6396, 10.00am – 6.00pm Mon to Sat

Email: [enquiries@cultivate.ie](mailto:enquiries@cultivate.ie) Web: [www.cultivate.ie](http://www.cultivate.ie)

An education-based workers' co-operative committed to raising awareness about sustainability. Its shop offers a range of products which help people live a more sustainable lifestyle. The learning centre provides conferences, workshops and courses in sustainability and provides the Powerdown Community Toolkit offering practical steps communities can take to reduce fossil fuel dependency.

*Publications:* The Green Map; Convergence Magazine; Powerdown Toolkit Handbook.

### **Cúnamh**

30 South Anne Street, Dublin 2

Tel: (01) 677 9664, 9.30am – 1.00pm and 2.00pm – 5.00pm

Fax: (01) 677 0235 Email: [info@cunamh.ie](mailto:info@cunamh.ie) Web: [www.cunamh.com](http://www.cunamh.com)

A registered adoption agency that provides a wide range of services: pregnancy counselling; short-term foster care; adoption services; support and advice for adoptive parents; an information and trace service for birth parents and adopted persons.

### **Cura – Pregnancy Counselling Services**

Columba Centre, Maynooth, Co. Kildare

Tel: (01) 505 3040 Helpline: 1850 622 626 Fax: (01) 629 2364

Email: [curacares@cura.ie](mailto:curacares@cura.ie) Web: [www.cura.ie](http://www.cura.ie)

Cura has 16 centres throughout the country providing a range of services to girls and women facing an unplanned pregnancy and to their partners and

families. Services include pregnancy testing, support and counselling, and post-abortion counselling. List of confidential telephone numbers: Athlone (0906) 474 272; Castlebar (094) 902 4866; Cork (021) 427 7544; Dublin (01) 671 0598; Dundalk (042) 933 7533; Ennis (065) 682 9905; Galway (091) 562 558; Gorey (053) 948 0928; Kerry (066) 712 7355; Kilkenny (056) 772 2739; Letterkenny (074) 912 3037; Limerick (Henry Street) (061) 318 207; Monaghan (047) 83600; Sligo (071) 914 3659; Waterford (051) 876 452; Wexford (053) 912 2255.

## Cúram

**11 Bothar an Chuileáin, An Cheathrú Rua, Co. na Gaillimhe**

**Tel: (091) 595 987, 9.30am – 5.00pm Email: [withcare@eircom.net](mailto:withcare@eircom.net)**

Voluntary non-governmental organisation for unpaid parents and carers seeking recognition of the human, economic, social, educational and cultural value of their work at home and in the community. Cúram responds to requests from the public, the government and the media to provide information and representatives. Cúram is active at local and national level and, via European umbrella federation FEFAP ([www.fefap.org](http://www.fefap.org)), it represents the interests of Irish parents and carers with EU and UN institutions. Cúram is a bilingual organisation and is active in Irish and English.

*Publications:* Value of Unpaid Work in Ireland.

## Cystic Fibrosis Association of Ireland

**CF House, 24 Lower Rathmines Road, Dublin 6**

**Tel: (01) 496 2433, 9.00am – 5.00pm**

**Helpline: 1890 311 211 Fax: (01) 496 2201**

**Email: [info@cfireland.ie](mailto:info@cfireland.ie) Web: [www.cfireland.ie](http://www.cfireland.ie)**

Aims to increase knowledge and awareness of cystic fibrosis (CF) and to give advice and support to people with CF and their families. Finances medical research, provides domiciliary physiotherapy care and supports specialist CF multi-disciplinary posts in hospitals around the country. Publishes leaflets and disseminates information, provides a liaison service and emotional support service to members. Campaigns for increased and improved services for people with cystic fibrosis.

*Publications:* Annual newsletter; CF Newsflash; Future Force Magazine; General CF Information booklets and leaflets.

# D

## Data Protection Commissioner

Canal House, Station Road, Portarlinton, Co. Laois  
Tel: (057) 868 4800 or Lo-call: 1890 252 231, 9.15am – 5.30pm  
Mon to Thurs and 9.15am – 5.15pm Fri Fax: (057) 868 4757  
Email: [info@dataprotection.ie](mailto:info@dataprotection.ie) Web: [www.dataprotection.ie](http://www.dataprotection.ie)

Established to implement the terms of Data Protection Acts 1988 and 2003. The office aims to empower individuals to control the use of data relating to them. Ensures: respect for individuals' privacy rights through the investigation of complaints; the empowerment of individuals by means of awareness raising; the enforcement of data controllers' obligations as set out in the Data Protection Acts. The Commissioner maintains a register, available for public inspection, giving general details about the data handling practices of many important data controllers, such as government departments and financial institutions. The Commissioner also has a role to play in the enforcement of Electronic Communications Data Protection and Privacy Regulations on unsolicited direct marketing messages by electronic means.

## DeafHear.ie

35 North Frederick Street, Dublin 1  
Tel: (01) 817 5700, 9.00am – 5.00pm Minicom: (01) 817 5777  
Text: (01) 878 3816 Fax: (01) 878 3629  
Email: [info@deafhear.ie](mailto:info@deafhear.ie) Web: [www.deafhear.ie](http://www.deafhear.ie)

Not-for-profit voluntary organisation providing services to people who are deaf or hard of hearing. It has a national network of resource centres providing a range of core services including family support, information and advocacy, community support, and deaf and hearing awareness training. DeafHear.ie's vision is of an inclusive society where deaf and hard of hearing people are fully integrated, with equality of opportunity and participation. It is DeafHear.ie's role to make this vision a reality.

## DEBRA Ireland

La Touche House, 1 Grove Road, Rathmines, Dublin 6  
Tel: (01) 412 6924, 9.00am – 5.00pm Mon to Fri Fax: (01) 633 5104  
Email: [info@debraireland.org](mailto:info@debraireland.org) Web: [www.debraireland.org](http://www.debraireland.org)

National charity set up to raise awareness of the rare genetic skin condition, epidermolysis bullosa (EB), and offer support to patients and families.

This distressing and painful disorder causes the skin layers and internal body linings to separate and blister at the slightest touch. Fundraising and donations enable DEBRA Ireland to fund services and research for patients and families with EB.

*Publications:* Twice-yearly newsletter.

### **Debt and Development Coalition Ireland**

All Hallows, Grace Park Road, Drumcondra, Dublin 9

Tel: (01) 857 1828, 9.00am – 5.00pm Fax: (01) 857 3140

Email: [campaign@debtireland.org](mailto:campaign@debtireland.org) Web: [www.debtireland.org](http://www.debtireland.org)

The Coalition is made up of organisations and individuals who share a deep concern about the injustice of the debt crisis in developing countries and a commitment to work together for an effective, fair and speedy solution.

*Publications:* Newsletter.

### **Dental Health Foundation**

26 Harcourt Street, Dublin 2

Tel: (01) 478 0466, 9.00am – 1.00pm and 2.00pm – 5.00pm Mon to Fri

Fax: (01) 478 0475

Email: [info@dentalhealth.ie](mailto:info@dentalhealth.ie) Web: [www.dentalhealth.ie](http://www.dentalhealth.ie)

Established in 1997 as a charitable trust dedicated to raising the profile of oral health in Ireland. It aims to promote oral health in Ireland by providing effective resources or interventions and by influencing policy through a multi-sectoral, partnership approach.

*Publications:* Mighty Mouth Schools Programme for 5 to 6 year olds; Winning Smiles Schools Oral Health Promotion Programme for 7 to 8 year olds; Healthy Teeth for Life; Tooth Tips posters; Oral Health and Disability.

### **Department of Community, Rural and Gaeltacht Affairs**

Dún Aimirgin, 43–49 Mespil Road, Dublin 4

Tel: (01) 647 3000 Lo-call: 1890 474 847, 8.00am – 6.30pm Mon to Fri

Fax: (01) 647 3051

Email: [eolas@pobail.ie](mailto:eolas@pobail.ie) Web: [www.pobail.ie](http://www.pobail.ie)

Responsible for promoting and supporting the sustainable and inclusive development of communities, both urban and rural, thereby fostering better regional balance and alleviating disadvantage, and for advancing the use of the Irish language. Develops the relationship between the State and the

# D

community and voluntary sector. Funds and, in some cases, administers a range of programmes of support for community development. The Community and Local Development Unit of the Department administers the following programmes: Community Development Programme; Local Development Social Inclusion Programme and the Community Services Programme. The Community and Voluntary Supports Division administers the Programme of Grants for Locally-Based Community and Voluntary Organisations, the Community Support for Older People Scheme and the RAPID programme. The Dormant Accounts Board and the Commissioners of Charitable Donations and Bequests for Ireland were established under the aegis of the Department. The Department also has responsibility for co-ordinating the implementation of the National Drugs Strategy.

## **DESSA – Disability Equality Support Agency**

**Fumbally Court, Fumbally Lane, Dublin 8**

**Tel: (01) 416 3548, 9.00am – 5.00pm Mon to Fri Fax: (01) 453 6861**

**Email: [info@dessa.ie](mailto:info@dessa.ie) Web: [www.dessa.ie](http://www.dessa.ie)**

DESSA is the national organisation that develops and delivers social inclusion initiatives to people with disabilities and their families. It operates within the Community Development Programme and the Community and Family Services Resource Centre Programme. These programmes are funded by government departments to address poverty, social exclusion and equality issues in both rural and urban areas throughout Ireland.

## **Development Co-operation Ireland**

**See Irish Aid**

## **Diabetes Federation of Ireland**

**76 Lower Gardiner Street, Dublin 1**

**Tel: (01) 836 3022, 9.00am – 5.00pm Mon to Fri Fax: (01) 836 5182**

**Helpline Lo-call: 1850 909 909**

**Email: [info@diabetes.ie](mailto:info@diabetes.ie) Web: [www.diabetes.ie](http://www.diabetes.ie)**

Aims: provide support, education and motivation to all people affected by diabetes; raise public awareness; fund research and development into diabetes.



## **Disability Equality Support Agency**

See DESSA – Disability Equality Support Agency

## **Disability Federation of Ireland**

**Fumbally Court, Fumbally Lane, Dublin 8**

**Tel: (01) 454 7978, 9.00am – 5.00pm Mon to Fri Fax: (01) 454 7981**

**Email: [info@disability-federation.ie](mailto:info@disability-federation.ie) Web: [www.disability-federation.ie](http://www.disability-federation.ie)**

Disability Federation of Ireland (DFI) is the national support organisation and advocate for voluntary organisations and/or non-statutory agencies in Ireland which provide services to people with disabilities and disabling conditions. DFI has ongoing involvement with over 296 voluntary disability-related organisations throughout Ireland, 70 of which are from its National Council and 41 of which are associate members. Services include direct services to voluntary organisations such as the Regional Support Service, Management Resource Service and DFI Information Service. DFI also supports the broader voluntary and disability sector through its representation of the disability strand within the community and voluntary pillar of the Social Partnership process, and as a social partner at the National Economic and Social Forum and other forums at regional, national and European level.

## **Disabled Drivers Association of Ireland**

**Ballindine, Claremorris, Co. Mayo**

**Tel: (094) 936 4054, 9.30am – 5.00pm Mon to Thurs and**

**9.00am – 4.00pm Fri Fax: (094) 936 4336**

**Email: [info@ddai.ie](mailto:info@ddai.ie) Web: [www.ddai.ie](http://www.ddai.ie)**

Aims to help people with physical disability achieve independence through mobility and education. Operates a driving assessment centre and driving school. Provides information on aids and adaptations for cars to enable people with disabilities to drive. Subsidiaries include Ability Enterprises, providing computer and office skills training, and Shopmobility Ireland which provides wheelchairs, powerchairs and mobility scooters at four shopping centres around the country.

## **Dóchas – The Irish Association of Non-Governmental Development Organisations**

12 Harcourt Street, Dublin 2

Tel: (01) 405 3801 9.00am – 5.00pm Fax: (01) 405 3802

Email: [anna@dochas.ie](mailto:anna@dochas.ie) Web: [www.dochas.ie](http://www.dochas.ie)

Brings together 37 Irish voluntary agencies involved in development co-operation with the third world. Provides a forum for those agencies to meet and develop common understanding and action on important justice and development issues. Speaks on behalf of its members on issues such as Irish government policy, the European Union's relations with third world countries, trade, development education, human rights, humanitarian assistance, and so on. Meets regularly with government departments and organisations with a view to impressing on them its member agencies' experiences and perspectives on such issues.

## **Dormant Accounts Board**

PO Box 10457, Dublin 4

Tel: (01) 647 3133, 9.30am – 5.00pm Mon to Wed, 9.30am – 12.30pm

Thurs to Fri Lo-call: 1890 457 058

Email: [info@dormantaccounts.ie](mailto:info@dormantaccounts.ie) Web: [www.dormantaccounts.ie](http://www.dormantaccounts.ie)

The role of the Board is to review and assess the effectiveness and impact of the disbursement of monies from the Dormant Accounts Fund. The Dormant Accounts Fund is administered by the Department of Community, Rural and Gaeltacht Affairs.

## **Down Syndrome Ireland**

Citylink Business Park, Old Naas Road, Dublin 12

Tel: (01) 426 6500 or Lo-call: 1890 374 374, 9.30am – 5.00pm Mon to Fri

Fax: (01) 426 6501

Email: [info@downsyndrome.ie](mailto:info@downsyndrome.ie) Web: [www.downsyndrome.ie](http://www.downsyndrome.ie)

Aims: to provide family support; to improve medical, social and education services for people with Down syndrome; to encourage research and disseminate information; to improve public awareness and knowledge of Down syndrome; to meet regularly and liaise with similar organisations abroad; to establish a national resource centre. 25 branches throughout the country. Library facility at Head Office (please phone in advance).

*Publications:* Newsletter; leaflets; posters; parent packs; student packs.

## Drug Treatment Centre Board

Trinity Court, 30–31 Pearse Street, Dublin 2

Tel: (01) 648 8600 Fax: (01) 648 8700 Hours of opening: 9.00am – 12.30pm and 2.30pm – 4.30pm Mon to Fri, 9.30am – 12.30pm Sat and Sun

Email: [info@dtcb.ie](mailto:info@dtcb.ie) Web: [www.addictionireland.ie](http://www.addictionireland.ie)

Set up by Statutory Instrument in 1988 as the National Drug Advisory and Treatment Service, the Drug Treatment Centre Board (DTCB) provides services for drug misusers. The DTCB, in partnership with other statutory and voluntary agencies, provides prevention, treatment, rehabilitation and aftercare programmes for out-patients and in-patients in order to minimise the harmful effects of drug addiction and prevent the spread of HIV and other infectious diseases. Treatment is free of charge. Offers advisory service to medical profession, parents, young people and teachers.

## Drugs/HIV Helpline

Freephone 1800 459 459

Offers support, information, guidance and referral to anyone with a question or concern related to drug and alcohol use and/or HIV and sexual health.

The service is free and confidential.

*Publications:* Information on HIV.

## Dublin Aids Alliance

The Eriu Centre, 53 Parnell Square West, Dublin 1

Tel: (01) 873 3799 Fax: (01) 873 3174

Email: [aids\\_alliance\\_dublin@hotmail.com](mailto:aids_alliance_dublin@hotmail.com)

Provides support, advocacy and mediation services for people affected by HIV/AIDS. Prevention, education and training programme provides targeted HIV/STI training initiatives and issue-based training which aims to facilitate public awareness of social exclusion and marginalisation. Incorporates a resource library that houses information, specialist periodicals and journals regarding HIV/AIDS and associated issues.

### Dublin Rape Crisis Centre

70 Lower Leeson Street, Dublin 2

Tel: (01) 661 4911, 8.00am – 7.00pm Mon to Fri and 9.00am – 4.00pm Sat

Helpline Freephone: 1800 778 888, 24 hours Fax: (01) 661 0873

Email: [rcc@indigo.ie](mailto:rcc@indigo.ie) Web: [www.drcc.ie](http://www.drcc.ie)

Provides a 24-hour national telephone helpline service for victims of rape and sexual abuse. The Centre provides individual and group counselling and therapy for both men and women who are victims of rape, sexual assault and sexual abuse. It has a comprehensive training and education service, running courses for professionals who come into contact with victims of sexual violence.

*Publications:* The Legal Process and Victims of Rape; The SAVI Report (Sexual Abuse and Violence in Ireland); Without Fear–25 years of the Dublin Rape Crisis Centre; annual reports and statistics.

### Dyslexia Association

Suffolk Chambers, 1 Suffolk Street, Dublin 2

Tel: (01) 679 0276, 9.30am – 5.00pm Fax: (01) 679 0276

Email: [info@dyslexia.ie](mailto:info@dyslexia.ie) Web: [www.dyslexia.ie](http://www.dyslexia.ie)

Aims to promote the understanding, treatment and prevention of the problems associated with dyslexia, a specific learning disability. The association lobbies for appropriate services for people with dyslexia, and also acts as a service provider, offering assessment, specialist tuition, and training.

*Publications:* newsletters; annual report; information booklets on dyslexia.

### Dyspraxia Association

69 Cookstown Industrial Estate, Tallaght, Dublin 24

Tel: (01) 295 7125, 9.30am – 4.30pm

Email: [dyspraxiaireland@eircom.net](mailto:dyspraxiaireland@eircom.net) Web: [www.dyspraxiaireland.com](http://www.dyspraxiaireland.com)

Provides information and support relating to dyspraxia, which is a difficulty with thinking out, planning and carrying out sensory or motor tasks. The Association carries out the following activities: raises awareness; provides an information-sharing and support network for parents; operates a helpline; distributes information packs; maintains a website; gives presentations to teachers and other professionals; organises conferences; makes submissions to government on health and education issues; fundraises.

*Publications:* Quarterly newsletter; Dyspraxia/DCD in Irish primary Schools; Survey of provisions for children with Dyspraxia/DCD in Republic of Ireland.

## Éan

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 877 9011

Email: [info@ean.ie](mailto:info@ean.ie) Web: [www.ean.ie](http://www.ean.ie)

Provides support for emigration and return-migration information providers in Ireland and abroad as well as individuals and academics interested in the topic.

*Publications:* Annual reports.

## Economic and Social Research Institute – ESRI

Whitaker Square, Sir John Rogerson's Quay, Dublin 7

Tel: (01) 863 2000, 9.00am – 5.30pm Mon to Fri Fax: (01) 863 2100

Email: [admin@esri.ie](mailto:admin@esri.ie) Web: [www.esri.ie](http://www.esri.ie)

Carries out economic and social research with particular reference to Ireland and its problems. The ESRI produces this research with the aim of informing policy formation and societal understanding, especially in Ireland. Publication topics include education, health, regional studies, social disadvantage and tax and welfare. The ESRI library is open to the public Mon to Fri 10.00am – 1.00pm and 2.00pm – 5.00pm.

## ECO-UNESCO

26 Clare Street, Dublin 2

Tel: (01) 662 5491, 9.00am – 5.00pm Mon to Fri Fax: (01) 662 5493

Email: [info@ecounesco.ie](mailto:info@ecounesco.ie) Web: [www.ecounesco.ie](http://www.ecounesco.ie)

Promotes the personal development of young people through activities involving practical environmental conservation, education and training. Affiliated to the worldwide United Nations sponsored network of UNESCO Clubs. Services include clubs development, publications, environmental education programme, ECO Skills Training Programme, summer camps, environmental conservation programmes, and community tree nursery. *Publications:* ECO Unesco resource packs for youth groups, schools, teachers and educators; CD ROM; Eco Members' Handbook; environmental clubs pack; environmental conservation leaflets.

## Educate Together

H8a Centrepont Business Park, Oak Drive, Dublin 12

Tel: (01) 429 2500, 9.00am – 5.00pm Fax: (01) 429 2502

Email: [info@educatetogether.ie](mailto:info@educatetogether.ie) Web: [www.educatetogether.ie](http://www.educatetogether.ie)

Representative body for multi-denominational national schools that are co-educational, child-centred, democratically run, with children of all backgrounds equally respected, and open to all.

*Publications:* What is an Educate Together School?; Learn together – an ethical education curriculum for Educate Together schools; The Future Starts Here Every Day; Educate Together business plan 2007–2009.

## Educational Trust

c/o PACE, 7 Upper Leeson Street, Dublin 4

Tel: (01) 667 8464 Fax: (01) 660 2864

Email: [edtrust@eircom.net](mailto:edtrust@eircom.net)

Provides support in education and training to ex-offenders and ex-prisoners. The main aim of the Trust is to ensure that people who are released from prison are able to avail of education and training opportunities.

## Ehlers-Danlos Syndrome Group

24 Wendell Avenue, Portmarnock, Co. Dublin

Tel: (01) 846 0570

Aims to help and encourage sufferers and their family members. Links members with each other for mutual support and exchange of ideas. Maintains a list of medical specialists. Endeavours to heighten awareness among the medical community and public.

*Publications:* Quarterly newsletter – Fragile Links; information booklets.

## 80:20 Educating and Acting for a Better World

St Cronans BNS, Vevay Road, Bray, Co. Wicklow

Tel: (01) 276 4979, 8.00am – 5.00pm Fax: (01) 276 4979

Email: [info@8020.ie](mailto:info@8020.ie) Web: [www.8020.ie](http://www.8020.ie) and [www.developmenteducation.ie](http://www.developmenteducation.ie)

A development and human rights education organisation based in Ireland, Northern Ireland and Zambia. Main objectives are to build understanding, support popular education and promote active citizenship. Works with

groups including young people and community groups using active and innovative educational methods. Aims: encouraging people to question and challenge their own preconceptions; building communities through education; linking local issues with international and third world issues; highlighting human values, human rights and human dignity.

*Publications:* 80:20 Development in an unequal world. See website for additional resources.

### EIL Intercultural Learning

1 Empress Place, Summerhill North, Cork

Tel: (021) 455 1535, 9.00am – 5.30pm Fax: (021) 455 1587

Email: [info@eilireland.org](mailto:info@eilireland.org) Web: [www.eilireland.org](http://www.eilireland.org)

A non-profit intercultural learning organisation which combines the natural attraction of travel with opportunities to get to know other cultures or to participate in educational and community service programmes in 40 different countries around the world. EIL people-to-people cultural immersion programmes include opportunities to live with local families, attend local schools, learn languages, do voluntary work or explore the diversity of local cultures in all parts of the world. Scholarship opportunities are available each year to a variety of locations including China, Argentina, Japan, Hong Kong, Turkey, USA and Ecuador.

### Emigrant Advice

See Crosscare

### Employment Appeals Tribunal

Davitt House, 65a Adelaide Road, Dublin 2

Tel: (01) 631 2121 or (01) 631 3006 or Lo-call 1890 220 222,

9.15am – 5.30pm Mon to Fri Fax: (01) 631 3266

Email: [eat@entemp.ie](mailto:eat@entemp.ie) Web: [www.eattribunal.ie](http://www.eattribunal.ie)

A statutory body established to deal with and adjudicate on employment disputes. The Tribunal is an independent body bound to act judicially and was set up to provide a speedy, fair, inexpensive and informal means for individuals to seek remedies for alleged infringements of their statutory rights. The role of the Tribunal is to determine disputes under employment legislation. Public register available for inspection during business hours.

*Publications:* Annual report.

## Enable Ireland

Enable Ireland National Services, 32F Rosemount Park Drive, Rosemount Business Park, Ballycoolin Road, Dublin 11

Tel: (01) 872 7155 Fax: (01) 866 5222

Email: [info@enableireland.ie](mailto:info@enableireland.ie) Web: [www.enableireland.ie](http://www.enableireland.ie)

Provides services and advocacy for children and adults with a primary physical disability including, but not limited to, cerebral palsy, spina bifida, muscular dystrophy, and developmental delay. There are 14 regional locations, 18 branches, and 17 shops throughout Ireland. Services include assessment, pre-school, respite support, schools, training, supported employment workshop, sports, assistive technology, postural management, physiotherapy, speech and language therapy, social work, psychology, nursing, hydrotherapy, and occupational therapy.

## Energy Action Limited

IDA, Unit 14, Newmarket, Dublin 8

Tel: (01) 454 5464, 9.00am – 5.00pm Mon to Fri Fax: (01) 454 9797

Email: [info@energyaction.ie](mailto:info@energyaction.ie) Web: [www.energyaction.ie](http://www.energyaction.ie)

Aims: to combat cold in the homes of older people and those in need; to provide work opportunities for people who are unemployed; to increase the energy efficiency of the dwellings of older people; to heighten public awareness of the need for energy conservation.

*Publications:* Energy Saving Tips; Energy Saving Tips for Senior Citizens; Energy Conservation and Job Creation in the Domestic Sector; Homes for the 21st Century: The Ballyfermot residential energy and poverty dwelling report.

## Environmental Information Service – ENFO

17 St Andrew Street, Dublin 2

Tel: (01) 888 2001 and Lo-call: 1890 200 191, 10.00am – 5.00pm

Mon to Sat Fax: (01) 888 3946

Email: [info@enfo.ie](mailto:info@enfo.ie) Web: [www.enfo.ie](http://www.enfo.ie)

ENFO is the one-stop shop environmental information service of the Department of the Environment, Heritage and Local Government. Its primary function is to provide easy public access to wide-ranging and authoritative information on all aspects of the environment. It has a library facility and exhibition centre. Groups are welcome, particularly schools



and youth groups – advance booking is recommended. Texts of leaflets and brochures are on the website as are lists of videos for viewing and for loan, a diary of events and database of library references.

### **Environmental Protection Agency – EPA**

PO Box 3000, Johnstown Castle Estate, Co. Wexford

Tel: (053) 916 0600, 9.00am – 5.00pm Mon to Fri Lo-call: 1890 335 599

After-hours emergency service available on (053) 916 0600

Fax: (053) 916 0699

Email: [info@epa.ie](mailto:info@epa.ie) Web: [www.epa.ie](http://www.epa.ie)

Statutory body with responsibility for a wide range of functions including the regulation of large or complex activities that have significant polluting potential, monitoring and reporting on environmental quality, and enforcing compliance with environmental protection legislation in Ireland. The EPA operates on a regional structure with headquarters in Wexford, five regional offices (Castlebar, Cork, Dublin, Kilkenny and Monaghan) and four sub-offices (Athlone, Letterkenny, Limerick and Mallow).

*Publications:* Annual report and accounts; Annual Highlights report; epaNews.

### **Equality Authority, The**

2 Clonmel Street, Dublin 2

Tel: (01) 417 3333, 9.15am – 5.30pm

Lo-call: 1890 245 545 Fax: (01) 417 3366

Email: [info@equality.ie](mailto:info@equality.ie) Web: [www.equality.ie](http://www.equality.ie)

State body set up to work towards the elimination of discrimination on the grounds of gender, marital status, family status, age, disability, race, sexual orientation, religion and membership of the Traveller community in regard to employment, vocational training, advertising, collective agreements, the provision of goods, services, accommodation facilities, education and other opportunities to which the public generally have access. The Authority deals with specific complaints of discrimination and also provides a free and confidential information service on the Employment Equality Acts and the Equal Status Acts. Legal assistance can also be provided in strategically important cases that fulfil certain criteria. A reference library and speakers are available by request.

*Publications:* Explanatory leaflets on equality legislation; Equality News (free quarterly newsletter); The Role of Data Enterprises; Anti-Racism Resource

Pack; Partnership Rights of Same-Sex Couples; Positive Action for People with Disabilities. Publications are available in a variety of formats and in a number of other languages.

### Equality Tribunal, The

3 Clonmel Street, Dublin 2

Tel: (01) 477 4100 Lo-call: 1890 344 424 Fax: (01) 477 4141

Email: [info@equalitytribunal.ie](mailto:info@equalitytribunal.ie) Web: [www.equalitytribunal.ie](http://www.equalitytribunal.ie)

Established as an independent statutory office to offer an accessible and impartial forum to remedy unlawful discrimination. Investigates or mediates on complaints arising under employment equality and equal status legislation. Complaints of discrimination, including harassment, may be made on the grounds of gender, marital status, family status, sexual orientation, religion, age, disability, race, and membership of the Traveller community. The areas covered include employment, the disposal of goods and property, the provision of services and accommodation, and certain aspects of education.

### Erbs Palsy Association of Ireland

L'Abri, Seafield Road, Blackrock, Co. Louth

Tel: (042) 932 2198 Telephone Helpline: (077) 60 703

Email: [info@erbspalsy.ie](mailto:info@erbspalsy.ie) Web: [www.erbspalsy.ie](http://www.erbspalsy.ie)

Set up to provide information and help parents whose children have this condition. The Association is run solely by parents and is striving to achieve a better recognition and understanding of the nature, causes and proper treatment of the condition.

*Publications:* Factsheet about Erbs Palsy; Family Issues; Bone and Muscle Surgery; Nerve Surgery; Fathers' Issues.

### Ethiopiaid

47 Dawson Street, Dublin 2

Tel: (01) 677 5188 Fax: (01) 672 7312

Email: [ethiopiaid.ireland@reed.ie](mailto:ethiopiaid.ireland@reed.ie) Web: [www.ethiopiaid.ie](http://www.ethiopiaid.ie)

Aims to relieve poverty and sickness, to preserve and protect health, and to advance education among Ethiopians who are in need. Rather than sending people to Ethiopia to run projects on the organisation's behalf, money is raised for well-established Ethiopian charities run by Ethiopians.

## Europa Donna Ireland, The Breast Cancer Campaign

PO Box 6602, Dublin 8

Tel: (01) 496 0198 Fax: (01) 496 0198

Email: [edi@iol.ie](mailto:edi@iol.ie) Web: [www.europadonnaireland.ie](http://www.europadonnaireland.ie)

Aims that women of all ages in Ireland will know what they can and should expect in terms of risk, diagnosis, treatment, recovery and support in order to improve early detection rates and survival rates. Activities: promoting Irish Breast Cancer Charter and best practice in diagnosis and treatment through publications and information meetings; lobbying politicians and decision makers at local and national level; highlighting breast cancer issues through the media and making submissions to and participating in relevant government commissions and working groups.

*Publications:* Annual newsletter; brochure describing Europa Donna Ireland; Irish Breast Cancer Charter; Guide to Specialist Breast Centres.

## European Anti-Poverty Network

5 Gardiner Row, Dublin 1

Tel: (01) 874 5737 Fax: (01) 878 1289

Email: [info@eapn.ie](mailto:info@eapn.ie) Web: [www.eapn.ie](http://www.eapn.ie)

Objectives: to put the fight against poverty and social exclusion on the political agenda within the European Union; to promote and enhance the effectiveness of actions against poverty and social exclusion; to campaign for and with individuals and groups facing poverty and social exclusion; to monitor the impact of European developments on poverty and social exclusion; to assist groups and organisations in Ireland in developing a European dimension to their work.

*Publications:* Quarterly review; Bi-weekly EAPN Flash; EAPN Network News, monthly.

## European Commission Representation in Ireland

18 Dawson Street, Dublin 2

Tel: (01) 634 1111, 9.00am – 5.00pm Mon to Fri

Web: [www.euireland.ie](http://www.euireland.ie)

Informs the Irish public of developments at European Union (EU) level. The Representation hosts a Public Information Centre and exhibition area that is open to all. Facilities are available free of charge to groups who wish to

debate or display matters of European interest. It also provides a wide range of information material. School groups are particularly welcome.

### **European Consumer Centre Dublin**

European Consumer Centre Dublin, 13a Upper O'Connell Street, Dublin 1  
Tel: (01) 809 0600, 9.30am – 5.00pm Mon to Fri and  
9.30am – 1.00pm Wed Fax: (01) 809 0601  
Email: [info@eccdublin.ie](mailto:info@eccdublin.ie) Web: [www.eccdublin.ie](http://www.eccdublin.ie)

Provides free and confidential advice to consumers on their rights and entitlements in the EU. It offers free assistance to consumers with cross-border disputes, liaising with its network of partner centres throughout the 27 member states. The network also works with the European Commission in identifying problematic areas for consumers. An independent, non-profit company established in 1999 co-funded by the National Consumer Agency (NCA) and the European Commission (EC DG Sanco).

### **European Cultural Foundation (Irish Committee)**

10 Merrion Square, Dublin 2  
Tel: (01) 662 5815, 9.30am – 5.00pm Mon to Fri Fax: (01) 662 5817

The Irish Committee was established in 1984 to ensure Irish participation in the work of the European Cultural Foundation (ECF) and represent the ECF in Ireland. It aims to promote the following: cultural, social, scientific and educational activities of a multicultural nature and a European character; research into such activities; direct contact between Ireland and other members of the ECF; mutual understanding between Ireland and other European countries and an appreciation of mutual problems and needs. *Publications:* Customs Clearance: Cultural understanding between immigrants and national populations; The New Irish Communities: A project to promote effective professional education for pluralism and intercultural development.

## European Movement Ireland

10 Merrion Square, Dublin 2

Tel: (01) 671 4300 Fax: (01) 679 8203

Email: [info@europeanmovement.ie](mailto:info@europeanmovement.ie) Web: [www.europeanmovement.ie](http://www.europeanmovement.ie)

Promotes the economic, political and social development of Europe and Ireland's place in Europe. Plays an active role in shaping Irish attitudes to Europe, influencing the policy process and promoting public discussion on key issues relating to Europe's development and their implications for Ireland. Provides activities for its members including conferences, discussion meetings and briefing sessions. Also organises various European awards and educational competitions. An independent voluntary organisation which was established in Ireland in 1954 and is affiliated to the International European Movement.

*Publications:* Monthly newsletter; papers and books.

### **Fáinne, An**

46 Sráid Chill Dara, Baile Átha Cliath 2

Teil: (01) 679 4780, 9.15am – 1.00pm agus 2.00pm – 5.15pm Luain go

hAoine Facs: (01) 679 0214

Email: [eolas@gaelport.ie](mailto:eolas@gaelport.ie) Web: [www.gaelport.com](http://www.gaelport.com)

Promotes the wearing of An Fáinne, the emblem of Irish speakers, designed to show that the wearer wishes to speak Irish as often as possible.

### **Fairtrade Mark Ireland**

Carmichael House, North Brunswick Street, Dublin 7

Fax: (01) 873 2114

Email: [info@fairtrade.ie](mailto:info@fairtrade.ie) Website: [www.fairtrade.ie](http://www.fairtrade.ie)

Registered charity and the Irish member of Fairtrade Labelling Organizations International (FLO) that supports producers, raises awareness and campaigns for changes in the rules and practices of conventional international trade. The FAIRTRADE Mark is the independent guarantee that products carrying the Mark have been produced according to internationally agreed Fairtrade standards.

### **Family Mediation Service**

Dublin: Family Mediation Service, 1st Floor, St Stephen's Green House, Earlsfort Terrace, Dublin 2

Tel: (01) 634 4320 Fax: (01) 662 2339

Email: [fmsearlsfort@oceanfree.net](mailto:fmsearlsfort@oceanfree.net)

Part-time centres:

West End House, West End Business Park, Snugborough Road Extension, Blanchardstown, Dublin 15 Tel: (01) 811 8650 Mon, Tues and Wed morning

Skills House Raheny Shopping Centre, Dublin 5 Tel: (01) 851 0730, Tues morning, all day Thurs and Fri

The Rere, Tallaght Social Service Centre, The Square, Tallaght, Dublin 24 Tel: (01) 414 5180, Wed morning, all day Thurs and Fri

Family Counselling Centre, Tralee, Co. Kerry Tel: (066) 718 6100, every second Thurs

10 Seatown Place, Dundalk, Co. Louth Tel: (042) 935 9410, all day Tues, Wed morning, all day Thurs

Family Centre, Castlebar, Chapel Street, Co. Mayo Tel: (094) 903 5120,  
Mon morning, all day Tues and Wed

Distillery Road, Wexford (Old Tax Office) Tel: (053) 63050, Wed  
morning, all day Thurs and Fri

c/o CIC, St Mary's Square, Athlone, Co. Westmeath Tel: (090) 647 8851,  
all day Mon and Tues plus Wed morning

A professional, free and confidential service under the auspices of the Department of Social and Family Affairs. Aims to help couples who have decided on separation to negotiate with minimum distress or bitterness their own separation terms on ongoing parenting of the children, family finance, family home and property, or any other issues. This is not a marriage counselling or legal advice centre.

### Family Resource Centres National Forum

c/o DHR Communications, 101 James's Street, The Digital Hub, Dublin 8  
Tel: (01) 488 5808, 9.00am – 5.30pm Mon to Fri Fax: (01) 488 5801  
Email: [info@familyresource.ie](mailto:info@familyresource.ie) Website: [www.familyresource.ie](http://www.familyresource.ie)

National representative body of family resource centres in Ireland. Provides information, support, networking and training opportunities for its members. Adopts an integrative approach to community development in addressing the needs of those most disadvantaged and in need.

### Family Support Agency

4th Floor, St Stephen's Green House, Earlsfort Terrace, Dublin 2  
Tel: (01) 611 4100 Fax: (01) 676 0824  
Email: [familysupport.agency@welfare.ie](mailto:familysupport.agency@welfare.ie) Web: [www.fsa.ie](http://www.fsa.ie)

Provides a family mediation service to couples going through a separation or divorce. Supports, promotes and develops the Family and Community Services Resource Centre Programme and provides marriage, child and bereavement counselling. It is a resource for voluntary and community groups and others involved in promoting family wellbeing. It also raises awareness about family and parenting issues. Undertakes research into matters related to its functions and has an advisory role to the Minister of Social and Family Affairs in these matters.

# F

## Faoiseamh

PO Box 5654, Dublin 14

Helpline: 1800 331 234 (from Ireland), 0800 973 272 (from Northern Ireland and Great Britain) 11.00am – 8.00pm Mon and Wed, 11.00am – 4.00pm Fri

Counselling agency and helpline, providing therapeutic support to those who have suffered abuse at the hands of members of religious orders in Ireland.

## FÁS – The Training and Employment Authority

PO Box 456, 27–33 Upper Baggot Street, Dublin 4

Tel: (01) 607 0500 Helpline: 1850 667 766 Hours: 9.00am – 5.00pm

Mon to Thurs and 9.00am – 4.45pm Fri Fax: (01) 607 0600

Email: [callnet@fas.ie](mailto:callnet@fas.ie) Web: [www.fas.ie](http://www.fas.ie)

National training and employment authority in Ireland. FÁS is involved in designing, developing and delivering programmes and services that address the needs of the labour market and specific targeted groups. Through a regional network of 64 offices and 20 training centres, FÁS operates training and employment programmes. It provides a recruitment service to jobseekers and employers, and an advisory service for industry, and supports community-based enterprises. Contact details for local offices are available on the website.

## Féach

35 Main Street, Rathfarnham, Dublin 14

Tel: (01) 493 1896 Fax: (01) 490 1541

Email: [info@feach.net](mailto:info@feach.net) Web: [www.feach.net](http://www.feach.net)

Féach offers support to parents of blind and visually impaired children. It supports the education, training, and communication needs of the children.

## Feasta

14 St Stephen's Green, Dublin 2

Tel: (01) 661 9572 10.00am – 5.00pm Tues to Thurs

Email: [feasta@anu.ie](mailto:feasta@anu.ie) Web: [www.feasta.org](http://www.feasta.org)

Member-based organisation and independent think tank which aims to identify the characteristics (economic, cultural and environmental) of a truly sustainable society, articulate how the necessary transition can be effected and promote the implementation of the measures required for this purpose. Feasta



members organise lectures, courses and conferences, write briefing papers, conduct research to aid Feasta's work and also on behalf of other organisations. *Publications:* The Feasta Review; briefing papers relevant issues.

### **Federation for Victim Assistance**

CDP, Rock Street, Tralee, Co. Kerry

Tel: (066) 711 9830 or 087 294 1470, 10.00am – 12.00pm Mon to Fri

Fax: (066) 711 9830

Email: [fedva@eircom.net](mailto:fedva@eircom.net) Web: [www.victimassistanceireland.com](http://www.victimassistanceireland.com)

**Branches: Ballyshannon, Carlow, Enniscorthy, Mayo, Meath, Roscommon/ East Galway, Tralee, Wexford Town**

Volunteer-led organisation that provides emotional and practical assistance to all victims of crime. All volunteers are trained. Victims can leave a message on either of the above numbers and they will be contacted on the same day by the branch co-ordinator. The Federation will always refer people to the relevant agencies when necessary. The Federation is recognised and funded by the Commission for the Support of Victims of Crime.

### **FETAC – Further Education and Training Awards Council**

East Point Plaza, East Point Business Park, Dublin 3

Tel: (01) 865 9500, 9.00am – 5.15pm Helpdesk: (01) 865 9599

Fax: (01) 865 0067

Email: [information@fetac.ie](mailto:information@fetac.ie) Web: [www.fetac.ie](http://www.fetac.ie)

National awarding body for further education and training in Ireland that gives people the opportunity to gain recognition for learning in education or training centres, in the workplace and in the community. FETAC's functions include making and promoting awards, validating programmes, monitoring and ensuring the quality of programmes, and determining standards. Programmes leading to FETAC awards are offered nationwide by a broad range of providers in diverse settings including BIM, Fáilte Ireland (CERT), FÁS and Teagasc centres, VECs, adult and community education and training centres, institutes of technology and in the workplace.

*Publications:* available on website.

## Fight for Sight

4 Parnell Street, Waterford

Tel: (051) 878 088, 10.00am – 3.00pm Fax: (051) 878 606

Email: [iffsc@indigo.ie](mailto:iffsc@indigo.ie) Web: [www.fightforsight.ie](http://www.fightforsight.ie)

Aims: to increase the public's awareness of sight protection by educational means; to donate diagnostic equipment; to fund scientific research into eye disease; to promote a free screening service nationwide for glaucoma and diabetic retinopathy.

*Publications:* Information leaflets; Diabetic Retinopathy; Glaucoma; DVD – A lot to lose.

## Fighting Blindness

1 Christchurch Hall, High Street, Dublin 8

Tel: (01) 709 3050 9.00am – 5.30pm Mon to Fri Fax: (01) 709 3010

Helpline: (01) 674 6496 (Insight Counselling Centre)

Email: [info@fightingblindness.ie](mailto:info@fightingblindness.ie) Web: [www.fightingblindness.ie](http://www.fightingblindness.ie)

Committed to finding treatments and cures for blindness and related sensory loss through the funding, development and promotion of Irish research.

Provides information and support for those affected by degenerative blinding conditions. Established the Insight Counselling Centre (Dublin) which provides short-term crisis counselling, long-term individual psychotherapy, couple and family therapy, group therapy and support group meetings.

Support group meetings are held monthly in the centre and branch meetings are available in Cork, Limerick, Galway, the Midlands and Waterford.

*Publications:* Quarterly newsletter available on website.

## Financial Information Service Centres – FISC

CA House, 87–89 Pembroke Road, Ballsbridge, Dublin 4

Tel: (01) 637 7361 Fax: (01) 668 5685

Email: [leinstersociety@icai.ie](mailto:leinstersociety@icai.ie) Web: [www.lsc.a.ie](http://www.lsc.a.ie)

Provide free and confidential financial advice to people or organisations unable to afford the professional services of accountants. Centres are open to the public – usually in conjunction with Citizens Information Centres. Responses can be given to written queries. Branches in Ballymun, Blanchardstown, Lucan, Dun Laoghaire, Bray, Cavan, Cork, Limerick and Newbridge.

## Financial Regulator

PO Box 9138, College Green, Dublin 2

Tel: (01) 410 4000 Helpline: 1890 777 777 Fax: (01) 410 4900

Office: 9.30am – 5.00pm Information centre: 9.30am – 5.00pm

Mon to Wed, 9.30am – 6.00pm Fri

Helpline: 8.00am – 8.00pm Mon to Fri, 9.00am – 1.00pm Sat

Email: [consumerinfo@financialregulator.ie](mailto:consumerinfo@financialregulator.ie)

Web: [www.financialregulator.ie](http://www.financialregulator.ie); [www.itsyourmoney.ie](http://www.itsyourmoney.ie) (consumer site)

The Financial Regulator, established in May 2003, is the regulator of all financial services firms in Ireland. It also has an important role in the protection of the consumers of those firms. The Financial Regulator's main tasks are twofold: helping consumers to make informed and responsible decisions on their financial affairs in a safe and fair market, and fostering sound and solvent financial institutions which give depositors and other consumers of financial products confidence that their deposits and investments are safe.

*Publications:* See [www.itsyourmoney.ie](http://www.itsyourmoney.ie) for more information.

## Financial Services Ombudsman's Bureau

3rd Floor, Lincoln House, Lincoln Place, Dublin 2

Tel: (01) 662 0899 Lo-call: 1890 882 090 Fax: (01) 662 0890

Email: [enquiries@financialombudsman.ie](mailto:enquiries@financialombudsman.ie)

Web: [www.financialombudsman.ie](http://www.financialombudsman.ie)

Statutory body established in 2005. It adjudicates in unresolved disputes between complainants and financial service providers. The service is free of charge to the complainant and can be used by personal customers, limited companies with a turnover of €3 million or less, unincorporated bodies, charities, clubs, partnerships and trusts.

## First Step Limited

Jefferson House, Eglinton Road, Donnybrook, Dublin 4

Tel: (01) 260 0988, 9.00am – 5.00pm Mon to Fri Fax: (01) 260 0989

Email: [info@first-step.ie](mailto:info@first-step.ie) Web: [www.first-step.ie](http://www.first-step.ie)

Provides microfinance (loan, capital finance) up to €25,000, to individuals who wish to start or develop their own business. Full details and application forms are available on the website.

*Publications:* Immigrant Micro-Entrepreneurs in Ireland 2006; A contextual report and focus group summary.

## FISC

See Financial Information Service Centres

## Focus Ireland

9–12 High Street, Dublin

Tel: (01) 881 5900

Email: [info@focusireland.ie](mailto:info@focusireland.ie) Web: [www.focusireland.ie](http://www.focusireland.ie)

Crisis Desk: Focus Ireland, Eustace Street, Temple Bar, Dublin 2

Tel: (01) 671 2555

The housing and homeless charity Focus Ireland works to prevent people becoming, remaining or returning to homelessness through the provision of quality services, supported housing and advocacy. Works with young people, single adults and families and believes that everyone has a right to a place called home which is safe, secure and appropriate to their needs. The Focus Ireland Crisis Desk provides information and advice to those who are homeless or at risk of becoming homeless.

## Food Safety Authority of Ireland

Abbey Court, Lower Abbey Street, Dublin 1

Tel: (01) 817 1300 Adviceline: 1890 336 677, 9.00am – 5.00pm

Fax: (01) 817 1301

Email: [info@fsai.ie](mailto:info@fsai.ie) Web: [www.fsai.ie](http://www.fsai.ie)

Established under the Food Safety Authority of Ireland Act 1998. The principal function of the Food Safety Authority of Ireland is to take all reasonable steps to ensure that food produced, distributed or marketed in the State meets high standards of food safety and hygiene and to ensure that food complies with legal requirements or, where appropriate, with recognised codes of good practice. The Authority is a statutory, independent and science-based body, dedicated to protecting public health and consumer interests in the area of food safety and hygiene. It comes under the aegis of the Minister for Health and Children.

*Publications:* The Food Safety Information Centre contains a wide range of material including books, journals, official publications, audio-visual material and online databases relating to food safety. The Centre is open to the public, preferably by appointment, from 9.00am – 5.00pm weekdays. The library catalogue is available on the website.

## Foras na Gaeilge

7 Cearnóg Mhuirfean, Baile Átha Cliath 2

Tel: (01) 639 8400 Fax: (01) 639 8401

CallSave: 1850 325 325 (from UK) 0845 309 1842

Email: [eolas@forasnagaeilge.ie](mailto:eolas@forasnagaeilge.ie) Web: [www.forasnagaeilge.ie](http://www.forasnagaeilge.ie)

Is é Foras na Gaeilge an comhlacht atá freagrach as cur chun cinn na Gaeilge ar fud oiléan na hÉireann. I gComhaontú Aoine an Chéasta luadh go mbunófaí Comhlacht Forfheidhmithe Thuaidh/Theas chun an Ghaeilge agus an Ultais a chur chun cinn. Faoi choimirce an chomhlachta sin, comhlíonfaidh Foras na Gaeilge na freagrachtaí ar fad maidir leis an nGaeilge.

Body responsible for the promotion of the Irish language on the island of Ireland. Under the Good Friday Agreement, it was stated that a North/South implementation body would be established to promote the Irish language and Ulster Scots. Under the auspices of that body, Foras na Gaeilge will fulfil all the functions regarding the Irish language.

## Forbairt Naíonraí Teo

Teach Regus, Bóthar Fhearchair, Baile Átha Cliath 2

Tel: (01) 477 3151 Fax: (01) 477 3350

Email: [eolas@naionrai.ie](mailto:eolas@naionrai.ie) Web: [www.naionrai.ie](http://www.naionrai.ie)

Aims: the promotion of early education and care services through the medium of Irish; the setting up, support and maintenance of naíonraí (Irish-medium playgroups) and other Irish-medium childcare services for infants and children aged up to 12 years including creches, childminding, parent and toddler groups, and after-school services; promotion of the use of Irish in any early education and care service. Services offered: advisory service; provision of training courses through the medium of Irish for naíonra personnel at basic level; FETAC Childcare Level 5 and 6; in-service and continuous training; development of materials for pre-school education and activities.

## Forest Friends

183 Howth Road, Killester, Dublin 3

Tel: (01) 839 8093 or 832 5415 Fax: (01) 839 8093

Email: [info@cairdenacoille.org](mailto:info@cairdenacoille.org) Web: [www.cairdenacoille.org](http://www.cairdenacoille.org)

Works to promote, develop and preserve Irish forests. Aims: to re-establish a culture of forests; to achieve a key stakeholder role for local communities;

to develop tree nurseries, woodlands and forests by using a Local Agenda 21 approach with local authorities, educational and training agencies, communities, business and disadvantaged groups; to develop cross-border and cross-cultural projects; to promote the use of 100% native and near-native species from native seed stock, mainly broadleaf and native coniferous; to promote ethical investment in forests including core funding; to oppose monocultures and clear-felling; to promote forest trusts.

*Publications:* Newsletter; books associated with trees.

### **Foróige, National Youth Development Organisation**

**Block 12d, Joyce Way, Parkwest, Dublin 12**

**Tel: (01) 630 1560, 9.30am – 5.00pm Mon to Fri Fax: (01) 630 1568**

**Email: [info@foroige.ie](mailto:info@foroige.ie) Web: [www.foroige.ie](http://www.foroige.ie)**

National youth development organisation of over 50 years' standing. Its purpose is to enable young people to involve themselves consciously and actively in their own development and in the development of society. The organisation is a recognised key player in the youth and community development sectors. Through its mix of youth-work activities, Foróige interfaces with over 60,000 young people annually. This is achieved through the operation of over 100 Local Youth Development Projects and Local Youth Services and 400 Foróige clubs. Foróige's Local Youth Development Projects and services are situated in targeted areas and cater in particular for the needs of disadvantaged youth. The organisation's Foróige clubs operate in urban and rural areas throughout the country, with local members coming from the full spectrum of social classes.

*Publications:* Youth Leader Newsletter; Youth Member Newsletter; annual review; education programme leaflets and booklets; club committee resource pack; evaluation reports and research on aspects of youth work; leader handbook.

### **Foundation for Investing in Communities**

**32 Lower O'Connell Street, Dublin 1**

**Tel: (01) 874 7354, 9.00am – 6.00pm Fax: (01) 874 7637**

**Email: [info@foundation.ie](mailto:info@foundation.ie) Web: [www.communityfoundation.ie](http://www.communityfoundation.ie)**

A donor services and grant-making organisation. The Foundation, a registered charity, was established in 2000 and has grown with the support of individuals, families, businesses, and other institutions. The Foundation

helps donors to engage in more effective philanthropic activity by getting funds to the most deserving and effective causes. President Mary McAleese is the Patron, and the Board is made up of representatives from the public, private, and community and voluntary sectors. To date, with the support of donors, the Foundation has made grants of over €4 million to hundreds of organisations throughout Ireland.

*Publications:* Quarterly newsletters; Philanthropy Matters and Philanthropy Matters Advisor Update; annual reports.

### Free Legal Advice Centres – FLAC

13 Lower Dorset Street, Dublin 1

Tel: (01) 874 5690 9.00am to 5.30pm Monday to Thursday and 9.00am to 5.00pm on Friday Fax: (01) 874 5320

Email: [info@flac.ie](mailto:info@flac.ie) Web: [www.flac.ie](http://www.flac.ie)

Independent human rights organisation dedicated to the realisation of equal access to justice for all. It campaigns through advocacy, strategic litigation and authoritative analysis for the eradication of social and economic exclusion. FLAC operates a network of part-time legal advice clinics throughout the country in conjunction with Citizens Information Centres and a telephone information and referral service. FLAC makes submissions to government around the core areas of its work: civil legal aid, access to justice, public interest law, social welfare law, civil debt and consumer credit.

*Publications:* Information leaflets on areas of law; research reports; annual reports; FLAC News quarterly.

### Friends of the Earth

9 Upper Mount Street, Dublin 2

Tel: (01) 639 4652

Email: [info@foe.ie](mailto:info@foe.ie) Web: [www.foe.ie](http://www.foe.ie)

Campaigns, informs and lobbies on a wide range of environmental issues. Promotes sustainable development. Key campaigns are on climate change, energy transport, air quality and waste management.

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## **Friends of the Elderly**

25 Bolton Street, Dublin 1

Tel: (01) 873 1855, helpline available: 9.30am – 5.00pm Mon to Fri

Fax: (01) 873 1617

Email: [info@friendsoftheelderly.ie](mailto:info@friendsoftheelderly.ie) Web: [www.friendsoftheelderly.ie](http://www.friendsoftheelderly.ie)

Aims to combat loneliness among older people by providing friendship, social contact and opportunities for involvement in community activities and helping them become more fully integrated in their own communities. Services include social contact, home and hospital visiting, transport, holidays, outings and parties.

## **Friends of the Irish Environment**

Allihies, Co. Cork Tel: (027) 73131/73208, 7.00am – 10.00pm

Fax: (027) 73131 Email: [admin@friendsoftheirishenvironment.net](mailto:admin@friendsoftheirishenvironment.net)

Website: [www.friendsoftheirishenvironment.net](http://www.friendsoftheirishenvironment.net)

Aims: to create and maintain a network of conservationists and environmentalists; to monitor and develop Irish planning and European law; to encourage full public participation; to provide assistance with environmental cases and issues. The website provides free email information services: Irish Papers Today includes topical environmental news with a database containing more than 11,000 Irish news stories; The Forest Network Newsletter covers Irish forestry issues in depth from a non-governmental perspective.

## **Front Line – The International Foundation for the Protection of Human Rights Defenders**

81 Main Street, Blackrock, Co. Dublin

Tel: (01) 212 3750, 9.00am – 5.30pm Fax: (01) 212 1001

Email: [info@frontlinedefenders.org](mailto:info@frontlinedefenders.org) Web: [www.frontlinedefenders.org](http://www.frontlinedefenders.org)

Aims to support human rights defenders in their activities and tries to ensure that they come to no physical or mental harm because of their human rights work. Front Line's main focus is on human rights defenders at risk because of their non-violent work on behalf of fellow civilians.



## Gael-Linn

35 Dame Street, Dublin 2

Tel: (01) 675 1200, 9.00am – 1.00pm and 2.00pm – 5.00pm

Fax: (01) 670 4180

Email: [eolas@gael-linn.ie](mailto:eolas@gael-linn.ie) Web: [www.gael-linn.ie](http://www.gael-linn.ie)

Founded in 1953 to foster and promote the Irish language and its heritage throughout Ireland as a living language and as an expression of identity at policy and at community level. Gael-Linn's programme can be divided into three categories: education, language promotional schemes and business. It is well known for the enterprises it founded in Gaeltacht areas and continues to implement its entrepreneurial philosophy through a broad range of activities and projects.

*Publications:* See website.

## Gaelscoileanna

7 Cearnóg Mhuirfean, Baile Átha Cliath 2

Tel: (01) 477 3155, 9.30am – 5.30pm Fax: (01) 477 3351

Email: [oifig@gaelscoileanna.ie](mailto:oifig@gaelscoileanna.ie) Web: [www.gaelscoileanna.ie](http://www.gaelscoileanna.ie)

Co-ordinating body for Irish-medium schools. Aims to develop, facilitate and encourage Irish-medium education at primary and post-primary level throughout the country. Services: in-service training courses for teachers and principals; training courses for boards of management; information, support and advice to parents and communities who wish to establish or develop Irish-medium schools. Liaises with the Department of Education and Science on behalf of the schools.

*Publications:* Annual Journal.

## Gaisce – President's Award

The State Apartments, Dublin Castle, Dublin 2

Tel: (01) 475 8746, 9.00am – 5.00pm

Email: [mail@gaisce.ie](mailto:mail@gaisce.ie) Web: [www.gaisce.ie](http://www.gaisce.ie)

The national challenge award which was set up under the auspices of the President of Ireland for young people aged 15 to 25. Gaisce is non-competitive, in that each young person who achieves his or her agreed challenge for a bronze, silver or gold award will receive that award. A challenge is agreed with a young person in four areas of activity: community

involvement, personal skills, physical recreation and a venture project. There are currently 8,000 participants in Gaisce.

### **Gamblers Anonymous**

**Carmichael House, North Brunswick Street, Dublin 7**

**Tel: (01) 872 1133, 10.30am – 12.30pm Mon to Fri**

Gamblers Anonymous is a fellowship of men and women who have joined together to do something about their own gambling problem and to help other compulsive gamblers do the same. Operates a telephone service, holds weekly meetings around the country and is a self-help fellowship.

### **Garda Síochána Complaints Board**

**See Garda Síochána Ombudsman Commission**

### **Garda Síochána Ombudsman Commission**

**150 Upper Abbey Street, Dublin 1**

**Tel: (01) 871 6727, 9.30am – 4.30pm Mon to Fri Lo-call: 1890 600 800**

**Fax: (01) 814 7023**

**Email: [info@gsoc.ie](mailto:info@gsoc.ie) Web: [www.gardaombudsman.ie](http://www.gardaombudsman.ie)**

Independent statutory body responsible for receiving and dealing with all complaints made by members of the public concerning the conduct of members of the Garda Síochána. Provides the public with an independent oversight of policing, and deals more fairly with the public's complaints concerning Gardaí so that people can have confidence in the complaints system.

*Publications:* Information brochures, annual reports, research and statistical reports available on the website.

### **Gay Community News**

**Unit 2 Scarlet Row, Essex Street West, Dublin 8**

**Tel: (01) 671 0939 or 671 0976, 9.00am – 5.30pm**

**Fax: (01) 671 3549 Email: [info@gcn.ie](mailto:info@gcn.ie) Web: [www.gcn.ie](http://www.gcn.ie)**

Produces a monthly publication for the Irish gay community. Gay Community News includes culture, news, politics, entertainment and lifestyle for lesbians and gay men.

## Gay Switchboard Dublin

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 872 1055, 8.00pm to 10.00pm Sun to Fri and

3.30pm – 6.00pm Sat

Email: [info@gayswitchboard.ie](mailto:info@gayswitchboard.ie) Web: [www.gayswitchboard.ie](http://www.gayswitchboard.ie)

A non-directive, non-judgmental, befriending, support and general information service to the gay, lesbian, and bi-sexual community, and to anyone with issues concerning their sexuality, their families and friends.

## General Register Office – Oifig an Árd-Chlaráitheora

GRO Offices, Convent Road, Roscommon

Tel: (090) 663 2900, 9:15am – 5:30pm Mon to Fri Fax: (090) 663 2999

Lo-call: 1890 252 076, 9.30am – 4.30pm Mon to Fri

Web: [www.groireland.ie](http://www.groireland.ie)

Responsible for the registration of births, deaths and marriages in Ireland and holds the central civil repository for these records. Registration of births, deaths and marriages is carried out by the appropriate Registrar in any Registrar's District or at the General Register Office. Copies of certificates can be obtained from the General Register Office or local offices.

## Genetic and Inherited Disorders Organisation

Carmichael Centre for Voluntary Groups, North Brunswick Street, Dublin 7

Tel: (01) 269 2748 Fax: (01) 269 2748

Email: [gido2002@hotmail.com](mailto:gido2002@hotmail.com) Web: [www.gido.ie](http://www.gido.ie)

Umbrella group to help organisations and societies involved in the field of inherited disorders.

## Gingerbread Ireland

Carmichael House, Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 814 6618 Helpline: (01) 814 6618, 10.30am – 1.30pm Mon to Fri

Email: [info@gingerbread.ie](mailto:info@gingerbread.ie) Web: [www.gingerbread.ie](http://www.gingerbread.ie)

A nationwide voluntary association of people parenting alone. Their efforts, which follow effective and well-tried guidelines, are focused on assisting the families of people who find themselves trying to cope with the realities of their new situation. This is mainly done by providing impartial yet supportive legal advice and emotional support, professional counselling and peer

group support, events and outings for family and parents, and a voice for lone parents locally, nationally and internationally. The members organise themselves in support groups.

*Publications:* newsletter (monthly); annual reports; bulletins.

### **Girls' Brigade Ireland**

**Brigade House, 2 Tritonville Avenue, Sandymount, Dublin 4**

**Tel: (01) 668 9134, 9.00am – 4.30pm Fax: (01) 668 9191**

**Email: [gbirend@gofree.indigo.ie](mailto:gbirend@gofree.indigo.ie) Web: [gofree.indigo.ie/~gbirend/](http://gofree.indigo.ie/~gbirend/)**

Aims to help girls become followers of Jesus and through self-control, reverence and a sense of responsibility, to find true enrichment of life. Programme of activities based on spiritual, physical, educational and service subjects.

### **Girls' Friendly Society in Ireland**

**Oak House, 36 Upper Leeson Street, Dublin 4**

**Tel: (01) 660 3754 Email: [gfsi@eircom.net](mailto:gfsi@eircom.net) Web: [www.gfs.ie](http://www.gfs.ie)**

Promotes friendship and Christian fellowship among girls and women. Motivated by Christian and biblical principles of faith, service and works within individual parishes of the Church of Ireland. Runs programmes for education and recreation. Provides accommodation for girls.

### **GLEN Gay and Lesbian Equality Network**

**Fumbally Court, Fumbally Lane, Dublin 8**

**Tel: (01) 473 0563 Fax: (01) 454 6663**

**Email: [admin@glen.ie](mailto:admin@glen.ie) Web: [www.glen.ie](http://www.glen.ie)**

Seeks the introduction and implementation of comprehensive legislation to ensure the equal rights of lesbian and gay citizens. GLEN focuses on influencing policy and on working strategically and in partnership with organisations such as government, regulatory authorities, trade unions and other social partners in order to achieve change. GLEN is not involved in direct service delivery.

### **Glencree Centre for Peace and Reconciliation**

**Glencree, Co. Wicklow**

**Tel: (01) 282 9711 Fax: (01) 276 6085**

**Email: [info@glencree.ie](mailto:info@glencree.ie) Web: [www.glencree.ie](http://www.glencree.ie)**

A non-profit, non-governmental organisation that is devoted to peacebuilding and reconciliation in Ireland, north and south, Britain and beyond. The programme work builds peace and fosters reconciliation by facilitating dialogues, creating peace education resources, and much more. The Centre was founded in 1974 as a response to violent conflict in Ireland, and in light of a conviction that non-violent solutions must be pursued to encourage reconciliation within and between communities. Also has a resource centre.

## **GOAL**

**PO Box 19, Dun Laoghaire, Co. Dublin**

**Tel: (01) 280 9779, 9.00am – 5.30pm Mon to Fri Fax: (01) 280 9215**

**Email: [info@goal.ie](mailto:info@goal.ie) Web: [www.goal.ie](http://www.goal.ie)**

An international humanitarian organisation dedicated to the alleviation of suffering among the poorest of the poor in the developing world. GOAL works towards ensuring that every human being has a right to the fundamentals of life – that is, food, water, shelter, literacy and medical attention. It is non-denominational and non-political. It currently operates in 11 countries across the world. It also implements rehabilitation and long-term development programmes including care for street children and people affected by HIV/AIDS. Since its inception, GOAL has sent over 1,200 volunteers to work in the developing world and spent in excess of €400 million on the delivery of aid to the poor. GOAL also operates a school education programme and gives talks with slides/videos to interested groups.

## **Gorta – The Freedom From Hunger Council of Ireland**

**12 Herbert Street, Dublin 2**

**Tel: (01) 661 5522, 9.00am – 5.15pm Mon to Fri Fax: (01) 661 2627**

**Email: [admin@gorta.ie](mailto:admin@gorta.ie) Web: [www.gorta.ie](http://www.gorta.ie)**

Independent non-governmental organisation whose vision is a world where there is no hunger and where the poorest communities have the means to create a prosperous future for themselves and their children. Since its inception, Gorta has channelled the contributions of Irish people to almost 2,000 projects in the developing world. It implements innovative and effective strategic partnerships with some of the world's poorest communities focusing on food and water security that sustains life, healthcare that saves lives, education that empowers, and livelihoods that

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create prosperity in a manner which strives to achieve social, environmental and economic justice for all.

*Publications:* Annual newsletter.

## **GROW Community Mental Health**

11 Liberty Street, Cork

Tel: 1890 474 474 or (021) 427 7520, weekdays 9.00am – 1.00pm

Fax: (021) 427 3508

Email: [southernregion@grow.ie](mailto:southernregion@grow.ie) Web: [www.grow.ie](http://www.grow.ie)

Worldwide community mental health movement with over 140 groups throughout Ireland. Weekly meetings emphasise a self-help/mutual-help approach to mental health and the development of personal resources. Twelve-step programme of growth to maturity in avoiding and recovering from mental breakdown. Anonymous and confidential. Drop-in centres for members, open daily, in Dublin, Cork, Kilkenny and Limerick.

## Habitat for Humanity Ireland

Quadrant House, Chapelizod, Dublin 20

Tel: (01) 629 9611, 9:00am – 5:00pm Mon to Fri Fax: (01) 629 9648

Email: [info@habitatireland.ie](mailto:info@habitatireland.ie) Web: [www.habitatireland.ie](http://www.habitatireland.ie)

Worldwide non-profit housing charity that works in partnership with families in need to build simple, decent, affordable homes. Habitat for Humanity (HFH) Ireland was founded in 2002 and is an affiliate of the international organisation HFH International. HFH Ireland is committed to addressing housing needs in Ireland and supporting international HFH projects around the world. Aims to build 30 to 50 homes per year in Ireland.

*Publications:* Habitat for Humanity Newsletter.

## HADD – The Hyperactivity And Attention Deficit Disorder Family Support Group

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 874 8349, 9.00am – 2.00pm Wed and Fri

Email: [info@hadd.ie](mailto:info@hadd.ie) Web: [www.hadd.ie](http://www.hadd.ie)

Provides help and support to children with ADHD/ADD and their families, and aims to ensure adequate resources are available to support their needs. Provides information and promotes research. Holds parent evenings, open meetings and conferences. Raises awareness of ADHD/ADD among teachers, the medical profession, and other relevant professionals. Liaises with international groups. Involved in related submissions and lobbying. Aims to work in partnership with statutory bodies to develop and improve health and education services for children and adults with the disorder.

*Publications:* ADHD and Education a Resource book for Teachers; newsletters; information booklet.

## HAIL – Housing Association for Integrated Living

Shamrock Chambers, 59–61 Dame Street, Dublin 2

Tel: (01) 671 8444, 9.00am – 5.00pm Mon to Fri Fax: (01) 671 9591

Email: [info@hail.ie](mailto:info@hail.ie) Web: [www.hail.ie](http://www.hail.ie)

Aims to provide accommodation for people with extra support needs to enable them to live independently in their community. Seeks to meet those needs through the purchase and refurbishment of houses and by building developments in suitable areas.

*Publications:* Information brochure; annual report.

## Hanly Centre

The Mews, Eblana Avenue, Dun Laoghaire, Co. Dublin

Tel: (01) 280 9795 or 280 7269, 10.00am – 4.00pm Fax: (01) 230 2716

Email: [info@thehanlycentre.com](mailto:info@thehanlycentre.com) Web: [www.thehanlycentre.com](http://www.thehanlycentre.com)

Confidential information and counselling for those whose lives are being affected by a drink problem. Services: individual and group counselling; education on alcohol and alcoholism comprising lecture courses; group therapy; help on coping alone; courses for adult children of alcoholics. Outreach programme for schools and community groups. Intervention process and pre-intervention counselling for family members.

## Headstrong

36 Waterloo Road, Ballsbridge, Dublin 4

Tel: (01) 660 7343, 9:00am – 5:15pm Mon to Fri

Email: [info@headstrong.ie](mailto:info@headstrong.ie) Web: [www.headstrong.ie](http://www.headstrong.ie)

Independent, non-profit organisation working with communities in Ireland to ensure that young people aged 12 to 25 are better supported to achieve mental health and wellbeing. Objectives: to co-ordinate and integrate existing services and support systems and ensure that they work for young people; to improve mental health outcomes for the young; to build greater community awareness regarding the needs and challenges facing young people.

## Headway (Ireland)

Unit 1–3, Manor Street Business Park, Manor Street, Dublin 7

Tel: (01) 810 2066 Helpline: 1890 200 278, 9.00am – 5.00pm

Fax: (01) 810 2070

Email: [services@headway.ie](mailto:services@headway.ie) Web: [www.headway.ie](http://www.headway.ie)

Aims to bring about positive change in the lives of those affected by an acquired brain injury. Provides the following services to carers, families, professionals and people with an acquired brain injury: information and supportive listening helpline, psychological services, counselling, day services, rehabilitative training, information and education services, community access, and supported employment.

*Publications:* Print newsletter; e-newsletter; range of factsheets; A Carer and Family Guide.



## Health Action Overseas

Carmichael House, North Brunswick St, Dublin 7

Tel: (01) 873 3173, 9.00am – 4.00pm Mon to Fri Fax: (01) 873 3006

Email: hao@iol.ie Website: www.hao.ie

Operates currently in Romania and China and previously in Albania. Its mission is to facilitate community-based service development for people with disabilities overseas. Works in partnership with local authorities in host countries and supports a rights-based approach to disability service provision. Committed to the social model of disability, which considers a person's disability in the context of barriers to their participation in society.

## Health and Safety Authority

Metropolitan Building, James Joyce Street, Dublin 1

Tel: (01) 614 7000, 9.00am – 5.00pm Fax: (01) 614 7020

Email: wcu@hsa.ie Web: www.hsa.ie

National body with overall responsibility for the administration and enforcement of health and safety at work in Ireland. Monitors and enforces compliance with the legislation, provides expert advice to employers, employees and the self-employed and promotes education, training and research. As necessary, it submits proposals for regulations and codes of practice to the Minister for Enterprise, Trade and Employment.

*Publications:* List available on the website.

## Health Information and Quality Authority – HIQA

Webworks Building, Eglinton Street, Cork

Tel: (021) 425 0610, 9:00am – 5:00pm Mon to Fri Fax: (021) 425 0645

Email: info@hiqa.ie Web: www.hiqa.ie

Independent authority set up to drive quality, safety, accountability and the best use of resources in health and social care services, delivered by public, voluntary or private bodies. Sets the standards for delivering health and social care services and inspects to ensure that these standards are being met. Monitors healthcare quality. Carries out assessment of health technology to ensure resources are used in a way which delivers the best outcome for the service user. The Social Services Inspectorate is placed within HIQA under the Health Act 2007. The work of the Inspectorate includes the inspection and registration of residential services in the public, private and voluntary sectors

for children, older people and people with a disability.

*Publications:* Newsletter and reports available on website.

### Health Research Board

73 Lower Baggot Street, Dublin 2

Tel: (01) 234 5000, 8.45am – 5.30pm Mon to Fri Fax: (01) 661 2335

Email: [hrb@hrb.ie](mailto:hrb@hrb.ie) Web: [www.hrb.ie](http://www.hrb.ie)

The lead agency in Ireland supporting and funding health research. It provides funding, maintains systems and conducts research linked to national health priorities. Its aim is to improve people's health, build health research capacity and make a significant contribution to Ireland's knowledge economy.

*Publications:* See the website for details.

### Health Service Executive – HSE

Oak House, Millennium Park, Naas, Co. Kildare

Tel: (045) 880 400 Fax: 1890 200 893

Parkgate Street Business Centre, Dublin 8

Tel: (01) 635 2500 Fax: (01) 635 2823

Callsave: 1850 24 1850, 8:00am – 8:00pm Mon to Sat

Email: [info@hse.ie](mailto:info@hse.ie) Web: [www.hse.ie](http://www.hse.ie)

Established in January 2005, the Health Service Executive is the single body responsible for public health and personal social services in Ireland. It provides these services through a network of Local Health Offices, health centres and clinics. Health and personal social services in the HSE are divided into three service delivery units: Population Health promotes and protects the health of the entire population by influencing health service delivery through strategy and policy; Primary, Community and Continuing Care delivers health and personal social services in the community and other settings; The National Hospitals Office provides acute hospital and ambulance services throughout the country. These services are organised through four administrative areas: HSE West, HSE South, HSE Dublin/North East and HSE Dublin/Mid-Leinster. For further information on the HSE and details of local offices, see the separate listing in this directory on Page 228.

*Publications:* a range of publications are available on the website.

## Heart Children Ireland

The Carmichael Centre, North Brunswick Street, Dublin 7

Callsave: 1850 217 017, 9.00am – 1.30pm Mon to Fri Fax: (01) 873 5737

Email: [heartchildren@eircom.net](mailto:heartchildren@eircom.net) Web: [www.heartchildren.ie](http://www.heartchildren.ie)

Provides support for parents and families of children with a congenital heart disorder. It offers support in many ways: quarterly magazine with input from parents; free professional counselling service to members; support group for teenagers, called Chairde mo Chroi; support for bereaved families; annual conference; social events where parents can meet. Supports Our Lady's Children's Hospital in Crumlin by funding nursing positions and also funding vital cardiac equipment for the Cardiac Unit at the hospital. Aims to raise awareness of congenital heart disease nationwide.

*Publications:* Repairing Allie; Little Warrior.

## Heritage Council, The

Rothe House, Kilkenny

Tel: (056) 777 0777 Fax: (056) 777 0788

Email: [mail@heritagecouncil.com](mailto:mail@heritagecouncil.com) Web: [www.heritagecouncil.ie](http://www.heritagecouncil.ie)

Established under the Heritage Act 1995, this is an independent state-sponsored body which has statutory responsibility for proposing policies and priorities for the identification, protection and enhancement of the national heritage.

*Publications:* Listing available from website.

## HETAC – Higher Education and Training Awards Council

26–27 Denzille Lane, Dublin 2

Tel: (01) 631 4567, 9.15am – 1.00pm and 2.00pm – 5.30pm Mon to Fri

Fax: (01) 631 4577

Email: [info@hetac.ie](mailto:info@hetac.ie) Web: [www.hetac.ie](http://www.hetac.ie)

Statutory body. Co-ordinates, develops and promotes higher education in the State outside the university sector. Approves courses, and awards certificates, degrees and so on to students who successfully complete HETAC-approved courses in designated institutions. Ensures maintenance of standards and comparability of its awards with analogous courses and awards within the State and internationally. All HETAC awards are included in the National Framework of Qualifications launched in 2003. HETAC has delegated authority to 13 Institutes of Technology to make HETAC awards.

*Publications:* biennial report; brochures; occasional papers; essays and books.

## Higher Education Authority

Brooklawn House, Crampton Avenue, Shelbourne Road, Dublin 4  
 Tel: (01) 231 7100, 9.15am – 5.30pm Mon to Thurs, 9:15am – 5:15pm Fri  
 Lo-call: 1890 200 637 Fax: (01) 231 7172  
 Email: [info@hea.ie](mailto:info@hea.ie) Web: [www.hea.ie](http://www.hea.ie)

Statutory planning and development body for higher education and research in Ireland. Responsibilities: advisory role throughout the third-level education sector; funding authority for the universities and a number of designated higher education institutions.

*Publications:* Annual report, accounts and student statistics; special reports on educational matters; First Destination of Award Recipients in Higher Education; other publications available on website.

## Hodgkins United Group – HUG

See Lymphoma Support Ireland

## Home-Start National Office Ireland

Unit 6G, KCR Estate, Ravensdale Park, Kimmage, Dublin 12  
 Tel: (01) 406 3802, 9.00am – 5.00pm Mon to Fri Fax: (01) 406 3802  
 Email: [homestartireland@eircom.net](mailto:homestartireland@eircom.net) Web: [www.homestartinternational.org](http://www.homestartinternational.org)

Provides policy training, information, guidance and one-to-one support to new and existing Home-Start Schemes throughout Ireland. Its mission is to help give children the best possible start in life by providing support to parents as they grow in confidence, strengthen their relationships with their children and widen their links with the local community. Also offers Home-Start Schemes. Each Home-Start Scheme provides a support service to families with young children under the age of five. Home-Start recruits and trains volunteers who are parents themselves to visit families at home and offer them informal, practical and friendly support. Families come from all backgrounds. Our support is free, confidential and non-judgmental.

*Publications:* Learning from Families; Policies and Practices to Combat Social Exclusion amongst Families with Young Children.

## Home Birth Association of Ireland

1 Lumiera, Rocky Valley Road, Kilmacanogue, Co. Wicklow  
 Tel: (01) 276 1812  
 Email: [homebirth@eircom.net](mailto:homebirth@eircom.net) Web: [www.homebirth.ie](http://www.homebirth.ie)

Aims: to increase the awareness of birth as a natural event rather than as a medical problem; to present home birth as an option; to work for the reintegration of home birth into the general medical services. Group meetings in Dublin for prospective parents. Library service available on a postal basis to members, containing over 250 books, tapes and videos.

### Homeless Agency

**Parkgate Hall, 6–9 Conyngham Road, Dublin 8**

**Tel: (01) 703 6100, 9.00am – 5.00pm Fax: (01) 703 6170**

**Email: [homeless@dublincity.ie](mailto:homeless@dublincity.ie) Web: [www.homelessagency.ie](http://www.homelessagency.ie)**

Set up as part of the government's strategy on homelessness. The Agency is responsible for the management and co-ordination of services to people who are homeless in the Dublin area, and for the implementation of agreed action plans which aim to eliminate homelessness in the capital by 2010. The Agency has a partnership structure, bringing together the voluntary and statutory agencies responsible for planning, funding and delivering services to people who are homeless. The Agency is at the hub of homeless services: leading the services in the implementation of action plans; providing training, support and information; undertaking research on the nature and extent of homelessness and research into best practice in tackling homelessness; developing policy and service development proposals; administering funding to services and monitoring and evaluating those services.

*Publications:* Bi-monthly newsletter; Cornerstone (quarterly magazine); Homeless Directory 2007–2008; A key to the door – action plan on homelessness 2007–2010.

### Hope Foundation, The

**3 Clover Lawn, Skehard Road, Cork**

**Tel: (021) 429 2990, 9.00am – 5.00pm Mon to Fri Fax: (021) 429 3432**

**Email: [office@hopefoundation.ie](mailto:office@hopefoundation.ie) Website: [www.hopefoundation.ie](http://www.hopefoundation.ie)**

Works with street children in Calcutta in the areas of healthcare, accommodation, education, vocational training, counselling and human rights advocacy. The Irish office is concerned with raising funds for more than 50 projects that are funded and operated by the Hope Foundation with 14 partner organisations in India. The Foundation works towards the restoration of the rights of the child and is involved in human rights advocacy through anti-trafficking and anti child-labour campaigns in both Ireland and India.

## HSE

See Health Service Executive

## HSE Community Games

Sport HQ, 13 Joyce Way, Park West Business Park, Dublin 12

Tel: (01) 625 1180 9.00am – 5.00pm Mon to Fri Fax: (01) 625 1181

Email: [admin@communitygames.ie](mailto:admin@communitygames.ie) Web: [www.communitygames.ie](http://www.communitygames.ie)

Independent voluntary organisation, operating in local communities throughout Ireland. Aims to provide opportunities for children and young people to develop in a healthy and safe environment through experiencing a wide range of sporting and cultural activities. Encourages and fosters community spirit and co-operation.

## Human Rights Commission

See Irish Human Rights Commission

## Huntington's Disease Association of Ireland

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 872 1303, 9.30am – 5.30pm Mon to Fri Fax: (01) 872 9931

Emergency out-of-hours helpline: 087 051 7772

Email: [hdai@indigo.ie](mailto:hdai@indigo.ie) Web: [www.huntingtons.ie](http://www.huntingtons.ie)

Family support and information centre. It provides consultation, information and individualised support to those diagnosed with Huntington's Disease (HD), their families and their healthcare teams.

*Publications:* Booklets; leaflets; annual magazine; quarterly newsletter.

## IASE

See Irish Association of Supported Employment

## Ileostomy, Colostomy and Internal Pouch Support Group

c/o Cepta Burke, 29 Springdale, Tullow Road, Carlow

Tel: (059) 913 1005 or 087 699 2916

Email: ceptab@eircom.net

Provides support for people who have had, or are about to have, an ileostomy, colostomy or internal pouch operation. Organises hospital and/or home visits by volunteers who have fully recovered. Also organises two or three meetings a year which are open to the public.

*Publications:* IA Journal quarterly; Member Information Pack.

## Immigrant Council of Ireland

2 St Andrew Street, Dublin 2

Tel: (01) 674 0202 Information service (01) 674 0200 Fax: (01) 645 8059

Drop-in service: 10.00am – 12.30pm Mon, Tues, Thurs, Fri; Telephone

service: 2.00pm – 4.30pm Mon, Tues, Thurs, Fri; closed to the public on Wed

Email: info@immigrantcouncil.ie Web: www.immigrantcouncil.ie

A national, independent, non-governmental organisation that promotes the rights of migrants through information, legal advice, advocacy, lobbying, research and publications, as well as training work. The organisation was set up by Sr Stanislaus Kennedy in 2001 in response to a need to support migrants coming to Ireland for purposes such as work, study, family reunification, self-employment or visit.

*Publications:* Factsheets on migrants' rights and entitlements; On Speaking Terms: Introductory and Language Programmes for Migrants in Ireland (2007); Co-ordinating Immigration and Integration (2007); Directory of Migrant-Led Community Organisations (2006); Family Matters: Experiences of Family Reunification in Ireland (2006); Glossary of Migration Terms (2005).

## IMPERO – The Irish Mental Patient's Educational and Representative Organisation

Jeninstown, Dundalk, Co. Louth

Tel: (042) 937 1310

Email: sean@impero.iol.ie

Aims to help reduce the isolation of mental health patients and, by means of education, to improve treatment methods and conditions generally.

*Publications:* Sequens (magazine).

## **Inclusion Ireland – National Association for People with an Intellectual Disability**

**Unit C2, The Steelworks, Foley Street, Dublin 1**

**Tel: (01) 855 9891 Fax: (01) 855 9904**

**Email: [info@inclusionireland.ie](mailto:info@inclusionireland.ie) Web: [www.inclusionireland.ie](http://www.inclusionireland.ie)**

National organisation that was established in 1961 (as namhi) and is an umbrella body for over 160 organisations that work to support the 25,000 or so people with an intellectual disability in Ireland. Its mission: to be the independent champion of all people with an intellectual disability and their families, to ensure their voices are heard, that they are not isolated or segregated and that they can lead independent and healthy lives.

*Publications:* About Us; A Chance to Work; A Guide to Voting; The Little Book of Disability (or lack of!); My Voice, My Choice Self-Advocacy Pack; A Chance to Learn; Intellectual Disabilities Causes & Prevention; Directory of Services for People with Intellectual Disability; Making A Will; Who Decides and How; Alzheimer's Dementia in Persons with Intellectual Disability.

## **Independent Age**

**PO Box 406, Waterford**

**Tel: (051) 399 989, office hours**

**Email: [independentage@eircom.net](mailto:independentage@eircom.net) Web: [www.independentage.ie](http://www.independentage.ie)**

Helps older people on low incomes to remain independent in their own homes, whether owned or rented. Provides small regular income and extra grants for emergencies and essentials. Local volunteer visitors provide friendship.

## **Information Commissioner, Office of the**

**18 Lower Leeson Street, Dublin 2**

**Tel: (01) 639 5689 Lo-call: 1890 223 030 Fax: (01) 639 5676**

**Email: [info@oic.ie](mailto:info@oic.ie) Web: [www.oic.gov.ie](http://www.oic.gov.ie)**

Established by statute, the Office of the Information Commissioner upholds the rights of the public under the Freedom of Information Act 1997. The Act was amended in 2003. The Commissioner reviews decisions of public



bodies in relation to requests made under the Act and may also carry out investigations into the practices and procedures adopted by public bodies for the purposes of compliance with the Acts.

### **Inland Waterways Association of Ireland – IWAI**

c/o 2 Kylemore Park, Taylors Hill, Galway

Tel: (091) 589 333 or 1890 924 991, normal office hours and weekend daytime in summer Fax: (091) 528 677

Email: [honsecretary@iwai.ie](mailto:honsecretary@iwai.ie) Web: [www.iwai.ie](http://www.iwai.ie)

Voluntary body of inland waterways enthusiasts. The association was founded in 1954 to campaign for the conservation and development of the waterways and their preservation as working navigations. Membership is open to all with a special category for junior members. IWAI represents the views of members to the government and the statutory authorities. Work parties are organised and funds raised to improve navigations and to restore derelict ones. The association organises a range of events around the inland waterways system including small boat outings, boat rallies, canal walks, film shows, discussions, lectures and training events.

*Publications:* Inland Waterways News published quarterly for members.

### **Innisfree Housing Association**

190 Iverson Road, London NW6 2HL, United Kingdom

Tel: +44 (0) 207 625 1818, 9.00am – 5.00pm Mon to Fri

Fax: +44 (0) 207 328 9943

Email: [info@innisfree.org.uk](mailto:info@innisfree.org.uk) Web: [www.innisfree.org.uk](http://www.innisfree.org.uk)

Provides housing, primarily for Irish people in London. Arranges family housing, sheltered housing for older people, supported housing and short-term housing.

### **Insight Counselling Service**

4 South Great George's Street, Dublin 2

Tel: (01) 674 6496 Fax: (01) 674 6497

Email: [insight@fightingblindness.ie](mailto:insight@fightingblindness.ie)

Counselling offered by a counselling psychologist. Open to anyone with a visual disability, and their relatives and significant others. The centre offers individual, couple, family and group therapy.

## **Institute for the Conservation of Historic and Artistic Works in Ireland**

1 Lower Grand Canal Street, Dublin 2

Tel: (01) 603 0904

Email: [ichawi@eircom.net](mailto:ichawi@eircom.net) Web: [www.ichawi.org](http://www.ichawi.org)

Promotes, for the benefit of Ireland, the preservation and conservation of historic and artistic works. The Institute organises courses for the museum, archive and library sector. It is the accrediting body for the profession of conservator/restorer in Ireland. It awards bursaries to students who are studying conservation full time, and also to conservators wishing to attend courses as part of their continuing professional development.

*Publications:* Annual reports; *Caring for Collections: A Manual of Preventive Conservation* published in conjunction with Heritage Council.

## **Institute of Public Administration – IPA**

57–61 Lansdowne Road, Dublin 4

Tel: (01) 240 3600, 9.15am – 5.15pm Mon to Fri

Publishing, Research, Accounts: Vergemount Hall, Clonskeagh, Dublin 6

Email: [info@ipa.ie](mailto:info@ipa.ie) Web: [www.ipa.ie](http://www.ipa.ie)

IPA is the national centre for development of best practice in public administration and public management in Ireland. The training and education programmes are tailored to the needs of public servants. Research and publications offer an informed voice and forum for discussion and debate on public service issues. Library facilities are available to members.

*Publications:* Administration; Administration Yearbook and Diary. Other areas include economics, education, government and politics, local government, social administration, international affairs and law.


## **Institute of Public Health in Ireland**

5th Floor, Bishop's Square, Redmond's Hill, Dublin 2

Tel: (01) 478 6300, 9:00am – 5:00pm Mon to Fri Fax: (01) 478 6319

Email: [info@publichealth.ie](mailto:info@publichealth.ie) Web: [www.publichealth.ie](http://www.publichealth.ie)

Established in 1999 to tackle inequalities in health and promote co-operation for public health on the island of Ireland. Responsibilities: provide public health information and surveillance; strengthen public health capacity; advise on policy. Works with a range of partners to bring people



and organisations from across the island together to promote collective action for sustained improvements in health. Funded by the Department of Health and Social Services and Public Safety in Northern Ireland and the Department of Health and Children in the Republic of Ireland.

*Publications:* Over 25 publications and reports on a range of health-related topics are available on the website.

### **Insurance Ombudsman of Ireland**

See Financial Services Ombudsman's Bureau

### **Integrating Ireland – The National Network of Refugee, Asylum Seekers and Immigrant Support Groups**

17 Lower Camden Street, Dublin 2

Tel: (01) 475 9472 Fax: (01) 475 9476

Email: [info@integratingireland.ie](mailto:info@integratingireland.ie) Web: [www.integratingireland.ie](http://www.integratingireland.ie)

Independent network of community and voluntary groups working in mutual solidarity to promote and realise the human rights, equality and full integration in Irish society of asylum seekers, refugees and immigrants. The organisation employs Regional Development Officers in each of its regional networks (North East and Midlands, South East, Western Alliance, South West, Dublin-Kildare) to provide information on regional activities and co-ordinate regional training and support. Regional meetings are held in each network four times a year.

### **International Adoption Association**

80 Tower Road, Clondalkin, Dublin 22

Tel: (01) 457 9505, 10.00am – 2.00pm Mon to Fri

Email: [info@iaaireland.org](mailto:info@iaaireland.org) Web: [www.iaaireland.org](http://www.iaaireland.org)

Provides support, information and literature on all aspects of inter-country adoption both before and after adoption. Holds monthly information meetings and an annual conference.

*Publications:* Quarterly newsletters.

### **International Service Ireland – ISI**

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 874 6007, 9:00am – 5:00pm Mon to Fri

Web: [www.is-ireland.ie](http://www.is-ireland.ie)

International development agency; Irish branch established in 2002. Aims: to combat poverty and oppression by strengthening the organisations of the poorest groups in the countries where ISI operate – West Africa, Latin America and Palestine; to increase understanding of development issues in Ireland. Recruits development workers and places them in these countries to help strengthen their organisations' technical and organisational capacities. Facilitates exchange and promotes learning. Creates links and partnerships between Irish society and local partners to strengthen their voices at local and national level.

### **IntroArt – National Arts and Disability Service**

**Room 1, 4th Floor, 121–122 Capel Street, Dublin 1**  
**Tel: (01) 872 7930 Email: [introart@iol.ie](mailto:introart@iol.ie)**

Aims to assist people with disabilities to access art services through helping community and disability groups to develop joint programmes or art events. IntroArt also works with individuals by providing one-to-one arts workshops, hosting artists' work at arts exhibitions and public events, and providing mentoring. Seeks to heighten the public's awareness of disability issues and the ability of people with disabilities, particularly in the field of the arts.  
*Publications:* Arts 365K; Young People Together.

### **IPPA – The Early Childhood Organisation**


**Unit 4 Broomhill Business Complex, Broomhill Road, Tallaght, Dublin 24**  
**Tel: (01) 463 0010, 9.00am – 5.00pm Mon to Fri Fax: (01) 463 0045**  
**Email: [info@ippa.ie](mailto:info@ippa.ie) Web: [www.ippa.ie](http://www.ippa.ie)**

National childcare organisation providing support, advice and training for childcare providers, parents and other childcare practitioners. Aims to raise public awareness of the needs of young children and their families and to raise the profile of the role of play in children's development and learning.  
*Publications:* Quarterly magazine; leaflets; research papers; support literature.

### **Ireland Funds, The**

**5 Foster Place, Dublin 2**  
**Tel: (01) 662 7878, 9:00am – 5:00pm Mon to Fri Fax: (01) 662 7879**  
**Email: [ireland@irlfunds.org](mailto:ireland@irlfunds.org) Web: [www.irlfunds.org](http://www.irlfunds.org)**

International charitable organisation dedicated to raising funds to support projects in the areas of education, peace and reconciliation, arts and culture,



and community development throughout the island of Ireland. Founded in 1976, this worldwide network of people of Irish ancestry and friends of Ireland now operates in 11 countries: Australia, Canada, France, Germany, Great Britain, Ireland, Japan, Mexico, Monaco, New Zealand and the United States.

*Publications:* Annual magazine and monthly newsletter available on website.

### **Irish Advocacy Network**

**c/o Health Care Unit, Rooskey, Monaghan, Co. Monaghan**

**Tel: (047) 38 918, 9.00am – 5.00pm Fax: (047) 38 682**

**Email: [admin@irishadvocacynetwork.com](mailto:admin@irishadvocacynetwork.com)**

**Web: [www.irishadvocacynetwork.com](http://www.irishadvocacynetwork.com)**

An island-wide mental health organisation run and led by service users, the Network delivers a Peer Advocacy Service. It provides information, support and choice for those who have experienced difficulties with their mental health and wellbeing.

### **Irish Aid**

**Department of Foreign Affairs, Bishops Square, Redmond Hill, Dublin 2**

**Tel: (01) 408 2000 Fax: (01) 408 2880**

**Email: [irishaid@dfa.ie](mailto:irishaid@dfa.ie) Web: [www.irishaid.gov.ie](http://www.irishaid.gov.ie)**

**Irish Aid Volunteering and Information Centre, 27–31 Upper O’Connell Street, Dublin 1 Lo-call: 1890 252 676**

Government programme of assistance to developing countries to help reduce poverty, inequality and exclusion in these countries. Provides long-term and emergency support to developing countries. Works in partnership with governments and communities in the developing world to alleviate poverty by helping them to meet basic needs and strengthening their capacity to help themselves. Focuses on fostering of human rights and democracy. The Development Education Unit promotes and supports development education in all sectors of Irish society and works in partnership with statutory and non-statutory organisations and agencies. In 2008 the Irish Aid Volunteering and Information Centre was opened to provide information on overseas development and on opportunities for individuals to get involved in development aid, at home and abroad.

## **Irish Anti-Vivisection Society**

PO Box 13, Greystones, Co. Wicklow

Tel: (01) 282 0154

Email: [info@irishantivivisection.org](mailto:info@irishantivivisection.org) Web: [www.irishantivivisection.org](http://www.irishantivivisection.org)

Campaigns peacefully for the total abolition of all animal experiments. Pending this, it lobbies the Department of Health and Children, which licences vivisection in Ireland, for partial reform prohibiting the most severe procedures, decreasing the number and species of animals used, and the acceptance and development of research and testing techniques that do not involve animals. Rejects illegal action and is committed to producing accurate literature and public statements.

## **Irish ANTS Co. Ltd – Syringomyelia Self Help Group**

Millmore House, Aughnamullen, Castleblayney, Co. Monaghan

Tel: (042) 974 2102 Fax: (042) 974 2102

Provides contact and support for people who have syringomyelia and related neurological disorders, and their families. Telephone support and information available. Co-operates with the medical profession in the promotion of scientific research into the cause of and cure for syringomyelia and related disorders. Associated with similar groups in the UK and US.

*Publications:* News update twice a year; annual report.

## **Irish Association for Counselling and Psychotherapy**

21 Dublin Road, Bray, Co. Wicklow

Tel: (01) 272 3427 Fax: (01) 286 9933

Email: [iact@irish-counselling.ie](mailto:iact@irish-counselling.ie) Web: [www.irish-counselling.ie](http://www.irish-counselling.ie)

Aims to set, maintain, and regulate standards for the profession of counselling and therapy. Represents the interests of both client and counsellor.

*Publications:* Eisteach magazine; Directory of Counsellors and Psychotherapy.

## **Irish Association for Spina Bifida and Hydrocephalus**

Old Nangor Road, Clondalkin, Dublin 22

Tel: (01) 457 2329 Fax: (01) 457 2328

Email: [info@iasbah.ie](mailto:info@iasbah.ie) Web: [www.iasbah.ie](http://www.iasbah.ie)

Represents approximately 1,400 members nationwide. Together with its members, the Association provides a network of services including a Family

Support team, Summer Independence Training Project, weekends away, seminars, awareness campaigns, sports days, social events and much more.  
*Publications:* Information leaflets; Ability magazine (quarterly).

### **Irish Association of Older People – IAOP**

4 Sussex Street, Dun Laoghaire, Co. Dublin  
Tel: (01) 214 0737 Fax: (01) 214 7055  
Email: iaop@oceanfree.net Web: www.olderpeople.ie

Objectives: to serve as the direct voice of older people; to represent their interests and campaign on their behalf; to serve as an information centre; to promote independence, dignity and purpose among older people.

### **Irish Association of Social Workers**

114–116 Pearse Street, Dublin 2  
Tel: (01) 677 4838, 9.30am – 5.30pm Fax: (01) 671 5734  
Email: iasw@eircom.net Web: www.iasw.ie

National organisation of professional social workers. Represents views of social workers. Develops policies on social issues. Provides training and/or education for social workers. Encourages best social work practice and efficiency in the social services. Liaises with government departments on issues of social policy. Creates public awareness on social issues relating to vulnerable groups in society.

*Publications:* Annual report; policy statements; Crossroads (newsletter); INFO (newsletter for members only); Irish Social Worker (quarterly journal); The Irish Journal of Social Work Research (twice-yearly journal).

### **Irish Association of Suicidology**

16 New Antrim Street, Castlebar, Co. Mayo  
Tel: (094) 925 0858, 9.00am – 5.00pm Fax: (094) 925 0859  
Email: joscott@eircom.net Web: www.ias.ie

Objectives: to facilitate communication between volunteers, survivors and researchers in all matters relating to suicide and suicidal behaviour; to promote public awareness of the problem of suicide and suicidal behaviour by holding conferences and workshops and by communication of relevant material through the media; to ensure the public is better informed about suicide prevention; to support and encourage relevant research; to encourage and support formation of groups to help those bereaved by suicide.

## **Irish Association of Supported Employment – IASE**

3 Broadhaven House, Lower Barrack Street, Belmullet, Co. Mayo  
Tel: (097) 82 894, 9.30 – 5.30pm Mon to Fri Fax: (097) 82 895  
Email: [iase@iol.ie](mailto:iase@iol.ie) Web: [www.iase.ie](http://www.iase.ie)

Aims to promote supported employment of people with disabilities throughout Ireland. Supported employment enables people with disabilities to access real employment opportunities of their choice, in a paid job, in the open labour market.

*Publications:* IASC News (bi-monthly publication); strategic plan – available on the website.

## **Irish Association of Young People in Care – IAYPIC**

7 Red Cow Lane, Smithfield, Dublin 7  
Tel: (01) 872 7661, 9.00am – 5.00pm (outside these hours by appointment) Fax: (01) 872 7652  
Email: [info@iaypic.ie](mailto:info@iaypic.ie) Website: [www.iaypic.ie](http://www.iaypic.ie)

Aims: to give a voice to young people with care experience; to promote their rights; to provide them with information, advice and support and to promote their participation. Services: an advocacy and support service to individual young people who are in care or have left care; a traineeship programme to young people who have left care; peer support for those leaving care or in aftercare; training and information presentations to professionals, carers and students.

## **Irish Autism Action**

41 Newlands, Mullingar, Co. Westmeath  
Tel: (044) 933 1609, 9.00am – 5.00pm Mon to Fri Fax: (044) 933 1609  
Email: [kevin@autismireland.ie](mailto:kevin@autismireland.ie) Web: [www.autismireland.ie](http://www.autismireland.ie)

An organisation of parents for parents, sharing information on autism and campaigning at national level for the rights and entitlements of people with autism. Our mission is to raise the quality of life of individuals affected by autism and their families through the provision of the highest standards of education, care, support, employment and equality of living opportunities in partnership with families.

*Publications:* Keep in touch newsletter (quarterly).



## Irish Blood Transfusion Service

National Blood Centre, James's Street, Dublin 8

Tel: (01) 432 2800 Donor Infoline: 1850 731 137 Fax: (01) 432 2930

Email: [info@ibts.ie](mailto:info@ibts.ie) Web: [www.ibts.ie](http://www.ibts.ie)

The Irish Blood Transfusion Service (IBTS) is the state agency which organises and administers the national blood transfusion service, including the processing and supply of blood and blood products to Irish hospitals. IBTS has a regional centre in Cork and four donor organisation centres in Ardee, Carlow, Tuam and Limerick. Additionally, IBTS operates the National Haemovigilance Office, the Irish Unrelated Bone Marrow Registry and the National Tissue Bank.

## Irish Campaign for Nuclear Disarmament

PO Box 6327, Dublin 6

Tel: (01) 288 4189

Email: [irishcnd@gmail.com](mailto:irishcnd@gmail.com) Web: <http://indigo.ie/~goodwill/icnd.html>

Campaigns for the abolition of all nuclear weapons of mass destruction.  
*Publications:* Peacework.

## Irish Cancer Society

43–45 Northumberland Road, Dublin 4

Tel: (01) 231 0500 Fax: (01) 231 0555

Email: [reception@irishcancer.ie](mailto:reception@irishcancer.ie) Web: [www.cancer.ie](http://www.cancer.ie)

National Cancer Helpline Freefone: 1800 200 700 (Mon to Thurs 9.00am – 7.00pm, Fri 9.00am – 5.00pm) Email: [helpline@irishcancer.ie](mailto:helpline@irishcancer.ie)

Prostate Cancer Information Service: 1800 380 380 (Mon to Thurs 9.00am – 7.00pm, Fri 9.00am – 5.00pm) Email: [prostate@irishcancer.ie](mailto:prostate@irishcancer.ie)

Action Breast Cancer Helpline Freefone: 1800 309 040 (Mon to Fri 9.00am – 5.00pm)

Smoking Quitline Callsave: 1850 201 203

Aims to achieve world-class cancer services in Ireland, so that fewer people get cancer and those who do have better outcomes. Focuses on prevention, survival and equality of life. Provides a range of cancer services to support people at risk of cancer and those affected by cancer.

*Publications:* Information on particular cancer types, treatments, side effects, psychological support and practical support.

## **Irish Centre for Parentally Abducted Children**

**8 Cambridge Avenue, Ringsend, Dublin 4**

**Tel: (01) 662 0667 Email: mbanotti@gmail.com**

A charity based in Dublin offering practical advice to parents whose children have been abducted or who fear their children may be abducted to another country.

## **Irish Charities Tax Reform Group**

**c/o ISFC, 10 Grattan Crescent, Inchicore, Dublin 8**

**Tel: (01) 453 1861, 9.00am – 5.00pm Fax: (01) 453 1862**

**Email: admin@charitytaxreform.com Web: www.charitytaxreform.com and www.vatcampaign.com**

A membership organisation of charities, focused on creating a policy climate in which philanthropy can thrive through a combination of taxation and regulatory reform. Objectives: to introduce a grant scheme compensating charities for the VAT they must pay; to improve the tax relief scheme on donations to charities; to ensure that regulation underpins public confidence in Irish charities and is appropriate to their needs.

*Publications:* Annual budget submissions and other submissions on policy issues affecting charities.

## **Irish Charities Tax Research**

**ISFC, 10 Grattan Crescent, Inchicore, Dublin 8**

**Tel: (01) 400 2100, 9.00am – 5.00pm Fax: (01) 453 1862**

**Email: ictr@iol.ie Web: www.ictr.ie**

A sister organisation set up by the Irish Charities Tax Reform Group with the specific aim of providing research, information and education on taxation and regulation issues that affect charities in Ireland. Objectives: to carry out research into how policy on taxation and regulation impact on the work of charities in Ireland; to provide information and advice to charities, and those with an interest in charities, on regulation and taxation issues that affect them; to organise high-quality, relevant education and training events for charities as issues arise.

## **Irish Chronic Pain Association**

Carmichael Centre, Coleraine House, Coleraine Street, Dublin 7

Tel: (01) 804 7567

Email: [info@chronicpainireland.org](mailto:info@chronicpainireland.org) Web: [www.chronicpainireland.org](http://www.chronicpainireland.org)

Voluntary organisation that aims to help people suffering with chronic pain to enhance their quality of life through self-help and active coping. Regular support meetings are held in Dublin. The support phone is operated by volunteers. Runs self-help workshops and a discussion forum is available on its website.

*Publications:* Quarterly newsletter.

## **Irish Co-operative Organisation Society**

The Plunkett House, 84 Merrion Square, Dublin 2

Tel: (01) 676 4783, 9.00am – 5.00pm Fax: (01) 662 4502

Email: [info@icos.ie](mailto:info@icos.ie) Web: [www.icos.ie](http://www.icos.ie)

Promoters and organisers of co-operatives in Ireland. Provides promotional, organisational, management, personnel training and many other services to its member co-operatives which are mainly agricultural and rural based.

*Publications:* Annual report; Co-op Ireland Directory.

## **Irish Council for Civil Liberties – ICCL**

9–13 Blackhall Place, Dublin 7

Tel: (01) 799 4504, 9.00am – 5.30pm Fax: (01) 799 4512

Email: [info@iccl.ie](mailto:info@iccl.ie) Web: [www.iccl.ie](http://www.iccl.ie)

Independent human rights watchdog. ICCL monitors, educates and campaigns in order to secure full enjoyment of human rights for everyone.

*Publications:* Produces a range of publications on international human rights standards, promoting justice and securing equality.

## **Irish Council for International Students – ICOS (An Chomhairle do Mhicléinn Eachtracha in Éirinn)**

41 Morehampton Road, Dublin 4

Tel: (01) 660 5233 Fax: (01) 668 2320

Email: [office@icosirl.ie](mailto:office@icosirl.ie) Web: [www.icosirl.ie](http://www.icosirl.ie)

Promotes the rights and welfare of international students in Ireland. Administers study fellowships on behalf of the Irish government and other

sponsors, and provides a general advisory and information service for people from abroad who are studying or training in Ireland.

### **Irish Council for Social Housing**

50 Merrion Square East, Dublin 2 Tel: (01) 661 8334, 9.15am – 5.00pm

Mon to Fri Fax: (01) 661 0320

Email: [info@icsh.ie](mailto:info@icsh.ie) Web: [www.icsh.ie](http://www.icsh.ie)

National federation supporting and promoting non-profit and/or voluntary and other social housing organisations in Ireland.

*Publications:* Social Housing; quarterly newsletter; periodical bulletins.

### **Irish Countrywomen's Association**

58 Merrion Road, Dublin 4

Tel: (01) 668 0453, 9.30am – 5.00pm Fax: (01) 660 9423

Email: [office@ica.ie](mailto:office@ica.ie) Web: [www.ica.ie](http://www.ica.ie)

Represents women in all sectors of the community, urban and rural. Aims to improve the quality of life of women and their families. Provides a wide range of social and recreational activities, education and training and the opportunity to influence policy, both nationally and internationally. Operates a national counselling service, free of charge for members and their families experiencing difficulties. An Grianán, Termonfeckin, Co. Louth is the residential adult education college of the Irish Countrywomen's Association.

### **Irish Deaf Society**

30 Blessington Street, Dublin 7

Tel: (01) 860 1878 or 860 1910 (minicom) Fax: (01) 860 1960

Email: [info@irishdeafsociety.ie](mailto:info@irishdeafsociety.ie) Web: [www.irishdeafsociety.ie](http://www.irishdeafsociety.ie)

National organisation representing people who are deaf or hard of hearing. Affiliated to the World Federation of the Deaf and the European Union of the Deaf. Serves the interests and welfare of the Deaf community and promotes the status of Irish Sign Language (ISL). Services: health, personal and social information services for Deaf people; information dissemination in ISL; general advice and guidance; advocacy services; ISL classes; literacy training courses and a library facility with literature and videos.

## **Irish Deaf Sports Association**

40 Lower Drumcondra Road, Drumcondra, Dublin 9

Helpline: 086 865 4406 (text only) Fax: (01) 850 0499

Email: [larry\\_coogan@yahoo.ie](mailto:larry_coogan@yahoo.ie) Web: [www.irishdeafsports.net](http://www.irishdeafsports.net)

Established in 1968 to provide and encourage sports among people who are deaf and hard of hearing throughout Ireland, and to develop and promote sporting events and facilitate international deaf sports.

## **Irish Family History Society**

PO Box 36, Naas, Co. Kildare

Tel: (01) 285 8580

Email: [ifhs@eircom.net](mailto:ifhs@eircom.net) Web: [homepage.eircom.net/~ifhs](http://homepage.eircom.net/~ifhs)

Aims: to promote the study of Irish family history and genealogy; to advise all those interested in seeking their Irish roots; to promote the preservation, security and accessibility of archival material.

*Publications:* Directory of Parish Registers Indexed in Ireland; A Table of Church of Ireland Parochial Records – Copies; annual journal.

## **Irish Family Planning Association – IFPA**

IFPA National Office, 60 Amiens Street, Dublin 1

Tel: (01) 806 9444 Fax: (01) 806 9445

Email: [post@ifpa.ie](mailto:post@ifpa.ie) Web: [www.ifpa.ie](http://www.ifpa.ie)

National Pregnancy Helpline: 1850 495 051

Provides a comprehensive contraceptive and women's health service from two centres in Dublin: Everywoman Centre, 5–7 Cathal Brugha Street, Dublin 1, Tel: (01) 872 7088, Fax: (01) 872 5734; and IFPA, Level 3, The Square, Tallaght, Dublin 24, Tel: (01) 459 7685/6, Fax: (01) 462 4067.

Confidential, non-directive and free pregnancy counselling is offered from centres nationwide. Further information is available and appointments can be made through the National Pregnancy Helpline.

## **Irish Foster Care Association**

The Pharmacy, Mayfield Terrace, Ballinteer Road, Dublin 16

Tel: (01) 296 1083, 9.00am – 1.00pm and 2.15pm – 5.00pm

Fax: (01) 296 1078

Email: [info@ifca.ie](mailto:info@ifca.ie) Web: [www.ifca.ie](http://www.ifca.ie)

Promotes and supports foster care for children who cannot live with their own families. Provides information, support and training for all involved in foster care. Regional branches. Numerous publications, videos and quarterly newsletter available.

### **Irish Georgian Society**

74 Merrion Square, Dublin 4

Tel: (01) 676 7053, 9.30am – 5.00pm Fax: (01) 662 0290

Email: [info@igs.ie](mailto:info@igs.ie) Website: [www.igs.ie](http://www.igs.ie)

Aims to encourage the appreciation and conservation of Ireland's architecture and decorative arts. These aims are achieved through its activities in education, grants, planning participation and fundraising, and its membership. *Publications:* Irish Architectural and Decorative Studies, the Journal of the Irish Georgian Society, is published annually.

### **Irish Girl Guides, The**

Trefoil House, 27 Pembroke Park, Dublin 4

Tel: (01) 668 3898, 9.00am – 5.00pm Mon to Fri Fax: (01) 660 2779

Email: [info@irishgirlguides.ie](mailto:info@irishgirlguides.ie) Web: [www.irishgirlguides.ie](http://www.irishgirlguides.ie)

The mission of the Irish Girl Guides is to enable girls and young women to develop to their fullest potential as responsible citizens. Through activities, girls are encouraged to develop leadership skills, develop a knowledge and understanding of spiritual values in their daily lives, learn practical indoor and outdoor skills, participate in the international aspects of guiding, behave responsibly in upholding the laws of the country, be aware and care for the needs of others, appreciate and use environmental resources responsibly. *Publications:* monthly magazine, Trefoil News.

### **Irish Guide Dogs for the Blind**

National Headquarters and Training Centre, Model Farm Road, Cork

Tel: (021) 487 8200 or Lo-call: 1850 506 300, 9.00am – 5.00pm Mon to Fri Fax: (021) 487 4152

Email: [info@guidedogs.ie](mailto:info@guidedogs.ie) Web: [www.guidedogs.ie](http://www.guidedogs.ie)

Promotes independence and mobility for people who are blind or visually impaired through the provision of training in guide dog and long cane mobility. Services are provided free of charge and programmes include independent living skills and child mobility training. Trained dogs are also

used as assistance dogs to people with disabilities. The organisation relies on a network of voluntary fundraising branches around the country.

*Publications:* Guidelines Magazine (available quarterly); various information leaflets and audio tapes.

### **Irish Haemophilia Society**

**Cathedral Court, New Street, Dublin 8**

**Tel: (01) 657 9900, 9.00am – 5.00pm Mon to Fri Fax: (01) 657 9901**

**Email: [info@haemophilia.ie](mailto:info@haemophilia.ie) Web: [www.haemophilia.ie](http://www.haemophilia.ie)**

Provides support, education, information, advice, advocacy and programmes for persons and family members of those with haemophilia, Von Willebrand and other related bleeding disorders.

*Publications:* Quarterly newsletter; AGM/annual report.

### **Irish Hard of Hearing Association**

**35 North Frederick Street, Dublin 1**

**Tel/Helpline: (01) 872 3800, 9.00am – 5.00pm Mon to Fri**

**Fax: (01) 872 3816**

**Email: [ihha@nadp.ie](mailto:ihha@nadp.ie) Web: [www.ihha.ie](http://www.ihha.ie)**

A voluntary organisation affiliated to the National Association of Deaf People offering information, mutual support, social activities, lip-reading and hearing-help classes, and creating awareness of the needs of adults with an acquired hearing loss.

*Publications:* Hearsay.

### **Irish Heart Foundation – Foras Croí na Héireann**

**4 Clyde Road, Ballsbridge, Dublin 4**

**Tel: (01) 668 5001 Fax: (01) 668 5896**

**Email: [info@irishheart.ie](mailto:info@irishheart.ie) Web: [www.irishheart.ie](http://www.irishheart.ie)**

Aims to reduce the incidence of heart disease and stroke through education and research. Provides information on risk factors for heart disease and support for change to a healthy lifestyle – not smoking, regular exercise and healthy eating – to communities, workplaces and schools. Courses in CPR for the general public are available throughout the country. Ongoing training is provided in coronary care for nurses and other health professionals.

*Publications:* a wide range of leaflets and booklets.

## **Irish Heritage Trust**

**4 Castle Street, Dublin 2**

**Tel: (01) 475 0085, 9.00am – 5.00pm Fax: (01) 475 0090**

**Email: [info@irishheritagetrust.ie](mailto:info@irishheritagetrust.ie) Web: [www.irishheritagetrust.ie](http://www.irishheritagetrust.ie)**

Launched in 2006, the Irish Heritage Trust will acquire and protect, through negotiation and tax incentives, historic properties, houses and gardens that will be open for everyone's enjoyment.

## **Irish Hospice Foundation, The**

**Morrison Chambers, 32 Nassau Street, Dublin 2**

**Tel: (01) 679 3188, 9.00am – 5.30pm Mon to Fri (closed for lunch 1.00pm – 2.00pm). Library services are available by appointment**

**Email: [info@hospice-foundation.ie](mailto:info@hospice-foundation.ie) Web: [www.hospice-foundation.ie](http://www.hospice-foundation.ie)**

Independent non-profit support organisation whose mission is to promote the hospice philosophy and support the development of hospice and palliative care. Active in the areas of advocacy, awareness raising, education and training (principally in the area of bereavement), development initiatives, research support and fundraising.

## **Irish Human Rights Commission**

**4th Floor, Jervis House, Jervis Street, Dublin 1**

**Tel: (01) 858 9601 Fax: (01) 858 9609**

**Email: [info@ihrc.ie](mailto:info@ihrc.ie) Web: [www.ihrc.ie](http://www.ihrc.ie)**

Established under the Human Rights Commission Acts 2000 and 2001, the mission of the Irish Human Rights Commission is to endeavour to ensure that the human rights of all people in the State are fully realised and protected in law, in policy and in practice. It has a wide range of powers and functions including the following: to keep under review the adequacy and effectiveness of law and practice in the State relating to the protection of human rights; to make recommendations to government on measures to strengthen, protect and uphold human rights in the State; to promote understanding and awareness of the importance of human rights and, for these purposes, to undertake or sponsor research and educational activities in the field; to conduct enquiries; to take legal proceedings to vindicate human rights in the State or provide legal assistance to persons in this regard; to participate in the Joint Committee of Representatives of members of the Commission and members of the Northern Ireland Human Rights Commission.



## **Irish Institute of Couple Counselling**

See MRCS

## **Irish Kidney Association**

Donor House, Block 43A Park West, Dublin 12

Tel: (01) 620 5306, 9.30am – 5.30pm Fax: (01) 660 5366

Email: [info@ika.ie](mailto:info@ika.ie) Web: [www.ika.ie](http://www.ika.ie)

National voluntary organisation formed by patients for patients and their families. Provides help to patients with newly diagnosed renal failure, as well as continuing to help those already being treated. Members can receive assistance in the form of information or physical or emotional support from the group. Supports and sponsors research into the incidence, prevention and treatment of kidney disease, and aims to foster a better understanding and knowledge of this health problem through education. Through fundraising, it finances medical research, public education, and the issue of multi-organ donor cards and also supports organ donors.

## **Irish Landmark Trust**

25 Eustace Street, Temple Bar, Dublin 2

Tel: (01) 670 4733, 9.15am – 5.00pm Fax: (01) 670 4887

Email: [bookings@irishlandmark.com](mailto:bookings@irishlandmark.com) Website: [www.irishlandmark.com](http://www.irishlandmark.com)

The trust saves heritage buildings that are abandoned or at risk throughout the whole of Ireland. The Trust undertakes their conservation, restoration and maintenance by converting them to domestic use suitable for short-term holiday lettings.

## **Irish League of Credit Unions – ILCU**

33–41 Lower Mount Street, Dublin 2

Tel: (01) 614 6700, 9.00am – 5.00pm Fax: (01) 614 6701

Email: [info@creditunion.ie](mailto:info@creditunion.ie) Web: [www.creditunion.ie](http://www.creditunion.ie)

ILCU is the representative body for 525 credit unions on the island of Ireland. It is a non-profit, financial co-operative run by and for its more than 3 million members. ILCU's vision: 'That the ILCU, as an advocate of the credit union ethos of mutuality, volunteerism, self-help and non-profit philosophy will influence and inspire our movement and our society to achieve its social, economic and cultural objectives in a manner that

respects the rights and dignity of everyone.'

*Publications:* CU Focus.

### **Irish Lupus Support Group**

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 872 4518, 9.00am – 12.30pm Mon to Thurs Fax: (01) 873 5737

Email: [irishlupus@iol.ie](mailto:irishlupus@iol.ie) Web: [www.lupus.ie](http://www.lupus.ie)

Provides a source of contact and mutual support to those with lupus erythematosus. Has a programme of information and education to help lupus patients and their families. Promotes public awareness through open meetings and lectures.

*Publications:* newsletter 3 times a year; One Day at a Time; pamphlets and leaflets.

### **Irish ME Trust**

Carmichael House, North Brunswick Street, Dublin 7

Lo-call: 1890 200 912 Fax: (01) 401 3736

Email: [info@imet.ie](mailto:info@imet.ie) Web: [www.imet.ie](http://www.imet.ie)

An information and counselling service for people with ME (myalgic encephalopathy) in Ireland. The Trust also provides funds for biomedical research into the illness as well as conducting therapy programmes for sufferers. It is involved in lobbying the Department of Health and Children to provide a dedicated clinic for people with ME in their quest for diagnosis and treatment.

### **Irish ME/Chronic Fatigue Syndrome Support Group**

PO Box 3075, Dublin 2

Tel: (01) 235 0965 Fax: (01) 496 8360

Email: [info@irishmecfs.org](mailto:info@irishmecfs.org)

Offers various services to people affected by ME/CFS (chronic fatigue syndrome), their carers, families and friends. Activities: regular meetings (usually with a guest speaker) in Dublin, with local support groups in Killarney, Monaghan and Tralee; information helpline and telephone support network; awareness raising (especially through the media); advocacy; fundraising for research; other services.

*Publications:* Quarterly newsletter for members; information packs; various audio and video tapes.

## Irish Mensa

Department AA999, PO Box No. 4214, Business Reply, Dublin 2  
Tel: (01) 289 7712 Fax: (01) 269 7659  
Email: [administrator@mensa.ie](mailto:administrator@mensa.ie) Web: [www.mensa.ie](http://www.mensa.ie)

Part of the worldwide organisation, Mensa International. Mensa's aim is to find and foster intelligence. Membership is offered to anyone who scores on an approved IQ test within the top two percentile. Members of the public can apply for a self-administered IQ test which can be taken in the privacy of their own homes. Prior psychological or educational evidence of the requisite percentile grading is accepted. Membership affords many social opportunities, websites, periodicals, special interest groups, travel opportunities and other possibilities.

## Irish Mental Health Coalition

c/o 38 Blessington Street, Dublin 7  
Tel: (01) 860 1620, 9.00am – 5.00pm Fax: (01) 860 1602  
Email: [info@imhc.ie](mailto:info@imhc.ie) Web: [www.imhc.ie](http://www.imhc.ie)

Its mission is to improve the lives of people with mental health difficulties by advocating for people's rights to the highest attainable standard of mental health and mental health services.

*Publications:* See website.

## Irish Mental Patients Educational and Representative Organisations – IMPERO

See IMPERO

## Irish Missionary Resource Services

St Paul's Retreat, Mount Argus, Kimmage Road Lower, Dublin 6W  
Tel: (01) 405 5028/9, 9.00am – 5.00pm Fax: (01) 405 5066  
Email: [info@imrs.ie](mailto:info@imrs.ie) Web: [www.imrs.ie](http://www.imrs.ie)

Supports the development work of Irish missionaries and is an umbrella body representing 85 missionary organisations. Its mission is to work for a radically different world order through poverty eradication, the sustainable use of resources and the promotion of just and peaceful relationships among peoples by supporting the development work of Irish missionary organisations and their partners.

## **Irish Missionary Union, The**

St. Paul's Retreat, Mount Argus, Lower Kimmage Road, Dublin 6W

Tel: (01) 492 3326 Fax: (01) 492 3316

Email: [executive@imu.ie](mailto:executive@imu.ie) Web: [www.imu.ie](http://www.imu.ie)

The Irish Missionary Union is a collaborative network of missionary groups. It promotes the understanding, development and sharing of mission work. Main activities: providing information to missionaries on a range of topics; assisting missionaries returning to Ireland; creating awareness on social and economic justice issues; co-ordinating joint ventures of its member organisations, such as the co-ordinated parish promotions programme; liaising with government bodies, non-governmental organisations and others on issues which are of common interest.

## **Irish Motor Neurone Disease Association**

Coleraine House, Coleraine Street, Dublin 7

Freephone 1800 403 403, 9.00am – 4.45pm Mon to Thurs and

9.00am – 4.00pm Fri Fax: (01) 873 1409

Email: [info@imnda.ie](mailto:info@imnda.ie) Web: [www.imnda.ie](http://www.imnda.ie)

Support organisation for people who have motor neurone disease, their carers and families. Supplies specialised equipment on loan and financial assistance for home care and nursing for patients throughout the country.

## **Irish National Organisation of the Unemployed – INOU**

Araby House, 8 North Richmond Street, Dublin 1

Tel: (01) 856 0088, 9.00am – 5.00pm Fax: (01) 856 0090

Email: [info@inou.ie](mailto:info@inou.ie) Web: [www.inou.ie](http://www.inou.ie)

National federation of over 175 local resource centres, community groups and individually unemployed people which lobbies and campaigns on the issues affecting unemployed people and their families. FETAC-registered training provider. Provides training courses.

*Publications:* Working for Work 14th Edition; Know your welfare rights (what you need to know when you become unemployed); welfare Information in several languages including Irish, Polish, Latvian, Lithuanian.

## **Irish Naturalisation and Immigration Service – INIS**

13–14 Burgh Quay, Dublin 2

Tel: (01) 616 7700 Lo-call: 1890 221 227 Fax: (01) 896 4087

Email: [immigration@justice.ie](mailto:immigration@justice.ie) Web: [www.inis.gov.ie](http://www.inis.gov.ie)

Established in 2005 to provide a 'one stop shop' in relation to asylum, immigration, citizenship and visas. INIS is responsible for administering the functions of the Minister for Justice, Equality and Law Reform in relation to asylum, immigration (including visas) and citizenship matters.

## **Irish Nursing Homes Organisation**

See Nursing Homes Ireland

## **Irish Organic Farmers and Growers Association**

Main Street, Newtownforbes, Co. Longford

Tel: (043) 42 495, 9.00am – 5.00pm (closed 1.00pm – 2.00pm)

Fax: (043) 42 496

Email: [iofga@eircom.net](mailto:iofga@eircom.net) Web: [www.irishorganic.ie](http://www.irishorganic.ie)

A voluntary organisation for those wishing to adopt organic methods on the farm, in the garden, or when processing food. Also for consumers who wish to encourage and play their part in these developments.

*Publications:* Organic Matters.

## **Irish Osteoporosis Society**

33 Pearse Street, Dublin 2

Tel: (01) 677 4263, 10.00am – 3.00pm Fax: (01) 635 1698

Email: [info@irishosteoporosis.ie](mailto:info@irishosteoporosis.ie) Web: [www.irishosteoporosis.ie](http://www.irishosteoporosis.ie)

An independent charity dedicated to working towards eradicating osteoporosis, a preventable bone disease. It is also dedicated to funding research programmes and ensuring all sufferers can obtain appropriate advice and treatment.

*Publications:* Exercise for Strong Bones; Great Healthy Food for Strong Bones; leaflets: Don't let your bones reach breaking point, Key to Healthy Bones, Managing Pain, Accidents & Hip Fractures in the Elderly.

## Irish Patients Association

Unit 1, First Floor, 24 Church Road, Ballybrack, Co. Dublin

Tel: (01) 272 2555, 9.30am – 5.00pm Fax: (01) 272 2555

Out-of-hours emergency and media: 087 659 4183

Email: [info@irishpatients.ie](mailto:info@irishpatients.ie) Web: [www.irishpatients.ie](http://www.irishpatients.ie)

Represents patients, including those with physical, mental, acute or chronic illness. Aims: to place the patients at the centre of health care; to improve the quality and service they receive; to improve the cost effectiveness and the availability of service; to protect the rights of present and future patients. The Association learns from the experience of patients and carers, assists them where possible, and works in partnership with the system to ensure that these needs are met. It sits on many policy and advisory bodies, and provides lectures and conferences. Often a first point of contact by media, nationally and internationally.

## Irish Peace Institute

University of Limerick, Plassey, Limerick

Tel: (061) 202 768 Fax: (061) 202 572

Email: [matthew.cannon@ul.ie](mailto:matthew.cannon@ul.ie) Web: [www.irishpeaceinstitute.org](http://www.irishpeaceinstitute.org)

Its mission is to contribute to the process of peace-building through programmes of education, research and outreach directed to the development of mutual understanding and co-operation between the people of Ireland, north and south.

## Irish Peatland Conservation Council

Lullymore, Rathangan, Co. Kildare

Tel: (045) 860 133, 9.30am – 5.00pm Mon to Fri Fax: (045) 860 481

Email: [bogs@ipcc.ie](mailto:bogs@ipcc.ie) Web: [www.ipcc.ie](http://www.ipcc.ie)

Aims to conserve a representative sample of the bogs of Ireland for future generations to enjoy. Conservation projects include purchasing peatland nature reserves, providing resources and training for teachers and education groups, repairing damaged bogs, maintaining a database of peatland sites, fostering a positive attitude towards bogs, and encouraging lifestyles in harmony with the environment. Supported entirely by voluntary funding.

*Publications:* Educational packs; general interest and technical publications; twice-yearly newsletters, Peatland News and Portach. For the full listing, see the website.

## **Irish Penal Reform Trust**

53 Parnell Square West, Dublin 1

Tel: (01) 874 1400, 9.00am – 5.30pm Fax: (01) 873 3174

Email: [info@iprt.ie](mailto:info@iprt.ie) Web: [www.iprt.ie](http://www.iprt.ie)

Campaigns for the rights of people in prison and the progressive reform of Irish penal policy. Its work is based on the belief that the Irish Prison Service must meet or exceed international best practice and human rights standards, and that Ireland must reduce the overuse of incarceration by addressing the social inequality at the root of much criminal behaviour and through the implementation of effective non-custodial sanctions and restorative justice programmes.

## **Irish Pilgrimage Trust – IHCPT**

Kilcuan, Clarinbridge, Co. Galway

Tel: (091) 796 622 Fax: (091) 796 916

Email: [info@ihcpt.com](mailto:info@ihcpt.com) Web: [www.ihcpt.com](http://www.ihcpt.com)

Aims to bring young people with special needs to Lourdes on holiday/pilgrimage for one week at Easter time. There are different categories of groups to cater for differing age ranges. Groups with special needs are welcome to use Kilcuan in Clarinbridge, Co. Galway.

*Publications:* Irish Trust Talk (twice yearly).

## **Irish Preschool Playgroups Association**

See IPPA

## **Irish Raynaud's and Scleroderma Society**

PO Box 2958, Foxrock, Dublin 18

Tel: (01) 202 0184 or 214 8950, 10.00am – 1.00pm Mon, Tue and Fri and 2.00pm – 6.00pm, Wed and Thurs Helpline: (01) 848 1143

Fax: (01) 202 0184

Email: [info@irishraynauds.com](mailto:info@irishraynauds.com) Web: [www.irishraynauds.com](http://www.irishraynauds.com)

Aims: to promote better communication between doctors and patients; to raise funds for research and welfare. Newsletters are issued twice yearly to keep members up-to-date with research and treatment and to offer an opportunity for members to pass on helpful information to each other.

*Publications:* books on Raynaud's and scleroderma; twice-yearly newsletters.

## Irish Red Cross – Crois Dhearg na hÉireann

16 Merrion Square, Dublin 2

Tel: (01) 642 4600, 9.00am – 5.00pm Fax: (01) 661 4461

Email: [info@redcross.ie](mailto:info@redcross.ie) Web: [www.redcross.ie](http://www.redcross.ie)

Voluntary organisation providing emergency humanitarian relief to those affected by war or natural disaster. In Ireland, it provides emergency services through its first aid and mountain rescue teams, and runs first aid courses for individuals, groups and employers. Involved in a variety of community services including home nursing and therapeutic hand care for sick and older persons. Abroad, it has a reputation for the skill and commitment of delegates sent to work in disaster zones around the world. At all times, it works to ensure regard is held for international humanitarian law through the Geneva Conventions. Enables people to trace family members and send messages to relatives during times of war or other disasters.

*Publications:* Irish Red Cross Review; circulates publications of the International Federation Red Cross/Red Crescent and the International Committee of the Red Cross.

## Irish Refugee Council

Second Floor, Ballast House, Aston Quay, Dublin 1

Tel: (01) 764 5854, 9.30am – 5.30pm Mon to Fri Fax: (01) 672 5927

E-mail: [info@irishrefugeecouncil.ie](mailto:info@irishrefugeecouncil.ie) Web: [www.irishrefugeecouncil.ie](http://www.irishrefugeecouncil.ie)

Independent non-governmental organisation working in Ireland with asylum seekers and refugees. Aims to ensure that all aspects of Ireland's asylum and refugee policy and practice (legal, social, economic and cultural) fully respect international law and the human rights of asylum seekers and refugees. Its work includes policy, research, legal services, public awareness, education, networking and information components. Ennis branch office deals with the broad range of issues affecting the local refugee community.

*Publications:* Making Separated Children Visible; Asylum Seekers and the Right to Work in Ireland; Direct Provision and Dispersal; Asylum Seeking Children and Social Exclusion in Ireland; other information leaflets and reports also on the website.



## Irish Rural Link

Unit 2a, Moate Business Park, Clara Road, Moate, Co. Westmeath  
Tel: (090) 648 2744, 9.30am – 5.00pm Mon to Fri Fax: (090) 648 1682  
Email: [info@irishrurallink.ie](mailto:info@irishrurallink.ie) Web: [www.irishrurallink.ie](http://www.irishrurallink.ie)

Non-profit organisation which represents rural community groups and associations at a national and international level. Its mission is to influence and inform local, regional, national and European development policies and programmes in favour of all rural communities, especially those who are marginalised as a result of poverty, exclusion and isolation. Activities include information provision, rural research, funding and policy seminars.  
*Publications:* Quarterly newsletter; annual report; strategic plan.

## Irish Senior Citizens Parliament

90 Fairview Strand, Dublin 3  
Tel: (01) 856 1243, 9.15am – 5.15pm Fax: (01) 856 1245  
Email: [seniors@iol.ie](mailto:seniors@iol.ie) Web: [www.seniors.ie](http://www.seniors.ie)

Represents the interests of senior citizens to government departments, the HSE and local authorities on income, health, housing or any issue which affects the quality of life of older people.  
*Publications:* Newsletter.

## Irish Sleep Apnoea Trust

PO Box 8440, Dublin 24  
Tel: 086 605 3891, 9.00am – 9.00pm  
Email: [info@isat.ie](mailto:info@isat.ie) Web: [www.isat.ie](http://www.isat.ie)

National patient support group for sufferers of sleep apnoea. Non-profit making. Provides help and support, also advocacy for this sleep disorder.  
*Publications:* Quarterly newsletter free to members.

## Irish Society for Autism

Unity Building, Unit 16–17 Lower O’Connell Street, Dublin 1  
Tel: (01) 874 4684, 9.00am – 5.30pm Mon to Thurs and 9.00am – 5.00pm Fri. (closed 1.00pm – 2.00pm) Fax: (01) 874 4224  
Email: [autism@isa.iol.ie](mailto:autism@isa.iol.ie) Web: [www.autism.ie](http://www.autism.ie)

Aims: to promote the interests of people with autism; to raise awareness; to lobby for improved services for children and adults with autism; to

provide support and guidance to people with autism and their families. Provides specialised services for adults with autism in Kildare, Meath, Westmeath and Wexford.

*Publications:* Irish Families Under Stress; Population Study of Children and Adults with Autism.

### **Irish Society for Colitis and Crohn's Disease**

**Carmichael Centre, North Brunswick Street, Dublin 7**

**Tel: (01) 872 1416, 9.30am – 2.30pm Mon, Wed, Fri Fax: (01) 873 5737**

**Email: [info@iscc.ie](mailto:info@iscc.ie) Web: [www.iscc.ie](http://www.iscc.ie)**

Provides support and information for patients with colitis and Crohn's disease, and their families, through a manned telephone helpline, organisation of public information meetings countrywide.

*Publications:* Information booklets on Crohn's disease and ulcerative colitis; annual newsletter.

### **Irish Society for Quality and Safety in Healthcare – ISQSH**

**Unit 12, Block 8, Blanchardstown Corporate Park Dublin 15**

**Tel: (01) 885 5897, 9.00am – 5.00pm Mon to Fri Fax: (01) 820 8487**

**Email: [info@isqsh.ie](mailto:info@isqsh.ie) Website: [www.isqsh.ie](http://www.isqsh.ie)**

A non-profit, member-based organisation that exists to promote quality and safety improvement throughout the Irish health service. The Society's mission statement is 'to lead the continuous improvement of quality and safety in healthcare' and it delivers on this in the following ways: promoting the principles of continuous quality and safety improvement; promoting and encouraging public participation in the planning and delivery of healthcare; developing a national network of members who support the mission of ISQSH; providing education and training in the practical application of continuous quality and safety improvement, and engaging in research and partnerships.

### **Irish Society for the Prevention of Cruelty to Animals – ISPCA**

**National Animal Office, Derrylougher Lodge, Kenagh, Co. Longford**

**Tel: (043) 25035, 9.00am – 5.00pm**

**National Animal Helpline: 1890 515 515 Fax: (043) 25024**

**Email: [info@ispca.ie](mailto:info@ispca.ie) Web: [www.ispca.ie](http://www.ispca.ie)**

Works to prevent cruelty to animals and raise awareness. Rescues, rehabilitates and re-homes cruelly treated and neglected animals. Works

with statutory bodies such as the Garda Síochána, Department of Agriculture and Food and veterinary staff and local authorities, and has endeavoured to build relationships with bodies such as the IFA. The society is also represented internationally through its active membership of both Eurogroup for animal welfare and the World Society for the Protection of Animals.

### **Irish Society for the Prevention of Cruelty to Children – ISPCC**

**29 Lower Baggot Street, Dublin 2**

**Tel: (01) 676 7960, 9.00am – 5.30pm Mon to Fri**

**Freephone Childline: 1800 666 666, 24 hours Fax: (01) 678 9012**

**Email: [ispcc@ispcc.ie](mailto:ispcc@ispcc.ie) Web: [www.ispcc.ie](http://www.ispcc.ie)**

The ISPCC exists to ensure that all children are given the opportunity to experience love and happiness, to stop discrimination and exclusion of children and to end cruelty and injustice to children. Operates four key services: Childline, a freephone helpline; Leanbh, a service for children and parents who beg on the streets; Childfocus, counselling service for children aged 12 and under; and 4me, a mentoring and counselling service for children aged 13 to 18.

*Publications:* Quarterly newsletter; a range of publications for parents, children and professionals – see listings available on website.

### **Irish Special School Sports Council**

**c/o Chairman (Joe McCarthy), Catherine McAuley School, Ashbourne Avenue, SCR, Limerick**

**Tel: (061) 228 281 Fax: (061) 227 816**

**Email: [joemack1@eircom.net](mailto:joemack1@eircom.net) Web: [www.issc.ie](http://www.issc.ie)**

A voluntary organisation that arranges sporting and cultural activities for pupils attending member schools. Member schools are those designated as schools for pupils with mild general learning disabilities (approximately 32 schools catering for over 3,000 students). The Council operates on several levels: school, regional, national and sometimes international.

### **Irish Sports Council, The**

**Top Floor, Block A, Westend Office Park, Blanchardstown, Dublin 15**

**Tel: (01) 860 8800, 9.00am – 5.00pm Fax: (01) 240 7777**

**Email: [info@irishsportscouncil.ie](mailto:info@irishsportscouncil.ie) Web: [www.irishsportscouncil.ie](http://www.irishsportscouncil.ie)**

Statutory body with responsibility for encouraging the promotion,

development and co-ordination of sport in Ireland. Committed to the challenge of combating doping in sport and promoting fair play through its implementation of the Irish Sport Anti-Doping Programme. The Council's remit also includes facilitating good standards of conduct in sport and initiating, facilitating and encouraging research in sport.

### **Irish Stammering Association**

**Carmichael House, North Brunswick Street, Dublin 7**

**Tel: (01) 872 4405, 10.00am – 1.00pm Fri**

**Email: [mail@stammeringireland.ie](mailto:mail@stammeringireland.ie) Web: [www.stammeringireland.ie](http://www.stammeringireland.ie)**

*Aims:* to improve service provisions for children and adults who stammer; to set up local self-help groups throughout the country; to arrange intensive therapy courses for adults; to research the causes of and therapies for stammering; to organise national open information day.

*Publications:* Help leaflets for parents, teenagers and adults.

### **Irish Stillbirth and Neonatal Death Society – ISANDS**

**Carmichael House, 4 North Brunswick Street, Dublin 7**

**Tel: (01) 872 6996 Email: [info@isands.ie](mailto:info@isands.ie) Web: [www.isands.ie](http://www.isands.ie)**

Group of parents who have experienced the loss of a baby through stillbirth or neonatal death. They befriend and support other bereaved parents and families, organise parent support meetings, public meetings, memorial services, and talks to healthcare professionals.

*Publications:* A Little Lifetime (booklet); twice-yearly newsletter; information leaflets.

### **Irish Sudden Infant Death Association**

**Carmichael House, 4 North Brunswick Street, Dublin 7**

**Tel: (01) 873 2711 Helpline: 1850 391 391 Fax: (01) 872 6056**

**Email: [isida@eircom.net](mailto:isida@eircom.net) Web: [www.isida.ie](http://www.isida.ie)**

Offers support and information. Also promotes research into the sudden unexpected, often unexplained, deaths of infants and young children.

*Publications:* Precious Past, Hopeful Future.

## **Irish Tinnitus Association**

35 North Frederick Street, Dublin 1

Tel: (01) 872 3800, 9.00am – 5.00pm Mon to Fri (closed 1.00pm –2.00pm)

Fax/SMS: (01) 872 3816 Minicom: (01) 817 5777

Videophone (01) 817 1400 Helpline (01) 872 3800, Thurs 10.00am – 12.00pm and (021) 450 5944, Wed 10.30am – 12.30pm

Email: [ita@deafhear.ie](mailto:ita@deafhear.ie) Web: [www.deafhear.ie](http://www.deafhear.ie)

Aims to be a focal point for giving support and assistance to those who suffer from tinnitus. This is a condition where constant noises, which do not arise from an external source, are heard in the ears and head, and for which there is no known cure at present. The Association seeks to ensure that those with tinnitus need not feel alone and it aims to raise awareness with the medical profession, particularly GPs.

*Publications:* Quarterly newsletter.

## **Irish Traveller Movement**

Office 5, 4–5 Eustace Street, Dublin 2

Tel: (01) 679 6577, 9.30am – 5.00pm Mon to Fri Fax: (01) 679 6578

Email: [itmtrav@indigo.ie](mailto:itmtrav@indigo.ie) Web: [www.itmtrav.com](http://www.itmtrav.com)

National representative organisation established in 1990. Has a membership of over 90 Traveller organisations and individuals. Consists of a partnership of Travellers and settled people committed to seeking full equality for Travellers in Irish society. It seeks to bring the skills and resources of Travellers committed to changing their situation together with those of the settled community who are committed to supporting Traveller initiatives. The organisation is structured to ensure that its policies and programmes are Traveller-led. Aims: to highlight the issues faced by Travellers and press for solutions; to debate ideas and formulate and promote culturally appropriate initiatives; to provide those active at a local level with support and solidarity; to develop alliances at national and local level; to challenge the many forms of individual, structural and institutional racism with which Travellers have to deal.

## Irish Water Safety

The Long Walk, Galway

Tel: (091) 564 400 Lo-call: 1890 420 202 Fax: (091) 564 700

Email: [info@iws.ie](mailto:info@iws.ie) Web: [www.iws.ie](http://www.iws.ie)

Promotes awareness of water safety in Ireland. Instruction is provided in swimming, water safety, survival, rescue and resuscitation techniques by a dedicated volunteer base of examiners, instructors and other personnel. Risk assessment of beaches and swimming areas is carried out for local authorities.

## Irish Wheelchair Association

Áras Chuchulain, Blackheath Drive, Clontarf, Dublin 3

Tel: (01) 818 6400 Fax: (01) 833 3873

Helpline: (01) 818 6455/6457/6485, 9.00am – 5.00pm Mon to Fri

Email: [info@iwa.ie](mailto:info@iwa.ie) Web: [www.iwa.ie](http://www.iwa.ie)

Peer Counselling Service telephone support service Mon, Wed and Thurs  
7.00pm – 10.00pm Lo-call: 1890 234 313

The Irish Wheelchair Association (IWA) is a national organisation of people with limited mobility. IWA's goal is the full inclusion of people with physical disabilities in the community. It advocates for change, carries out research, develops and pilots new concepts of service delivery, and delivers service in partnership with state agencies. IWA has a broad range of services for people with physical disabilities: advocacy; assisted living services; resource and outreach centres; independent living apartments; interaction; motoring advice, assessment and tuition; transport; employment, training and education; wheelchair sales, rental and repair; sport; respite and holidays; peer counselling; information; publications; youth services.

*Publications:* A range of information leaflets on IWA services; Spokeout magazine and the IWA Annual Report.

## Irish Wildlife Trust

Sigmund Business Centre, 93A Lagan Road Dublin Industrial Estate,  
Glasnevin, Dublin 11

Tel: (01) 860 2839, 9.30am – 5.30pm Mon to Fri Fax: (01) 830 8914

Email: [enquiries@iwt.ie](mailto:enquiries@iwt.ie) Web: [www.iwt.ie](http://www.iwt.ie)

Works to conserve Ireland's wildlife and habitats through its activities: environmental education projects; research programmes; rehabilitation

of natural habitats; campaigning and lobbying; working with industry, agriculture, local authorities and other environmental organisations.

### **Irish Youth Foundation – IYF**

20 Lower Dominick Street, Dublin 1

Tel: (01) 858 4520, 9.00am – 5.00pm Mon to Thurs, 9:00am – 4:00pm Fri

Fax: (01) 872 4183

Email: [info@iyf.ie](mailto:info@iyf.ie) Web: [www.iyf.ie](http://www.iyf.ie)

Independent, charitable trust dedicated exclusively to the needs of less advantaged children and young people. Financially supports projects and programmes that make a positive difference in the lives of young Irish people in need. Priorities include substance abuse, educational disadvantage, social education, homelessness and poverty. Provides grants to voluntary and community groups working with marginalised and excluded children and young people.

### **Irish Youth Hostel Association**

See Oige, An

### **Irish Youth Work Centre**

20 Lower Dominick Street, Dublin 1

Tel: (01) 872 9933, 9.30am – 1.00pm and 2.00pm – 5.00pm Mon to Fri

Fax: (01) 872 4183

Email: [ighalpin@youthworkireland.ie](mailto:ighalpin@youthworkireland.ie) Web: [www.iywc.com](http://www.iywc.com)

An initiative of Youth Work Ireland, providing information, library and training supports service to youth and community workers throughout the country. It acts as a one-stop research and documentation centre developed to respond to the varied needs of those who work in the field.

*Publications:* Over 100 available for sale on issues related to youth work including training materials, policy, research, information and good practice. Full brochure available on the website.

### Jack and Jill Children's Foundation

Johnstown Manor, Johnstown, Naas, Co. Kildare

Tel: (045) 894 538, 9.00am – 5.00pm Mon to Fri Fax: (045) 894 558

Email: [info@jackandjill.ie](mailto:info@jackandjill.ie) Web: [www.jackandjill.ie](http://www.jackandjill.ie)

Set up to help alleviate the pressures on families of babies and children (up to age 4) with severe developmental delay and life-limiting conditions requiring intensive medical and nursing care at home. Aims to do this by supporting the families both emotionally and financially to help provide the best quality of life for the child and the family.

### Jesuit Centre for Faith and Justice

26 Upper Sherrard Street, Dublin 1

Tel: (01) 855 6814, 9.00am – 5.00pm

Email: [info@jcfcg.ie](mailto:info@jcfcg.ie) Website: [www.jcfcg.ie](http://www.jcfcg.ie)

An agency of the Irish Jesuit Province. The Centre undertakes social analysis, theological reflection and action in relation to issues of social justice, including housing and homelessness, penal policy, asylum and migration, and international development.

*Publications:* Working Notes, the journal of the Jesuit Centre for Faith and Justice, is published three times a year. See website for details of other publications.

### Just Forests

Rathcobican, Rhode, Co. Offaly

Tel: (046) 973 7546, 8.00am – 5.00pm Mon to Fri Fax: (046) 973 7546

Email: [woodlife@justforests.org](mailto:woodlife@justforests.org) Website: [www.justforests.org](http://www.justforests.org)

Works on global poverty-related tropical forestry issues from a local development perspective. Uses society's dependence on wood and the ongoing decline in global forests as a tool to establish links between the loss of terrestrial biodiversity, development, conflict and poverty. Highlights the importance of the world's forests to society and the urgent need to ensure we source our timber and wood needs from responsibly managed forests worldwide.



### **Katherine Howard Foundation, The**

ISFC, 10 Grattan Crescent, Inchicore, Dublin 8

Tel: (01) 400 2107, 9.00am – 4.30pm Mon to Fri Fax: (01) 453 1862

Email: [info@khf.ie](mailto:info@khf.ie) Web: [www.khf.ie](http://www.khf.ie)

An independent grant-making foundation with particular emphasis on the support of community projects and initiatives. Grants are mainly for projects related to young people, health care, older people, and disadvantaged sections of the community. The Foundation operates two main grant schemes. A general scheme provides grants that are normally in the range of €500 – €2,000 and once-off, though occasionally a project may be funded over a 3-year period. Small social research type projects are also considered under this scheme. A second scheme provides grants for parent and toddler groups, ranging from €200 – €600, and assists a large number of small groups annually.

### **Knights of St Columbanus**

Ely House, 8 Ely Place, Dublin 2

Tel: (01) 676 1835 Fax: (01) 676 2839

Email: [koc@iol.ie](mailto:koc@iol.ie) Web: [www.knightsofstcolumbanus.ie](http://www.knightsofstcolumbanus.ie)

Aims to preserve and defend the Catholic ethos in Ireland. A national body with primary councils located in most of the larger towns and all cities, its charitable works include support of a number of schools and convents.

*Publications:* Columbanus, quarterly journal.

## L'Arche Communities

Cluain Aoibhinn, Fair Green Lane, Callan, Co. Kilkenny

Tel: (056) 772 5628, 9.00am – 4.00pm Mon to Fri Fax: (056) 772 5946

Email [kilkenny@larche.ie](mailto:kilkenny@larche.ie) Web: [www.larche.ie](http://www.larche.ie)

Cork: Le Cheile, Togher Road, Cork

Tel: (021) 431 8880 Fax: (021) 431 8883

Email: [cork@larche.ie](mailto:cork@larche.ie)

Dublin: Seolta, Warrenhouse Road, Baldoyle, Dublin 13

Tel: (01) 839 4356 Fax: (01) 839 5460

Email: [dublin@larche.ie](mailto:dublin@larche.ie)

Belfast: 563 Ormeau Road, Belfast BT 7 3AJ

Tel: (048) 9022 1337

Email: [belfast@larche.ie](mailto:belfast@larche.ie)

International federation of faith communities where people with an intellectual disability and their assistants share community life together.

*Publications:* All books by L'Arche founder, Jean Vanier.

## La Leche League – Breastfeeding Help and Information

Tourin, Tivoli Estate, Tivoli, Cork

Tel: (021) 455 2357

Email: See website Web: [www.lalecheleagueireland.com](http://www.lalecheleagueireland.com)

Provides a support and information service for breastfeeding mothers and health professionals. Over 100 trained leaders are available 24 hours a day (see local telephone directory) and over 40 groups hold monthly meetings which discuss all aspects of breastfeeding and develop parenting skills. All mothers and babies are welcome at meetings.

*Publications:* Various leaflets including The Early Days, The Best Beginning, Breastfeeding and Working.

## Labour Court

Tom Johnson House, Haddington Road, Dublin 4

Tel: (01) 613 6666 Lo-call: 1890 220 228

General queries: (01) 613 6667 Fax: (01) 613 6667

Email: [info@labourcourt.ie](mailto:info@labourcourt.ie) Web: [www.labourcourt.ie](http://www.labourcourt.ie)

Provides a free, comprehensive service for the resolution of industrial relations disputes. The Court issues recommendations setting out its

opinion on the dispute and the terms on which it should be settled. These recommendations are not legally binding on the parties concerned. The Labour Court makes legally binding orders in cases involving breaches of registered employment agreements. The Labour Court also makes legally binding determinations when dealing with matters arising under the following Acts: Employment Equality, Pensions, Organisation of Working Time, National Minimum Wage and Protection of Employees (Part-Time Work). By order, it establishes Joint Labour Committees (JLCs) and makes Employment Regulation Orders (EROs) on foot of proposals from the JLCs, setting out statutory minimum rates of pay and conditions of employment for the workers covered by the EROs. It registers employment agreements, the effect of which makes the provisions of the agreement legally enforceable.

### **Labour Relations Commission**

**Tom Johnson House, Haddington Road, Dublin 4**

**Tel: (01) 613 6700 Fax: (01) 613 6701**

**Email: [admin@lrc.ie](mailto:admin@lrc.ie) Web: [www.lrc.ie](http://www.lrc.ie)**

Set up under the Industrial Relations Act 1990. Responsible for promoting the development and improvement of Irish industrial relations policies, procedures and practices, through the provision of appropriate, timely and effective services to employers, trade unions and employees. Services: industrial relations conciliation service; industrial relations advisory and research services; a rights commissioner service; a workplace mediation service; assistance to Joint Labour Committees and Joint Industrial Councils in the exercise of their functions.

*Publications:* Annual reports; codes of practice; customer charter; dispute statistics, LRC journal, LRC surveys; sectoral reviews; strategic policy documents; research and conference papers.

### **Lámh – Communication Augmentation Sign System Ltd**

**Lámh Development Office, Carlow IT, Kilkenny Road, Carlow**

**Tel: (059) 917 0526**

**Email: [info@lamh.org](mailto:info@lamh.org) Web: [www.lamh.org](http://www.lamh.org)**

A manual sign system used by children and adults with intellectual disabilities and communication needs in Ireland. Aims to develop Lámh training packages, train tutors and provide information about Lámh.

## Latin America Solidarity Centre – LASC

5 Merrion Row, Dublin 2

Tel: (01) 676 0435 Fax: (01) 662 1784

Email: [info@lasc.ie](mailto:info@lasc.ie) Web: [www.lasc.ie](http://www.lasc.ie)

Promotes and facilitates active mutual solidarity with, and between, those working for progressive change in Latin America and Ireland. Aims: to facilitate individuals and new groups to get active quickly on issues of interest concerning Latin America; to promote public understanding of the realities of Latin America and their relevance to the Irish experience; to campaign on Latin American issues, especially to influence Irish and European Union policies, institutions and corporations; to develop links and exchanges between grassroots groups here and in Latin America. Provides library and bookshop.

*Publications:* Enlace.

## Laura Lynn Children's Hospice

13 Millstead, Blanchardstown, Dublin 15

Tel: (01) 821 0283

Email: [info@lauralynnhospice.com](mailto:info@lauralynnhospice.com) Web: [www.lauralynnhospice.com](http://www.lauralynnhospice.com)

Set up to provide hospice care for seriously ill children and respite care for the family as a whole. Merging with the Children's Sunshine home in Foxrock, where the palliative care unit known as LauraLynn House will be part of the new hospice project.

## Law Reform Commission

35–39 Shelbourne Road, Dublin 4

Tel: (01) 637 7600, 9.00am – 5.00pm Mon to Fri Fax: (01) 637 7601

Email: [info@lawreform.ie](mailto:info@lawreform.ie) Web: [www.lawreform.ie](http://www.lawreform.ie)

An independent corporate body established under the Law Reform Commission Act 1975. Its duty is to keep the national law of the State under review. Also, in accordance with the provisions of the Act, it undertakes examinations and conducts research with a view to reforming the law and to formulating proposals for law reform. The Commission also examines a particular branch or matter of law when requested to do so by the Attorney General. The Commission comprises a President and four Commissioners, all appointed by the government.

*Publications:* Various consultation papers and reports available.

## Law Society of Ireland

Blackhall Place, Dublin 7

Tel: (01) 672 4800, 9.00am – 1.00pm and 2.00pm – 5.00pm

Fax: (01) 672 4801

Email: [general@lawsociety.ie](mailto:general@lawsociety.ie) Web: [www.lawsociety.ie](http://www.lawsociety.ie)

Exercises statutory functions under the Solicitors Acts 1954–2002 in relation to the education, admission, enrolment, discipline and regulation of the solicitors' profession. The Society works to improve access to the law generally and provides representation, services and support for solicitors themselves. The Society also deals with complaints from the public about members of the profession, and administers a statutory compensation fund. *Publications:* Law Directory; Law Society Gazette.

## Léargas – The Exchange Bureau

189–193 Parnell Street, Dublin 1

Tel: (01) 873 1411 Fax: (01) 873 1316

Email: [info@leargas.ie](mailto:info@leargas.ie) Web: [www.leargas.ie](http://www.leargas.ie)

National agency for the management of transnational programmes in youth work, secondary education, vocational education and training, and life-long learning. Léargas enables and supports people and organisations to harness the benefits of transnational partnership. Eurodesk provides information for young people on funding and mobility opportunities (work, study and so on) in Europe.

## Legal Aid Board

Quay Street, Cahirciveen, Co. Kerry

Tel: (066) 947 1000, 10.00am – 12.30pm and 2.00pm – 4.00pm

Fax: (066) 947 1035

Email: [info@legalaidthboard.ie](mailto:info@legalaidthboard.ie) Web: [www.legalaidthboard.ie](http://www.legalaidthboard.ie)

Provides legal aid and advice in civil cases on a means-tested basis through 30 full-time law centres as well as several part-time legal aid clinics. Originally set up on an administrative basis in 1979, the Legal Aid Board was established as a statutory body in October 1996. Listed below are the full-time law centres; details on part-time centres are available from the Board or any law centre. Please also see the entry for the Refugee Legal Service.

Regional law centres, full-time:

Newcourt Shopping Centre, Church Street, Cavan Tel: (049) 433 1110

Unit 6A Merchants Square, Ennis, Co. Clare Tel: (065) 682 1929

North Quay House, Popes Quay, Cork Tel: (021) 455 1686

1A South Mall, Cork Tel: (021) 427 5998

48–49 North Brunswick Street/Georges Lane, Dublin 7 Tel: (01) 646 9700

Unit 6–8 Blanchardstown Business Centre, Clonsilla Road, Dublin 15  
Tel: (01) 820 0455

Tower Shopping Centre, Clondalkin Village, Dublin 22 Tel: (01) 457 6011

44–49 Main Street, Finglas, Dublin 11 Tel: (01) 864 0314

45 Lower Gardiner Street, Dublin 1 Tel: (01) 874 5440

9 Lower Ormond Quay, Dublin 1 Tel: (01) 872 4133

Village Green, Tallaght, Dublin 24 Tel: (01) 451 1519

Houston House, Main Street, Letterkenny, Co. Donegal  
Tel: (074) 912 6177

9 Francis Street, Galway Tel: (091) 56 1650

1 Day Place, Tralee, Co. Kerry Tel: (066) 712 6900

Canning Place, Newbridge, Co. Kildare Tel: (045) 435 777

87 Maudlin Street, Kilkenny Tel: (056) 776 1611

Unit 6A, Bridge Street, Portlaoise, Co. Laois Tel: (057) 866 1366

Lock Quay, Limerick Tel: (061) 314 599

Credit Union Courtyard, 50a Main Street, Longford Tel: (043) 47 590

Condil House, Roden Place, Dundalk, Co. Louth Tel: (042) 933 0448

Humbert Mall, Main Street, Castlebar, Co. Mayo Tel: (094) 902 4334

Kennedy Road, Navan, Co. Meath Tel: (046) 907 2515

Alma House, The Diamond, Monaghan Tel: (047) 84 888

Harbour Street, Tullamore, Co. Offaly Tel: (057) 935 1177

Bridgewater House, Rockwood Parade, Thomas Street, Sligo  
Tel: (071) 916 1670

Friarscourt, Abbey Street, Nenagh, Co. Tipperary Tel: (067) 34 181

Canada House, Canada Street, Waterford Tel: (051) 855 814

Paynes Lane, Irishtown, Athlone, Co. Westmeath Tel: (090) 647 4694

Unit 8, Redmond Square, Wexford Tel: (053) 912 2622

Bridge Street, Wicklow Tel: (0404) 66 166

### **Leprosy Mission Ireland Limited**

Suite 14, The Cubes, Beacon South Quarter, Sandyford, Dublin 18

Tel: (01) 269 8804, 9.30am – 5.00pm

Email: [info@leprosymission.ie](mailto:info@leprosymission.ie) Web: [www.leprosymission.ie](http://www.leprosymission.ie)

Aims to meet the total needs (physical, spiritual, social, psychological) of people with leprosy and to work towards the eradication of the disease.

*Publications:* Ask; Mission Possible; Children Like Us.

### **Library Council – An Chomhairle Leabharlanna**

53–54 Upper Mount Street, Dublin 2

Tel: (01) 676 1167 or (01) 676 1963 Fax: (01) 676 6721

Email: [info@librarycouncil.ie](mailto:info@librarycouncil.ie) Website: [www.librarycouncil.ie](http://www.librarycouncil.ie)

Supports the continuing development of public libraries in Ireland and promotes co-operation in the Irish library and information services sector. Provides a range of training courses and is involved in a number of projects and activities including the annual Library Ireland week. Library and information facilities are available by appointment.

*Publications:* Irish Library News.

### **Life Pregnancy Care Service**

29–30 Dame Street, Dublin 2

Tel: (01) 677 5282 or (01) 679 0694 Fax: (01) 677 5282

Helpline: 1859 281 281, 9.00am – 9.00pm Mon to Sat and 3.00pm – 9.00pm Sun

Email: [lifenational@eircom.net](mailto:lifenational@eircom.net) Web: [www.life.ie](http://www.life.ie)

Local Centres: Cork (021) 427 0445; Dublin (01) 679 8989;

Galway (091) 587 575; Letterkenny (074) 912 7007;

Midlands (057) 934 1110; Thurles (0504) 22 114

Voluntary organisation offering a counselling and caring service for women with unplanned pregnancies. Free and confidential services: pregnancy testing

(with immediate results); one-to-one counselling and care; information on medical, legal and social welfare aspects; short-term accommodation for single pregnant girls and mothers with babies; support after birth; post-abortion counselling. Outreach service offered to second-level schools and youth groups dealing with issues related to teenage pregnancy.

*Publications:* Information leaflets; DVD for schools – Life is worth it.

### **Lions Clubs International**

**c/o 38 Offington Lawn, Sutton, Dublin 13**

**Tel: 086 249 2383**

**Email: [dg@lionsclubs.ie](mailto:dg@lionsclubs.ie) Web: Irish – [www.lionsclubs.ie](http://www.lionsclubs.ie)**

**International – [www.lionsclubs.org](http://www.lionsclubs.org)**

International voluntary service organisation with over 1.3 million members worldwide. In Ireland, there are 116 clubs with 2,750 members and new service-minded members are always welcome. Lions Clubs enable people to give something back to their communities with fun and fellowship as part of a team. Club activities include encouragement and help for youth, support and outings for senior citizens, health and environmental projects, suicide prevention and alcohol awareness programmes and a wide range of local activities. Lions are recognised internationally for their fight against blindness through Lions Clubs International Foundation (LCIF) and SightFirst.

*Publications:* Documents and videos are available from [www.lionsclub.org](http://www.lionsclub.org)

### **Living Life Voluntary Counselling Centre**

**Madeley, Eglinton Road, Bray, Co. Wicklow**

**Tel: (01) 286 6729**

**Dun Laoghaire, Tel: (01) 236 0359**

**For Arklow, contact Bray office to get details**

**Email: [livinglife@eircom.net](mailto:livinglife@eircom.net) Web: [www.livinglifecounselling.com](http://www.livinglifecounselling.com)**

Provides a range of professional counselling services to those who could not normally afford it, reaching out to marginalised, unemployed and disadvantaged people in the community. Centres in Bray, Dun Laoghaire and Arklow.



## **London Irish Centre – Community Services Department**

50–52 Camden Square, London NW1 9XB, United Kingdom

Tel: +44 (0) 207 916 2222, Mon to Fri 9.30am – 12.30pm and 2.00pm –

4.00pm, closed Wed morning and Fri afternoon Fax: +44 (0) 207 916 2638

Email: [info@irishcentre.org](mailto:info@irishcentre.org) Web: [www.irishcentre.org](http://www.irishcentre.org)

Offers a free and confidential advice/information service on welfare entitlements, accommodation, employment, education and training, health, alcohol and drug abuse, repatriation, counselling, tracing missing persons, and social and cultural events for newly arrived Irish emigrants and Irish people who have settled in Britain. Also offers older persons outreach and a youth resettlement project.

*Publications:* Annual report; research.

## **London Irish Women's Centre**

59 Stoke Newington Church Street, Stoke Newington, London N16 OAR, United Kingdom

Tel: +44 (0) 20 7249 7318, 9.00am – 1.00pm and 2.00pm – 5.00pm

Fax: +44 (0) 20 7923 9599

Email: [info@liwc.co.uk](mailto:info@liwc.co.uk) Web: [www.liwc.co.uk](http://www.liwc.co.uk)

Aims to cater for the needs of Irish women in London. It exists to empower, inspire, mobilise and celebrate women of Irish birth and descent in London. Offers services such as advice/outreach, advocacy, information, publications, counselling and workshops. Also runs a coffee morning, knitting circle and monthly reading groups. Offers access to library and Internet.

## **Lucca Leadership Ireland**

47 The Drive, Woodbrook Glen, Bray, Co. Wicklow

Tel: 087 977 2244

Email: [info@luccaleadership.ie](mailto:info@luccaleadership.ie) Web: [www.luccaleadership.ie](http://www.luccaleadership.ie)

Runs courses in transformational leadership which enable young people of all nationalities and backgrounds to discover their purpose, clarify their vision and develop the skills needed to make change happen for the benefit of their communities, nations and ultimately humanity itself. Lucca Leadership believes that real transformation happens when people see unity not division, and learn to co-operate rather than just to compete. Its courses make this ideal practical by providing tools for increased levels of awareness,

ethical decision-making and dialogue, as well as developing the skills required to lead effective change. Part of a global organisation with affiliates in the UK, Australia, North America and South Africa.

### **Lymphoma Support Ireland**

**c/o Irish Cancer Society, 43–45 Northumberland Road, Dublin 4**

**Tel: 1800 200 700, 9.00am – 5.00pm Fax: (01) 231 0555**

**Email: [info@lymphoma.ie](mailto:info@lymphoma.ie) Web: [www.lymphoma.ie](http://www.lymphoma.ie)**

Formed to provide information, advice and emotional support for people with Hodgkin's or Non-Hodgkin's lymphoma and their carers. Volunteers provide information and support. These are men and women who have had Hodgkin's or Non-Hodgkin's lymphoma and have had treatment. On recovery, they have been carefully selected and trained and are available to provide information and reassurance at a time when the patient is in most need. This service is provided on a one-to-one basis and is confidential. Educational meetings are held on a regular basis, on related topics. These meetings are open to the organisation's members, families, friends and members of the caring professions.

*Publications:* Various leaflets.

## MABS

See Money Advice and Budgeting Services

## Macra na Feirme

Irish Farm Centre, Bluebell, Dublin 12

Tel: (01) 426 8900 Fax: (01) 426 8999

Email: [macra@macra.ie](mailto:macra@macra.ie) Web: [www.macra.ie](http://www.macra.ie)

Aims to promote agricultural and rural development and the personal development of its members. Macra offers members a number of programme areas including sports and social activities, leadership training, travel and competition.

*Publications:* MACRA magazine; annual calendar; yearbook.

## MADD – Mothers Against Drink Driving

c/o Gertie Shields, Lambeecher, Drogheda Road, Balbriggan, Co. Dublin

Tel: (01) 841 3088

Campaigns for changes in legislation relating to drink-driving offences. Also campaigns for more effective and visible enforcement of drink-driving legislation. Seeks to promote change in public attitudes to drink-driving. Provides support for individual victims of drunk and dangerous driving.

## Make A Wish Foundation Ireland

6 Priory Hall, Stillorgan, Co. Dublin

Tel: (01) 214 3400, 8.30am – 5.15pm Fax: (01) 214 3383

Email: [makeawish@iol.ie](mailto:makeawish@iol.ie) Web: [www.makeawish.ie](http://www.makeawish.ie)

The Foundation's major aim is to grant wishes to children in the age group 3–18 living with a life-threatening illness. Measures its success by the number and quality of wishes granted each year.

*Publications:* Newsletter.

## Marfan Syndrome Support Group Ireland

c/o Beech Tree Cottage, Ardbraccan, Navan, Co. Meath

Tel: (046) 907 1232 Fax: (046) 907 1232

Helpline numbers: Kilkenny (Margaret) (056) 776 7894, Limerick (Margaret) (069) 68249, Meath (Jo/Brian) (046) 907 1232

Email: [marafan@eircom.net](mailto:marafan@eircom.net)

Aims: to provide support and information to those people with Marfan's syndrome and their families; to provide information and assist in creating awareness about Marfan's syndrome among the medical profession and public.

### **Marie Keating Foundation**

**Unit 9 Millbank Business Park, Lower Road, Lucan, Co. Kildare**  
**Tel: (01) 628 3726 Fax: (01) 628 3759**  
**Email: [info@mariekeating.com](mailto:info@mariekeating.com) Web: [www.mariekeating.com](http://www.mariekeating.com)**

Provides breast cancer information and awareness free of charge through three Mobile Cancer Information Units based in the eastern, western and southern regions of Ireland. The three Mobile Cancer Information Units have been in operation since May 2001. The Foundation provides information to an estimated 9,500 people annually with an average of 521 women being referred to their GP for further evaluation.

### **Medical Research Charities Group**

**Carmichael House, North Brunswick Street, Dublin 7**  
**Tel: (01) 872 2266, 9.00am – 5.00pm Fax: (01) 873 5737**  
**Email: [info@mrcg.ie](mailto:info@mrcg.ie) Web: [www.mrcg.ie](http://www.mrcg.ie)**

Formed in 1998 to inform and support charities in Ireland in the development of their medical research through one unified voice. Represents the interests of patients and its members on relevant statutory committees, and on national and international forums. As an alliance promoting medical research, the Group believes that medical research charities have many common goals and can, by working together more effectively, achieve a united purpose. Aims to raise the profile of medical research, increase funding, and ultimately alleviate suffering and mortality caused by illness. The Group provides peer support, networking opportunities, information and training opportunities, leadership on issues relevant to medical research charities, opportunities for new funding sources and public awareness.

### **Men Against Cancer**

**Irish Cancer Society, 43–45 Northumberland Road, Dublin 4**  
**Tel: 1800 380 380, 9.00am – 5.00pm Mon to Fri Fax: (01) 231 0555**  
**Email: [support@irishcancer.ie](mailto:support@irishcancer.ie) Web: [www.cancer.ie](http://www.cancer.ie)**

A support group for men with prostate cancer, established in partnership with the Irish Cancer Society. It provides men and their relatives and friends

with information, advice and emotional support from the time of diagnosis and for as long as it is needed. All members of the group are volunteers who have had treatment for prostate cancer. They are carefully selected following recovery and are trained to give information and reassurance. This service is on a one-to-one basis and is confidential.

*Publications:* The MANual: For Men on Cancer Prevention and Early Detection; various leaflets.

### Men's Networking Resource Centre of Ireland

7 Sillogue Road, Ballymun, Dublin 11

Tel: (01) 862 2194, 9.30am – 4.00pm Mon to Fri Fax: (01) 862 3160

Email: mensnetwork@hotmail.com

Lobbies for social change regarding the issues that discriminate against men, women and children in society, particularly in areas such as family law, homelessness, child protection and domestic violence. Provides one-to-one counselling, family mediation, family law consultancy, support with housing and accommodation, referral services, domestic violence support, supervised child access, parenting support, information and support on social welfare, and a drop-in centre for men.

*Publications:* National Directory of Men's Groups; leaflets, brochures and posters.

### Meningitis Research Foundation

63 Lower Gardiner Street, Dublin 1

Tel: (01) 819 6931, 9.00am – 5.15pm Mon to Fri

Freephone: 1800 413 344, 24-hour helpline Fax: (01) 819 6903

Email: info@meningitis.org Web: www.meningitis.org

Aims to prevent death and disability resulting from meningitis and septicaemia by promoting awareness of these diseases and by working with families affected by meningitis to raise funds for research into its detection, prevention and treatment. Information packs, awareness literature and posters available.

*Publications:* For health professionals: Meningococcal Meningitis and Septicaemia Diagnosis and Treatment in General Practice; Physical Signs in Children with Meningococcal Disease; booklet and wall chart; Vital Signs for Frontline Nurses. For the general public: Introducing Meningitis Research Foundation; Babywatch Cards and Posters; Get It Sussed, Symptoms Info; What Happens Next?; Am I At Risk?; video – Holly's Story (10 mins).

## Mental Health Commission

St Martin's House, Waterloo Road, Dublin 4

Tel: (01) 636 2400, 9.00am – 5.30pm Mon to Fri Fax: (01) 636 2440

Email: [info@mhcirl.ie](mailto:info@mhcirl.ie) Web: [www.mhcirl.ie](http://www.mhcirl.ie)

Independent statutory body, established under the Mental Health Act 2001. Aims to foster and promote high standards of care and best practice in the delivery of mental health services and to ensure that the interests of persons involuntarily admitted are protected. Functions include the following: the appointment of the inspectorate of mental health services; the preparation and monitoring of rules and codes of practice for those working in the mental health services; the formation and maintenance of the register of approved centres; the establishment of the independent review system for those involuntarily admitted. The Commission has developed a quality framework for implementation within the mental health services in Ireland. This framework applies to all mental health services in the public, voluntary and independent sectors irrespective of whether they are being delivered within the service user's home, community settings (both residential and non-residential) or within in-patient facilities.

## Mental Health Ireland

Mensana House, 6 Adelaide Street, Dun Laoghaire, Co. Dublin

Tel: (01) 284 1166, 9.00am – 5.00pm Mon to Fri Fax: (01) 284 1736

Email: [information@mentalhealthireland.ie](mailto:information@mentalhealthireland.ie)

Web: [www.mentalhealthireland.ie](http://www.mentalhealthireland.ie)

Aims to promote mental health and to actively support persons with a mental illness, their families and carers by identifying their needs and advocating their rights. A nationwide network of mental health associations is affiliated and shares the same aims and objectives.

*Publications:* Mental Health Support Directory 2005; newsletter; booklets and pamphlets.

## Migraine Association of Ireland

Unit 14, Block 5, Port Tunnel Business Park, Clonshaugh, Dublin 17

Tel: (01) 894 1280, 9.30am – 5.30pm Mon to Fri Fax: (01) 802 2044

Helpline: 1850 200 378, 10.00am – 4.00pm Mon to Fri

Email: [info@migraine.ie](mailto:info@migraine.ie) Web: [www.migraine.ie](http://www.migraine.ie)

Provides information, support and reassurance to migraine sufferers. Members receive various publications and notices of seminars and meetings in their area. Supports research and patient support workshops at the Headache/Migraine Clinic, Beaumont Hospital. Campaigned for the establishment of this clinic and the clinic in Cork University Hospital.

*Publications:* Various leaflets about migraine; Brainstorm (quarterly newsletter).

### **Migrant Information Centre**

See Migrant Rights Centre Ireland

### **Migrant Rights Centre Ireland – MRCI**

55 Parnell Square West, Dublin 1

Tel: (01) 889 7570, 9.30am – 5.30pm Fax: (01) 889 7579

E-mail: [info@mrci.ie](mailto:info@mrci.ie) Web: [www.mrci.ie](http://www.mrci.ie)

National organisation working to promote the rights of migrant workers and their families. Based in Dublin, MRCI provides direct support to migrant workers throughout Ireland. It also works with migrant workers to become involved in the issues concerning them and to support their inclusion in Irish society. Influencing policy development and campaigning for positive social change are core aspects of MRCI's work. In addition, the Centre is active in supporting locally based initiatives as well as networks at local, national, European and global levels.

### **Miscarriage Association of Ireland, The**

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 873 5702 or (01) 872 5550

Email: [info@miscarriage.ie](mailto:info@miscarriage.ie) Web: [www.miscarriage.ie](http://www.miscarriage.ie)

Voluntary body that provides support, help and information for women, couples and their families who have had a miscarriage. Provides telephone support to bereaved parents and holds monthly support meetings in Dublin and Sligo. Aims: to increase public awareness about miscarriage; to provide information; to set up local support groups throughout the country.

*Publications:* Twice yearly newsletter available on the website.

## Money Advice and Budgeting Services – MABS

Department of Social and Family Affairs, 157–164 Townsend Street,  
Dublin 2

Tel: 1890 283 438, 9.00am – 8.00pm Mon to Fri

Email: [helpline@mabs.ie](mailto:helpline@mabs.ie) Web: [www.mabs.ie](http://www.mabs.ie)

Contact details for MABS local offices are available from the website, the MABS helpline or the local telephone directory. Provides information and advice to people in debt or in danger of getting into debt. There are over 60 offices nationwide. MABS offers a free, confidential, independent and non-judgmental service. The service is funded by the Department of Social and Family Affairs.

## Mothers' Union Ireland, The

Mothers' Union Office, St Michan's Church, Church Street, Dublin 7

Tel: (01) 873 5075, 9.00am – 1.30pm Tues and Fri Fax: (01) 873 5075

Email: [office@mothersunion.ie](mailto:office@mothersunion.ie) Web: [www.mothersunion.ie](http://www.mothersunion.ie)

Concerned with all that strengthens and preserves marriage and Christian family life. Monitors moral, social and economic forces affecting families.  
*Publications:* Wide range of secular and spiritual literature on family life.

## MOVE Ireland – Men Overcoming Violence

Carmichael Centre, North Brunswick Street, Dublin 2

Tel: (01) 872 4357, 9.30am – 5.00pm Mon to Fri Fax: (01) 873 5737

Email: [moveireland@eircom.net](mailto:moveireland@eircom.net)

Voluntary organisation offering group work programmes to men who are violent and abusive in their intimate relationships with women. MOVE sees domestic violence as including a range of behaviours such as physical and sexual violence, and emotional and psychological abuse, as well as the threat of violence. Men are asked to take responsibility for their violence and to commit themselves to attending weekly group work sessions for a minimum of six months. MOVE provides support and safety planning for women partners of group participants.

There are MOVE groups in the following areas: Cork 086 069 1834; Castlebar (094) 902 1511; Dublin (01) 872 4357; Galway (091) 536 400; Kildare 086 172 1938; Limerick/Clare 086 172 2043; Midlands 086 172 1564; North Tipperary (067) 27 882; Wicklow 086 821 7253.



## **MRCS – Marriage and Relationship Counselling Services**

38 Upper Fitzwilliam Street, Dublin 2

Tel: (01) 678 5256 Lo-call: 1890 380380 Fax: (01) 678 5260

Email: [info@mracs.ie](mailto:info@mracs.ie) Web: [www.mracs.ie](http://www.mracs.ie)

Irish Institute of Couple Counselling Tel: (01) 644 3906

Marriage Preparation Courses Tel: (01) 644 3091

Provides marriage and relationship counselling, psychosexual therapy, separation and/or divorce counselling, marriage preparation courses, marriage maintenance courses, courses for people who are separating or divorced, and training and education services to schools and professional groups. Teen Between provides counselling for adolescent children of separated parents.

## **MS Ireland – The Multiple Sclerosis Society of Ireland**

80 Northumberland Road, Dublin 4

Tel: (01) 678 1600, 9.00am – 5.00pm Fax: (01) 678 1601

Telephone Helpline: 1850 233 233, additional helpline hours 6.30pm – 9.30pm Tues and Thurs

Email: [info@ms-society.ie](mailto:info@ms-society.ie) Web: [www.ms-society.ie](http://www.ms-society.ie)

The mission of MS Ireland is to enable and empower people affected by MS to live the life of their choice to their fullest potential. To achieve this, MS Ireland offers support and information through a number of key services: 10 professionally staffed regional offices; living with MS programmes, activities and workshops; confidential helpline; respite care centre; 41 voluntary branches nationwide; professional counselling; advocacy and lobbying; publications and factsheets.

*Publications:* MSnews magazine published 3 times a year; a series of booklets about living with MS; a series of information sheets about specific aspects of living with MS; e-newsletter.

## **Muintir na Tire**

Canon Hayes House, Tipperary, Co. Tipperary

Tel: (062) 51 163, 9.30am – 5.30pm Mon to Fri Fax: (062) 51 200

Email: [headoffice@muintir.ie](mailto:headoffice@muintir.ie) Web: [www.muintir.ie](http://www.muintir.ie)

Aims: to actively support local communities in organising and developing their capacity to respond effectively to identified needs and problems;

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to promote a spirit of community service in working for the common good. Community Alert is the national rural community crime prevention programme organised locally by voluntary groups in partnership with Muintir na Tire and An Garda Síochána.

*Publications:* Reports; papers; information brochures; leaflets; a bi-monthly newsletter.

## **Muscular Dystrophy Ireland – MDI**

71–72 North Brunswick Street, Dublin 7

Tel: (01) 872 1501, 9.00am – 5.00pm Mon to Fri

Freefone: 1800 245 300 Fax: (01) 872 4482

Email: [info@mdi.ie](mailto:info@mdi.ie) Web: [www@mdi.ie](http://www@mdi.ie)

Provides information, advice and support to people with neuromuscular conditions and their families. Promotes independent living for people with muscular dystrophy through practical empowerment. MDI also aims to support and fund research into neuromuscular conditions.

## **NALA – National Adult Literacy Agency**

76 Lower Gardiner Street, Dublin 1

Tel: (01) 855 4332, 9.30am – 5.00pm Mon to Fri Fax: (01) 855 5475

Helpline: 1800 202 065

Email: [literacy@nala.ie](mailto:literacy@nala.ie) Web: [www.nala.ie](http://www.nala.ie)

Independent membership organisation, concerned with developing policy, advocacy, research and offering advisory services in adult literacy work in Ireland. Campaigns for the recognition of, and response to, the adult literacy issue in Ireland. NALA is committed to making sure people with literacy and numeracy difficulties can fully take part in society and have access to learning opportunities that meet their needs. The NALA Resource Room is open every day during office hours. Material for tutors and students, including literacy software packages, can be viewed and purchased. Resource guide and order form available on request

## **NAOMI – Billings Ireland**

11 Marlborough Court, Marlborough Street, Dublin 1

Tel: (01) 878 6156, 9.30am – 1.00pm Mon to Fri Fax: (01) 878 8158

Cork Office: 119 Patrick Street, Cork Tel: (021) 272 213

Email: [inforequest@naomi.ie](mailto:inforequest@naomi.ie) Website: [www.naomi.ie](http://www.naomi.ie)

Aims to teach and promote the ovulation method of natural family planning in centres throughout Ireland, both north and south. The Cork office provides a postal service to cater for unserved areas. Organises pre-marriage courses. Provides menopause counselling, information on achieving and/or postponing pregnancy, and organises public talks on relevant topics when requested.

## **Narcotics Anonymous**

29 Bride Street, Dublin 8

Tel: (01) 672 8000 Eastern Area: 086 862 9308,

Southern Area: (021) 427 8411, 8.00pm – 10.00pm weekdays,

Western Area: 086 814 9004, North – Belfast: (028) 9059 3636

Email: [na@ireland.org](mailto:na@ireland.org) Web: [www.na.ireland.org](http://www.na.ireland.org)

A group of recovering addicts who have found a way to live without the use of drugs. It costs nothing to be a member; the only requirement is a desire to stop using. There are regional groups for the north, south, east and west. *Publications:* Narcotics Anonymous Basic Text: It Works, How and Why.

### **NASC – The Irish Immigrant Support Centre**

Enterprise House, 35 Mary Street, Cork

Tel: (021) 431 7411, 9.00am – 5.00pm Mon to Fri Fax: (021) 431 7002

Email: [info@nascireland.org](mailto:info@nascireland.org) Web: [www.nascireland.org](http://www.nascireland.org)

Non-governmental organisation that seeks to respond to the needs of immigrants in the Cork area. Campaigns for an environment of social inclusion for all communities, based on the principles of equality, social justice and human rights. Offers a source of support and self-development for migrants, individually and collectively, and uses its experiences to promote fair, consistent and transparent policies. Provides one-to-one advice and advocacy.

*Publications:* The Global Kitchen; The Needs of Asylum Seekers in Cork; A Safe Harbour? Writing by Migrants to Cork; annual reports and newsletter available online.

### **National AIDS Strategy Committee**

Room 932, Department of Health and Children, Hawkins House, Dublin 2

Tel: (01) 653 4000 Web: [www.doh.ie](http://www.doh.ie)

The terms of reference of the committee are as follows: keep under review programmes and services relating to AIDS and HIV; monitor the implementation of the AIDS strategy to ensure that it is appropriate and responsive to the evolving epidemiology of the disease; make recommendations to government as appropriate about the strategy.

### **National Association for Deaf People – NAD**

Renamed. See [DeafHear.ie](http://DeafHear.ie)

### **National Association for Parent Support**

New Road, Portlaoise, Co. Laois

Tel: (057) 866 1666 Helpline: (057) 866 1666 – day line;

(057) 862 0598 – nightline

Email: [eq\\_naps@eircom.net](mailto:eq_naps@eircom.net)

Support for parents who have children in difficulties with the education system, especially bullying. Information and advice on parenting matters, and for those with learning difficulties. Home Study Centres for children. Training courses for adults, parents, teachers, community groups, and others.

*Publications:* My Primary Diary; Let's Talk Series: Dyslexia, Bullying, and Drugs 1 and 2; Slaying the Dragons; Helping to Slay the Dragons; Anti-bullying toolkit 1, 2 and 3.

## **National Association for People with Intellectual Disability – NAMHI**

See Inclusion Ireland

## **National Association for Victims of Bullying**

Frederick Street, Clara, Co. Offaly

Tel: (0506) 31 590

Supports families, children, teachers and parents in schools and colleges. Also supports adults in the workplace. Counselling available by telephone or private sessions.

*Publications:* Bullying in Primary and Post Primary School; Bullying in the Workplace.

## **National Association for Youth Drama – NAYD**

34 Upper Gardiner Street, Dublin 1

Tel: (01) 878 1301, 10.00am – 5.30pm Fax: (01) 878 1302

Email: [info@nayd.ie](mailto:info@nayd.ie) Web: [www.youthdrama.ie](http://www.youthdrama.ie)

Development organisation for youth drama and theatre in Ireland. Established in 1980, NAYD supports the sustained development of youth theatres and develops youth drama practice as a means of personal and artistic development of young people. NAYD organises the National Youth Theatre, the National Festival, training, and events for young people such as Young Critics Forum and Young Writers Project. NAYD also commissions work in Youth Theatre.

*Publications:* Monthly e-zine and newsletter; Irish Youth Theatre Handbook; Youth Drama Ireland (annual journal); Step by Step Educational Drama; Playshare vol 1 – anthology of plays for young people.

## **National Association of Building Co-operatives**

33 Lower Baggot Street, Dublin 2

Tel: (01) 661 2877, 9.30am – 1.00pm and 2.00pm – 5.00pm Mon to Fri

Fax: (01) 661 4462

Email: [admin@nabco.ie](mailto:admin@nabco.ie) Web: [www.nabco.ie](http://www.nabco.ie)

Representation, promotion, information, training and development federation serving the co-operative housing movement in Ireland. Membership comprises local and district/area housing co-operatives involved in the provision and management of ownership and rented housing. Provides advice, training, legal registration and other development and management support services for affiliated co-operative housing associations.  
*Publications:* Information on co-operative housing movement; information leaflets.

### **National Association of Widows in Ireland**

29 Gardiner Place, Dublin 1

Tel: (01) 872 8814, 12.00pm – 4.00pm Mon to Fri

Email: [info@nawi.ie](mailto:info@nawi.ie) Web: [www.nawi.ie](http://www.nawi.ie)

Aims to help widows adjust to their new role through advice and counselling, and to seek reform in social conditions. Provides counselling for those recently bereaved. Offers advice on pensions, legal matters, entitlements and other matters. Organises social events, weekends, outings, and so on. Runs courses in life-long learning, and knowing your rights.  
*Publications:* Brochures; leaflets; newsletters.

### **National Centre for Guidance in Education**

1st Floor, 42–43 Prussia Street, Dublin 7

Tel: (01) 869 0715, 9.30am – 5.30pm Fax: (01) 882 3817

Email: [info@ncge.ie](mailto:info@ncge.ie) Web: [www.ncge.ie](http://www.ncge.ie)

An agency of the Department of Education and Science. Its main roles are to support and develop guidance practice in all areas of education and to inform the policy of the Department in this field. It develops materials and other resources and supports initiatives in guidance practice and research. The Centre is part of a European network of centres that support guidance practitioners in promoting the European dimension within education and training. There are more than 35 guidance services around the country.  
*Publications:* NCGE News; Parents and Guidance: Helping Your Child Make Decisions; Future Directions; Non-Formal Guidance For Young People at Risk; Guidelines for the Practice of Guidance and Counselling in Schools; Careers Information; Guidance in Adult and Continuing Education; Work Experience at Senior Cycle – Guidelines for Schools; Including Students with Disabilities in Career Advisory Services.

### **National Children's Nurseries Association**

Unit 12c Bluebell Business Park, Old Naas Road, Bluebell, Dublin 12  
Tel: (01) 460 1138, 9.00am – 5.00pm Mon to Fri Fax: (01) 460 1185  
Email: [info@ncna.net](mailto:info@ncna.net) Web: [www.ncna.net](http://www.ncna.net)

Activities: provides nationwide support for those who work in or run nurseries; encourages the raising of standards and their maintenance; creates public awareness of the role of day care; acts as a pressure group in the childcare area.  
*Publications:* Guidelines for the development of after-school services; Centre of Excellence Manual.

### **National Children's Resource Centre**

See Barnardos

### **National Children's Trust**

See Community Foundation for Ireland

### **National Consultative Committee on Racism and Interculturalism – NCCRI**

Third Floor, Jervis House, Jervis Street, Dublin 1  
Tel: (01) 858 8000 Fax: (01) 872 7621  
Email: [info@nccri.ie](mailto:info@nccri.ie) Web: [www.nccri.ie](http://www.nccri.ie)

Established in July 1998 as an independent expert body on racism. It is a partnership body that brings together government and non-governmental organisations to develop initiatives and provide expertise in tackling racism and promoting interculturalism. Main activities include anti-racism and intercultural awareness training, community development support, and organising a system for the reporting of racist incidents.  
*Publications:* Wide range on issues relating to racism and interculturalism; quarterly newsletter, Spectrum.

### **National Consumer Agency – NCA**

4–5 Harcourt Road, Dublin 2  
Tel: (01) 402 5500, 9.00am – 5.00pm Helpline: 1890 432 432,  
8:00am – 6:00pm Fax: (01) 402 5501  
Email: [ask@consumerconnect.ie](mailto:ask@consumerconnect.ie) Web: [www.consumerconnect.ie](http://www.consumerconnect.ie)

Statutory body established in May 2007 to defend consumer interests and

to embed a robust consumer culture in Ireland. Defends and promotes consumer rights through advocacy, research, consumer information, education and awareness programmes. Responsibilities: represents the voice of the consumer, enforces consumer legislation, and defends consumer interests at national and local decision-making levels.

*Publications:* Booklets, guides and research papers available on the website.

### **National Council for Educational Awards**

See HETAC – Higher Education and Training Awards Council

### **National Council for Special Education**

1–2 Mill Street, Trim, Co Meath

Tel: (046) 948 6400

Email: [info@ncse.ie](mailto:info@ncse.ie) Web: [www.ncse.ie](http://www.ncse.ie)

Independent statutory body established to improve the delivery of education services to persons with special educational needs arising from disabilities. Co-ordinates the provision of education and support services to children with special educational needs and provides information in relation to their entitlements. Assesses and reviews resources required by children with special educational needs and monitors the progress of these students. Reviews education provision for adults with disabilities. Advises educational institutions on best practice. Informs the Minister for Education and Science on matters relating to special education. Conducts research and publishes findings.

*Publications:* Annual reports, research reports and other information leaflets available on the website.

### **National Council for the Blind of Ireland**

Whitworth Road, Drumcondra, Dublin 9

Tel: (01) 830 7033 Lo-call: 1850 33 43 53, 9.00am – 1.00pm and

2.00pm – 5.00pm Fax: (01) 830 7787

Email: [info@ncbi.ie](mailto:info@ncbi.ie) Web: [www.ncbi.ie](http://www.ncbi.ie)

Offers support and services nationwide to those experiencing difficulties with their eyesight. Provides information, advice and support from a nationwide network of community resource workers, rehabilitation and mobility officers, and trainers in the use of adaptive technology. Runs regional resources centres and low-vision services throughout the country including mobility and daily living skills training; rehabilitation, peer



counselling and professional counselling. Also operates an employment support service and jobseeking skills programme. Libraries in Dublin and Cork provide a national Braille, audio and large-print book service and magazines, newspapers and journals on tape. A range of assistive technology and supports is available and the Centre for Inclusive Technology works with public and private organisations to ensure that technologies are accessible. *Publications:* NCBI News; Focus Magazine; Guiding a Person with a Vision Impairment; Open Your Eyes to Glaucoma.

### **National Council on Ageing and Older People**

11th floor, Hawkins House, Hawkins Street, Dublin 2

Tel: (01) 674 3299, 9.30am – 5.30am Fax: (01) 674 3245

Email: [info@ncaop.ie](mailto:info@ncaop.ie) Web: [www.ncaop.ie](http://www.ncaop.ie)

Aims to develop a comprehensive understanding of ageing and of the older population for all concerned with the welfare of older people in Ireland. The Council articulates the needs and concerns of older Irish people and makes recommendations on what actions should be taken to remedy problems encountered by them. The Council works to promote the health and social inclusion of older people. It advises on methods of meeting the needs of the most vulnerable among the older population and on means of encouraging positive attitudes to life after 65. Works to achieve better co-ordination among public bodies in the planning and provision of services for older people. *Publications:* Free catalogue available.

### **National Counselling Service – NCS**

Helpline: 1800 235 235, 6:00pm – 10:00pm Wed and Thurs;

8:00pm – 12:00am Fri, Sat and Sun

Web: [www.hse-ncs.ie](http://www.hse-ncs.ie)

Community-based counselling service for adults affected by childhood abuse in Ireland, in particular adults who experienced abuse while in the care of the State as children. Provides professional, confidential counselling and psychotherapy services free of charge in all regions of the Health Service Executive. Clients can refer themselves directly or be referred by healthcare professionals.

## National Disability Authority – NDA

25 Clyde Road, Ballsbridge, Dublin 4

Tel: (01) 608 0400, 9.00am – 5.00pm Mon to Fri Fax: (01) 660 9935

Email: [nda@nda.ie](mailto:nda@nda.ie) Web: [www.nda.ie](http://www.nda.ie)

Established as an independent statutory agency under the aegis of the Department of Justice, Equality and Law Reform by the National Disability Authority Act 1999, the NDA strives to ensure that the rights and entitlements of people with disabilities are protected. It provides independent expert advice to government on policy and practice relating to disability issues. Under the Disability Act 2005, the NDA is also responsible for monitoring the target for employment of persons with disabilities in the public sector and the operation of a Centre for Excellence in Universal Design. *Publications:* See website for details.

## National Economic and Social Council

16 Parnell Square, Dublin 1

Tel: (01) 814 6300, 9.30am – 5.30pm Mon to Fri Fax: (01) 814 6301

Email: [info@nesc.ie](mailto:info@nesc.ie) Web: [www.nesc.ie](http://www.nesc.ie)

The Council was established by the government in 1973 and became a constituent body of the National Economic and Social Development Office in 2006. Its function is to analyse and report to the Taoiseach on strategic issues relating to the efficient development of the economy and the achievement of social justice, and on the development of a strategic framework for the conduct of relations and the negotiation of agreements between the government and the social partners. The Council includes representatives of employers, trade unions, the community and the voluntary sector, farm interests and government nominees.

## National Economic and Social Development Office

16 Parnell Square, Dublin 1

Tel: (01) 814 6300 Lo-call: 1890 203 006 Fax: (01) 814 6301

Email: [info@nesdo.ie](mailto:info@nesdo.ie)

Comprises the National Economic and Social Council, the National Economic and Social Forum, and the National Centre for Partnership and Performance. It provides the basis for enabling the three organisations to share administrative costs and overheads, while also enabling them to

generate synergies through devising complementary work programmes and sharing knowledge and ideas. This enhances their capacity, individually and collectively, to advise government on the measures which can support Ireland's future capacity for innovation, competitiveness and inclusion.

### **National Economic and Social Forum**

**16 Parnell Square, Dublin 1**

**Tel: (01) 814 6361 Fax: (01) 814 6301**

**Email: [info@nesf.ie](mailto:info@nesf.ie) Web: [www.nesf.ie](http://www.nesf.ie)**

A constituent body of the National Economic and Social Development Office, the Forum's remit focuses on monitoring and analysing the implementation of specific social and economic measures and programmes, especially those concerned with the achievement of equality. Its membership now includes four broad strands: (i) members of the Oireachtas, (ii) employer/business and farm bodies, (iii) the voluntary and community sector and (iv) central government, local government and independents.

*Publications:* Regular newsletter; a range of reports on topics such as social partnership, local development, long-term unemployment, delivery of social services, equality proofing issues, early school leavers, job initiatives, social and affordable housing and accommodation, and rural development.

### **National Educational Psychological Service – NEPS**

**Frederick Court, 24–27 North Frederick Street, Dublin 1**

**Tel: (01) 889 2700, normal business hours Fax: (01) 889 2755**

**Email: [neps@neps.gov.ie](mailto:neps@neps.gov.ie) Web: [www.education.ie](http://www.education.ie)**

A section of the Department of Education and Science that provides psychological services in both primary and post-primary schools and in related centres supported by the Department. Its overall aim is to assist in facilitating all students to develop to their potential and to maximise the benefits of their educational and other experiences, having particular regard to those with special education needs.

### **National Educational Welfare Board**

**16–22 Green Street, Dublin 7**

**Tel: (01) 873 8700 Fax: (01) 873 8799**

**Email: [info@newb.ie](mailto:info@newb.ie) Web: [www.newb.ie](http://www.newb.ie)**

Established under the Education (Welfare) Act 2000, the principal function

of the Board is to ensure that every child in the State attends a recognised school or otherwise receives an education. Educational welfare officers are deployed at local level throughout the country. The Board also has an advisory and research role in the formulation of government policy on school attendance and education provision.

### **National Employment Rights Authority – NERA**

**Government Buildings, O'Brien Road, Carlow**

**Lo-Call: 1890 808 090, 9.30am – 5.00pm**

**Email: [info@employmentrights.ie](mailto:info@employmentrights.ie) Web: [www.employmentrights.ie](http://www.employmentrights.ie)**

Established in 2007 to ensure compliance with employment rights legislation and to foster a culture of compliance in Ireland. NERA is an office of the Department of Enterprise, Trade and Employment and has its headquarters in Carlow, with regional offices in Cork, Dublin, Shannon and Sligo. Provides: information on employment rights; enforcement and prosecution services; inspection services; services to protect the employment rights of young people.  
*Publications:* Various information publications available on the website.

### **National Federation of Arch Clubs**

**74 Meadow Grove, Dublin 16**

**Tel: (01) 295 1081 Fax: (01) 296 3049**

**Email: [archclubs@eircom.net](mailto:archclubs@eircom.net) Web: [www.archclubs.com](http://www.archclubs.com)**

Provides recreational facilities for children, teenagers and adults with intellectual disabilities at weekly social clubs.

*Publications:* brochures; newsletter.

### **National Federation of Pensioners' Associations**

**Carmichael Centre, North Brunswick Street, Dublin 7**

**Tel: (01) 831 2851**

**Email: [nfpasec@eircom.net](mailto:nfpasec@eircom.net)**

Representative body for pensioners' organisations. Aims to protect and promote the interests of pensioners and retired persons with regard to social welfare, health, superannuation, taxation and related matters. Also aims to co-ordinate the work of affiliated associations in matters of general application to pensioners and retired persons.

## **National Federation of Voluntary Bodies Providing Services to People with Intellectual Disability**

Oranmore Business Park, Oranmore, Co. Galway

Tel: (091) 792 316, 9.00am – 5.30pm Mon to Fri Fax: (091) 792 317

Email: [secretariat@fedvol.ie](mailto:secretariat@fedvol.ie) Web: [www.fedvol.ie](http://www.fedvol.ie)

National umbrella organisation for voluntary and non-statutory agencies which provide direct services to people with an intellectual disability. Members are voluntary and religious bodies that have a clear vision rooted in the respect for, and the dignity of, the person. It consists of 61 affiliates who provide approximately 80% of this country's direct service provision for people with an intellectual disability. The objective of the Federation is to promote equality of opportunity for persons in the care of member organisations through the provision, maintenance and development of appropriate high-quality services. This is achieved through information sharing and through the development and promotion of codes of best practice. The Federation also acts as a lobbying agent on a national and international basis and works in co-operation with advocacy organisations on behalf of persons with an intellectual disability.

## **National Graves Association – Cumann Na Nuaigheann Náisiúnta**

Box 7105, 74 Dame Street, Dublin 2

Tel: (01) 862 1928 Fax: (01) 862 1928 Helpline: 087 228 2033

Web: [www.nga.ie](http://www.nga.ie)

Aims: where necessary, to restore and maintain the graves and memorials of those who died for Ireland; to commemorate those who died for Ireland and to compile a record of their graves and memorials.

*Publications:* The Last Post; The Forgotten Ten Booklet.

## **National Homesharing Network**

Ms Bernie Fay, Sisters of Charity of Jesus and Mary, 2 Valley Bungalows, Athlone Road, Mullingar, Co. Westmeath

Tel: (044) 40 980

Email: [bernie.fay@scjms.ie](mailto:bernie.fay@scjms.ie) or [office@bocroscommon.iol.ie](mailto:office@bocroscommon.iol.ie)

Aims: to support those who offer care in their homes to people with intellectual disabilities by representing their needs on a national basis; to develop good practice in the field of family-based care, both short and long

term; to provide support for all concerned hosts involved in the provision of care by means of a forum for discussion of relevant issues; to bring together representatives of voluntary and statutory organisations and individuals. Membership is open to agencies, hosts and individuals.

*Publications:* Information leaflet and a directory of services providing homesharing.

### **National Irish Safety Organisation**

A11 Calmount Park, Calmount Avenue, Ballymount, Dublin 12

Tel: (01) 465 9760 Fax: (01) 465 9765

Email: [info@niso.ie](mailto:info@niso.ie) Web: [www.niso.ie](http://www.niso.ie)

National, non-profit organisation dedicated to the promotion of health and safety in Irish workplaces. Membership is open to all firms, employers' organisations, trade unions, educational establishments and other interested bodies. Holds safety conferences, seminars, lectures and training courses, and operates a safety awards scheme and an advisory service for its members.

*Publications:* safety posters; videos; books; guidelines.

### **National League of the Blind of Ireland**

21 Hill Street, Dublin 1

Tel: (01) 874 2792 or 874 5827 Fax: (01) 878 7139

Email: [nlbi@eircom.net](mailto:nlbi@eircom.net)

Helps and advises blind people at work or otherwise. Aims to provide trade union facilities. Promotes rehabilitation, training, employment and welfare of blind people. Also provides a social club.

### **National Learning Network**

See Rehab Group, The

### **National Network of Women's Refuges and Support Services**

27 Church Street, Athlone, Co. Westmeath

Tel: (090) 647 9078, 9.00am – 5.00pm Fax: (090) 647 9090

Email: [admin@nnwrss.com](mailto:admin@nnwrss.com) Web: [www.nnwrss.com](http://www.nnwrss.com)

Represents refuges and support services working in the area of violence against women. Aims to be an agent of change in Irish society, a resource to its members, and a co-ordinator of agreed high standards of practices and procedures in services.

### National Parents and Siblings Alliance

31 Magenta Hall, Santry, Dublin 9

Tel: (01) 862 4100 and 087 857 0745, 9.00am – 5.00pm

Email: [npsa@eircom.net](mailto:npsa@eircom.net) Web: [www.npsa.ie](http://www.npsa.ie)

Formed in 1998 by a group of like-minded parents and siblings of people with an intellectual disability. Its primary aim is to represent the views of the parents, siblings and other carers of people with an intellectual disability and autism.

*Publications:* Towards Best Practice in the Provision of Respite Services for People with an Intellectual Disability and Autism.

### National Parents Council Post-Primary

Unit 5 Glasnevin Business Centre, Ballyboggan Road, Dublin 11

Tel: (01) 830 2740 or 830 2747 Fax: (01) 830 2752

Email: [npcpp@eircom.net](mailto:npcpp@eircom.net) Web: [www.npcpp.ie](http://www.npcpp.ie)

Aims to promote the role of parents in the education of their children. Organises, in conjunction with the Irish Independent, an annual freephone helpline at the time of the Leaving Certificate results and for the first round offers for third level.

### National Parents Council Primary

12 Marlborough Court, Dublin 1

Tel: (01) 887 4034, 9.00am – 5.00pm Mon to Fri Fax: (01) 887 4489

Helpline: (01) 887 4477, 10.00am – 3.30pm Mon to Fri

Email: [info@npc.ie](mailto:info@npc.ie) Web: [www.npc.ie](http://www.npc.ie)

Recognised by the government and the Education Act 1998 as the nationwide body representing parents of children attending early and primary education. Aims to improve and enrich the education of all children and supports parents to get involved in their children's learning at home, in the community and at school. Represents the views of parents on educational bodies, negotiates with the Department of Education and Science, works for the rights and entitlements of all children, promotes partnership between home and school and offers information/helpline and training services for parents.

*Publications:* Working Effectively as a Parent Association; news brief; annual reports.

## National Poisons Information Centre

Beaumont Hospital, Dublin 9

Tel: (01) 837 9964 24-hour Helpline: (01) 809 2566 Fax: (01) 836 8476

Email: [npic.dublin@beaumont.ie](mailto:npic.dublin@beaumont.ie)

Web: [www.beaumont.ie/public/npic/mainpage.htm](http://www.beaumont.ie/public/npic/mainpage.htm)

Aims to assist medical practitioners in the treatment of poisoning by providing a 24-hour telephone poisons information service. Calls are recorded for quality assurance and training purposes.

*Publications:* Poison Prevention Guidelines for your home; annual report.

## National Safety Council

See Road Safety Authority

## National Social Work Qualifications Board

8–11 Lower Baggot Street, Dublin 2

Tel: (01) 676 6281, 9.00am – 1.00pm and 2.00pm – 5.00pm Mon to Fri

Fax: (01) 676 6289

Email: [nswqb@nswqb.ie](mailto:nswqb@nswqb.ie) Web: [www.nswqb.ie](http://www.nswqb.ie)

Established under the Health (Corporate Bodies) Act 1961 (as amended in 1996 and 2007), its main functions are as follows: accredits courses leading to the professional qualification in social work; grants the National Qualification in Social Work (NQS); advises the Minister for Health and Children on the standards which should inform education and training of social workers in the State; accredits social workers with qualifications from other countries; advises employers in relation to social work qualifications and training; engages in research into the education and training of social workers, and into labour force planning and mobility issues.

*Publications:* Reports on Social Work as a Career; Employers Guide; Crossing Borders; Strategic Plan; Freedom of Information Manual; annual report; Handbook of Accreditation Standards and Procedures.

## National Suicide Research Foundation – NSRF

1 Perrott Avenue, College Road, Cork

Tel: (021) 427 7499

Email: [nsrf@iol.ie](mailto:nsrf@iol.ie) Web: [www.nsrf.ie](http://www.nsrf.ie)

Multi-disciplinary research unit that contributes to the prevention of suicidal



behaviour in Ireland. Aims: produce information on the risk and protective factors associated with suicidal behaviour; provide a base of evidence for policy development and intervention in the prevention of suicide and the management of patients presenting with deliberate self-harm.

### **National Training and Development Institute – NTDI**

See Rehab Group, The

### **National Traveller Women’s Forum**

1st floor, Unit 4, Tuam Road Centre, Tuam Road, Galway

Tel: (091) 771 509 Fax: (091) 771 235

Email: [ntwf@iol.ie](mailto:ntwf@iol.ie) Web: [www.ntwf.net](http://www.ntwf.net)

Alliance of Traveller women and Traveller organisations. Aims to work collectively to challenge racism and sexism as experienced by Traveller women and promote Traveller women’s rights to self-determination, the attainment of human rights and equality within society. Activities include lobbying, campaigning, support, training, policy work, networking, annual forum days and information dissemination.

### **National Trust for Ireland**

See Taisce, An

### **National Women’s Council of Ireland**

9 Marlborough Court, Marlborough Street, Dublin 1

Tel: (01) 878 7248, 9.00am – 5.00pm Mon to Fri Fax: (01) 878 7301

Email: [info@nwci.ie](mailto:info@nwci.ie) Website: [www.nwci.ie](http://www.nwci.ie)

The national representative organisation for women and women’s groups in Ireland promoting equality, human rights and empowerment for all women. The Council is committed to lobbying the government and political parties, as well as working with its affiliates to increase their capacity to effect emancipatory social change for women. Affiliated members include women’s groups, organisations where women comprise a majority of members, and also women’s sections or committees of larger national organisations such as unions and political parties.

*Publications:* Annual reports; research reports; project reports; submissions; e-newsletter; pre-Budget submissions; general submissions; factsheets.

## National Youth Council of Ireland

3 Montague Street, Dublin 2

Tel: (01) 478 4122, 9.00am – 6.00pm Mon to Fri Fax: (01) 478 3974

Email: [info@nyci.ie](mailto:info@nyci.ie) Web: [www.youth.ie](http://www.youth.ie)

The representative body for voluntary youth organisations in Ireland. 52 member organisations represent almost 750,000 young people who are served by over 40,000 voluntary youth workers and leaders. The Council is the recognised social partner for youth in Ireland. Works for the development of services for all young people; facilitates a number of projects in the areas of gender equality, arts, health education, anti-racism and youth participation; undertakes research into youth issues; produces policy documents; actively promotes youth-related matters in the public arena. Affiliated to the European Youth Forum.

*Publications:* Annual report; Clár na nÓg – Youth Agenda (monthly magazine). Contact the office or see the website for a full list of available publications.

## National Youth Federation

See Youth Work Ireland

## Neurofibromatosis Association of Ireland

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 872 6338 Fax: (01) 873 5737

Email: [nfaireland@eircom.net](mailto:nfaireland@eircom.net) Web: [www.nfaireland.ie](http://www.nfaireland.ie)

Aims: helping patients and their families to cope with neurofibromatosis (NF); promoting awareness and understanding of the condition; liaising with health professionals; sourcing and disseminating information on specialised medical services as yet unavailable in Ireland. The management committee is made up of volunteers who have a close personal involvement with the disorder either through their family or their professional work.

*Publications:* Guidelines for the diagnosis and management of individuals with Neurofibromatosis; CD Understanding NF; Booklets on NF; Learning Disabilities in NF; Information Pack on Neurofibromatosis.

## Neurological Alliance of Ireland

Coleraine House, Coleraine Street, Dublin 7

Tel: (01) 872 4120, 9.00am – 5.00pm Mon to Fri Fax: (01) 873 5283

Email: [naiireland@eircom.net](mailto:naiireland@eircom.net) Web: [www.nai.ie](http://www.nai.ie)

Umbrella group of neurological charities, established in 1998 to promote the development of services for people with neurological conditions, their families and carers. The Alliance is committed to highlighting the needs of those with neurological conditions by providing advice and information to its member organisations, health professionals and health service planners. Organises seminars and events and an annual Brain Awareness Week.

*Publications:* Newsletter; Standards of Care for People with Neurological Conditions

## New Communities Partnership

10 Cornmarket, Dublin 8

Tel: (01) 671 3639

Email: [info@newcommunities.ie](mailto:info@newcommunities.ie) Web: [www.newcommunities.ie](http://www.newcommunities.ie)

A national network of ethnic minority organisations that have come together to support their communities through a strategic alliance with other ethnic groups. Its aim is that ethnic minority organisations and community leaders work together to address the underlying causes of the difficulties that new communities in Ireland are facing: racism; discrimination; unemployment and obstacles to employment; poor housing and accommodation; access to public services. The Partnership also works to build the capacity of minority ethnic communities to engage with service planners and providers in meeting the needs of a multicultural Ireland.

## Niall Mellon Township Trust

Taylor's Three Rock, Grange Road, Rathfarnham, Dublin 16

Tel: (01) 494 8200, 9.00am – 5.30pm Mon to Fri Fax: (01) 494 8250

Email: [info@irishtownship.com](mailto:info@irishtownship.com) Website: [www.irishtownship.com](http://www.irishtownship.com)

Aims to eradicate urban poverty in South Africa by building sustainable communities. By replacing shacks with low-cost, high-quality housing and providing community facilities, the Trust aims to improve the quality of life for disadvantaged people living in the townships of South Africa. Active in seven townships in the Western Cape and 12 in Gauteng.

### **Northside Community Law Centre**

Northside Civic Centre, Bunratty Road, Coolock, Dublin 17  
Tel: (01) 847 7804, 9.30am – 4.00pm Fax: (01) 847 7563  
Email: [info@nclc.ie](mailto:info@nclc.ie)

Provides legal information, advice and representation to individuals and groups in the electoral areas of Dublin North Central and Dublin North East. Also works to provide community education, carries out research and campaigns on anti-poverty issues affecting lower income individuals, families, community and voluntary groups.

### **Nurse for Daniel, A**

1 Bellevue Court, Delgany, Co. Wicklow  
Tel: 086 851 3628

Offers funding for home-nursing care of terminally ill children.

### **Nursing Homes Ireland**

Unit G6 Centrepont Business Park, Oak Road, Dublin 12  
Tel: (01) 429 2570, 9.00am – 5.00pm Fax: (01) 429 1845  
Email: [info@nhi.ie](mailto:info@nhi.ie) Web: [www.nhi.ie](http://www.nhi.ie)

National representative body for private and voluntary nursing home sector. Formed in 2008 from the merger of four previous representative organisations: The Federation of Irish Nursing Homes, The Irish Nursing Homes Organisation, Nursing Homes Association South East and Nursing Homes West. Its role: to demand excellence in care through standards, training and education; to support members by providing information and advice; to influence public policy and debate on the care of older people.



## **Office of the Director of Equality Investigations**

See Equality Tribunal, The

## **Office of the Minister for Children**

Department of Health and Children, Hawkins House, Dublin 2

Tel: (01) 635 4000 Fax: (01) 674 3223

Email: [omc@health.gov.ie](mailto:omc@health.gov.ie) Web: [www.omc.gov.ie](http://www.omc.gov.ie)

Established in December 2005, the Office focuses on harmonising policy issues that affect children in areas such as early childhood care and education, youth justice, child welfare and protection, children and young people's participation, research on children and young people, and cross-cutting initiatives for children. The Office is an integral part of the Department of Health and Children. Staff working in the areas of youth justice in the Department of Justice, Equality and Law Reform and of education for early years in the Department of Education and Science, are co-located in the Office of the Minister for Children to provide a joined-up government approach to the development of policy and delivery of services for children. The website [childrensdatabase.ie](http://childrensdatabase.ie), created by the Office, provides access to research and information on children for policy-makers, government departments, academics, voluntary organisations and the general public.

## **Office of the Minister for Integration**

43–49 Mespil Road, Dublin 4 Tel: (01) 647 3000

Email: [info@integration.ie](mailto:info@integration.ie)

Established in 2007 as a response to the scale of migration to Ireland in recent years. The Minister for Integration is accredited to three departments – Justice, Equality and Law Reform; Education and Science; and Community, Rural and Gaeltacht Affairs. The Office is responsible for developing integration policy and has a cross-cutting role with other departments in this regard. The office is also responsible for the resettlement of refugees admitted to Ireland as part of the United Nations Programme for the Resettlement of Refugees, as well the management of a number of funds, including funding received from the European Commission for projects designed to assist in the integration of third country nationals.



## **Ógras – Óg Eagras Chonradh Na Gaeilge**

6 Sraid Fhearchair, Baile Atha Cliath 2

Tel: (01) 475 1487, 9.00am – 5.30pm Fax: (01) 475 7844

Email: [ogras@eircom.net](mailto:ogras@eircom.net) Web: [www.ogras.ie](http://www.ogras.ie)

Ógras was set up in 1969 to give young people between the ages of 8 and 18 an opportunity to come together in Irish language youth clubs. There are approximately 2,800 members in 58 clubs throughout the country. National events include summer camps, day trips, adventure weekends, and a national sports weekend. Other activities: drama, debates, arts and crafts, leadership courses training for members, leaders and adults, and national and international exchanges.

*Publications:* NASC.

## **Óige, An – Irish Youth Hostel Association**

61 Mountjoy Street, Dublin 7

Tel: (01) 830 4555, 9.30am – 5.30pm Fax: (01) 830 5808

Email: [mailbox@anoige.ie](mailto:mailbox@anoige.ie) Web: [www.irelandyha.org](http://www.irelandyha.org)

Aims to help all, but especially young people, to love and appreciate the countryside by providing hostel accommodation on their travels.

## **Older Women's Network – OWN**

Senior House, All Hallows College, Grace Park Road, Dublin 9

Tel: (01) 884 4536 Fax: (01) 884 4534

Email: [ownireland@eircom.net](mailto:ownireland@eircom.net) Web: [www.ownireland.ie](http://www.ownireland.ie)

National network linking individual women and groups of women aged 55 and over. Provides a forum for older women to meet together to share their experiences and discuss issues of concern. Works to bring about positive change and the social inclusion of older women. Promotes the personal development of older women by undertaking the exchange of their knowledge, experience and skills through networking, thereby changing attitudes towards older women and empowering them to have a voice in policy and decision-making on issues of concern to them.

## **Ombudsman for Children, Office of the**

Millennium House, 52–56 Great Strand Street, Dublin 2

Tel: (01) 865 6800 or 1890 654 654 Fax: (01) 874 7333

Email: [oco@oco.ie](mailto:oco@oco.ie) Web: [www.oco.ie](http://www.oco.ie)



Statutory, independent organisation set up in April 2004. The office has a number of functions: promoting the rights of children and young people; carrying out research and advising government on issues relating to young people; investigating complaints into how services are provided to people under the age of 18 by public organisations, schools and voluntary hospitals. Complaints are accepted from both adults and young people.

### **Ombudsman for the Credit Institutions**

See Financial Services Ombudsman's Bureau

### **Ombudsman, Insurance**

See Financial Services Ombudsman's Bureau

### **Ombudsman, Office of the**

18 Lower Leeson Street, Dublin 2

Tel: (01) 639 5600 Lo-call: 1890 223 030, 9.15am – 5.30pm Mon to Thurs and 5.15pm Fri Fax: (01) 639 5674

Email: [ombudsman@ombudsman.gov.ie](mailto:ombudsman@ombudsman.gov.ie) Web: [www.ombudsman.ie](http://www.ombudsman.ie)

Established by the Ombudsman Act 1980, the Office examines complaints from members of the public who feel that they have been unfairly treated in their dealings with certain public bodies, including government departments and offices, local authorities, the Health Service Executive and An Post. The Office of the Ombudsman has extensive powers under law and can look into all administrative actions including decisions, refusal or failure to take action and administrative procedures.

### **One Family**

Cherish House, 2 Lower Pembroke Street, Dublin 2

Tel: (01) 662 9212, 9.00am – 5.00pm Helpline: 1890 662 212

Fax: (01) 662 9096

Email: [info@onefamily.ie](mailto:info@onefamily.ie) Website: [www.onefamily.ie](http://www.onefamily.ie)

Works to ensure a positive and equal future for one-parent families in Ireland. Supports individual one-parent families and those experiencing a crisis pregnancy. Provides the following services: counselling for adults and adolescents; crisis pregnancy counselling; post-termination counselling; childcare service; parent mentoring; courses in positive parenting, family communication, family wellness; education, training and employment



courses; national helpline and email query and support service.

*Publications:* One Family Matters newsletter; Positive Parenting training manual; information leaflets.

### **One Foundation**

**4th Floor, Research Building, National College of Ireland, Mayor Street, Dublin 1**

**Tel: (01) 808 8800 Fax: (01) 808 8881**

**Web: [www.onefoundation.ie](http://www.onefoundation.ie)**

Established in 2004 to improve the lives of vulnerable people in Ireland and Vietnam. Funds programmes in Ireland and the developing world to help disadvantaged children, new communities and people with mental health problems.

### **One in Four**

**2 Holles Street, Dublin 2**

**Tel: (01) 662 4070 Fax: (01) 611 4650**

**Email: [info@oneinfour.org](mailto:info@oneinfour.org) Web: [www.oneinfour.ie](http://www.oneinfour.ie)**

Provides a variety of services to individuals who have experienced sexual abuse and/or sexual violence and also to their family and friends: directly, through individual therapy, group therapy, advocacy/support, helpline support and 24-hour support through online message boards; indirectly, through campaigning, policy making, in-house research, training, and consultancy work with statutory and non-statutory agencies.

### **One Parent Exchange and Network – OPEN**

**7 Red Cow Lane, Smithfield, Dublin 7**

**Tel: (01) 814 8860, 9.00am – 5.00pm Mon to Fri Fax: (01) 814 8890**

**Email: [enquiries@oneparent.ie](mailto:enquiries@oneparent.ie) Web: [www.oneparent.ie](http://www.oneparent.ie)**

The national network of local lone-parent self-help groups. Represents lone-parent families, particularly those living in, or at risk of living in, poverty and promotes their inclusion and progression within wider society. Some 92 community-based groups provide a range of supports and services to lone-parent families throughout Ireland. OPEN provides education, training and information with a clear and informed voice on policies affecting lone-parent families.

*Publications:* Members magazine B-OPEN; Policy publication OPEN; see website for full list.





## **Order of Malta and Order of Malta Ambulance Corps**

St Johns House, 32 Clyde Road, Ballsbridge, Dublin 4

Tel: (01) 668 4891, 9.00am – 5.00pm Fax: (01) 668 5288

Email: [info@orderofmalta.ie](mailto:info@orderofmalta.ie) Web: [www.orderofmalta.ie](http://www.orderofmalta.ie)

Provides first aid training, ambulance services and community care.

## **OSS Cork – Domestic Violence Information Resource Centre**

94 South Main Street, Cork

Tel: (021) 422 2979 Fax: (021) 422 2966

Freephone Helpline: 1800 497 497 Hours: 9.00am – 1.00pm Mon to Fri

Email: [osscork@eircom.net](mailto:osscork@eircom.net) Web: [www.osscork.ie](http://www.osscork.ie)

A walk-in, freephone helpline and appointment service that is free and confidential. It includes information support, referral, advocacy and accompaniment.

## **Outreach Moldova**

PO Box 8039, Dun Laoghaire, Co. Dublin

Tel: (01) 275 1842

Email: [moldova@ireland.com](mailto:moldova@ireland.com) Web: [www.outreachmoldova.org](http://www.outreachmoldova.org)

Medical aid, humanitarian aid and construction aid for a children's orphanage in Moldova.

## **Oxfam Ireland**

9 Burgh Quay, Dublin 2

Tel: (01) 672 7662, 9.00am – 5.00pm Mon to Fri Fax: (01) 672 7680

Email: [info@oxfamireland.org](mailto:info@oxfamireland.org) Web: [www.oxfamireland.org](http://www.oxfamireland.org)

Oxfam Northern Ireland: 52 – 54 Dublin Road, Belfast BT2 7HN

Tel: (028) 9023 0220 Fax: (028) 9023 7771

Email: [oxfam@oxfamni.org.uk](mailto:oxfam@oxfamni.org.uk)

Oxfam Ireland is committed to ending poverty and suffering in developing countries. Oxfam promotes understanding of the causes of these injustices and campaigns for social and economic rights for all.

*Publications:* extensive catalogue – send for details.

## **PACE – Prisoners Aid Through Community Effort**

7 Upper Leeson Street, Dublin 4

Tel: (01) 660 2870 (office) Fax: (01) 660 2864

Email: [headoffice@paceorganisation.ie](mailto:headoffice@paceorganisation.ie) Web: [www.paceorganisation.ie](http://www.paceorganisation.ie)

Residential unit: Priorwood House, 100 Clonshaugh Ave, Coolock, Dublin 17

Workshop: Unit 3A, Training and Education Unit, Santry Hall Industrial Estate, Santry, Dublin 9

Works in partnership with various agencies, such as the Probation and Welfare Services, FÁS, and the VEC, to invest in the highest quality resettlement and training services for offenders and ex-offenders. The PACE Training for Employment Project is an educational and vocational training project for those who are either on day release or who are released and living in the community. Some participants live in Priorswood House, a PACE residential project. The focus of the project is on the needs of the individual and everyone is given an individual plan that is geared towards their specific needs in terms of training, education and personal development.

## **Pact – Counselling and Support Service for Unplanned Pregnancy**

Arabella House, 18D Nutgrove Office Park, Rathfarnham, Dublin 14

Tel: (01) 296 2200, 10.00am – 4.00pm Helpline: 1850 673 333

Fax: (01) 296 1049

Email: [info@pact.ie](mailto:info@pact.ie) Web: [www.pact.ie](http://www.pact.ie)

Offers free, non-directive, non-judgmental and confidential counselling with professional counsellors and social workers over the telephone or face-to-face to anyone involved in a crisis pregnancy (including partners and other family members). This is a non-medical service. Practical advice, information and ongoing support, if needed, is available in relation to all options: parenting, abortion and adoption. Counselling is available for anyone who wants to talk about their feelings after an abortion. Pact is funded by the Crisis Pregnancy Agency as one of the Positive Options services. Pact now provides a service in two locations: South Dublin and Cavan.

## **Parental Equality**

Social Services Centre, Clanbrassil Street, Dundalk, Co. Louth

Tel: (042) 933 3163, 10.00am – 1.00pm by appointment

Email: [secretary@parentalequality.ie](mailto:secretary@parentalequality.ie) Web: [www.parentalequality.ie](http://www.parentalequality.ie)

Aims: to promote and support shared parenting and joint custody; to establish the equality of both mothers and fathers in the parenting of their children; to promote shared responsibility in parenting both within and outside of marriage. Activities: provides information and support to callers through weekly support meetings, personal support and on the websites, [www.parentalequality.ie](http://www.parentalequality.ie) and [www.operationseahorse.ie](http://www.operationseahorse.ie); can assist in developing shared parenting skills and parenting plans with its client group; prepares submissions to statutory agencies, government committees and departments; monitors and engages in ongoing media discussion of relevant issues.

*Publications:* Available on the website and in the office.

### Parentline

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 878 7230 10.00am – 9.30pm Mon to Thurs and 10.00am – 4.30pm Fri Helpline: 1890 927 277

Email: [info@parentline.ie](mailto:info@parentline.ie) Web: [www.parentline.ie](http://www.parentline.ie)

A free and anonymous confidential support service for parents and guardians. As well as a telephone helpline, Parentline offers a face-to-face service, public meetings and parent support groups on parenting issues.

### Parents for Justice

McKeever House, 4–5 Ushers Quay, Dublin 8

Tel: (01) 675 9747

Email: [info@parentsforjustice.com](mailto:info@parentsforjustice.com) Web: [www.parentsforjustice.com](http://www.parentsforjustice.com)

Aims to provide support to parents and next of kin whose loved ones have been affected by the unauthorised removal/disposal of human organs during post-mortem in Ireland.

### Parents' Support

3A Lower George's Street, Dun Laoghaire, Co. Dublin

Tel: 087 253 7699 Helpline: (01) 872 1055 (Gay Switchboard)

Email: [parentsupportgsd@eircom.net](mailto:parentsupportgsd@eircom.net)

A group of parents who provide help and support to parents adjusting to the fact that their son or daughter is gay, lesbian, bi-sexual or transgendered (GLBT).

*Publications:* Parents support booklet.

## Parkinson's Association of Ireland

Carmichael Centre, North Brunswick Street, Dublin 7

Tel: (01) 285 2902, 9.00am – 1.00pm Mon to Fri

Freephone: 1800 359 359 Fax: (01) 873 5737.

Email: parkinsonsireland@eircom.net Web: www.parkinsons.ie

Branches: Cavan/Monaghan, Donegal, Dublin, Galway, Kerry North, Kerry South, Kildare, Limerick/Clare, Sligo, Thurles, Waterford

Aims to assist those with Parkinson's, their families and carers, health professionals and interested others by offering support and information on any aspect of living with Parkinson's. Also lobbies for improved services, including the provision of Parkinson's Nurse Specialists. The association organises regular information-update meetings at venues throughout the country. There is a nationwide network of branches. The PALS Branch, based in Dublin, is an option for those diagnosed under the age of 55. Each branch organises activities, meetings and outings, and represents an important source of support for members. The Association is a member of the Neurological Alliance of Ireland, The Disability Federation of Ireland, and the European Parkinson's Disease Association.

*Publications:* Newsletter, information leaflets on Parkinson's, treatments, depression, speech therapy, physiotherapy, cognitive aspects of Parkinson's, coping for patients and carers; Exercises for Patients with Parkinson's Disease.

## Pathways Project

1a Parnell Court, Granby Row, Dublin 1

Tel: (01) 872 6499 Fax: (01) 872 6194

Email: halfwayproject@eircom.net

An outreach initiative of the educational services provided to prisons by the City of Dublin Vocational Education Committee. Aims to facilitate the reintegration of ex-prisoners. Access to the programme is by interview.

## Pavee Point Travellers' Centre

46 North Great Charles Street, Dublin 1

Tel: (01) 878 0255, 9.30am – 5.30pm Mon to Fri Fax: (01) 874 2626

Email: pavee@iol.ie Web: www.paveepoint.ie

Partnership of Irish Travellers and settled people working together to improve the lives of Irish Travellers through working towards social justice,

solidarity, socio-economic development and human rights.

*Publications:* Include topics such as Traveller culture, social exclusion, accommodation, education, childcare and health.

### **Pax Christi Ireland**

52 Lower Rathmines Road, Dublin 6

Tel: (01) 496 5293 Fax: (01) 496 5492

Email: [paxtdc@indigo.ie](mailto:paxtdc@indigo.ie) Web: [www.paxchristi.ie](http://www.paxchristi.ie)

International Catholic peace movement with national sections on four continents. Its activities are mainly related to the issues of security and disarmament, human rights, East–West relations, North–South relations, peace education, peace spirituality, non-violence, faith, dialogue and reconciliation, and integrity of creation. Campaigns to stop the use of child soldiers, small arms, nuclear arms and landmines.

*Publications:* Olive Branch (quarterly); pamphlets.

### **Peace and Neutrality Alliance**

Dalkey Business Centre, 17 Castle Street, Dalkey, Co. Dublin

Tel: (01) 235 1512, 9.00am – 5.30pm

Email: [pana@eircom.net](mailto:pana@eircom.net) Web: [www.pana.ie](http://www.pana.ie)

Broad-based alliance advocating that Ireland should have its own independent foreign policy and that Irish neutrality should be restored as a key component of this policy, which should be pursued through a reformed United Nations.

*Publications:* See website.

### **Peace Corps – Localise**

52 Lower Rathmines Road, Dublin 6

Tel: (01) 496 4399, 10.30am – 6.00pm Mon to Fri Fax: (01) 496 4399

Email: [info@pclocalise.com](mailto:info@pclocalise.com) Web: [www.pclocalise.com](http://www.pclocalise.com)

A youth and community development organisation with 35 years of experience in community action and positive citizenship. The corps has four programmes: Community Action Groups with adult leaders and young people actively engaged in caring in their community through local voluntary work; Localise Schools Initiative, an experiential learning educational tool with a community action programme, for use in schools; Localise within Third Level Education, offering third-level students the

opportunity to be actively engaged in community work within their local area; Active Citizenship Integration Programme engaging foreign nationals in direct community work within their own areas showing the benefits of a caring multicultural society.

*Publications:* Localise pack; Peace Corps/Localise booklet.

### **Pensions Board, The**

**Verschoyle House, 28–30 Lower Mount Street, Dublin 2**

**Tel: (01) 613 1900 Fax: (01) 631 8602**

**Helpline: 1890 656 565, 9.00am – 5.00pm**

**Email: [info@pensionsboard.ie](mailto:info@pensionsboard.ie) Web: [www.pensionsboard.ie](http://www.pensionsboard.ie)**

Statutory organisation with the following main functions: monitoring and supervising the operation of the Pensions Act and general pension developments including Personal Retirement Savings Account (PRSA) products and their providers; issuing guidelines and codes of practice on the duties of pension scheme trustees and of PRSA providers; advising the Minister for Social and Family Affairs on the Pensions Act and general pension matters. Occupational pension schemes (also known as company pension schemes) and PRSAs must register with the Board and pay an annual fee to meet the Board's costs. In carrying out its functions, the Board can investigate the operation of pension schemes on behalf of concerned pension scheme members, prosecute for breaches of the Pensions Act and take court action against trustees to protect scheme members and their rights.

*Publications:* A range of free information booklets to assist the public in understanding occupational pension schemes and PRSAs.

### **Pensions Ombudsman, Office of the**

**36 Upper Mount Street, Dublin 2**

**Tel: (01) 647 1650 Fax: (01) 676 9577**

**Email: [info@pensionsombudsman.ie](mailto:info@pensionsombudsman.ie) Web: [www.pensionsombudsman.ie](http://www.pensionsombudsman.ie)**

Investigates and decides on complaints and disputes concerning occupational pension schemes and Personal Retirement Savings Accounts (PRSAs). The Ombudsman is independent in the performance of these functions and acts as an impartial adjudicator.

### **People in Need Trust**

Clarendon House, 33–37 Clarendon Street, Dublin 2  
Tel: (01) 679 2944, 9.00am – 5.30pm Fax: (01) 679 8062  
Email: [pin@telethon.ie](mailto:pin@telethon.ie) Web: [www.telethon.ie](http://www.telethon.ie)

Central fund which raises money through the RTÉ People in Need Telethon and allocates grants for capital purposes to a variety of social service organisations with special emphasis on smaller organisations.

### **People's College**

31 Parnell Square, Dublin 1  
Tel: (01) 873 5879 Fax: (01) 873 5164  
Email: [info@peoplescollege.ie](mailto:info@peoplescollege.ie) Web: [www.peoplescollege.ie](http://www.peoplescollege.ie)

A voluntary body with the status of a charitable organisation. Set up in 1948 to provide workers' education, it aims to stimulate, satisfy and co-ordinate demands for adult education. It continues to provide general adult education for trade unionists, their families and the general public in the following areas: languages, social and political studies, literature, art appreciation, cultural activities, personal development, basic education and communication skills.

### **People with Disabilities in Ireland – PwDI**

National Office, 4th Floor, Jervis House, Jervis Street, Dublin 1  
Tel: (01) 872 1744 Fax: (01) 872 1771  
Email: [info@pwdi.ie](mailto:info@pwdi.ie) Web:

Aims: representation of all people with disabilities through an effective structure; support and promotion of self-advocacy of people with disabilities through training, raising awareness and providing information. Thirty local area networks countrywide.

### **Peter Bradley Foundation, The**

41 Northumberland Ave, Dun Laoghaire, Co. Dublin  
Tel: (01) 280 4164, 9.00am – 5.00pm Mon to Fri Fax: (01) 230 4630  
Email: [info@peterbradleyfoundation.ie](mailto:info@peterbradleyfoundation.ie)  
Web: [www.peterbradleyfoundation.ie](http://www.peterbradleyfoundation.ie)

**Regional Offices:****East/North East – 41 Northumberland Ave, Dun Laoghaire, Co. Dublin****Tel: (01) 280 4164****Mid West/South – An Ríocht, Crageens, Castleisland, Co. Kerry****Tel: (066) 714 2993****Midlands/South East – Town Hall, Main Street, Cashel, Co. Tipperary****Tel: (062) 64 544****West/North West – Calbro House, Tuam Road, Galway Tel: (091) 700 210**

Provides a range of pioneering, flexible and tailor-made services throughout Ireland to people with acquired brain injury. These services place an emphasis on client centeredness, quality, effectiveness and value for money. Rehabilitation and clinical support are key aspects. Services include assessments, assisted living, community rehabilitation, case management, resource services, psychological services, home liaison/social work, awareness and education programmes, family-friendly advice and a listening ear.

**Philanthropy Ireland****5 Foster Place, Dublin 2****Tel: (01) 670 8939, 9.00am – 5.00pm****Email: [info@philanthropy.ie](mailto:info@philanthropy.ie) Web: [www.philanthropy.ie](http://www.philanthropy.ie)**

Founded in 1998 by the Irish philanthropic community, its mission is to represent, develop and inspire an effective and robust philanthropic sector in Ireland. Offers training courses, seminars, plenary meetings and special interest groups to support individuals and organisations already working in the philanthropy area, as well as a network of support to individuals who are new to the area.

*Publications:* Philanthropy – an opportunity to make your mark (guide to philanthropic giving, available free of charge)

**Pioneer Total Abstinence Association of the Sacred Heart****27 Upper Sherrard Street, Dublin 1****Tel: (01) 874 9464 Fax: (01) 874 8485****Email: [pioneer@jesuit.ie](mailto:pioneer@jesuit.ie) Web: [www.pioneertotal.ie](http://www.pioneertotal.ie)**

Aims to promote temperance, with special sections for juveniles and youth. Organises talks and seminars, and produces videos.

*Publications:* Pioneer (monthly magazine); pamphlets.



## Plan Ireland

126 Lower Baggot Street, Dublin 2  
Tel: (01) 659 9601 Fax: (01) 659 9602  
Email: [info@plan.ie](mailto:info@plan.ie) Web: [www.plan.ie](http://www.plan.ie)

Child-centred development organisation working with children and their families in 49 developing countries. Enables families to plan for their future with long-term sustainable projects in key areas such as education, health, water/sanitation and livelihoods.

*Publications:* See website for details.

## Pobal

Holbrook House, Holles Street, Dublin 2  
Tel: (01) 240 0700 Fax: (01) 661 0411  
Email: [enquiries@pobal.ie](mailto:enquiries@pobal.ie) Web: [www.pobal.ie](http://www.pobal.ie)

A non-profit company with charitable status that manages programmes on behalf of the Irish government and the EU. Pobal's mission is to promote social inclusion, reconciliation and equality through integrated social and economic development within communities. Programmes managed by Pobal include the following: Community Services Programme; Community Graffiti Reduction Programme; Enhancing Disability Services Programme; Local Development Social Inclusion Programme; National Childcare Investment Programme; PEACE and INTERREG programmes; Rapid; Rural Social Scheme; Rural Transport Programme; Traveller Interagency and Communications Fund.

## Positive Action

56 Fitzwilliam Square, Dublin 2  
Tel: (01) 676 2853, 9.30am – 5.00pm Mon to Fri Fax: (01) 662 0009  
Email: [info@positiveaction.ie](mailto:info@positiveaction.ie)

Members are women who received anti-D immunoglobulin which was infected with Hepatitis C. Positive Action provides support, information and advice for infected women and their families.

*Publications:* newsletter for members.

### Post Polio Support Group

Unit 319, Capel Building, Mary's Abbey, Dublin 7

Tel: (01) 889 8920, 9.00am – 5.00pm Mon to Fri Fax: (01) 889 8924

Email: [info@ppsg.ie](mailto:info@ppsg.ie) Web: [www.ppsg.ie](http://www.ppsg.ie)

Aims to assist polio survivors who are experiencing the late effects of polio, in particular post polio syndrome, and works to improve the general situation of polio survivors. The Group raises awareness and provides information on the condition. It offers support and practical help to polio survivors and develops local contact and peer support groups where members can meet, socialise and share experiences with others who have a similar condition and have learned good coping mechanisms.

*Publications:* The Survivor, published 3 to 4 times each year.

### Post-Natal Depression Ireland

Planning Office, St Finbarr's Hospital, Cork

Tel: (021) 492 3162, 10.00am – 2.00pm Mon to Thurs

Email: [support@pnd.ie](mailto:support@pnd.ie) Web: [www.pnd.ie](http://www.pnd.ie)

Offers support and advice to women and their families. Provides a drop-in service. Tries to educate the general public and help avoid stigmatisation. Liaises with the HSE in relation to providing a better service. Offers support groups, run by women who have recovered.

*Publications:* Post-Natal Depression Information Booklet.

### Presbyterian Youth Board

Church House, Fisherwick Place, Belfast BT1 6DW

Tel: (048) 9032 2284, 9.30am – 5.00pm

Web: [www.pciyouth.org](http://www.pciyouth.org)

Aims to further the spiritual development of children and young people and encourage their sense of responsibility towards others. Runs youth leadership training courses, overseas and home service teams, events, residential youth centres, cross-community work, SWIM volunteers and team working in local church situations.

### Prisoners Aid Through Community Effort

See PACE

### **Private Residential Tenancies Board**

2nd Floor, O'Connell Bridge House, D'Olier Street, Dublin 2  
Tel: (01) 635 0600, 10.00am – 1.00pm and 2.00pm – 4.00pm  
Mon to Fri Fax: (01) 635 0601  
Email: [information@prtb.ie](mailto:information@prtb.ie) Web: [www.prtb.ie](http://www.prtb.ie)

Statutory body responsible for the following operations: a national registration system for all private residential tenancies; a dispute resolution service which includes the provision of mediation, adjudication and tribunal services to assist landlords and tenants in resolving disputes. The Board carries out research and provides information and policy advice regarding the private rented sector.

*Publications:* Annual report; information leaflets on registration and dispute resolution; guidance notes on dispute matters; tribunal reports; Determination Orders; registration statistics.

### **Protestant Aid**

74 Upper Leeson Street, Dublin 4  
Tel: (01) 668 4298, 8.30am – 4.30pm Mon to Fri Fax: (01) 660 3292  
Email: [robin.george@protestantaid.org](mailto:robin.george@protestantaid.org) Web: [www.protestantaid.org](http://www.protestantaid.org)

Provides financial grants to those in need within the 26 counties. Applications are referred either by social workers or clergy.

*Publications:* Annual report.

### Rainbows Ireland

Loreto Centre, Crumlin Road, Dublin 12

Tel: (01) 473 4175, 9.00am – 4.30pm Mon to Fri Fax: (01) 473 4177

Email: [ask@rainbowsireland.com](mailto:ask@rainbowsireland.com) Web: [www.rainbowsireland.com](http://www.rainbowsireland.com)

An international non-profit organisation that fosters emotional healing among children, adolescents and adults who are grieving a life-altering significant loss. Rainbows offers peer-support programmes to those who are grieving any loss through death and/or separation.

### Rape Crisis Network Ireland

2nd Floor, The Halls, Quay Street, Galway

Tel: (091) 563 676, 9.30am – 5.30pm Mon to Fri Fax: (091) 563 677

Email: [rcni@eircom.net](mailto:rcni@eircom.net) Web: [www.rcni.ie](http://www.rcni.ie)

Network of 16 member rape crisis centres. The network provides support, information, training and development for existing member centres so that they can provide the best possible counselling, support, advocacy and information to survivors of sexual violence and supporters of survivors. In addition, the network raises public awareness, engages in partnerships with various statutory agencies and other organisations, and lobbies for social change.

*Publications:* Agenda for Justice I: Towards ending injustice for survivors of sexual violence; Agenda for Justice II: Delivering on the promise of child protection; Agenda for Justice III: Investigation of sexual violence priority investigations. See the website for other publications.

### Reach to Recovery

43–45 Northumberland Road, Dublin 4

Tel: (01) 231 0500 Helpline: 1800 200 700, 9.00am – 5.00pm Mon to Fri

Fax: (01) 231 0555

Email: [info@irishcancer.ie](mailto:info@irishcancer.ie) Web: [www.cancer.ie](http://www.cancer.ie)

A support group for women who have had a diagnosis of breast cancer. Provides one-to-one emotional and practical support.

*Publications:* Reach To Recovery – a support programme for women after breast cancer diagnosis; Living with Breast Cancer Diagnosis.

## Reception and Integration Agency

Block C, The Ardilaun Centre, St Stephen's Green West, Dublin 2

Tel: (01) 418 3200 Lo-call: 1890 777 727, 9.30am – 5.30pm Mon to Fri

Fax: (01) 418 3221

Email: [info@justice.ie](mailto:info@justice.ie) Web: [www.ria.gov.ie](http://www.ria.gov.ie)

Responsibilities: planning and co-ordinating the provision of services to asylum seekers and refugees; the accommodation of asylum seekers through direct provision; operation of the selection and resettlement of programme refugees; monitoring, promoting and facilitating effective integration initiatives in relation to all immigrants; co-ordinating and developing integration policy. The Integration Unit is at the Office of the Minister for Integration – see separate entry.

## Recovery International

Room 85, Bridge House, Cherry Orchard Hospital, Ballyfermot, Dublin 10

Tel: (01) 626 0775, 8.00am – 4.00pm Mon to Fri Fax: (01) 626 4799

Email: [info@recovery-inc-ireland.ie](mailto:info@recovery-inc-ireland.ie) Web: [www.recovery-inc-ireland.ie](http://www.recovery-inc-ireland.ie)

Offers a self-help mental health programme for people suffering with anxiety, phobias, depression or nervous symptoms. At 32 locations, weekly meetings take place where techniques can be learned to control these symptoms and fears. For those who have been hospitalised, there is also an aftercare programme helping to prevent relapses.

*Publications:* Recovery Reporter; newsletter.

## Referendum Commission

18 Lower Leeson Street, Dublin 2

Tel: (01) 639 5695 Fax: (01) 639 5674

Email: [refcom@ombudsman.gov.ie](mailto:refcom@ombudsman.gov.ie) Web: [www.refcom.ie](http://www.refcom.ie)

Independent body established at the discretion of the Minister for the Environment, Heritage and Local Government whenever a referendum is to be held. Its role is to explain the subject matter of referendum proposals, to promote public awareness of the referendum and to encourage the electorate to vote at the poll. Within six months of completing its functions for a referendum, the commission furnishes a report to the Minister and then dissolves one month later.

### Refugee Information Service

18 Dame Street, Dublin 2 Tel: (01) 645 3070, 9.00am – 5.00pm

Service available in Dublin, Galway and Mayo

Email: [info@ris.ie](mailto:info@ris.ie) Web: [www.ris.ie](http://www.ris.ie)

Aims to counter social exclusion and disadvantage through the provision of a free, confidential and independent service offering information, advocacy and referral to the refugee and asylum-seeking community. Service available in a number of locations in Dublin, Galway and Mayo. The Service welcomes queries from community and voluntary groups requiring information on asylum and refugee issues.

### Refugee Legal Service

Timberlay House, 79–83 Lower Mount Street, Dublin 2

Tel: (01) 646 9600 Freephone: 1800 229 222 Fax: (01) 661 5011

Email: [dublinrls@legalaidboard.ie](mailto:dublinrls@legalaidboard.ie) Web: [www.legalaidboard.ie](http://www.legalaidboard.ie)

Also: 48–49 North Brunswick Street/Georges Lane, Dublin 7

Tel: (01) 646 9600 Freephone: 1800 238 343

Cork Office: North Quay House, Popes Quay, Cork

Tel: (021) 455 4634 Freephone: 1800 202 420 Fax: (021) 4557622

Email: [corkrls@legalaidboard.ie](mailto:corkrls@legalaidboard.ie)

Galway Office: Seville House, New Dock Road, Galway

Tel: (091) 562 480 Freephone: 1800 502 400 Fax: (091) 562 599

Email: [rlsgalway@legalaidboard.ie](mailto:rlsgalway@legalaidboard.ie)

Established by the Legal Aid Board to provide confidential and independent legal services to persons applying for asylum in Ireland. Legal aid and advice is also provided on deportation orders in appropriate cases.

### Registrar of Friendly Societies

Parnell House, 14 Parnell Square, Dublin 1

Tel: (01) 804 5499 Helpline: 1890 220 225 Fax: (01) 804 5498

Hours Mon to Fri: phone or fax, 9.15am – 1.00pm and 2.30pm – 5.30pm;  
public office, 10.00am – 1.00pm and 2.30pm – 4.00pm

Responsible for the registration of all industrial and provident societies (including co-operatives), friendly societies and trade unions. Public files relating to these are maintained and open to public inspection. Each file

contains the society's or union's details such as rules, members' names and annual audited accounts.

*Publications:* Annual report as Registrar of Friendly Societies is available on the Companies Registration Office website, [www.cro.ie](http://www.cro.ie).

### **Rehab Group, The**

**Roslyn Park, Beach Road, Sandymount, Dublin 4**

**Tel: (01) 205 7200, 8.00am – 6.00pm Mon to Fri Fax: (01) 205 7211**

**Email: [info@rehab.ie](mailto:info@rehab.ie) Web: [www.rehab.ie](http://www.rehab.ie)**

An independent, non-profit organisation delivering training, employment, social care and commercial services that promote equality. In Ireland, the Group comprises a number of organisations. National Learning Network (formerly NTDI) assists people at a disadvantage in the labour market in learning the skills they need to build lasting careers in jobs that reflect their interests and abilities. The organisation offers over 40 different vocational programmes. RehabCare is the health and social care section of the Group and provides a variety of services that range from resource centre activities to care work delivered in people's homes. Its service users include people with disabilities and their families, older people, children and others who are marginalised. Rehab Enterprises is the commercial division of the Rehab Group and the company provides a supported environment within the workplace for people with disabilities.

*Publications:* Rehab news, RehabCare News and Views.

### **Retirement Planning Council of Ireland**

**27–29 Lower Pembroke Street, Dublin 2**

**Tel: (01) 661 3139, 9.00am – 5.00pm Mon to Fri Fax: (01) 661 1368**

**Email: [information@rpc.ie](mailto:information@rpc.ie) Web: [www.rpc.ie](http://www.rpc.ie)**

Aims to prepare people for the period of their lives that begins when they leave the workplace. Helps them become aware of the areas that will change. People today live longer in retirement than ever before, hence the importance of early and adequate preparation.

### **Riding for the Disabled Association Ireland (Incorporating Carriage Driving)**

**c/o Rathlinn, Templecarrig Lower, Delgany, Co. Wicklow**

**Tel: (01) 287 6498 Fax: (01) 287 6503**

**Email: [rdaisecretary@eircom.net](mailto:rdaisecretary@eircom.net) Web: [www.rdai.org](http://www.rdai.org)**

# R

Countrywide voluntary organisation which aims to provide the opportunity of riding (or driving) to any person with a disability who might benefit in health and happiness.

## **RNLI Ireland – Lifeboats**

**Airside, Swords, Co. Dublin**

**Tel: (01) 895 1800 Fax: (01) 895 1801**

**Email: [lifboatsireland@rnli.org.uk](mailto:lifboatsireland@rnli.org.uk) Web: [www.rnli.ie](http://www.rnli.ie)**

Aims to save lives at sea around the coasts of Ireland and the UK. Provides lifeboat cover 24 hours a day, 365 days a year. Operates 43 lifeboat stations in Ireland, crewed by highly trained and committed volunteers.

*Publications:* Lifeboats Ireland (annual); water safety booklets, in conjunction with the Marine Safety Working Group.

## **Road Safety Authority**

**Moy Business Park, Primrose Hill, Dublin Road, Ballina, Co. Mayo**

**Tel: (096) 25 000 Lo-call 1890 506 080 Fax: (096) 25 252**

**Email: [info@rsa.ie](mailto:info@rsa.ie) Web: [www.rsa.ie](http://www.rsa.ie)**

Responsibilities: promotion of road safety; accident and road safety research; driver learning and licensing; vehicle standards; driver vocational care; registration of driving instructors; driver vocational training; compulsory basic training for motorcyclists; road haulage enforcement functions.

*Publications:* See [www.rsa.ie](http://www.rsa.ie)

## **Royal British Legion (Republic of Ireland)**

**26 South Frederick Street, Dublin 2**

**Tel/Helpline: (01) 671 3044, 9.00am – 4.00pm Fax: (01) 671 3528**

**Email: [palexander@britishlegion.org.uk](mailto:palexander@britishlegion.org.uk)**

A membership organisation that aims to assist ex-service men and women and their dependants who are in need and who have served in the British Armed Forces. Provides once-off grants, regular allowances, medical and nursing home grants, and bursaries for third-level education.



### Royal Dublin Fusiliers Association

11 Ayrfield Court, Ayrfield, Dublin 13

Email: [rdfa@eircom.net](mailto:rdfa@eircom.net) Web: [www.greatwar.ie](http://www.greatwar.ie)

Objectives: to commemorate all Irish men and women who served in the Great War 1914–1918; to promote a better understanding of its effect on Ireland and thereby assist in the reconciliation of the different traditions on the island; to collect and publicise related information and objects. The Association organises exhibitions, lectures, commemorations, visits to locations abroad. It provides basic advice on tracing the records of First World War soldiers. It has an archive in the Dublin City Library and Archive.  
*Publications:* Annual bulletin, The Blue Cap.

### Royal Irish Automobile Club

34 Dawson Street, Dublin 2

Tel: (01) 677 5141, 9.00am – 4.45pm Fax: (01) 677 5551

Email: [info@riac.ie](mailto:info@riac.ie)

The Club's policy is directed towards the encouragement and popularisation of the motor movement in Ireland. Affiliated to the Federation Internationale de l'Automobile (FIA).

### Royal Society of Antiquaries of Ireland

63 Merrion Square, Dublin 2

Tel: (01) 676 1749, 10.00am – 4.45pm Mon to Thurs and 2.00pm – 4.45pm Fri

Email: [rsai@rsai.ie](mailto:rsai@rsai.ie) Web: [www.rsai.ie](http://www.rsai.ie)

Founded in 1849 to preserve, examine and illustrate all ancient monuments and memorials of the arts, manners and customs of the past as connected with the antiquities, language, literature and history of Ireland. These aims are achieved through the society's annual programme of lectures, talks and excursions.

*Publications:* Journal of the Royal Society of Antiquaries of Ireland.

### **Ruhama Women's Project**

Senior House, All Hallows College, Drumcondra, Dublin 9

Tel: (01) 836 0292 Fax: (01) 836 0268

Email: [admin@ruhama.ie](mailto:admin@ruhama.ie) Web: [www.ruhama.ie](http://www.ruhama.ie)

Voluntary organisation working with and for women involved in prostitution. The services offered to women by the project include outreach, advocacy, befriending, counselling, and development through education, training and enterprise. Ruhama is committed to raising awareness on issues surrounding prostitution at national, European and international levels.

### **Rural Resettlement Ireland**

Kilbaha, Kilrush, Co. Clare

Tel: (065) 905 8034, 9.30am – 5.00pm Mon to Fri Fax: (065) 905 8242

Email: [rri@iol.ie](mailto:rri@iol.ie) Web: [www.ruralresettlement.com](http://www.ruralresettlement.com)

Assists families to leave the city and resettle permanently in rural areas. The service is available to all but priority is given to families with young children.  
*Publications:* Brochures are available.

### **Rutland Centre**

Knocklyon Road, Templeogue, Dublin 16

Tel: (01) 494 6358, 8.30am – 5.00pm Mon to Fri Fax: (01) 494 6444

Email: [info@rutlandcentre.ie](mailto:info@rutlandcentre.ie) Web: [www.rutlandcentre.ie](http://www.rutlandcentre.ie)

Provides services to those over the age of 17 who are addicted to alcohol, drugs, gambling and/or food. Services: family mobilisation, intervention, assessment and pre-treatment counselling; a drug-free residential and family treatment programme; comprehensive continuing care follow up. Runs lectures, seminars and workshops for professional groups. Offers a consultation service for employers wishing to develop employee-assistance programmes for alcohol and drug problems in the workplace.

### Safe Home Programme

St Brendan's Village, Mulranny, Co. Mayo

Tel: (098) 36 036, 9.00am – 4.00pm Mon to Fri Fax: (098) 36 037

Email: safehomeireland@eircom.net Web: [www.safehomeireland.com](http://www.safehomeireland.com)

Seeks to assist older Irish emigrants to return to their homeland if they lack the financial means and information to do so themselves. Provides information to anyone thinking of returning to Ireland regardless of age or circumstances.

### Salvation Army

PO Box 2098, Dublin Central Mission, Lower Abbey Street, Dublin 1

Tel: (01) 874 0987

Web: [www.salvationarmy.ie](http://www.salvationarmy.ie)

York House Tel: (01) 476 3337, Lefroy House Tel: (01) 874 3762,

Cedar House Tel: (01) 873 1241, The Granby Centre Tel: (01) 872 5500

Operates four social centres meeting a variety of needs, regardless of race, creed or religion. Local corps (churches) provide opportunities for worship and community service. York House provides accommodation for 80 single homeless men aged over 25 years. Lefroy House provides accommodation for 7 young single homeless people aged 12-18 years. Cedar House provides accommodation for 50 homeless men. The Granby Centre has accommodation for 106 single people with support needs who are homeless or living in unsuitable housing.

### Samaritans, The

4–5 Ushers Court, 7 Ushers Quay, Dublin 8

Tel: (01) 671 0071 Helpline 1850 60 90 90, 24 hours a day

Email Helpline: [jo@samaritans.org](mailto:jo@samaritans.org) Web: [www.samaritans.org](http://www.samaritans.org)

Branches: Athlone, Ballymena, Bangor, Belfast, Coleraine, Cork, Craigavon, Derry, Drogheda, Dublin, Ennis, Galway, Kilkenny, Limerick, Newbridge, Newry, Omagh, Sligo, Tralee, Waterford

Provides completely confidential emotional support 24 hours a day by telephone, email, face-to-face or letter to people in distress and at risk of suicide and aims to make emotional health more of a mainstream issue. Samaritan's vision is for a society where fewer people die by suicide. It wants to help create a society where people are able to talk about their feelings openly, and people are able to respect the feelings of others.

*Publications:* Ireland: IAS/Samaritans Media Guidelines for the Portrayal of Suicide. International: see [www.samaritans.org](http://www.samaritans.org) for a wide range of publications which can be downloaded from the website.

### **Schizophrenia Ireland – Lucia Foundation**

38 Blessington Street, Dublin 7

Tel: (01) 860 1620 National Helpline: 1890 621 631, 9.00am – 5.00pm

Mon to Fri Fax: (01) 860 1602 Library facilities available on request

Email: [info@sirl.ie](mailto:info@sirl.ie) Web: [www.sirl.ie](http://www.sirl.ie)

National organisation concerned with the interests of people with schizophrenia and their caring relatives and friends. Services: information helpline; phrenz groups; relatives groups; family support initiatives; counselling; employment services; awareness; conference every two years; information service and seminars; employment and rehabilitative services.

*Publications:* All publishing available on the website.

### **Scouting Ireland CSI – Gasóga Catoilicí na hÉireann**

Larch Hill, Tibbradden, Dublin 16

Tel: (01) 495 6300, 9.00am – 5.00pm Mon to Fri Fax: (01) 676 8059

Email: [questions@scouts.ie](mailto:questions@scouts.ie) Web: [www.scouts.ie](http://www.scouts.ie)

The national scout association for Ireland and a member of the World Organisation of the Scout Movement. Scouting Ireland was formed in 2004 from the merger of Scouting Ireland SAI and Scouting Ireland CSI. Scouting Ireland has over 40,000 members across Ireland, including Northern Ireland where it works in partnership with the Scout Association Northern Ireland, a part of the United Kingdom Scout Association.

### **Self Help Development International**

IBS House, Dublin Road, Portlaoise, Co. Laois

Tel: (057) 869 4034 Lo-call: 1850 757 678

Email: [info@selfhelp.ie](mailto:info@selfhelp.ie) Web: [www.selfhelp.ie](http://www.selfhelp.ie)

A development agency engaged in implementing long-term development programmes in Africa. Founded in 1984 against the background of the Ethiopian famine, the organisation's primary objective is to improve food and livelihood security among rural communities through self-help programmes. Self Help also implements activities designed to improve access to basic social services (such as health and education) that seek to

address gender inequality, that address the wise use of natural resources, and that provide practical support for those coping with HIV/AIDS.

### Senior Help Line

Third Age Centre, Summerhill, Co. Meath

Tel: (046) 955 7766 Helpline: 1850 440 444, 7 days,

10.00am – 4.00pm and 7.00pm – 10.00pm

Email: [info@seniorhelpline.ie](mailto:info@seniorhelpline.ie) Web: [www.seniorhelpline.ie](http://www.seniorhelpline.ie)

Voluntary service aimed at lonely or isolated older people. The service is run by older people for older people for the price of a local call anywhere in Ireland. It is a non-directive and confidential service.

*Publications:* The Senior Help Line: An Economic and Social Evaluation.

### Servas Ireland

c/o National Secretary, Seáb ó Fearghail, 10 Cremore Avenue, Glasnevin, Dublin 11

Tel: (01) 836 7880

Email: [servasireland@hotmail.com](mailto:servasireland@hotmail.com)

An international, non-governmental, inter-racial organisation working to build understanding, tolerance and world peace. It operates through a network of Servas hosts who are prepared to open their doors to people travelling from other countries. They may host travellers for two nights or spend time with them as a day host.

*Publications:* Servas International News – annual newsletter for hosts.

### Sick and Indigent Roomkeepers Society

34 Lower Leeson Street, Dublin 2

Tel: (01) 676 9191, 10.00am – 1.00pm Fax: (01) 676 9191

Aims to assist the poor of Dublin City.

*Publications:* Dublin's Oldest Charity.

### Sierra Leone Ireland Partnership

221 Palmerstown Woods, Dublin 22

Tel: (01) 457 1320 or 087 9967 990, 9.00am – 5.00pm Fax: (01) 868 6500

Email: [slip@gofree.indigo.ie](mailto:slip@gofree.indigo.ie)

Aims: to create awareness of Sierra Leone in Ireland; to foster multi-sectoral

links between Ireland and Sierra Leone; to develop the network of Irish people who have links with Sierra Leone.

*Publications:* Newsletter.

### **Sightsavers International**

**98 Patrick Street, Dun Laoghaire, Co. Dublin Tel: (01) 663 7666,  
9.00am – 5.00pm Fax: (01) 230 0092**

**Email: [info@sightsavers.ie](mailto:info@sightsavers.ie) Web: [www.sightsavers.ie](http://www.sightsavers.ie)**

Combats blindness in the developing world. Sightsavers' vision is of a world where no-one is needlessly blind. It works with partner organisations in poor and least-served communities to help establish and support permanent activities that prevent and cure blindness, restore sight and provide help for people who will never see.

*Publications:* Leaflets on blindness and low vision in the developing world.

### **Sign Language Interpreting Service**

**Hainault House, The Square, Tallaght, Dublin 24**

**Tel: (01) 413 9670 or 087 980 6996, 9.00am – 5.00pm Fax: (01) 413 9677**

**Email: [slis@slis.ie](mailto:slis@slis.ie) Web: [www.slis.ie](http://www.slis.ie)**

The national agency for Irish Sign Language (ISL) interpreting. Fully qualified, accredited interpreters available nationwide for situations that require ISL interpretation.

### **Simon Community of Ireland**

**St Andrew's House, 28–30 Exchequer Street, Dublin 2**

**Tel: (01) 671 1606, 9.00am – 5.00pm Fax: (01) 671 1098**

**Email: [info@simoncommunity.com](mailto:info@simoncommunity.com) Web: [www.simoncommunity.com](http://www.simoncommunity.com)**

National organisation representing Simon Communities in Cork, Dublin, Dundalk, Galway, the Midlands, the Mid West, the North West and the South East. Mission: work with people who experience homelessness and housing exclusion in Ireland by assisting people at risk of becoming homeless; campaign for legislative and policy changes and resources that will deliver responsive services for people experiencing homelessness; provide quality care, accommodation, projects and services which support people and enable them to acquire and sustain an appropriate home of their own.

*Publications:* Simon Newsletter; policy documents; reports and submissions on housing and homelessness.

### **Skillshare International Ireland**

40 Dominick Street Lower, Dublin 1

Tel: (01) 874 8188, 9.00am – 5.00pm Fax: (01) 874 8960

Email: irelandinfo@skillshare.org Web: www.skillshare.ie

Part of an international organisation that works in partnership with locally based non-governmental organisations, community organisations, networks and government bodies in southern Africa to enable them to achieve their vision and facilitate broader social change in their own communities. It does this through the placement of international development workers, financial support to projects and developing the leadership skills of its partners.

### **Social Services Inspectorate**

See Health Information and Quality Authority – HIQA

### **Society for Co-operative Studies in Ireland – SCSi**

84 Merrion Square, Dublin 2

Tel: (071) 916 1458, office hours

Brings together practitioners and academics involved in developing the co-operative movement in Ireland. SCSi seeks to promote the co-operative way and support those engaged in co-op development.

### **Society of St Vincent de Paul**

91–92 Seán MacDermott Street, Dublin 1

Tel: (01) 838 6990, 9.00am – 5.30pm Fax: (01) 838 7355

Email: info@svp.ie Web: www.svp.ie

A large, national, voluntary-led, decentralised, Christian organisation working with poor and disadvantaged people. Involved in a diverse range of activities characterised by support and friendship, promoting self-sufficiency, and working for social justice. Services include the following: community resource centres; hostels and refuges; social housing projects; visits to homes, hospital and prisons; youth clubs; shops; creches; education grants; holiday centres. *Publications:* Bulletin; budget submission; Towards a National Social Policy.

## **SOFT – Support Organisation for Trisomy 13/18 and Related Disorders**

c/o Dessie Boylan, Blackhall, Termonfeckin, Co. Louth  
Tel: 1800 213 218

Email: [softireland@yahoo.com](mailto:softireland@yahoo.com) Web: [www.geocities.com/softireland](http://www.geocities.com/softireland)

Voluntary group providing support to families of children born with Patau's syndrome (Trisomy 13), Edward's syndrome (Trisomy 18) and related chromosomal disorders. Support is provided during pre-natal diagnosis, during the child's life and after the child's passing. Supports offered: putting families in contact with one another; providing information; publishing a regular newsletter; organising professional speakers, conferences and family days; maintaining links with SOFT organisations worldwide.

*Publications:* Why My Baby?

## **Sólás – Child Bereavement Counselling**

See Barnardos

## **Soldiers, Sailors, Airmen and Families Association – Forces Help**

The Administrator, 26 South Frederick Street, Dublin 2

Tel: (01) 677 2554 Fax: (01) 671 3528

Email: [ssafairl@eircom.net](mailto:ssafairl@eircom.net)

Provides assistance to Irish men and women, and their dependants, who are in need and who have served in the British Armed Forces. Gives advice, assistance with submitting claims for statutory benefits, practical help, financial grants and friendship.

## **Sophia Housing Association**

25 Cork Street, Dublin 8

Tel: (01) 473 8300 Fax: (01) 473 6229

Email: [info@sophia.ie](mailto:info@sophia.ie) Web: [www.sophia.ie](http://www.sophia.ie)

Voluntary, non-profit organisation which provides good quality, affordable housing for people on low incomes. Provides ongoing support, and transitional and long-term housing with childcare services for families. The Association is currently establishing nine projects around Ireland.



## Special Olympics Ireland

4th Floor, Park House, North Circular Road, Dublin 7

Tel: (01) 882 3972, 9.00am – 5.00pm Fax: (01) 868 8250

Email: [info@specialolympics.ie](mailto:info@specialolympics.ie) Web: [www.specialolympics.ie](http://www.specialolympics.ie)

32-county organisation offering eleven summer sports and one winter sport as well as a non-competitive motor activities training programme. Vision: that every person with a learning disability has the opportunity, in their local community, to participate in a high-quality sports programme that brings life-changing experiences of increased skills and self-confidence.

*Publications:* Special Olympics Ireland Strategy; newsletter; annual report.

## Spinal Injuries Ireland

National Rehabilitation Hospital, Rochestown Avenue, Dun Laoghaire, Co. Dublin

Tel: (01) 235 5317, 9.00am – 5.00pm Mon to Fri

Email: [info@spinalinjuries.ie](mailto:info@spinalinjuries.ie) Web: [www.spinalinjuries.ie](http://www.spinalinjuries.ie)

A resource to over 5,000 people, comprising those who have sustained a spinal cord injury, their spouses and family members. Focuses on dealing with the emotional and practical issues facing people with spinal injuries, many of whom are wheelchair users and return to work following discharge. Services: drop-in resource centre, support office, venture/social programme, family counselling service, information factsheets, cyber cafe, outreach service, family regional support groups.

*Publications:* Newsletter, information leaflets.

## Spiritan Asylum Services Initiative – SPIRASI

213 North Circular Road, Phibsboro, Dublin 7

Tel: (01) 838 9664, 9.00am – 5.00pm Fax: (01) 868 6500

Email: [info@spirasi.ie](mailto:info@spirasi.ie) Web: [www.spirasi.ie](http://www.spirasi.ie)

A humanitarian, intercultural, non-governmental organisation that works with asylum seekers, refugees and other disadvantaged migrant groups, with a special concern for survivors of torture. In partnership with other organisations, SPIRASI enables access to specialist services to promote the wellbeing of the person and encourages self-reliance and integration into Ireland. Services: specialised therapeutic and counselling services for survivors of torture; integrated English, computer literacy and art classes for

refugees and asylum seekers; employment programme for parents of Irish-born children; health information sessions for newly arrived asylum seekers.  
*Publications:* See website for details.

### **Sport Against Racism Ireland – SARI**

20 Upper Baggot Street, Dublin 4

Tel: (01) 668 8869, 10.00am – 6.00pm Mon to Fri Fax: (01) 668 7962

Email: [sari@iol.ie](mailto:sari@iol.ie)/[info@sari.ie](mailto:info@sari.ie) Web: [www.sari.ie](http://www.sari.ie)

A non-profit, non-governmental organisation, SARI organises sports and cultural events to promote cultural integration and social inclusion. By working with sports national governing bodies, clubs and associations, SARI helps to create level playing fields for people through active equality measures, regardless of colour or creed. SARI is a member of Football against Racism Europe (FARE), UNITED against Racism and Nationalism, European Network against Racism, Integrating Ireland, NGO Alliance against Racism and National Campaign against Child Labour.

*Publications:* Sporting Equals in Ireland (Research); Football without Frontiers (partnership and solidarity through football); Sidelines – Intercultural Dialogue through Sport; Playing against Racism – History of SARI (DVD), Playing for Progress (SARI and Sport in Action, Zambia).

### **St John Ambulance Brigade of Ireland**

Lumsden House, 29 Upper Leeson Street, Dublin 4

Tel: (01) 668 8077 Fax: (01) 668 8780

Web: [www.sja.ie](http://www.sja.ie)

Voluntary organisation that provides training and education in first aid, and first aid services at public and private events.

### **St John of God Hospitaller Services**

Stillorgan, Co. Dublin

Tel: (01) 277 1500

Email: [communications@sjog.ie](mailto:communications@sjog.ie) Web: [www.sjog.ie](http://www.sjog.ie)

Provides mental health services, care for older people, and services for children and adults with intellectual disabilities.

## St Joseph's School & Services for the Visually Impaired

Grace Park Road, Drumcondra, Dublin 9

Tel: (01) 837 3635, 9.00am – 5.00pm Fax: (01) 836 8403

Email: [info@stjosephs.ie](mailto:info@stjosephs.ie) Website: [www.stjosephsvi.ie](http://www.stjosephsvi.ie)

Seeks, through education, training and social care, to provide visually impaired students with the knowledge, skills and confidence to fulfil their individual potential, so that each can lead the life of his/her choice. Services include assessment service, pre-school and early intervention service, St. Joseph's Primary School, secondary education (Pobalscoil Rosmini), ophthalmology clinic, vocational training, residential services, Family Resource Centre, National Braille Production Centre, library and information service, training, research and development, occupational therapy, speech language therapy and physiotherapy.

## St Patrick's Guild

203 Merrion Road, Dublin 4

Tel: (01) 219 6551, 9.30am – 5.30pm Mon to Fri Fax: (01) 219 6554

Offers an information and training service to adopted people and/or natural parents whose placements were organised by St Patrick's Guild. Pre-reunion and post-reunion counselling is offered. The agency also offers counselling to adoptive parents dealing with parenting and adoption issues.

## St Stephen's Green Trust

PO Box 950, Naas, Co. Kildare

Tel: (045) 480 666, 9.00am – 3.00pm Mon to Thurs Fax: (045) 480 666

Email: [info@sstg.ie](mailto:info@sstg.ie) Web: [www.sstg.ie](http://www.sstg.ie)

Grant-giving organisation which supports organisations working in Ireland to improve the lives of people who are affected by poverty, disadvantage and social exclusion. The Trust operates on a 32-county basis and has two grant schemes.

*Publications:* Annual reports are available for download on website

## St Vincent de Paul

See Society of St Vincent de Paul

## STEER

5 Rosemount Villas, Letterkenny, Co. Donegal

Tel: (074) 917 7311, 9.00am – 5.00pm Mon to Fri Fax: (074) 717 7756

Email: [steerireland@donegal.net](mailto:steerireland@donegal.net)

An independent mental health initiative led by service users. It is a partnership between those who have experienced mental health difficulties, their carers and families. It aims to improve the quality of life of the client groups and promote better mental health within communities. STEER provides a range of community-based mental health support services: advocacy; counselling; supported recovery programmes; suicide intervention and family support; volunteering; educational programmes; career guidance.

## Suas Educational Development

14 St Stephens Green, Dublin 2

Tel: (01) 662 1400, 9.00am – 6.00pm Mon to Fri

Email: [info@suas.ie](mailto:info@suas.ie) Web: [www.suas.ie](http://www.suas.ie)

A youth movement dedicated to enhancing education for communities in Ireland and overseas through the determined action and passionate advocacy of its members. In India and Kenya, Suas supports education projects at primary level and funds the education of almost 10,000 children and the salaries of 100 staff. To these schools, it also sends volunteer teaching assistants from Ireland each summer. In Ireland, Suas has a network of college societies with members involved in awareness-raising, mentoring, and fundraising. Events and education programmes raise awareness of cultural diversity and inspire people to take an interest in international development. Suas's vision is a world where all people have the opportunity to achieve their potential. Local and international volunteer opportunities are listed at [www.suas.ie](http://www.suas.ie)

## Sunbeam House Services – SHS

Cedar Estate, Killarney Road, Bray, Co. Wicklow

Tel: (01) 286 8451 Fax: (01) 276 0367

Email: [info@sunbeam.ie](mailto:info@sunbeam.ie) Web: [www.sunbeam.ie](http://www.sunbeam.ie)

Provides training, employment and support services for adults with an intellectual disability. Its programmes, tailored to meet individual choices, are provided in 30 centres throughout Wicklow and South Co. Dublin. Services: day care, residential, sheltered employment, supported employment, special

care. SHS is guided in the direction of service provision by the needs and desires of our clients, supported through advocacy and empowerment.

*Publications:* Annual report.

### **Sustainable Energy Ireland**

Glasnevin, Dublin 9

Tel: (01) 836 9080 Fax: (01) 837 2848

Email: [info@sei.ie](mailto:info@sei.ie) Web: [www.sei.ie](http://www.sei.ie)

Promotes and assists the development of sustainable energy. Mission: improve energy efficiency; advance the development and deployment of renewable energy sources; reduce environmental impact of energy production and use. Other responsibilities: advising the government on policy; implementing programmes agreed by the government; stimulating sustainable energy policies and actions by public bodies, business, communities and individuals.

### **Sustainable Ireland**

See Cultivate – Sustainable Ireland Co-operative

## **Taisce, An – The National Trust for Ireland**

Tailors' Hall, Back Lane, Dublin 8

Tel: (01) 454 1786

Email: [admin@antaisce.org](mailto:admin@antaisce.org) Web: [www.antaisce.org](http://www.antaisce.org)

Advances the conservation, management and sustainable development of Ireland's built and natural environment and promotes environmental issues through education, advocacy and heritage ownership. An Taisce is an independent, non-statutory and charitable body that is a listed prescribed body within the planning legislation. Local authorities are obliged to consult An Taisce on a range of development proposals and so its expertise extends across Ireland's natural, built and social heritage. An online toolkit to help individuals and communities to protect and enhance their local heritage was launched in 2007 at [www.heritageknowhow.ie](http://www.heritageknowhow.ie)

*Publications:* Annual reports; newsletter; books; reports available.

## **TASC – Think Tank for Action On Social Change**

26 South Fredrick Street, Dublin 2

Tel: (01) 616 9050, 9.00am – 5.30pm Fax: (01) 675 3118

Email: [contact@tascnet.ie](mailto:contact@tascnet.ie) Web: [www.tascnet.ie](http://www.tascnet.ie)

An independent think tank committed to progressive social change in Ireland. TASC aims to provide a space for innovative thinking where dialogue is facilitated between citizens, researchers and government. It is dedicated to seeking out new evidence-based ideas and policy solutions which will inform strategies and its campaigns for change as it works towards a society where equality is a human right.

*Publications:* Outsourcing Government; The Trouble with Northern Ireland; Governing Below the Centre; Taming the Tiger; Gridlock; Out of Reach; Engaging Citizens; Post Washington; For Richer, For Poorer; An Outburst of Frankness; Selling Out; Power to the People; Choosing Your Future.

## **Teagasc – Agriculture and Food Development Authority**

Oak Park, Carlow

Tel: (059) 917 0200, 9.00am – 5.00pm Mon to Fri Fax: (059) 918 2097

Email: [info@teagasc.ie](mailto:info@teagasc.ie) Web: [www.teagasc.ie](http://www.teagasc.ie)

Semi-state, national body providing integrated research, advisory and training services to the agriculture and food industry and to rural

communities. Provides training courses in agriculture, horticulture, forestry and related areas. The advisory service for farmers and rural residents covers the areas of business and technology, good farm practice and rural development.

*Publications:* Leaflets; booklets; training manuals; research journals; survey reports and conference proceedings available online or in print.

### Teen Between

See MRCS – Marriage and Relationship Counselling Services

### Threshold

21 Stoneybatter, Dublin 7

Tel: (01) 678 6096, 9.30am – 5.00pm Mon to Fri, late clinic Thurs until 7.30pm Fax: (01) 677 2407

Offices also in Cork, Galway and Limerick

Email: [advice@threshold.ie](mailto:advice@threshold.ie) Web: [www.threshold.ie](http://www.threshold.ie)

Provides advice and advocacy on housing problems. Threshold campaigns for the most vulnerable in society and publishes research in the area. Its Access Housing unit helps people out of homelessness. Threshold represents tenants at hearings of the Private Residential Tenancies Board.

*Publications:* Guides to renting; Housing Access for All?; surveys of rent supplement accommodation.

### To Russia With Love

Seaview House, 192 Clontarf Road, Clontarf, Dublin 3

Tel: (01) 853 2920, 9.00am – 5.00pm Mon to Fri Fax: (01) 853 2919

Email: [info@torussiawithlove.ie](mailto:info@torussiawithlove.ie) Website: [www.torussiawithlove.ie](http://www.torussiawithlove.ie)

Aims to improve the lives of Russia's abandoned orphans. Taking into account the individual needs of children, it designs projects to build their self-esteem and confidence in an environment of love and care.

### Tourette Syndrome Association of Ireland

Carmichael House, North Brunswick Street, Dublin 7

Tel: (01) 872 5550, 9.00am – 5.00pm Helpline: 087 298 2356

Email: [info@tsai.ie](mailto:info@tsai.ie) Web: [www.tsai.ie](http://www.tsai.ie)

Provides advice and support for children and adults with Tourette syndrome

and everyone involved in their lives; brings together individuals with Tourette syndrome and associated disorders, in order to share information; raises awareness among public and professionals in Ireland; provides a telephone helpline for information; arranges informal meetings twice yearly with guest speakers and also produces newsletters, advice sheets and leaflets.

### **Transfusion Positive**

**3 Clanwilliam Square, Dublin 2**

**Tel: (01) 639 8855, 10.00am – 2.00pm Mon to Fri Fax: (01) 639 8856**

**Email: transfusionpositive@eircom.net**

Support and action group for people infected with Hepatitis C through contaminated blood provided within the State.

### **Transparency International Ireland**

**School of Business, Trinity College Dublin, Dublin 2**

**Tel: (01) 896 3705**

**Email: jkdevitt@transparency.ie Web: www.transparency.ie**

International non-governmental organisation dedicated to fighting corruption throughout the world. Its campaign is supported through a range of information, education and research programmes. Carries out its work through its International Secretariat based in Berlin and its network of over 100 chapters and affiliates worldwide. The Irish chapter was established in 2004. *Publications:* TIQ Ireland; National Integrity System Study; Global Corruption Report; Corruption Perceptions Index; Global Corruption Barometer.

### **Tree Council of Ireland**

**Seismograph House, Rathfarnham Castle, Rathfarnham, Dublin 14**

**Tel: (01) 493 1313, 9.00am – 1.00pm Fax: (01) 493 1317**

**Email: trees@treecouncil.ie Web: www.treecouncil.ie**

Promotes propagation, management, conservation and knowledge about trees and their care. Organises National Tree Week and Trees Day annually, also seminars; competitions and publications.



## **Treoir – Federation of Services for Unmarried Parents and their Children**

14 Gandon House, Custom House Square, IFSC, Dublin 1

Tel: (01) 670 0120, 9.30am – 1.00pm and 2.15pm – 5.00pm Mon to Fri

Fax: (01) 670 0199

Email: [info@treoir.ie](mailto:info@treoir.ie) Web: [www.treoir.ie](http://www.treoir.ie)

Aims to promote the welfare of unmarried parents and their children. Operates a national information centre on all issues relating to unmarried parents; promotes research; undertakes lobbying for social policy changes; publishes useful information and operates a small but specialised library.  
*Publications:* See website for an up-to-date listing.

## **Trócaire – The Catholic Agency for World Development**

Maynooth, Co. Kildare

Tel: (01) 629 3333 Fax: (01) 629 0661 Helpline: 1850 408 408

Email: [info@trocaire.ie](mailto:info@trocaire.ie) Web: [www.trocaire.org](http://www.trocaire.org)

Aims to express the response of the Catholic Church in Ireland to the needs and problems of the developing world. Activities include long-term development projects with local non-governmental organisations and providing emergency relief working with networks of international development organisations. Trócaire plays a part in tackling the root causes of poverty, advocating for policy change and raising awareness on development issues both in Ireland and internationally. Its Policy/Advocacy and Education units work directly on development education, advocacy and campaigns that highlight and tackle the underlying causes of poverty in the developing world.

## **Trust**

Bride Road, Dublin 8

Tel: (01) 454 3799, 9.00am – 1.00pm Mon to Fri Fax: (01) 454 3799

Email: [info@trust-ireland.ie](mailto:info@trust-ireland.ie) Web: [www.trust-ireland.ie](http://www.trust-ireland.ie)

Provides a social and medical service for people who are homeless. It operates out of a recognition of every individual's right to be treated as an autonomous and unique human being, and the need to restore the dignity of individuals whom society has labelled deviant and undesirable. Trust runs training days around the complexities of homelessness.

*Publications:* See the website for details.

## UNICEF Ireland

25–26 Great Strand Street, Dublin 1

Tel: (01) 878 3000, 9.00am – 5.30pm Mon to Fri Fax: (01) 878 6655

Email: [info@unicef.ie](mailto:info@unicef.ie) Web: [www.unicef.ie](http://www.unicef.ie)

The world's largest children's organisation. It works to promote the rights, and improve the lives, of children in over 160 countries regardless of race, creed, nationality, status or political belief. Supports programmes operated by local people in developing countries by helping to bring immunisation, health care, safe water, sanitation, nutrition and schooling to communities wherever they are needed. Provides emergency assistance for children in countries affected by war and natural disasters.

*Publications:* For Every Child – twice-yearly newsletter.

## Union of Secondary Students

c/o USI, First Floor, 3–4 St Agnes Road, Crumlin, Dublin 12

Email: [info@uss.ie](mailto:info@uss.ie) Website: [www.uss.ie](http://www.uss.ie)

Represents all second-level school students on the island of Ireland, both north and south. Represents secondary school student councils on a national level. The Union's work has three main strands: to provide training, guidance and advice to empower students and equip them with the vital skills needed to become actively involved in the decision-making processes in their own school communities; to work in partnership with other organisations to bring the views of secondary school students to the attention of local and national policy makers and the media in relation to educational issues; to provide services to its membership on the principle that control of those services lies with the membership.

## Union of Students in Ireland – Aontas na Macléinn in Éirinn

First Floor, 3–4 St Agnes Road, Crumlin, Dublin 12

Tel: (01) 709 9300, 9.30am – 5.30pm Mon to Fri Fax: (01) 709 9302

Email: [enquiries@usi.ie](mailto:enquiries@usi.ie) Web: [www.usi.ie](http://www.usi.ie)

National representative body for third-level students in Ireland. Founded in 1959, it represents more than 250,000 students in over forty colleges across Ireland. Campaigns to protect and promote students' rights. Provides advice on issues such as grants, education, welfare, and equality.

*Publications:* handbooks; research; The Voice magazine.

## Vincentian Partnership for Social Justice

Ozanam House, 53 Mountjoy Square, Gardiner Street, Dublin 1

Tel: (01) 878 0425 Fax: (01) 878 0423

Email: [vpj@eircom.net](mailto:vpj@eircom.net) Web: [www.vpsj.ie](http://www.vpsj.ie), [www.vote.ie](http://www.vote.ie)

Works for social and economic change, tackling poverty and exclusion. Promotes an active citizenship programme that encourages people to participate in the electoral democratic process and enables them to develop the skills necessary for active participation in the social and economic life of their area. Training Trainers workshops provided for community leaders who want to facilitate the active citizenship/voter education programme at local level. The partnership engages in research into the reality of poverty and also provides information on specific social issues, with a view to raising awareness and encouraging action.

*Publications:* Active Citizenship/Voter Education Manual and Charts; Just. Now – bi-monthly newsletter; Your Community – Your Role Working for The Public Good (workbook); Working for Policy Change at Local Level (workbook); How We Are Governed (workbook).

## VIVA – Volunteers in Irish Veterinary Assistance

13 Abeycarton, Longford

Tel: (043) 47 869, 8.00am – 6.00pm Fax: (043) 47 849

Helpline: 086 850 9697

Email: [info@viva.ie](mailto:info@viva.ie) Web: [www.viva.ie](http://www.viva.ie)

Provides animal healthcare and education to the developing world. Supports animal health projects in Tanzania, Nepal and India. Trains and equips artificial inseminators in Kosovo, Albania and Malawi. Places qualified veterinary surgeons on one-year volunteering programmes.

*Publications:* Annual VIVA Newsletter.

## VOICE

9 Upper Mount Street, Dublin 2

Tel: (01) 642 5741, 9.00am – 6.00pm Mon to Fri

Email: [info@voiceireland.org](mailto:info@voiceireland.org) Web: [www.voiceireland.org](http://www.voiceireland.org)

National environmental group devoted to the conservation and preservation of Ireland's natural resources through environmental awareness and education, consultation with the government on national environmental



policy and through the empowerment of citizens and local groups to protect local natural resources. In promoting these objectives, VOICE collaborates and co-ordinates with other national and international environmental organisations to achieve the common goal of protecting the natural environment.

*Publications:* Water for Living – a book for transition year students; Waste working group.

### **Voluntary Arts Ireland**

**12 English Street, Downpatrick, Co. Down, BT30 6AB**

**Tel: (048) 4483 9327, 9.00am – 5.00pm**

**Email: [info@vairland.org](mailto:info@vairland.org) Web: [www.vairland.org](http://www.vairland.org)**

**Enterprise and Technology Centre, Creagh, Ballinasloe, Co. Galway**

Encourages people to take part in the arts or crafts as a means to transform lives and communities. Informs the public and encourages local arts groups to grow so there are opportunities for everyone to participate. Provides support, information and advice to volunteer-led arts groups and represents their interests to the government. Works throughout the island of Ireland and is part of the Voluntary Arts Network with sister organisations in England, Scotland and Wales.

*Publications:* Foundations: An Initial Nature, Needs and Supports Analysis of Voluntary Arts (2006); Health and Safety at Outdoor Community Events (2006); VAN Briefings; VAN Update.

### **Voluntary Drug Treatment Network**

**4 Merchants Quay, Dublin 8**

**Tel: (01) 645 6534, 9.30am – 5.00pm**

**Email: [janekenny@vdtm.ie](mailto:janekenny@vdtm.ie)**

Made up of voluntary groups who provide treatment, recovery and training programmes to individuals, families and communities affected by problem drug use. The network represents the continuum of approaches from harm reduction to drug-free models. Aims: network and share information within the voluntary drug sector; act as a resource to voluntary drug treatment services; lobby on policy and practice issues in drug treatment; act as an independent and representative voice for the voluntary drug treatment sector.

## **Voluntary Service International – VSI**

**30 Mountjoy Square, Dublin 1**

**Tel: (01) 855 1011, 10.00am - 6.00pm Mon to Fri Fax: (01) 855 1012**

**Email: [info@vsi.ie](mailto:info@vsi.ie) Web: [www.vsi.ie](http://www.vsi.ie)**

The Irish branch of Service Civil International, a worldwide movement working for peace, social justice, sustainable development and intercultural understanding through volunteering, international exchanges and education and awareness programmes. Programmes include: international volunteer projects (2-3 weeks in 50 countries worldwide, including Ireland); 2-3 month projects in Africa, Asia and Latin America; a youth programme for disadvantaged young people; medium and long-term volunteering in Europe and North America; local community and voluntary work in Dublin.

## **Volunteer Centres Ireland – VCI**

**DMG Business Centre, 9–13 Blackhall Place, Tallaght, Dublin 7**

**Tel: (01) 799 4519, 9.00am – 5.00pm Mon to Fri Fax: (01) 799 4501**

**Email: [info@volunteer.ie](mailto:info@volunteer.ie) Web: [www.volunteer.ie](http://www.volunteer.ie)**

The national body with responsibility for promoting and developing volunteering in Ireland. VCI facilitates the national network of volunteer centres across the country, provides assistance and support to existing and emerging volunteer centres and promotes best practice in volunteering. VCI's vision is for an Ireland in which everyone, no matter who they are or where they live, has access to volunteering opportunities that are fulfilling and engaging and which contribute to the development of community and the betterment of society.

*Publications:* Toolkit for establishing a volunteer centre; step-by-step guide to volunteering; step-by-step guide to involving volunteers in your organisation.

## **Volunteer Missionary Movement – VMM**

**Senior House, All Hallows College, Grace Park Road, Drumcondra, Dublin 9**

**Tel: (01) 837 6565, 9.00am – 5.00pm Fax: (01) 836 7112**

**Email: [mission@vmm.ie](mailto:mission@vmm.ie) Web: [www.vmm.ie](http://www.vmm.ie)**

Lay Christian non-governmental organisation whose members share their lives, faith and resources to promote equality, respect and dignity for all. VMM responds to the needs of its project partners overseas by recruiting, planning and training professionals to work with its partners in the developing world. VMM currently has over 50 volunteers throughout East Africa and Central America.

*Publications:* VOX magazine.



## **Volunteer Stroke Scheme**

249 Crumlin Road, Dublin 12

Tel: (01) 455 9036 Fax: (01) 455 7013

Email: [vss@iolfree.ie](mailto:vss@iolfree.ie) Web: [www.strokescheme.ie](http://www.strokescheme.ie)

Caters for stroke patients and their families. Runs four weekly clubs in Dublin. Offers information and support through counselling, physiotherapy, annual newsletter, holidays, outings, support meetings for carers, and home visits to help with speech programme. Independent county schemes in Clonmel, Galway, Limerick, Sligo, Waterford, Westmeath, Wexford and Wickow.

## **Volunteering Ireland**

Coleraine House, Coleraine Street, Dublin 7

Tel: (01) 872 2622, 9.00am – 1.00pm and 2.00pm – 5.00pm

Fax: (01) 873 2623

Email: [info@volunteeringireland.com](mailto:info@volunteeringireland.com) Web: [www.volunteeringireland.com](http://www.volunteeringireland.com)

Promotes, supports and facilitates voluntary action of all kinds. Services: a volunteer placement service; a supported volunteering service for individuals with additional support needs; a training and consultancy service on effective volunteer management; VOLT (Volunteer Organisers Linking Together), the Irish network of volunteer co-ordinators; a help desk on all matters relating to volunteering.

*Publications:* Free factsheet series; Guide to volunteering in Ireland – various languages.

## **VSO Ireland**

Office 335, The Capel Building, St Mary's Abbey, Dublin 7

Tel: (01) 814 7070, 9.30am – 5.30pm Mon to Fri Fax: (01) 814 7079

Email: [info@vso.ie](mailto:info@vso.ie) Website: [www.vso.ie](http://www.vso.ie)

International development charity that works to tackle the causes of disadvantage in the world's poorest communities by sending volunteers to work with local communities. Recruits experienced professionals from the education, business, IT, health and community development sectors to work overseas on one-year or two-year placements.

## Wheel, The

10 Grattan Crescent, Inchicore, Dublin 8

Tel: (01) 454 8727, 9.00am – 5.30pm Mon to Thurs and 9.00am – 4.00pm

Fri Fax: (01) 454 8649

Email: [info@wheel.ie](mailto:info@wheel.ie) Web: [www.wheel.ie](http://www.wheel.ie), also [www.learningpoint.ie](http://www.learningpoint.ie) and [www.cvcover.ie](http://www.cvcover.ie)

An advocate for the community and voluntary sector with a strong commitment to making Ireland a better place to live in by strengthening the organisations it represents. The Wheel works to create an environment in which the sector and organisations within it can flourish through representing shared interests and supporting organisations in their work. *Publications:* Solid foundations – a resource guide for building strong and effective organisations in the community and voluntary sector; Le Cheile – regular newsletter; Learning Digest – digital information on training opportunities; Focal Point – monthly e-bulletin and various factsheets.

## Williams Syndrome Association of Ireland

13 Kilgarve Park, Ballinasloe, Co. Galway

Tel: (090) 964 3247

Email: [wsai@eircom.net](mailto:wsai@eircom.net) Web: [www.wsai.ie](http://www.wsai.ie)

Aims to provide information and support for parents and children affected by Williams syndrome, a rare genetic disorder occurring in about 1:20,000 births. Common features include characteristic facial appearance, heart or circulatory problems, developmental delay, and kidney abnormalities. Holds two major meetings each year.

## Women's Aid

Everton House, 47 Old Cabra Road, Dublin 7

Tel: (01) 868 4721 Fax: (01) 868 4722

Freephone: 1800 341 900, 10.00am – 10.00pm every day

Email: [info@womensaid.ie](mailto:info@womensaid.ie) Web: [www.womensaid.ie](http://www.womensaid.ie)

Provides information, support and accommodation referral to women and their children who are being physically, emotionally and sexually abused by an intimate partner.

*Publications:* Responding to Violence Against Women with Disabilities; Vision Action Change; Teenage Tolerance; Safety and Sanctions, Making the Links.

### **Women's Health Council, The**

**Block D, Irish Life Centre, Abbey Street Lower, Dublin 1**  
**Tel: (01) 878 3777, 9.00am – 5.00pm Fax: (01) 878 3710**  
**Email: [info@whc.ie](mailto:info@whc.ie) Web: [www.whc.ie](http://www.whc.ie)**

A statutory body whose mission is to inform and influence the development of health policy to ensure the maximum health and social gain for women in Ireland. Its membership is representative of a wide range of expertise and interest in women's health. The work of the Council is guided by three principles: equity based on diversity – the need to develop flexible and accessible services which respond equitably to the diverse needs and situations of women; quality in the provision and delivery of health services to all women throughout their lives; relevance to women's health needs. The Council maintains a small library focusing on the social and policy dimensions of women's health. External readers requiring access for research purposes should contact the librarian.

*Publications:* Cardiovascular disease in women (2007); A guide to creating gender-sensitive health services (2007). Details of further publications are available on the website.

### **Women's Health Project**

**19 Haddington Road, Dublin 4**  
**Tel: (01) 669 9515, 2.00pm – 5.00pm Wed, 8.30pm – 10.30pm Thurs**  
**Fax: (01) 668 0050**  
**Email: [admin.whp@hse.ie](mailto:admin.whp@hse.ie)**

Sexual health project for women working in prostitution. Free and confidential service providing STI screening, addiction treatment outreach to street and indoor workers. Condoms and needle exchange also provided. Counselling available. Conducts research and provides training and workshops in area of sexual health.

*Publications:* Drug-using women in prostitution.



## World Vision of Ireland

The Mews, Garland House, Rathmines, Dublin 6

Tel: (01) 498 0800, 9.00am – 5.30pm Mon to Thurs, 9.00am – 4.30pm Fri,  
closed 1.00pm – 2.00pm Fax: (01) 498 0801

Email: [ireland@wvi.org](mailto:ireland@wvi.org) Web: [www.worldvision.ie](http://www.worldvision.ie)

Works in partnership with poor communities to facilitate sustainable development; provides emergency relief and rehabilitation; advocates on behalf of all children in need regardless of race, colour or creed; funds long-term sustainable development projects in Kenya, Tanzania, Uganda, Swaziland, Mauritania, Sierra Leone and Sudan and responds to humanitarian disasters throughout the world.

# Y

## Young Social Innovators

3 Dawson Street, Dublin 2

Tel: (01) 645 8030, 9.30am – 5.30pm Mon to Fri Fax: (01) 645 8031

Email: [info@youngsocialinnovators.ie](mailto:info@youngsocialinnovators.ie) Web: [www.youngsocialinnovators.ie](http://www.youngsocialinnovators.ie)

Social awareness education and action programme for 15 to 18 year olds that nurtures active citizenship and encourages community and voluntary work. Raises social awareness among young people by providing education frameworks to enhance their personal sense of justice and responsibility. Participants direct their own projects and are invited to make innovative suggestions for change that will create a positive difference in people's lives. Issues tackled include the environment, human rights, integration, poverty, global issues, community concerns and everyone's physical and mental wellbeing.

*Publications:* Innovate newsletter and other information leaflets available online.

## Young Women's Christian Association of Ireland – YWCA

Head Office, 64 Lower Baggot Street, Dublin 2

Tel: (01) 644 9536 Fax: (01) 664 9537

Email: [ywcaofireland@eircom.net](mailto:ywcaofireland@eircom.net) Web: [www.ywcaofireland.ie](http://www.ywcaofireland.ie)

Aims: providing opportunities for people, particularly young people, to explore the Christian faith; providing educational and recreational facilities and programmes to encourage all-round development; encourage participation with like-minded groups worldwide. Activities: management of student hostel (Dublin); holiday and conference centres (Waterford, Wicklow, and Down in Northern Ireland); community outreach (Monaghan and Lisburn); financial support for short-term volunteering.

*Publications:* YWCA Newsletter (quarterly) and YWCA overseas outreach magazine (annually).

## Youth Hostels Association

See Oige, An

## Youth Information Centres – YICS

Department of Education and Science, Block 2, Floor 2,  
Marlborough Street, Dublin 1

Tel: (01) 889 2080 Fax: (01) 889 6536

Web: [www.youthinformation.ie](http://www.youthinformation.ie) List of centres available on the website  
or in Golden Pages (Youth Organisation Section)

Youth Information Centres provide a free, confidential information service to young people and those who work with them on a wide range of subjects including careers, education, rights and entitlements, employment matters, leisure, sport, travel and European opportunities. Centres also provide a variety of outreach activities bringing information to young people through information points, publications, workshops, seminars, exhibitions, local media and through schools and youth club work. Located around the country, the centres are a first point of contact for a young person seeking information on any subject of interest or concern.

*Publications:* Standards for Youth Information Centres; Induction Pack for Youth Information Workers.

## Youth Work Ireland

20 Lower Dominick Street, Dublin 1

Tel: (01) 872 9933 Fax: (01) 872 4183

Email: [info@nyf.ie](mailto:info@nyf.ie) Web: [www.youthworkireland.ie](http://www.youthworkireland.ie)

An independent charitable trust that is the co-ordinating and development agency for local youth services in Ireland. As an agency committed to promoting community-based youth services which are relevant, accessible and attractive to young people, it provides the following: a range of supports and consultancies; research, information and policy; national development programmes; training and certification; human and personnel resources; interagency partnerships; national and international networking. Formerly known as the National Youth Federation.

## NEW ENTRIES TO THE DIRECTORY

- Adoptive Parents Association of Ireland
- AdvIC – Advocates for Victims of Homicide
- Affordable Homes Partnership
- Africa Centre
- AkiDWA
- Alcohol Action Ireland
- ASH Ireland
- ATD Fourth World
- Atlantic Philanthropies Ireland
- Banúlacht
- Boardmatch Ireland
- Bóthar
- Bowel Cancer Support Group
- Breaking Through
- Bushypark Treatment Centre
- CARDI – The Centre for Ageing Research in Ireland
- Centre for Nonprofit Management
- Christina Noble Children’s Foundation
- Community Awareness of Drugs
- Connect-World
- Console – The Bereaved by Suicide Foundation
- Cosc – The National Office for the Prevention of Domestic, Sexual and Gender-Based Violence
- Cradle Ireland
- Crime Victims Helpline
- Cúram
- DeafHear.ie
- DESSA – Disability Equality Support Agency
- Down Syndrome Ireland
- 80:20 Educating and Acting for a Better World
- Europa Donna Ireland, The Breast Cancer Campaign
- Fairtrade Mark Ireland
- Family Resource Centres National Forum
- Feasta
- Federation for Victim Assistance
- FETAC – Further Education and Training Awards Council
- Friends of the Earth
- Friends of the Irish Environment
- Garda Síochána Ombudsman Commission
- Gay Community News
- Habitat for Humanity Ireland

Headstrong  
 Headway (Ireland)  
 Health Information and Quality Authority – HIQA  
 Heart Children Ireland  
 Home-Start National Office Ireland  
 Hope Foundation, The  
 Independent Age  
 Institute of Public Health in Ireland  
 International Service Ireland – ISI  
 Irish Association of Suicidology  
 Irish Association of Supported Employment – IASE  
 Irish Association of Young People in Care – IAYPIC  
 Irish Autism Action  
 Irish Charities Tax Research  
 Irish Georgian Society  
 Irish Heritage Trust  
 Irish Landmark Trust  
 Irish Mental Health Coalition  
 Irish Missionary Resource Services  
 Irish Naturalisation and Immigration Service – INIS  
 Irish Society for Quality and Safety in Healthcare – ISQSH  
 Irish Special School Sports Council  
 Jesuit Centre for Faith and Justice  
 Just Forests  
 Laura Lynn Children’s Hospice  
 Library Council – An Chomhairle Leabharlanna  
 Lions Clubs International  
 Living Life Voluntary Counselling Centre  
 Lucca Leadership Ireland  
 Lymphoma Support Ireland  
 Make A Wish Foundation Ireland  
 Marie Keating Foundation  
 Medical Research Charities Group  
 Men Against Cancer  
 NASC – The Irish Immigrant Support Centre  
 National Consumer Agency – NCA  
 National Council for Special Education  
 National Educational Welfare Board  
 National Employment Rights Authority – NERA  
 National Learning Network  
 National Parents and Siblings Alliance  
 National Suicide Research Foundation – NSRF  
 Neurological Alliance of Ireland  
 New Communities Partnership  
 Niall Mellon Township Trust  
 Nursing Homes Ireland

Office of the Minister for Children  
Office of the Minister for  
Integration  
Ombudsman for Children,  
Office of the  
One Foundation  
One in Four  
Peace and Neutrality Alliance  
Pensions Ombudsman,  
Office of the  
Philanthropy Ireland  
Plan Ireland  
Referendum Commission  
Road Safety Authority  
Royal Dublin Fusiliers Association  
Sightsavers International  
Sign Language Interpreting Service  
Skillshare International Ireland  
Society for Co-operative Studies  
in Ireland – SCSi  
Sport Against Racism Ireland – SARI  
St Joseph’s School & Services for  
the Visually Impaired  
St Stephen’s Green Trust  
STEER  
Suas Educational Development  
TASC – Think Tank for Action On  
Social Change  
To Russia With Love  
Transparency International Ireland  
VIVA – Volunteers in Irish Veterinary  
Assistance  
VOICE  
VSO Ireland  
Young Social Innovators  
Young Women’s Christian  
Association of Ireland – YWCA  
Youth Work Ireland

## CITIZENS INFORMATION SERVICES

### DUBLIN

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#### **Ballyfermot CIS**

Ballyfermot Community Civic Centre, Ballyfermot Road, Dublin 10.  
Tel: (01) 620 7181

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#### **Blanchardstown CIS**

Westend House, Westend Office Park, Snugborough Road Extension,  
Blanchardstown, Dublin 15.  
Tel: (01) 822 0449

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#### **City Centre (Dublin) CIS**

13A Upper O'Connell Street, Dublin 1.  
Tel: (01) 809 0633

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#### **Clondalkin CIS**

Luke Cullen House, Unit 2, Oakfield Industrial Estate, 9th Lock Road,  
Clondalkin, Dublin 22.  
Tel: (01) 457 9045

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#### **Crumlin CIS**

146 Sundrive Road, Crumlin, Dublin 12.  
Tel: (01) 454 6070

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#### **Dublin 246 CIS**

Rathmines Community Partnership,  
11 Wynnefield Road, Rathmines, Dublin 6.  
Tel: (01) 498 2999

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#### **Dublin 8 and Bluebell CIS**

90 Meath Street, Dublin 8.  
Tel: (01) 473 4671

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### **Dublin City North Bay CIS**

2 Sybil Hill Road, Raheny, Dublin 5.

Tel: (01) 805 8574

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### **Dublin North West CIS**

Unit 7, Finglas Village, Dublin 11.

Tel: (01) 864 1970

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### **Dun Laoghaire/Rathdown CIS**

85-86 Patrick Street, Dun Laoghaire, Co. Dublin.

Tel: (01) 284 4544

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### **Fingal (North County) CIS**

Unit 26, Swords Plaza, Fingal, Co. Dublin.

Tel: (01) 840 6877

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### **Northside CIS**

Northside Civic Centre, Bunratty Road, Coolock, Dublin 17.

Tel: (01) 867 4301

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### **Tallaght CIS**

512 Main Street, Tallaght, Dublin 24.

Tel: (01) 451 5887

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## **CARLOW**

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### **Co. Carlow CIS**

St Catherine's Community Centre, St Joseph's Road, Carlow Town.

Tel: (059) 913 8750

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## **CAVAN**

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### **Co. Cavan CIS**

Townhall Place, Townhall Street, Cavan.

Tel: (049) 433 2641



## CLARE

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### Co. Clare CIS

Bindon Lane, Bank Place, Ennis.

Tel: (065) 684 1221

## CORK CITY AND COUNTY

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### Cork City Centre and South County CIS

80 South Mall, Cork.

Tel: (021) 427 7377

### Cork City (North) CIS

Harbour View Road, Portacabin beside Community College,  
Knocknaheeny.

Tel: (021) 430 2301

### Cork North and East County CIS

61 Lower Patrick Street, Fermoy.

Tel: (025) 32 711

### West Cork County CIS

Wolfe Tone Square, Bantry.

Tel: (027) 52 100

## DONEGAL

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### Co. Donegal CIS

Public Service Centre, Blaney Road, Letterkenny.

Tel: (074) 919 4281

## GALWAY CITY AND COUNTY

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### Galway CIS

Augustine House, St Augustine Street, Galway City.

Tel: (091) 563 344

## **KERRY**

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### **Co. Kerry CIS**

4 Bridge Lane, Tralee.

Tel: (066) 712 3655

## **KILDARE**

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### **North Kildare CIS**

Derroon House, Dublin Road, Maynooth.

Tel: (01) 628 5477

### **South Kildare CIS**

Room 5, Parish Centre Station Road, Newbridge.

Tel: (045) 431 735

## **KILKENNY**

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### **Kilkenny CIS**

4 The Parade, Kilkenny.

Tel: (056) 776 2755

## **LAOIS**

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### **Co. Laois CIS**

27 Main Street, Portlaoise.

Tel: (057) 862 1425

## **LEITRIM**

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### **Co. Leitrim CIS**

Bridge Street, Drumshanbo.

Tel: (071) 964 0995

## LIMERICK CITY AND COUNTY

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### Limerick CIS

54 Catherine Street, Limerick City.

Tel: (061) 311 444

## LONGFORD

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### Co. Longford CIS

Level One, Longford Shopping Centre, Longford Town.

Tel: (043) 41 069

## LOUTH

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### Co. Louth CIS

4 Adelphi Court, Long Walk, Dundalk.

Tel: (042) 932 9149

## MAYO

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### Co. Mayo CIS

Cavendish House, Link Road, Castlebar.

Tel: (094) 902 5544

## MEATH

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### Co. Meath CIS

1 Brews Hill, Navan.

Tel: (046) 907 4086

## MONAGHAN

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### Monaghan CIS

23 North Road, Monaghan Town.

Tel: (047) 82 622

## OFFALY

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### Co. Offaly CIS

Level One, Bridge Centre, Tullamore.

Tel: (057) 935 2204

## ROSCOMMON

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### Co. Roscommon CIS

18 Castle View, Castle Street, Roscommon Town.

Tel: (090) 662 7922

## SLIGO

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### Co. Sligo CIS

8 Lower John Street, Sligo.

Tel: (071) 915 1133

## TIPPERARY

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### Co. Tipperary CIS

34-35 Croke Street, Thurles.

Tel: (0504) 22 399

## WATERFORD CITY AND COUNTY

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### Waterford CIS

37 Yellow Road, Waterford City.

Tel: (051) 351 133

## WESTMEATH

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### Co. Westmeath CIS

St Mary's Square, Athlone, Co. Westmeath.

Tel: (090) 647 8851

## WEXFORD

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### **Co. Wexford CIS**

28 Henrietta Street, Wexford.

Tel: (053) 914 2012

## WICKLOW

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### **Co. Wicklow CIS**

Unit 3 & 4, The Boulevard, Quinsboro Road, Bray.

Tel: (01) 286 0666

## HEALTH SERVICE EXECUTIVE (HSE)

Public health and personal social services in Ireland are delivered by the Health Service Executive (HSE), through a network of local health offices, health centres and clinics.

Health and personal social services are divided into three service delivery units:

- The National Hospitals Office manages acute hospital services.
- The Primary, Community and Continuing Care Unit delivers health and personal social services in the community and other settings.
- The Population Health Unit is responsible for promoting and protecting the health of the entire population as well as particular target groups, with particular emphasis on health inequalities.

The services delivered by these units are organised through four regional administrative areas: HSE Dublin/Mid-Leinster, HSE Dublin/North East, HSE South and HSE West.

A number of changes to this structure are planned to commence in late 2008 and 2009. The National Hospitals Office and the Primary, Community and Continuing Care Unit will both be integrated under the direction of a single National Director of Integrated Service Delivery who will have operational responsibility for all hospital and community-based services. The various elements of Population Health will be reassigned to other relevant directorates.

There will be a number of Area Directors who will have operational responsibility and authority to deliver all hospital and community care services and personal and social services in their regions. This may result in a change to the number of regional administrative areas.

The HSE Infoline provides information on your entitlements, or how to access HSE health or social services in your area. Contact the HSE Infoline from 8am to 8pm, Monday to Saturday.

**Callsave: 1850 24 1850**

**Email: [info@hse.ie](mailto:info@hse.ie) Web: [www.hse.ie](http://www.hse.ie)**

## **HSE HEAD OFFICES**

**Oak House, Millennium Park, Naas, Co. Kildare**

**Tel: (045) 880 400 Fax: 1890 200 893**

**Parkgate Street Business Centre, Dublin 8**

**Tel: (01) 635 2500 Fax: (01) 635 2823**

## **HSE ADMINISTRATIVE AREAS**

There are currently four Health Service Executive Administrative Areas (2008) and each is responsible for the provision of health and social services in its area. They provide many of the services directly and they arrange for the provision of other services by health professionals, private health service providers, voluntary hospitals and voluntary/community organisations. The four areas are HSE Dublin/Mid-Leinster, HSE Dublin/North East, HSE South and HSE West.

There are 32 local health offices each with a local health manager who works in liaison with the hospital managers in their geographic area to ensure that patient and client needs are met.

## **HSE Dublin/Mid-Leinster:**

**Dublin South, Kildare, Laois, Longford, Offaly, Westmeath, Wicklow**

**Block 4, Central Business Park, Clonminch, Tullamore, Co. Offaly**

**Tel: (057) 935 7600 Fax: (057) 935 7660**

## **Local Health Offices**

Dublin South City Local Health Office, Carnegie Centre, 21-25 Lord Edward Street, Dublin 2

Tel: (01) 648 6500

Dublin South East Local Health Office, Vergemount Hall, Clonskeagh, Dublin 6

Tel: (01) 268 0300

Dublin South West Local Health Office, Old County Road, Crumlin, Dublin 12

Tel: (01) 415 4700

Dublin West Local Health Office, Cherry Orchard Hospital, Ballyfermot, Dublin 10

Tel: (01) 620 6300

Dun Laoghaire Local Health Office, Tivoli Road, Dun Laoghaire, Co. Dublin

Tel: (01) 284 3579

Kildare/West Wicklow Local Health Office, Poplar House, Poplar Square, Naas, Co. Kildare

Tel: (045) 876 001

Laois Local Health Office, Health Centre, Dublin Road, Portlaoise, Co. Laois

Tel: (057) 862 1135

Longford Local Health Office, Health Centre, Dublin Road, Longford Town, Co. Longford

Tel: (043) 435 0169

Offaly Local Health Office, Health Centre, Arden Road, Tullamore, Co. Offaly

Tel: (057) 934 1301

Westmeath Local Health Office, Health Centre, Longford Road, Mullingar, Co. Westmeath

Tel: (044) 934 0221

Wicklow Local Health Office, Glenside Road, Co. Wicklow

Tel: (0404) 68400



## **HSE Dublin/North East**

**Dublin North, Cavan, Louth, Meath, Monaghan**

**Dublin Road, Kells, Co. Meath**

**Tel: (046) 928 0621 Fax: (046) 924 1784**

## **Local Health Offices**

Dublin North Central Local Health Office, Ballymun Civic Offices, Dublin 9  
Tel: (01) 846 7000

Dublin North Local Health Office, Cromcastle Road, Coolock, Dublin 5  
Tel: (01) 816 4200

North West Dublin Local Health Office, Rathdown Road, Dublin 7  
Tel: (01) 882 5000

Cavan Local Health Office, Community Care Offices, Lisdaran, Cavan Town,  
Co. Cavan  
Tel: (049) 436 1822

Louth Local Health Office, Community Care Offices, Dublin Road, Dundalk,  
Co. Louth  
Tel: (042) 933 1194

Meath Local Health Office, Community Care Offices, County Clinic, Navan,  
Co. Meath  
Tel: (046) 902 1595

Monaghan Local Health Office, Community Care Offices, Rooskey,  
Co. Monaghan  
Tel: (047) 30400

## **HSE South**

**Carlow, Cork, Kerry, Kilkenny, Waterford, Wexford, Tipperary South**

**Floor 2, Áras Slainte, Wilton Road, Cork**

**Tel: (021) 492 3603 Fax: (021) 454 5748**

## **Local Health Offices**

Carlow/Kilkenny Local Health Office:

Carlow Community Care, Athy Road, Carlow Town, Co. Carlow

Tel: (059) 913 6520

Kilkenny Community Care Headquarters, James's Green, Kilkenny City,  
Co. Kilkenny

Tel: (056) 778 4600

Cork City South Lee Local Health Office, Abbeycourt House, George's Quay,  
Cork City, Co. Cork

Tel: (021) 496 5511

Cork City North Lee Local Health Office, Abbeycourt House, George's Quay,  
Cork City, Co. Cork

Tel: (021) 496 5511

North Cork Local Health Office, Gouldshill House, Mallow, Co. Cork

Tel: (022) 22 220

West Cork Local Health Office, Coolnagarrane, Skibbereen, Co. Cork

Tel: (028) 21 722

Kerry Local Health Office, 18-20 Denny Street, Tralee, Co. Kerry

Tel: (066) 712 1566

South Tipperary Local Health Office, Western Road, Clonmel, Co. Tipperary

Tel: (052) 22 011

Waterford Local Health Office, Cork Road, Waterford City, Co. Waterford

Tel: (051) 842 800

Wexford Local Health Office, Grogans Road, Wexford Town, Co. Wexford

Tel: (053) 912 3522

## **HSE West**

**Donegal, Sligo, Leitrim, West Cavan, Roscommon, Mayo, Galway, Clare, Tipperary North, Limerick**

**Merlin Park, Galway City, Co. Galway**

**Tel: (091) 775 262 Fax: (091) 771 318**

## **Local Health Offices**

Donegal Local Health Office, Ballybofey, Co. Donegal

Tel: (074) 913 1391

Sligo/Leitrim/West Cavan Local Health Office, Community Services, Markievicz House, Sligo Town, Co. Sligo

Tel: (071) 915 5100

Roscommon Local Health Office, Community Services, Roscommon Town, Co. Roscommon

Tel: (0903) 663 7500

Mayo Local Health Office, County Clinic, Castlebar, Co. Mayo

Tel: (094) 22 333

Galway Local Health Office, Community Services, 25 Newcastle Road, Galway City, Co. Galway

Tel: (091) 523 122

Clare Local Health Office, 16 Carmody Street Business Park, Ennis, Co. Clare

Tel: (065) 686 3480

North Tipperary/East Limerick Local Health Office, Holland Road, Plassey, Limerick City, Co. Limerick

Tel: (061) 464 063

Limerick Local Health Office, 31-33 Catherine Street, Limerick City, Co. Limerick

Tel: (061) 483 291

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The following publications are available in print and also on CD, in large print and in Braille on request. They can be accessed online at [www.citizensinformationboard.ie](http://www.citizensinformationboard.ie). The full list of Citizens Information Board publications is available on the website.

*Entitlements for People with Disabilities*

*Entitlements for Over Sixties*

*Employment Rights Explained*

*Bereavement: Information for those affected by bereavement*

*Relate* is a monthly information journal available on subscription. It provides updates on legislation, policy and new initiatives.

*EU News* is a quarterly supplement on European programmes, activities and funding.

*Budget Information Pack* brings together measures announced on Budget Day and in the weeks following.

*Where to Complain – A Guide for Consumers* gives descriptions and contact details for bodies in both the public and the commercial sectors that facilitate citizens and consumers in enforcing their rights.

Other leaflets and booklets include: *Information Factsheets for Older People; Disability Information Factsheets; Information for School Leavers; Benefits and Taxes.*

Social Policy and Research Reports include: *Report on Housing Needs of People with Disabilities; Employment Rights from Information to Redress.*

Advocacy reports include: *Citizens Information Board Advocacy Guidelines; Access to Information for all and Review of Sign Language Interpretation Services and Service Requirements in Ireland.* Newsletters include: *Voice: Influencing Social Policy* and *Speaking up for Advocacy.*

The Resource Database for the Voluntary and Community Sector on the Citizens Information Board website includes the *Directory of National Voluntary Organisations, Managing Volunteers: A Good Practice Guide* and *Setting Up an Information Service.*

Training Programmes: *Citizens Information Board National Training Programme* and *Calendar.*

The Citizens Information Board is the statutory body which supports the provision of information, advice and advocacy on the broad range of social and civil services to the public. It provides the Citizens Information website and supports the voluntary network of Citizens Information Services and the Citizens Information Phone Service.



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